

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 28/12/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1454/2018/GW
Date : 26-Dec-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb - 20 Feb 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Hoe Wei Wen
Address : 5A Engineering Drive
#10-01
Singapore 117411
Telephone : HP +65 81268041
Type of Claim : Own Damage Claim
Policy No. : 170063193-01
Vehicle No : **SLT 6042 S**
Model Code : Audi A3 Sedan 1.0 TFSI
Model / Year : Nov-17
Engine No : CHZ 554667
Chassis No : WAUZZZ8V7J1019803
Mileage :
Date In :
Liability :
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 22-Dec-18
Place of Accident : Jalan Unda 15 Taman Perling

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 6042 S

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
3	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,250.00
4	To respray front bumper and lhs front fender.	\$ 1,500.00	\$ 1,100.00
5	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,152.00	\$ 2,902.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

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Material List for Accident Vehicle Regn No. SLT 6042 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,739.00	\$ 1,391.20
2	FRONT BUMPER CLOSING ELEMENT-RH	\$ 254.00	
3	FRONT BUMPER GUIDE SECTION-RH	\$ 33.00	
4	FRONT BUMPER GRILLE-CENTER	\$ 140.00	
5	FRONT BUMPER COVER TRIM-LH/RH	\$ 280.00	
6	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 164.00	
7	FOAM FILLER PIECE	\$ 162.00	
8	FRONT BUMPER SIDE REINFORCEMENT	\$ 633.00	
9	FRONT FENDER-RH	\$ 746.00	\$ 596.80
10	FRONT FENDER UPPER BRACKET-RH	\$ 24.00	\$ 18.88
11	FRONT FENDER BRACKET-RH	\$ 34.00	\$ 26.64
12	FRONT FENDER BRACE-RH	\$ 87.30	\$ 69.84
13	FRONT WHEEL HOUSING LINER-RH	\$ 151.00	
14	FRONT WHEEL HOUSING LINER ATTACHMENT PART-RH	\$ 77.00	
16	LED HEADLIGHT-RH	\$ 4,888.00	\$ 3,910.40
17	LED HEADLIGHT LIFT CYLINDER-RH	\$ 123.00	
18	SUNDRIES	\$ 300.00	\$ 42.16
TOTAL SPARE PARTS		\$ 9,835.30	\$ 6,055.92
TOTAL LABOUR CHARGES		\$ 4,152.00	\$ 2,902.00
GRAND TOTAL		\$ 13,987.30	\$ 8,957.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 6042 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1454/2018/MAS

26 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLT 6042 S, Audi A3 Sedan 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLT 6042 S**, claimant, **Ms. Hoe Wei Wen**, please find the related document per attached.

1. A copy of the Original invoice no. 85013519 – S\$8,514.97
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLT 6042 S

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLT6042S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1454/2018/JE
17 January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V7J1019803
Vehicle Regn No. : SLT 6042 S
Vehicle Mileage : 46259 KM
Vehicle Owner : Ms. Hoe Wei Wen
Certificate No : 1700631936-01
Own Damage Excess : S\$ 1,070.00 (Inclusive 7% GST)
Accident Date : 22/12/2018
Place : Jalan Unda 15 Taman Perling
Repair Cost : \$ 8,514.97
WIP No. : 37254
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6586 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 4:55pm
Date : 18/1/2019

DISCHARGE VOUCHER- AIG - SLT 6042 S

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Dec 2018		28 Dec 2018 17:59 Edit Adj Rpt	S\$8,957.92 Edit Estimates	S\$8,957.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HOE WEI WEN , ID: S8580285B, Tel: +6581268041		
Vehicle Reg. No.:	SLT6042S	Date of Loss:	22/12/2018 12:00 - :59 [13 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1880590198SG	Policy/Cover Note No.:	170063193-01 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/01/2019]		
Driver/Custodian:	GOO CHONG KIAT (33 / Male) , NRIC: S8560675A, Tel: +6581268041 Email: GOOCHONGKIAT@GMAIL.COM		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (02/01/2019): **Alert - Adj Mandate Approved (S\$10333.00) - SLT6042S - Claim Handler: Mohd Zaway...**
- AIG_SG (02/01/2019): **SLT6042S / OD / 22/12/2018 / Coverage & Excess update**

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLT6042S (1880590198SG)**
OD
Dec 22 2018 12:30PM
[HOE WEI WEN]
Premium Automobiles Pte Ltd

View

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/12/18 10:23	Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/12/18 10:17	General View		Load JPG	☒
2	31/12/18 10:17	Chassis Number		Load JPG	☒
3	31/12/18 10:17	General View		Load JPG	☒
4	31/12/18 10:17	General View		Load JPG	☒
5	31/12/18 10:17	General View		Load JPG	☒
6	31/12/18 10:17	General View		Load JPG	☒
7	31/12/18 10:17	General View		Load JPG	☒
8	31/12/18 10:17	General View		Load JPG	☒
9	31/12/18 10:17	General View		Load JPG	☒
10	31/12/18 10:17	General View		Load JPG	☒
11	31/12/18 10:17	General View		Load JPG	☒
12	31/12/18 10:17	General View		Load JPG	☒
13	31/12/18 10:17	General View		Load JPG	☒
14	31/12/18 10:17	General View		Load JPG	☒
15	25/02/19 19:08	Reinspection Photo		Load JPG	☒
16	25/02/19 19:08	Reinspection Photo		Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/12/18 10:16	Singapore Accident Statement		Load PDF	
2	31/12/18 10:16	MALAYSIA POLICE REPORT		Load PDF	
3	31/12/18 10:16	Certificate of Insurance		Load PDF	
4	31/12/18 10:16	Insured Person's NRIC		Load PDF	
5	31/12/18 10:16	Driver's Driving License		Load PDF	
6	31/12/18 10:16	ESTIMATE		Load PDF	
7	11/03/19 16:16	DISCHARGE VOUCHER		Load PDF	
8	11/03/19 16:16	WORKSHOP INVOICE		Load PDF	

Linked Accident Report Documents

View

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/12/18 13:49	Accident Statement		Load HTM	

Photos/Images				3 per page	☒
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Assessment Reports				1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/12/18 13:37	Police Report		Load JPG	✓
2	24/12/18 13:38	Police Report		Load JPG	✓
3	24/12/18 13:38	Accident Photo		Load JPG	✓
4	24/12/18 13:38	Accident Photo		Load JPG	✓
5	24/12/18 13:38	Accident Photo		Load JPG	✓
6	24/12/18 13:38	Accident Photo		Load JPG	✓
7	24/12/18 13:38	Accident Photo		Load JPG	✓
8	24/12/18 13:38	Police Report		Load JPG	✓
9	24/12/18 13:38	Police Report		Load JPG	✓
10	24/12/18 13:38	Driving License		Load JPG	✓
Documentation				1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/12/18 13:48	Sketch Plan		Load JPG	✓
2	24/12/18 13:48	Sketch Plan #2		Load JPG	✓

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18023292/AQD3S2

Date: 11/03/2019

REFERENCE

Insured/Claimant:	HOE WEI WEN	Policy No:	170063193-01	
Date of Loss:	22/12/2018	Nature of Claim:	OD	Claim No: 1880590198SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLT6042S		
Make & Model:	AUDI A3, 999cc SEDAN TFSI (A)	Engine No:	CHZ554667
Reg. Date:	02/11/2017 (Man. Year: 2017)	Chassis No:	WAUZZZ8V7J1019803
Colour:	Blue	Odometer:	44478 km
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$97,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,817.84	6,055.92	3,761.92	38.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,902.00	1,250.00	30.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,969.84	8,957.92	5,011.92	35.88
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	12,969.84	7,957.92	5,011.92	38.64
+ GST 7.00/7.00% (S\$)	907.89	557.05	350.84	38.64
Nett Amount (S\$)	13,877.73	8,514.97	5,362.76	38.64

INSPECTION

Date of Assignment:	28/12/2018	
Date Inspected:	28/12/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,739.00 FS	*1,391.20 FS
2	1		*FRONT BUMPER CLOSING ELEMENT - RH	Not Necessary	254.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	33.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTER	Not Necessary	140.00 FS	*- FS
5	1		*FRONT BUMPER COVER TRIM - LH/RH	Not Necessary	280.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	164.00 FS	*- FS
7	1		*FOAM FILLER PIECE	Not Necessary	162.00 FS	*- FS
8	1		*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	633.00 FS	*- FS
9	1		*FRONT FENDER - RH	Distorted	746.00 FS	*596.80 FS
10	1		*FRONT FENDER UPPER BRACKET - RH	Bent	24.00 FS	*18.88 FS
11	1		*FRONT FENDER BRACKET - RH	Bent	34.00 FS	*26.64 FS
12	1		*FRONT FENDER BRACE - RH	Bent	69.84 FS	*69.84 FS
13	1		*FRONT WHEEL HOUSING LINER - RH	Not Necessary	151.00 FS	*- FS
14	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PART - RH	Not Necessary	77.00 FS	*- FS
15	1		*LED HEADLIGHT - RH	Cut	4,888.00 FS	*3,910.40 FS
16	1		*LED HEADLIGHT LIFT CYLINDER - RH	Not Necessary	123.00 FS	*- FS
17	1		*SUNDRIES	Necessary	300.00 FS	*42.16 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,817.84	6,055.92
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (\$\$)			4,152.00	2,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >