

PAGE 01

INS. CASE OWNER:

CHORAN

CC 4/1111802

3727, R2 h637

LKK:

IDAC:

Surveyor:

RANI

DOI:

ASSIGNMENT

26/11/18

Date / Time:

26/11/18

Registered in Merimen:

21/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 3292M

Name of Insured:

UTP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/11/18

Claim No.:

MUT 18700374

Policy No.:

MIDW 2015

Make / Model:

Hyundai

Place of Accident:

VIA RVE 3 TMS UAI R11

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

DR TANYA HINT SHD 3292M

OT GIA REPORT: YES / NO

Driver Tel No.:

(VI: YES / NO)

Insured Liability:

Final ? Yes / No

SHD 3292M

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:LCL  
KIAINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

21/11

26

10/11/19

SHD 3292M - X

SHD 3292M - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: P/P

SS 8,121.00

6

days Reduction:

13

%

Email

Call

FINAL SETTLEMENT

Date/Time:

04/10/19

Confirm with:

LARRY

Email

Call

Final Liability:

SS

100

(Agreed / Assessed)

BOLA S/N No.:

5

Repair Cost (w/loss)

SS 8,689.47

Loss of Rental (LOR):

SS

—

( days)

Loss of Use (LOU):

SS

60,000.60

x

70 days)

Loss of Income (LOI):

SS

—

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search:

SS

—

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/Independent)

Legal Cost:

SS

—

Total:

SS 9,289.47

Global Sum SS: —

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

9,289.47

Name 1:

CYCLES IN CARRIAGE KIA P/B USD

Payee 2: (Strike if N.A.)

SS

—

Name 2:

Payee 3: (Strike if N.A.)

SS

—

Name 3:

COPY SENT  
18/10/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: 4300.00





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18023327/R1hb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 31-12-2018	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHD 3292M		Veh. Inspected	SLD 3666X
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	31/12/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	27/12/2018		Inspection Date	28/12/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 809339 Tel: 65684567 Fax: 65651240



Co Reg No : 199405410K

**ESTIMATE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Tan Yu Zhong	Cust No/Name /Tan Yu Zhong
BLK 202A PUNGGOL FIELD	Reg No/Reg Date SLD3666X / 15/06/201
#06-226	Date In/Mileage / 0
SINGAPORE 821202	Chassis No KNAFX411MG5602802
Contact No Mobile: 98761104	Engine No G4FGGH613136
	Make/Model KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	28/12/2018/ 10:30	BLC	442 / CocoLu	41858
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000	RENEW FRT BUMPER, FRT FENDER LH, FRT SUPPORT PANEL				1650 1800.00
	REPAIR BONNET, X				
E PNT98000	SPRAY PAINT FOR FRT BUMPER, BONNET, FRT FENDER LH				840 1080.00
E PNT88000	REMOVE & INSTALL AIRCON CONDENSOR & RADIATOR				? 100.00
M SUNDRY	TOP UP AIRCON GAS				50? 80.00
B WHEELALIGNMENT	To Conduct Computerize Full Wheel Alignment				120.00
A 90000001	CHECK WIRING & ELECTRICAL SYSTEM				20.00
A 90000001	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				120.00
M SUNDRY	Sundry N? tools (crowbar)				20.00
A 90000001	RENEW FRT UNDER CARRIAGE				XAN? 300.00
M COVER-FR BUMPER	TOEN	1.00	728.00	00.00	728.00
M GRILLE ASSY-RADIATOR	? XSVL	1.00	322.00	00.00	322.00
M MOULDING-FRONT BUMPER A/INTAKE	ad	1.00	80.00	00.00	80.00
M ABSORBER-FRONT BUMPER ENERGY	CA	1.00	97.00	00.00	97.00
M STIFFNER-FR BPR LWR	? CA	1.00	131.00	00.00	131.00
M RAIL ASSY-FR BUMPER	TH	1.00	410.00	00.00	410.00
M BRACKET-FR BUMPER SIDE MTG, LH	MR CA	1.00	12.00	00.00	12.00
M BRACKET-FR BUMPER UPR SIDE MTG	CA	1.00	26.00	00.00	26.00
M GRILLE-FRONT BUMPER SIDE, LH	MIS	1.00	17.00	00.00	17.00
M LAMP ASSY-FRONT FOG, LH	MIS	1.00	241.00	00.00	241.00
M CARRIER ASSY-FRONT END MODULE	? CA	1.00	776.00	00.00	776.00
M PANEL-FENDER, LH	TH	1.00	396.00	00.00	396.00
M BRACKET ASSY-FENDER & BPR MTG, R	CA	1.00	14.00	00.00	14.00
M GUARD ASSY-FRONT WHEEL, LH	MIS	1.00	109.00	00.00	109.00

Confirm &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 34 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



Co Reg No : 199405410K

**ESTIMATE**

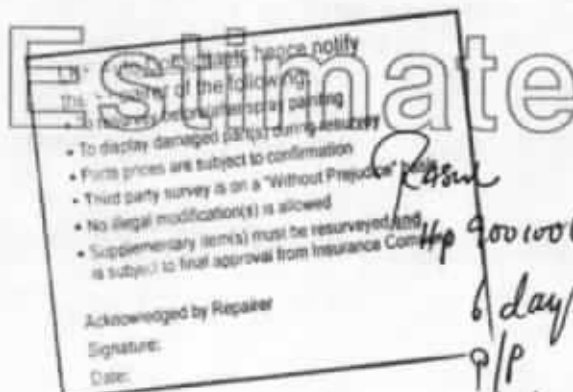
GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Tan Yu Zhong	Cust No/Name /Tan Yu Zhong
BLK 202A PUNGGOL FIELD	Reg No/Reg Date SLD3666X / 15/06/201
#06-226	Date In/Mileage / 0
SINGAPORE B21202	Chassis No KNAFX411MG5602802
Contact No Mobile: 98761104	Engine No G4FGGH613136
	Make/Model KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	28/12/2018/ 10:30	BLC	442 / CocoLu	41858

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M LAMP ASSY-HEAD, LH <i>3/4</i>	1.00	1870.00	00.00	1870.00
M HUB ASSY-FR WHEEL <i>2 x 1/2</i>	1.00	150.00	00.00	150.00
M DUCT ASSY-EXTENSION <i>2 x 1/2</i>	1.00	144.00	00.00	144.00
M DUCT-AIR "B" <i>2 x 1/2</i>	1.00	77.00	00.00	77.00

+ GRUP



*28/12/18 @ 1720*  
*Rey 50 part*

Confirm &amp; accepted by

	Nett	9,210.00
7% GST on	9210.00	644.70
<b>Total Payable</b>		<b>9,854.70</b>

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Tan Yu Zhong	Cust No/Name /Tan Yu Zhong
BLK 202A PUNGGOL FIELD	Reg No/Reg Date SLD3666X / 15/06/2016
#06-226	Date In/Mileage 18/01/2019/ 46510
SINGAPORE 821202	Chassis/Package KNAFX411MG5602802 /KC17RP
Contact No Mobile: 98761104	Engine No G4FGGH613136
18/01/	Make/Model KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	01/02/2019/ 13:55	BLC	B84 / Lauro Songcuan	41858

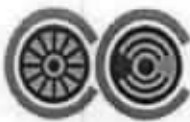
Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X DUCT ASSY-EXTENSION ?	1.00	144.00	00.00	144.00
X PANEL ASSY-UNDER COVER, FRT → Supp.	1.00	65.00	00.00	65.00

# Pro Forma

Cycle & Carriage celebrates 120 years.  
 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	5,116.00	Nett	8,121.00
Labour	2,850.00	7% GST on	568.47
Standard Menu	0.00		
Specialist Job	135.00	Total Payable	8,689.47
Diagnostics Job	0.00		
Sundry/Others	20.00		
Total(w/o GST)	8,121.00		

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CYCLE & CARRIAGE

INSURANCE CO. : INDIA

Supplementary Parts For Registration No.: SLD3666X

Materials

1 Panel Assy- Under Cover, Frt

65.00 *CH*

Labour

1 Accident Towing From Ubi Ave. 3 to P.G. Workshop

85.00

150.00

7% GST

10.50

**Total**

**160.50**

Thank You.

Yours faithfully

CYCLE & CARRIAGE KIA PTE LTD

LARRY SONGCUAN  
CUSTOMER SERVICE OFFICER  
TEL: 6568 4554  
FAX : 6567 5258



LKK  
Rasul

VEHICLE NO : SLD3666X

MODEL : KIA/FORTE K3 1.6 A EX

WIP : 41858

Material	:	\$	<u>5,116.00</u>
Labour	:	\$	<u>3,005.00</u>
Sub-Total	:	\$	<u>8,121.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>8,121.00</u>
GST 7%	:	\$	<u>568.47</u>
Grand Total	:	\$	<u>8,689.47</u>
Finalise By/Date : <u>Wanny on 01/02/19</u>			

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 days (wk.end)

\* TP vehicle no: SHD3292M

\* claim loss of RENTAL.





CYCLE &amp; CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD  
PANDAN GARDENS CUSTOMER SERVICE CENTRE  
209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



## PRO-FORMA INVOICE

Co Reg No : 199405410K

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GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Tan Yu Zhong	Cust No/Name /Tan Yu Zhong
BLK 202A PUNGGOL FIELD	Reg No/Reg Date SLD3666X / 15/06/2016
#06-226	Date In/Mileage 18/01/2019/ 46510
SINGAPORE 821202	Chassis/Package KNAFX411MG5602802 /KC17RP
Contact No Mobile: 98761104	Engine No G4FGGH613136
18/01/	Make/Model KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	01/02/2019/ 13:55	BLC	884 / Lauro Songcuan	41858

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW FRONT BUMPER, FRONT FENDER LH, FRONT SUPPORT PANEL				1650.00 ✓
E PNT98000 SPRAY PAINT FOR FRONT BUMPER, FRONT FENDER LH				840.00 ✓
E PNT88000 REMOVE & INSTALL AIRCON CONDENSER AND RADIATOR				100.00 ?
B WHEELALIGNMENT To Conduct Computerize Full Wheel Alignment				120.00 ✓
A 90000001 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				20.00 ✓
A 90000001 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				120.00 ✓
M SUNDRY SUNDRIES				20.00 ✓
S SPECIALISTJOB ACCIDENT TOWING FROM UBI AVE 3 TO P.G. WORKSHOP → <i>supp.</i> W/ORDER NO:T157394				85.00 X
S SPECIALISTJOB VACUUM & TOP UP GAS ( K3)				50.00 ?
X COVER-FR BUMPER ✓	1.00	728.00	00.00	728.00 ✓
X MOULDING-FRONT BUMPER A/INTAKE ✓	1.00	80.00	00.00	80.00 ✓
X ABSORBER-FRONT BUMPER ENERGY ✓	1.00	97.00	00.00	97.00 ✓
X STIFFNER-FR BPR LWR ?	1.00	131.00	00.00	131.00 ?
X RAIL ASSY-FR BUMPER ✓	1.00	410.00	00.00	410.00 ✓
X BRACKET-FR BUMPER SIDE MTG,LH ✓	1.00	12.00	00.00	12.00 ✓
X BRACKET-FR BUMPER UPR SIDE MTG ✓	1.00	26.00	00.00	26.00 ✓
X GRILLE-FRONT BUMPER SIDE,LH ✓	1.00	17.00	00.00	17.00 ✓
X LAMP ASSY-FRONT FOG,LH ✓	1.00	241.00	00.00	241.00 ✓
X CARRIER ASSY-FRONT END MODULE ?	1.00	776.00	00.00	776.00 ?
X PANEL-FENDER,LH ✓	1.00	396.00	00.00	396.00 ✓
X BRACKET ASSY-FENDER & BPR MTG, ✓	1.00	14.00	00.00	14.00 ✓
X GUARD ASSY-FRONT WHEEL,LH ✓	1.00	109.00	00.00	109.00 ✓
X LAMP ASSY-HEAD,LH ✓	1.00	1870.00	00.00	1870.00 ✓

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CYCLE &amp; CARRIAGE

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**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
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BLK 202A PUNGGOL FIELD	Reg No/Reg Date	SLD3666X / 15/06/201
#06-226	Date In/Mileage	/ 0
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Contact No Mobile: 98761104	Engine No	G4FGGH613136
	Make/Model	KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim	SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00081	Cash	28/12/2018/ 10:30	BLC	442 / CocoLu	41858			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1650 1800.00
RENEW FRT BUMPER, FRT FENDER LH, FRT SUPPORT PANEL								
REPAIR BONNET,X								
E PNT98000								840 1080.00
SPRAY PAINT FOR FRT BUMPER, BONNET, FRT FENDER LH								
E PNT88000								? 100.00
REMOVE & INSTALL AIRCON CONDENSOR & RADIATOR								? 80.00
M SUNDRY								
TOP UP AIRCON GAS								
B WHEELALIGNMENT								120.00
To Conduct Computerize Full Wheel Alignment								
A 90000001								20.00
CHECK WIRING & ELECTRICAL SYSTEM								
A 90000001								120.00
CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								
M SUNDRY								20.00
Sundry								? 300.00
A 90000001								
RENEW FRT UNDER CARRIAGE								
M COVER-FR BUMPER Torn					1.00	728.00	00.00	728.00
M GRILLE ASSY-RADIATOR ?					1.00	322.00	00.00	322.00
M MOULDING-FRONT BUMPER A/INTAKE at					1.00	80.00	00.00	80.00
M ABSORBER-FRONT BUMPER ENERGY car					1.00	97.00	00.00	97.00
M STIFFNER-FR BPR LWR ?					1.00	131.00	00.00	131.00
M RAIL ASSY-FR BUMPER ?					1.00	410.00	00.00	410.00
M BRACKET-FR BUMPER SIDE MTG,LH MR CR					1.00	12.00	00.00	12.00
M BRACKET-FR BUMPER UPR SIDE MTG CR					1.00	26.00	00.00	26.00
M GRILLE-FRONT BUMPER SIDE,LH MIS					1.00	17.00	00.00	17.00
M LAMP ASSY-FRONT FOG,LH MIS					1.00	241.00	00.00	241.00
M CARRIER ASSY-FRONT END MODULE ?					1.00	776.00	00.00	776.00
M PANEL-FENDER,LH ?					1.00	396.00	00.00	396.00
M BRACKET ASSY-FENDER & BPR MTG, MR					1.00	14.00	00.00	14.00
M GUARD ASSY-FRONT WHEEL,LH MIS					1.00	109.00	00.00	109.00

Confirm &amp; accepted by

Authorized signatory and company stamp

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Co Reg No : 199405410K

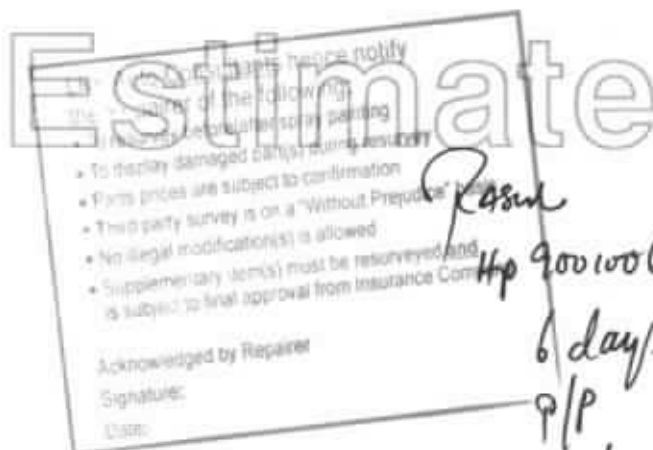
## ESTIMATE

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Invoice Name & Address	Owner Name & Vehicle Info
Tan Yu Zhong	Cust No/Name /Tan Yu Zhong
BLK 202A PUNGGOL FIELD	Reg No/Reg Date SLD3666X / 15/06/201
#06-226	Date In/Mileage / 0
SINGAPORE 821202	Chassis No KNAFX411MG5602802
Contact No Mobile: 98761104	Engine No G4FGGH613136
	Make/Model KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	28/12/2018/ 10:30	BLC	442 / CocoLu	41858

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M LAMP ASSY-HEAD, LH <i>3Ks</i>	1.00	1870.00	00.00	1870.00
M HUB ASSY-FR WHEEL ?	1.00	150.00	00.00	150.00
M DUCT ASSY-EXTENSION ?	1.00	144.00	00.00	144.00
M DUCT-AIR "B" ?	1.00	77.00	00.00	77.00



Confirm & accepted by			
	7% GST on	9,210.00	644.70
	Total Payable		9,854.70
Authorized signatory and company stamp			<i>9,550.00</i>

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**Nivitha (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Friday, 28 December 2018 4:00 PM  
**To:** Coco Lu Ting; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sherini Pillai; Zuhaidah Samsuri  
**Subject:** RE: OUR VEH SLD3666X, YOUR SHD3292M ON 27/12/2018  
**Attachments:** [Untitled].pdf; SAS2526936.pdf; scan2.jpg; scan3.jpg; SLD3666X FRT VIDEO.MP4

4:20pm 28/12/18  
vehicle in  
person @ COCO  
sur @ Ranel

-----Original Message-----

**From:** Motor Claim - III  
**Sent:** 28 December, 2018 3:55 PM  
**To:** 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>  
**Cc:** Sherini Pillai <sherini@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>  
**Subject:** RE: OUR VEH SLD3666X, YOUR SHD3292M ON 27/12/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLD3666X and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

**From:** Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]  
**Sent:** 28 December, 2018 2:10 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: OUR VEH SLD3666X, YOUR SHD3292M ON 27/12/2018

Dear officer in charge,

We choose LKK.

Best regards

Coco Lu

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]  
Sent: Friday, 28 December, 2018 1:55 PM  
To: Coco Lu Ting  
Subject: RE: OUR VEH SLD3666X, YOUR SHD3292M ON 27/12/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- \* LKK Auto Consultants Pte Ltd
- \* Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]  
Sent: 28 December, 2018 1:34 PM  
To: Motor Claim - III <motorclaim@iii.com.sg>  
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>  
Subject: OUR VEH SLD3666X, YOUR SHD3292M ON 27/12/2018  
Importance: High

Dear officer in charge,

Please arrange survey for our customer car on 02/01/2019, car is in workshop already.

Please advise us the liability for this case, we attached the related documents and video footage for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]  
Sent: Friday, 28 December, 2018 10:34 AM  
To: Coco Lu Ting  
Subject:

**DISCLAIMER:-**

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



Cycle & Carriage Kia Pte Ltd  
Kia Customer Service centre  
209 Pandan Gardens Singapore 609339  
T 6568 4555 F 6569 1056 W [kia.com](http://kia.com)  
Company No: T99405410K

Date: 04<sup>th</sup> June 2019

Your Ref: CC4/III18023327/R1hb3  
Our Ref: SLD3666X

Mr. Vic Alpeh (Case Handler)  
LKK Auto Consultants Pte. Ltd.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Dear Sir,

Discharge Voucher and Amended Tax Invoice for Accident Involving Vehicles  
SLD3666X and SHD3292M on 27.12.2018

Attached is the Discharge Voucher duly signed by the workshop.

Please issue the cheque to **Cycle & Carriage Kia Pte. Ltd.** and send the cheque to us at the following address.

Cycle & Carriage Kia Pte. Ltd.  
209 Pandan Gardens  
Singapore 609339

We will be expecting to receive a cheque from you soon.

Regards,

Larry Songcuan  
Cycle & Carriage  
Pandan Gardens  
Tel. # 6568 4658



## Print Received Message

This mail is associated with :

**\*SLD3666X (MCT18120774)**  
**[SHD3292M]**

TP

TAN YU ZHONG

Dec 27 2018 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage KIA Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 08/05/2019 17:05 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9289.47) - SLD3666X - Claim Handler: Sherini Pillai

Approved:9289.47:Liability appears to be against ID as he admitted turning right when it was amber light thus hit oncoming vehicle from opposite direction. You may proceed with DS but revert on quantum



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Tan Yu Zhong  BLK 202A PUNGGOL FIELD #06-226 SINGAPORE 821202  Contact No Mobile: 98761104 18/01/	Cust No/Name	/Tan Yu Zhong
	Reg No/Reg Date	SLD3666X / 15/06/2016
	Date In/Mileage	18/01/2019/ 46510
	Chassis/Package	KNAFX411MG5602802 /KC17RP
	Engine No	G4FGGH613136
	Make/Model	KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim	SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00080	Cash	13/02/2019/ 12:50	BLC	884 / Lauro Songcuan	41858	81391281		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1650.00
RENEW FRONT BUMPER, FRONT FENDER LH, FRONT SUPPORT PANEL								
E PNT98000								840.00
SPRAY PAINT FOR FRONT BUMPER, FRONT FENDER LH								
E PNT88000								100.00
REMOVE & INSTALL AIRCON CONDENSER AND RADIATOR								
B WHEELALIGNMENT								120.00
To Conduct Computerize Full Wheel Alignment								
A 90000001								20.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 90000001								120.00
CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								
M SUNDRY								20.00
SUNDRIES								
S SPECIALISTJOB								85.00
ACCIDENT TOWING FROM UBI AVE 3 TO P.G. WORKSHOP								
W/ORDER NO:T157394								
S SPECIALISTJOB								50.00
VACUUM & TOP UP AIRCON GAS ( K3)								
X	COVER-FR BUMPER				1.00	728.00	00.00	728.00
X	MOULDING-FRONT BUMPER A/INTAKE				1.00	80.00	00.00	80.00
X	ABSORBER-FRONT BUMPER ENERGY				1.00	97.00	00.00	97.00
X	STIFFNER-FR BPR LWR				1.00	131.00	00.00	131.00
X	RAIL ASSY-FR BUMPER				1.00	410.00	00.00	410.00
X	BRACKET-FR BUMPER SIDE MTG,LH				1.00	12.00	00.00	12.00
X	BRACKET-FR BUMPER UPR SIDE MTG				1.00	26.00	00.00	26.00
X	GRILLE-FRONT BUMPER SIDE,LH				1.00	17.00	00.00	17.00
X	LAMP ASSY-FRONT FOG,LH				1.00	241.00	00.00	241.00
X	CARRIER ASSY-FRONT END MODULE				1.00	776.00	00.00	776.00
X	PANEL-FENDER,LH				1.00	396.00	00.00	396.00
X	BRACKET ASSY-FENDER & BPR MTG,				1.00	14.00	00.00	14.00
X	GUARD ASSY-FRONT WHEEL,LH				1.00	109.00	00.00	109.00
X	LAMP ASSY-HEAD,LH				1.00	1870.00	00.00	1870.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Tan Yu Zhong	Cust No/Name	/Tan Yu Zhong
BLK 202A PUNGGOL FIELD	Reg No/Reg Date	SLD3666X / 15/06/2016
#06-226	Date In/Mileage	18/01/2019/ 46510
SINGAPORE 821202	Chassis/Package	KNAFX411MG5602802 /KC17RP
Contact No Mobile: 98761104	Engine No	G4FGGH613136
18/01/	Make/Model	KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim	SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	13/02/2019/ 12:50	BLC	884 / Lauro Songcuan	41858	81391281

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X DUCT ASSY-EXTENSION	1.00	144.00	00.00	144.00
X PANEL ASSY-UNDER COVER,FRT	1.00	65.00	00.00	65.00
<p align="center"><i>Cycle &amp; Carriage celebrates 120 years.</i>  Visit <a href="http://www.cyclecarriage.com/120">www.cyclecarriage.com/120</a> for more info!</p>				

Parts	5,116.00	Nett	8,121.00
Labour	2,850.00	7% GST on	568.47
Standard Menu	0.00		
Specialist Job	135.00	Total Payable	8,689.47
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	8,689.47
Total(w/o GST)	8,121.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



LKK  
Rasul

VEHICLE NO : SLD3666X

MODEL : KIA/FORTE K3 1.6 A EX

WIP : 41858

Material	:	\$	<u>5,116.00</u>
Labour	:	\$	<u>3,005.00</u>
Sub-Total	:	\$	<u>8,121.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>8,121.00</u>
GST 7%	:	\$	<u>568.47</u>
Grand Total	:	\$	<u>8,689.47</u>
Finalise By/Date :	<u>Warry on 01/02/19</u>		

on 01/02/19  
@ 14:48

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 days (wk.end)

\* TP vehicle no: SHD3292M

\* claim loss of RENTAL.

## KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Tan Yu Zhong  
 Period of Insurance : 15 Jun 2018 To 14 Jun 2019  
 Engine No. : G4FGGH613136  
 Chassis No. : KNAFX411MG5602802

Vehicle No. : SLD3666X  
 Policy No. : 2100470867-02  
 Endorsement No. :  
 Issued Date : 15 May 2018

## ABOUT THE COVER

Make/Model : KIA FORTE K3 1.6 A EX  
 Engine Capacity/Tonnage : 1,591.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2016  
 Insuring with COE/PAFF : Yes

## Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

Tan Yu Zhong - \$500 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Body & Paint Centre Add: 309 Pandan Gardens Singapore 606338 65664901
2. Cycle & Carriage Authorised Service Centre Add: 241 Alexandra Road Singapore 159031 64278800
3. Cycle & Carriage Authorised Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67451000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0500709274

CYCLE & CARRIAGE - ALTHAM(KIA)  
 239 ALEXANDRA ROAD  
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

RECORD

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S87198211



Name

TAN YU ZHONG  
(CHEN YIZHONG)

陳昱中

Race

CHINESE

Date of birth

30-06-1987

Country/Place of birth

SINGAPORE

Sex

M

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S87198211

Name

TAN YU ZHONG

Birth Date: 30 Jun 1987

Issue Date: 17 Jun 2010



5924951



NRIC No: S87198211



Date of issue

27-04-2010

Address

APT BLK 322B SUMANG WALK  
#06-885  
SINGAPORE 822322

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles <= 200 cc	02 Feb 2006
Class 2A	Motorcycles between 201 cc and 400 cc	13 Mar 2007
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 3500kg	26 Mar 2010

NP 425A



CYCLE & CARRIAGE KIA PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-05 IOB BUILDING  
SINGAPORE 049711

VEHICLE OWNER : TAN YU ZHONG

MOTOR POLICY NO : 2100470867 REGISTRATION NO : SLD3666X

VEHICLE MODEL : KIA K3 WIP NO : 41858

ACCIDENT DATE : 27.12.2018 THIRD PARTY : SHD3292M

REPAIRER'S NAME : CYCLE & CARRIAGE KIA PTE LTD  
KIA SERVICE CENTRE  
209 PANDAN GARDENS  
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE : 

DATE : 28/01/19

TIME : 6-15pm

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Dec 2018 11:34	Clim Veh Model Changed	(203777) KIA FORTE K3 1.6 (A).	[A] Lau Shu Pei
2	31 Dec 2018 11:34	Clim Created	Reg No: SLD3666X. Acct Date: 2018/12/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] Lau Shu Pei
3	31 Dec 2018 11:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	31 Dec 2018 11:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/10	[A] Lau Shu Pei
5	31 Dec 2018 11:34	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	31 Dec 2018 11:34	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	31 Dec 2018 11:34	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pei
8	04 Jan 2019 15:02	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 5. Insured driver made right turn	[A] CHEW HSTAO TONG
9	04 Jan 2019 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/10. Mandate Remarks: We understand that the Third party has video footage recorded from his vehicle. Please request for same.	[I] Lalitha Krishnan
10	04 Jan 2019 15:22	Adj Mandate Set	Maintained:We understand that the Third party has video footage recorded from his vehicle. Please request for same.	[I] Lalitha Krishnan
11	07 Jan 2019 09:30	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	07 Jan 2019 09:30	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	10 Jan 2019 09:58	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 5 - OID turning, TP going straight - TP VIDEO PROVIDED VIA EMAIL	[A] VIC ALPEH
14	10 Jan 2019 11:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/10. Mandate Remarks: please forward email with video to me as Sherini is on leave	[I] Lalitha Krishnan
15	10 Jan 2019 11:13	Adj Mandate Set	Approved:0.00:please forward email with video to me as Sherini is on leave	[I] Lalitha Krishnan
16	15 Jan 2019 11:22	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 5 - OID TURNING @ AMBER LIGHT	[A] VIC ALPEH
17	16 Jan 2019 10:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/10. Mandate Remarks: was email sent to me?	[I] Lalitha Krishnan
18	16 Jan 2019 10:13	Adj Mandate Set	Maintained:was email sent to me?	[I] Lalitha Krishnan
19	16 Jan 2019 10:15	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/10. Mandate Remarks: Liability appears to be against ID as he admitted turning right when it was amber light thus hit oncoming vehicle from opposite direction. You may proceed with DS but revert on quantum	[I] Lalitha Krishnan
20	16 Jan 2019 10:15	Adj Mandate Set	Approved:0.00:Liability appears to be against ID as he admitted turning right when it was amber light thus hit oncoming vehicle from opposite direction. You may proceed with DS but revert on quantum	[I] Lalitha Krishnan
21	17 Jan 2019 13:27	Adj Rpt Initiated		[A] Lau Shu Pei
22	17 Jan 2019 13:27	Clim Dtl Modified	Claimant's ID: -> -.	[A] Lau Shu Pei
23	17 Jan 2019 13:27	Clim Dtl Modified	JPJ Reg. Date: -> 2000/01/01.	[A] Lau Shu Pei
24	17 Jan 2019 13:27	Clim Details Notified		[A] Lau Shu Pei
25	29 Apr 2019 12:45	Clim Dtl Modified	JPJ Reg. Date: 2000/01/01 -> 2016/06/15.	[A] JOANNE LEE KHANG MIN
26	08 May 2019 15:20	Adj Mandate Request	Cur.Req:9289.47:PODS Liability: 100% Quantum: (a)CORw/GST: \$8,689.47 + (b)LOU (10days x \$60.00): \$600.00 = Total: \$9,289.47 Vehicle Model: Kia Forte K3-1.6 (1591 cc) 6 recommendation repair days + 1PH + 2 days weekend + 1PRS = 10days For your appr	[A] CHAN JIA LE

Date From

Date To

Audit Type None

Go





Cycle & Carriage Kia Pte Ltd  
Kia Customer Service centre  
209 Pandan Gardens Singapore 609339  
T 6568 4555 F 6569 1056 W [kia.com](http://kia.com)  
Company No. 199405410K

Our ref: SLD3666X  
Your ref: CC4/III18023327/R1hb3

Date : 04<sup>th</sup> April 2019

Mr. Vic Alpeh (Case Handler)  
LKK Auto Consultants Pte. Ltd.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Dear Sir,

**RE: SUBMISSION OF DOCUMENTS FOR SLD3666X – DOA: 27.12.2018**

Kindly be informed that our customer, Mr. Tan Yu Zhong, owner of vehicle registration no. SLD3666X (insured with AIG) holds vehicle registration no. SHD3292M which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 8,689.47
Loss of use	:	\$ 600.00 (\$60.00 x 10 days)
Total	:	\$ 9,289.47

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
CYCLE & CARRIAGE KIA PTE LTD

  
MANAGER  
SERVICE OPERATIONS - PG

## AUTHORIZATION TO ACT

I, Tan Yu Zhong ("the third party claimant")  
of BLK 322B SUMANG WALK #06-085 S 822322 (address), owner of  
SLD3666X (vehicle no.) hereby authorize

CYCLE & CARRIAGE KIA PTE. LTD.  
("the workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no. SLD3666X  
that was damaged pursuant to the accident which occurred on 27.12.2018  
(date) along Ubi Ave 3  
(location) Involving vehicle no/s SHD 329244  
(\*the accident\*).

I further authorized the workshop to settle my above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being  
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 day of 12 (month) 20 18 (year)

  
Signed by "the third party claimant"

   
Signed by "the workshop"

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18120774  
 Claimant Ref: SLD3666X

We/ CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/ have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 8,689.47 (repair cost), S\$ 600.00 (loss of use/rental), S\$ --- (search fee), vehicle no SLD3666X that was damaged pursuant to the accident which occurred on 27/12/2018 (date) at UBI AVENUE 3 (location) involving vehicle no SHD3292M (insured vehicle). This is pursuant to the inspection conducted on 28/12/2018 (date) at "the workshop".

We/ confirm that we/ are/am authorized by the owner TAN YU ZHONG ("the third party claimant") of vehicle no SLD3666X to make the claim as set out in the above paragraph and we/ have full authority to settle the matter on his/her behalf in a manner that we/ deem fit. We/ enclose herein the letter of authority given by "the third party claimant".

We/ further confirm that we/ will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLD3666X (vehicle no.) as a result of the accident.

We/ confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/ authorize you to pay the total amount of S\$ 9,289.47 to CYCLE & CARRIAGE KIA PTE LTD

Dated this 04<sup>TH</sup> day of JUNE 20 19

#### CLAIMANT:

Signature

  
 Signed by "the workshop" (with chop)

Name:

LARRY SONG GUAN

NRIC:

S2735168I

Address:

209 PANDAN GARDENS  
S'PORE 609339

Nationality:

FILIPINO

Occupation:

CUSTOMER SERVICE

#### WITNESS:

Signature:

  
 Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

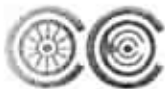
199607198R

Address:

51 UBI AVENUE 1 #01-25  
PAYA UBI INDUSTRIAL PARK (S) 408933

Nationality:

Occupation:



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Car Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
India International Insurance Pte Ltd Motor Claims Department 64 Cecil Street #04/05 IOB Building Singapore 049711	Cust No/Name /Tan Yu Zhong Reg No/Reg Date SLD3666X / 15/06/2016 Date In/Mileage 18/01/2019/ 46510 Chassis/Package KNAFX411MG5602802 /KC17RP Engine No G4FGGH613136 Make/Model KIA/FORTE K3 1.6 A EX BF4 Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00000	Cash	13/02/2019/ 12:50	BLC	884 / Lauro Songcuan	41858	81391281

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNTB8000 RENEW FRONT BUMPER, FRONT FENDER LH, FRONT SUPPORT PANEL				1650.00
E PNT9B000 SPRAY PAINT FOR FRONT BUMPER, FRONT FENDER LH				840.00
E PNTB8000 REMOVE & INSTALL AIRCON CONDENSER AND RADIATOR				100.00
H WHEELALIGNMENT To Conduct Computerize Full Wheel Alignment				120.00
A 90000001 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				20.00
A 90000001 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				120.00
M SUNDRIES SUNDRIES				20.00
S SPECIALISTJOB ACCIDENT TOWING FROM UBI AVE 3 TO P.G. WORKSHOP W/ORDER NO:T157394				85.00
S SPECIALISTJOB VACUUM & TOP UP AIRCON GAS ( K3)				50.00
X COVER-FR BUMPER	1.00	728.00	00.00	728.00
X Moulding-FRONT BUMPER A/INTAKE	1.00	80.00	00.00	80.00
X ABSORBER-FRONT BUMPER ENERGY	1.00	97.00	00.00	97.00
X STIFFNER-FR BPR LWR	1.00	131.00	00.00	131.00
X RAIL ASSY-FR BUMPER	1.00	410.00	00.00	410.00
X BRACKET-FR BUMPER SIDE MTG,LH	1.00	12.00	00.00	12.00
X BRACKET-FR BUMPER UPR SIDE MTG	1.00	26.00	00.00	26.00
X GRILLE-FRONT BUMPER SIDE,LH	1.00	17.00	00.00	17.00
X LAMP ASSY-FRONT FOG,LH	1.00	241.00	00.00	241.00
X CARRIER ASSY-FRONT END MODULE	1.00	776.00	00.00	776.00
X PANEL-FENDER,LH	1.00	396.00	00.00	396.00
X BRACKET ASSY-FENDER & BPR MTG,	1.00	14.00	00.00	14.00
X GUARD ASSY-FRONT WHEEL,LH	1.00	109.00	00.00	109.00
X LAMP ASSY-HEAD,LH	1.00	1870.00	00.00	1870.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co. Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
India International Insurance Pte Ltd Motor Claims Department 64 Cecil Street #04/05 IOB Building Singapore 049711	Cust No/Name /Tan Yu Zhong Reg No/Reg Date SLD3666X / 15/06/2016 Date In/Mileage 18/01/2019/ 46510 Chassis/Package KNAFX411MG5602802 /KC17RP Engine No 64FGGH613136 Make/Model KIA/FORTE K3 1.6 A EX BF4 Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CIP00080	Cash	13/02/2019/ 12:50	BLC	884 / Lauro Songcuan	41858	81391281

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X INCT ASSY-EXTENSION	1.00	144.00	00.00	144.00
X PANEL ASSY-UNDER COVER,FRT	1.00	65.00	00.00	65.00

*Cycle & Carriage celebrates 120 years.*  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	5,116.00			
Labour	2,850.00			
Standard Menu	0.00	7% GST on	8121.00	568.47
Specialist Job	135.00			
Diagnostics Job	0.00			
Sundry/Others	20.00			
Total (w/o GST)	8,121.00			
		Nett		8,121.00
		Total Payable		8,689.47
		Paid		0.00
		Total Due		8,689.47

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
If dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)






































Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jan 2019 <a href="#">Edit Reg</a>		28 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$58,121.00</b> <a href="#">Edit Estimates</a>	<b>\$58,121.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>











































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> [Created by adjuster]									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>TAN YU ZHONG</b> , ID: S87198211								
Vehicle Reg. No.:	<b>SLD3666X</b>	Date of Loss:	27/12/2018 18:00 - :59 [30 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18120774</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHD3292M</b>	Policy No. (Claimant):	2100470867-02						
		Excess:							
Repairer:	<b>Cycle &amp; Carriage KIA Pte Ltd (Pandan Gardens)</b> 209 Pandan Gardens, 609339 West Coast - Tel:								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sherini Pillai</b> ]								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 10/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>III_SG (08/05/2019): Alert - Adj Mandate Approved (\$9289.47) - SLD3666X - Claim Handler: Sherini Pillai</li> <li>III_SG (16/01/2019): Alert - Adj Mandate Approved (\$0.00) - SLD3666X - Claim Handler: Sherini Pillai</li> <li>III_SG (16/01/2019): Alert - Adj Mandate Maintained - SLD3666X - Claim Handler: Sherini Pillai</li> <li>III_SG (10/01/2019): Alert - Adj Mandate Approved (\$0.00) - SLD3666X - Claim Handler: Sherini Pillai</li> <li>III_SG (04/01/2019): Alert - Adj Mandate Maintained - SLD3666X - Claim Handler: Sherini Pillai</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLD3666X (MCT18120774)  
 [SHD3292M]  
 TP  
 TAN YU ZHONG  
 Dec 27 2018 6:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Cycle & Carriage KIA Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
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2	31/12/18 11:35	TP ESTIMATE	 Load PDF	
3	31/12/18 11:35	TP GIA REPORT	 Load PDF	
4	02/01/19 19:11	TP ESTIMATE- MARKED	 Load PDF	
5	29/04/19 12:47	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	02/01/19 08:51	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			



## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18023327/R1HB3Q2

Date: 19/06/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SLD3666X

Insured Vehicle No: SHD3292M

Date of Loss: 27/12/2018

Nature of Claim: TP

Claim No: MCT18120774

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLD3666X

Make & Model: KIA FORTE K3, 1.6 (A)

Reg. Date: 15/06/2016 (Man. Year: 2016)

Colour: White

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: G4FGGH613136

Chassis No: KNAFX411MG5602802

Odometer: 50091 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Excellent Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,685.00	5,136.00	549.00	9.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,675.00	2,985.00	690.00	18.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>9,360.00</b>	<b>8,121.00</b>	<b>1,239.00</b>	<b>13.24</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>655.20</b>	<b>568.47</b>	<b>86.73</b>	<b>13.24</b>
<b>Nett Amount (S\$)</b>	<b>10,015.20</b>	<b>8,689.47</b>	<b>1,325.73</b>	<b>13.24</b>
<b>+ Loss of Use (10.0 x S\$60.00/day) (S\$)</b>		<b>600.00</b>		
	<b>Nett Liability (S\$)</b>	<b>9,289.47</b>		

### INSPECTION

Date of Assignment: 28/12/2018

Date Inspected: 28/12/2018 Inspected At:

Cycle & Carriage KIA Pte Ltd (Pandan Gardens)  
209 Pandan Gardens  
Singapore 609339

Estimated Period of Repair: 6.0 days

---

**Adjuster:** MOHD RASUL**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 29 Apr 2019)
<b>Parts:</b> 143	KIA FORTE K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLD3666X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS
2	1		*COVER -FR BUMPER	Torn	728.00 FS	*728.00 FS
3	1		*GRILLE ASSY -RADIATOR	Serviceable	322.00 FS	*- FS
4	1		*MOULDING -FRONT BUMPER A/INTAKE	Cut	80.00 FS	*80.00 FS
5	1		*ABSORBER -FRONT BUMPER ENERGY	Cracked	97.00 FS	*97.00 FS
6	1		*STIFFNER -FR BPR LWR	Cracked	131.00 FS	*131.00 FS
7	1		*RAIL ASSY -FR BUMPER	Bent	410.00 FS	*410.00 FS
8	1		*BRACKET -FR BUMPER SIDE MTG ,LH	Cracked	12.00 FS	*12.00 FS
9	1		*BRACKET -FR BUMPER UPR SIDE MTG	Cracked	26.00 FS	*26.00 FS
10	1		*GRILLE -FRONT BUMPER SIDE ,LH	Missing	17.00 FS	*17.00 FS
11	1		*LAMP ASSY -FRONT FOG ,LH	Missing	241.00 FS	*241.00 FS
12	1		*CARRIER ASSY -FRONT END MODULE	Cracked	776.00 FS	*776.00 FS
13	1		*PANEL -FENDER ,LH	Buckled	396.00 FS	*396.00 FS
14	1		*BRACKET ASSY -FENDER & BPR MTG	Necessary	14.00 FS	*14.00 FS
15	1		*GUARD ASSY -FRONT WHEEL ,LH	Missing	109.00 FS	*109.00 FS
16	1		*LAMP ASSY -HEAD,LH	Broken	1,870.00 FS	*1,870.00 FS
17	1		*HUB ASSY -FR WHEEL	Serviceable	150.00 FS	*- FS
18	1		*DUCT ASSY -EXTENSION	Cracked	144.00 FS	*144.00 FS
19	1		*DUCT -AIR B	Serviceable	77.00 FS	*- FS
20	1		*PANEL ASSY -UNDER COVER ,FRT	Cracked	65.00 FS	*65.00 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>5,685.00</b>	<b>5,136.00</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ACCIDENT TOWING FROM UBI AVE 3 TO P.G WORKSHOP	New	85.00	85.00
2	RENEW FRT BUMPER ,FRT FENDER LH ,FRT SUPPORT PANEL REPAIR BONNET	New	1,800.00	1,650.00
3	SPRAY PAINT FOR FRT BUMPER ,BONNET ,FRT FENDER LH	New	1,050.00	840.00
4	REMOVE & INSTALL AIRCON CONDENSOR & RADIATOR	New	100.00	100.00
5	TOP UP AIRCON GAS	New	80.00	50.00
6	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT	New	120.00	120.00
7	CHECK WIRING & ELECTRICAL SYSTEM	New	20.00	20.00
8	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	New	120.00	120.00
9	RENEW FRT UNDER CARRIAGE	New	300.00	0.00
Gross Labour Cost (S\$)			3,675.00	2,985.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >