ASS, REC. BY: SULVANIAN OF TOUR LIST.	CS/AGI18023328/1		
From (Person) Julie Mergubu Estimated Cost:	Billio	Date/Eime: 31/12/18	11:10am
OD (TP) WS/TP RES/OD RES/ To Inspect Vehicle No: at Workshop m/s of 2 keep	SLS 8386S N-51 Automotive	Insured: SJ7 2468 Tel: 68420051	У
Folicy No: Sum Insured. Make of Veh: (Client's Record)	Claim No: Excess:	C10002446/JM	
CA / REV / REP. / REV 24 HRS Date/Time: 11-2 lang 3/11-2/16	Person Contacted Melo	H.O.D. Endorsement:	
Date/Time Action/Instruction (v \$1883868 81124684- 18/1/1905-83/m (unformed)	- NA/AIG18023280/	As DUA: 28/12/18 Ling estimate from repair	

. 4

Westland (\$

Lump Sum / 1.8.1: (\$

250

Nivitha (LKK Auto)

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent: Monday, 31 December 2018 11:10 AM

To: 'assignments'; SUR

Subject: FW: SLS8386S & SJT2468Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR

INSPECTION WITHIN 3 WORKING DAYS || Our ref: C10002446/JM

Attachments: 8386.pdf

Hi Team

Please accept TPPD survey and survey without prejudice basis.

Please note TP would like Mr Muhamad Taufihk to survey their client's vehicle.

Thank you,

-Julie

From: Chin Hui Xin <huixin@n51.com.sg> Sent: Monday, 31 December, 2018 10:21 AM

To: Julie Mangubat < julie.m@budgetdirect.com.sg>

Subject: Re: SLS8386S & SJT2468Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING

DAYS | | Our ref: C10002446/JM

Dear Sir / Madam,

We appoint your surveyor Mr Mohamad Taufihk from Lkk Auto Consultants Pte Ltd.

Please see attached.

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office: 6842 0051 Fax: 6741 0510 www.n51.com.sg









On Mon, Dec 31, 2018 at 9:30 AM Julie Mangubat < julie.m@budgetdirect.com.sg> wrote:

Dear Sir

Please find the list of surveyors to choose from.
Kalvin Ang LKK Auto Consultant Pte Ltd
2. Bryan Ang LKK Auto Consultant Pte Ltd
3. Xing Guo Qiang LKK Auto Consultant Pte Ltd
4. Kenneth Kong LKK Auto Consultants Pte Ltd
5. Mohamad Taufihk LKK Auto Consultants Pte Ltd
6. Marcus Chua LKK Auto Consultants Pte Ltd
7. Pang Kiah Keen (Frankie) FormTeam Adjusters Pte Ltd
8. Chua Soo Teck (Benjamin) FormTeam Adjusters Pte Ltd
9. Lim Say Koon FormTeam Adjusters Pte Ltd
10. Ng You Han FormTeam Adjusters Pte Ltd
11. Soon HanXin (Gary) FormTeam Adjusters Pte Ltd
12. Kenji Tan FormTeam Adjusters Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.
Thank you,
-Julie
From: Chin Hui Xin < huixin@n51.com.sg > Sent: Friday, 28 December, 2018 3:50 PM
To: Claims < <u>claims@budgetdirect.com.sg</u> > Subject: SLS8386S & SJT2468Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING
DAYS
Dear Sir/Madam,
As non above subject
As per above subject,
Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Regards,

Melody Chin

TWINCAR Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg





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This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 18 January 2019 5:33 PM

To:

'Julie Mangubat'; assignments

Cc:

SUR

Subject:

RE: SLS8386S & SJT2468Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR

INSPECTION WITHIN 3 WORKING DAYS || Our ref: C10002446/JM

Dear Julie,

Please be informed that we have inspected the vehicle SLS 8386S on 17/01/2019.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 31 December 2018 11:21 AM

To: 'Julie Mangubat' <julie.m@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SLS8386S & SJT2468Y - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING

DAYS | | Our ref: C10002446/JM

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not In the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Julie Mangubat [mailto:julie.m@budgetdirect.com.sg]

Sent: Monday, 31 December 2018 11:10 AM

To: 'assignments' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	u nereby consent to the archiving of this report at the centre and to copies of the report being made available			
Bur Sharak San San San	ACCIDENT STATEMENT			
Date Of Report	28/12/2018 15:41			
Date Of Accident	28/12/2018 12:40			
Exact Location Of Accident	HOUGANG AVE 1 TWDS INFR YU YING SECONDARY SCHOOL			
Country/State of Loss	SINGAPORE			
	DETAILS OF OWN VEHICLE			
Vehicle Registration Number	SLS8386S			
Insured/Policyholder				
Name Of Registered Owner	EVERLYN PTE LTD			
Co Reg No	201613598G			
Email Address	DOMINICGOH@LIVE.COM			

Alternative Phone No Vehicle Particulars

Mobile Phone No

Manufacturer NISSAN

Model

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category

Insurance Company

Name of Insurance Company

Type Of Coverage

Fleet Policy

Policy Number

Cover Note Number

Driver

Name of Driver

NRIC No

Date Of Birth

Occupation

Date Of Driving Pass Driving Experience

Gender Mobile Number

Fax Number

Contact Number **EMail Address**

(LOCAL) +65-83281023 OFFICE-83281023

WORKING HOURS

THIRD PARTY

NO

PRIVATE CAR

AIG ASIA PACIFIC INSURANCE PTE. LTD.

COMPREHENSIVE

NO

1700070275-01

GOH QING HAO, DOMINIC (WU QINGHAO, DOMINIC)

S8325561G 24/08/1983 INDOOR

MALE

19/06/2004

14 YEARS AND 6 MONTHS

(LOCAL) +65-83281023

OTHERS-83281023

DOMINICGOH@LIVE.COM

Address

BLK 52 LENGKOK BAHRU

#08-289

Postcode

150052

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OTHER - DIRECTOR OF CO.

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

REVERT

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJT2468Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- This form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy flability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (POPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/faw firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder: Signature

Date & Time

Driver's Signisture

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN	a man in a second of the second	Max SCH
Photosop (a	Mr. Hura reconsory so	HOOL
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DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

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II-collection									
UPHICL	L A-	545	13865						
رعياد روا	E 6_	537	2468	1	BASTILLES CO.	771			
-	1		_						
					_				

I/We declare the foreign part of sare true in every respect.

Policyholder's Signature Oute & Pime Driver's Vignature (if driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature
Name:
NRIC/FIN No

TwinCar AUTOMOTIVE PTE LTD (Me Taufikh)

Kaki Bukit AutoHub 2 Kaki Bukit Ave 2

#01-17 / #01-18 /Heavy Vehicle #01-08 / Spray Painting #02-27 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail: sales@n51.com.sg Company Reg. No.: 200714616M GST Registration No.: 200714616M

EVERLYN PTE LTD 1 COMMONWEALTH LANE #09-12 ONE COMMONWEALTH

COMMONWEALTH SINGAPORE 149544

Contact: 83281023

ESTIMATE

Repair Code: CLM14361

Date in: 28/12/2018

Vehicle Num.: SLS8386S

Model: NISSAN QASHQAI 1.2 DIG-T CVT

Chassis/Eng#: SJNFEAJ11U2030424/HRA2491867A

Parts and Labour Assesment

		200000000000000000000000000000000000000	1/2 1/2
Description of part	Qty	Unit Price	Amount
FRONT LH DOOR PROTECTOR	1	323.60	met 323.60
FRONT LH DOOR SIDE MIRROR	ĺ	644.80	cut 644.80
FRONT LH DOOR SIDE MIRROR COVER	E	105.10	wt/ 105.10
REAR LH DOOR PROTECTOR	L	264.80	at 264.80
REAR LH FENDER ARCH GARNISH	1	483.00	und / 483.00
REAR LH SPORT RIM	10	1231.90	cut / 1,231.90 /000
	Subtotal before discount	2821.30	3,053.20
Percentage discount 10%		253917	305.32
	Sub-total 1		2,747.88
DOOR CHROME MOULDING - SET	1	600.00	in4 600.00 500
FRONT LH DOOR PROTECTOR CLIPS - SET	T.	50.00	. 30.00
REAR LH DOOR ARCH RUBBER SEAL	1	250.00	a n ★ 250.00
REAR LH DOOR PROTECTOR CLIPS - SET	Į.	50.00	30mg - 50.00
REAR LH FENDER ARCH GARNISH CLIPS - SET	ī	30.00	20 New 30.00
REAR LH WHEEL BEARING	1	329,40	n ← 329.40
	Subtotal before discount	5	80 . 1,309.40
Percentage discount 0%			0.00
	Sub-total 2		1,309.40
	Parts-total		4,057.28

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub 2 Kaki Bukit Ave 2

#01-17 / #01-18 /Heavy Vehicle #01-08 / Spray Painting #02-27 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail: sales@n51.com.sg Company Reg. No.: 200714616M

GST Registration No. : 200714616M

EVERLYN PTE LTD 1 COMMONWEALTH LANE #09-12 ONE COMMONWEALTH SINGAPORE 149544

Contact: 83281023

ESTIMATE

Repair Code: CLM14361

Date in: 28/12/2018

Vehicle Num.: SLS8386S

Model: NISSAN QASHQAI 1.2 DIG-T CVT

Chassis/Eng#: SJNFEAJ11U2030424/HRA2491867A

LABOUR

To remove, reinstall rear suspension and undercarriage part. (to FR)

To road test driving, check and resetting wheel alignments system.

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.

To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and realign body structure, body alignments and damaged consistent to the accident.

Labour Total

Parts & Labour Total

× 100.00

200.00

500 800.00

300 400.00

1,400.00

5,457.28

4/3/3200

*** This is a computer-generated document which requires no signature.***

page 2

Tayti 1749574

17/1/19

4 days.

Comprise

Resny after reprise

sive Munto.com

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internal	tionale Des Experts En Autor	nobile
AUT	O & GENERAL IN	ISURANCE (S) PL	Ref : CS/AGI180233	328/T1qd3n2
190		SURANCE) VENUE #03-01 NG CENTRESINGAPORE	Date: 08-05-2019 Code: AGI	
1.		Policy Particular	s :- THIRD PARTY CLA	IM
N. 1	Insured Veh.	SJT 2468Y	Veh. Inspected	SLS 8386S
	Policy No.	0-25/94/1/11/18/25/16	Coverage (\$)	0.00
	Claim No.	C10002446/JM	Excess (\$)	0.00
	Assign From	JULIE MANGUBAT	Assign Date	31/12/2018
2.		Vehicle Par	ticulars & Condition	
	Make & Model	NISSAN QASHQAI	c.c	1197
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	SJNFEAJ11U2030424	Colour	BLACK
	Odometer	30363	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		P401100-1000011-100000000000000
3.		Condi	tions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
	L/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
	R/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
	L/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
		the second secon	tion of Damages	STATE OF THE STATE
	THE VEHICLE SU	STAINED DAMAGES AT THE N ETAILS.	/S BODY.	
5.		Gener	al Information	
	Accident Date	28/12/2018	Inspection Date	17/01/2019
	Survey held at	N-51 AUTOMOTIVE PL		
		2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUE SINGAPORE 417921	3	
ia.			Remarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BAS WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
b.	TO EXPENSE OF STREET		Days of Repair	TORY HER STREET STREET

4 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 8386S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT LH DOOR PROTECTOR	сит	323.60	323.60
1	FRONT LH DOOR SIDE MIRROR	CUT	644.80	644.80
1	FRONT LH DOOR SIDE MIRROR COVER	сит	105.10	105.10
1	REAR LH DOOR PROTECTOR	сит	264.80	264.80
1	REAR LH FENDER ARCH GARNISH	CUT	483.00	483.00
1	REAR LH SPORT RIM	сит	1,231.90	1,000.00
	LESS 10% DISCOUNT		-305.32	-282.13
			2,747.88	2,539.17
	SPECIAL NETT ITEMS			
1	SET DOOR CHROME MOULDING (SN)	сит	600.00	500.00
1	SET FRONT LH DOOR PROTECTOR CLIPS (SN)	NECESSARY	50.00	30.00
1	REAR LH DOOR ARCH RUBBER SEAL (SN)	NOT NECESSARY	250.00	575
1	SET REAR LH DOOR PROTECTOR CLIPS (SN)	NECESSARY	50.00	30.00
1	SET REAR LH FENDER ARCH GARNISH CLIPS (SN)	NECESSARY	30.00	20.00
1	REAR LH WHEEL BEARING (SN)	NOT NECESSARY	329.40	76
	8 93		1,309.40	580.00
	LABOUR			
	TO REMOVE, REINSTALL REAR SUSPENSION AND UNDERCARRIAGE PART (TO FR).	NOT NECESSARY	100.00	8
	TO ROAD TEST DRIVING, CHECK AND RESETTING WHEEL ALIGNMENTS SYSTEM.		100.00	80.00
	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.		800.00	500.00
	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS		400.00	300.00
	AND DAMAGED CONSISTENT TO THE ACCIDENT.			
				-
				198
			4 400 00	000.00
			1,400.00	880.00
	GRAND TOTAL		5,457.28	3,999.17

RECOMMENDED COST OF LUMP SUM REPAIRS	ARTH ARTHUR DE	NAVOTO BENES	3,200.00
(TO ITS PRE-ACCIDENT CONDITION)		The second second	

Report Ref No. CS/AGI18023328/T1qd3n2



Page No.:2 of 2

Report Ref No. CS/AGI18023328/T1qd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.