

REF:

CC3/AIG18023291/ Avd3 1/4

ASSIGNMENT

Merimen

From: Date:

Estimated Cost:

☒ OD ☐ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No: 18000 44000

Claims No:

Sum Insured: Excess: 0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 170K

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 6 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SJA4008D

Yr Regn:

2018 April

Type: ☒ M Car ☐ M Cycle ☐ Bus ☐ Van ☐ Lorry ☐ Taxi ☐ Prime Mover

Truck / Trailer or

Make:

Audi A6

CC 1798

Colour:

Bronze

A/C Insured / Std / NI / NA

Sp. Reading

8958

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAL22246XJN074410

Gen. Cond: ☒ Good ☐ Fair ☐ Poor ☐ BurntSteering: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt orBrake: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt orModl: Nil / ☒ S Rim ☐ STD A/Rim or

Tyre Size:

F: 225/55R17

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

06

mm

R/Bal:

06

mm

L/Bal:

06

mm

L/Bal:

06

mm

D.O.A:

27/12/18

D.O.I:

28/12/18

Survey held at

Premium

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

ALG

SJA 4008D - NA / EC11011932/J1

JUN:17/06/2011

RECEIVED 06 MAR 2019

31/12/18 Revert via merimen

21/1/19 Recd approved \$10,583 from Chang Lois- KL via merimen

21/1/19 Informed Tony CIA ex \$0 by email

26/2/19 Final fig \$9495.68 (Real 18,942.32, 67%) confirmed by email

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair: 6

1)

☐

Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

2) 8/3- typst

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee

Transportation

\$ - R/-

Photos

Other

TOTAL

Report Format:

merimen

Lump Sum / I.B.I: (\$ 9495.68

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 2 January 2019 3:33 PM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SJA 4008 D-DOA :27/12/2018 (AIG OD)

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SJA 4008D (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 2 January 2019 3:24 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 4008 D

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 31 December, 2018 10:33 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SJA 4008 D

Dear Veron,

Have you submitted the report to AIG?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 28 December, 2018 4:19 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJA 408 D

Dear Tony,

Mark estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 28 December 2018 2:47 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJA 408 D

Dear Veron,

Kindly assist print out this estimate for Adrian.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 289902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

View Received Message

This mail is associated with :

***SJA4008D (44856183705G)**

OD

Dec 27 2018 6:40PM

[CHAI CHEE MENG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **02/01/2019 14:37 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10582.00) - SJA4008D - Claim Handler: Dally Amri, Mimi Zarina

Approved:10582.00:RE-INSPECTION require on hidden parts and supplementary parts

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	31 Dec 2018
<u>Preliminary Advice</u>			

Vehicle No	: SJA4008D	Accident Date	: 27/12/2018
Make	: AUDI A6	Policy No.	: 1800044000
Assignment Date	: 28/12/2018	Excess	: S\$0.00
Date of Inspection	: 28/12/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	28,249.00
Revised Amount	:S\$	10,582.00
Check Items (Estimated)	:S\$	899.00
Total	:S\$	11,481.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	170,000.00
COE / PARF Rebate	:S\$	71,629.00
Salvage Value	:S\$	
Margin for Repair	:S\$	98,371.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

➤ **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8950E
Vehicle Details	
Vehicle No.:	SJA4008D
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	Brown
Manufacturing Year:	2017
Engine No.:	CYG025662
Chassis No.:	WAUZZZ4GXJN074410
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,761.00
Original Registration Date:	30 Apr 2018
First Registration Date:	30 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$49,066.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2028
PARF Rebate Amount:	\$36,799.00
Intended COE Rebate Details	
COE Expiry Date:	29 Apr 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,330.00
COE Rebate Amount:	\$34,830.00
Total Rebate Amount:	\$71,629.00

The information contained herein is correct as at 31 Dec 2018

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHAI CHEE MENG
 Period of Insurance : 30 Apr 2018 To 29 Apr 2019
 Engine No. : CYG025662
 Chassis No. : WAUZZZ4GXJN074410

Vehicle No. : SJA4008D
 Policy No. : 1800044000
 Endorsement No. : 000000000202725
 Issued Date : 23 May 2018

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
 Engine Capacity/Tonnage : 1,798.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHAI CHEE MENG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

† Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 5G Mobile App. Simply search and download "AIG 5G" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1990 (Malaysia).

0504125256

PREMIUM LEASING -LSYA

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SBOSAN

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whf/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7578950E



Name
CHAI CHEE MENG
蔡志明
Race
CHINESE
Date of birth
13-02-1975
Country of birth
MALAYSIA



S7578950E

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7578950E
Name
CHAI CHEE MENG

Birth Date 13 Feb 1975
Issue Date 22 Jul 2006




001433738F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

CLASS DATE
22 Jul 2006

Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver, and other motor vehicles $\leq$ 2500kg

NP 438A



Licence No: S7578950E

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	28/12/2018 09:31
Date Of Accident	27/12/2018 18:40
Exact Location Of Accident	ALONG BUANGKOK EAST DRIVE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJA4008D
Insured/Policyholder	
Name Of Registered Owner	CHAI CHEE MENG
NRIC No	S7578950E
Email Address	CHEEMENGCM@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98157571
Alternative Phone No	OTHERS-98157571
Vehicle Particulars	
Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800044000
Cover Note Number	
Driver	
Name of Driver	CHAI CHEE MENG
NRIC No	S7578950E
Date Of Birth	13/02/1975
Occupation	INDOOR
Date Of Driving Pass	22/07/2006
Driving Experience	12 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98157571
Fax Number	
Contact Number	OTHERS-98157571
EMail Address	CHEEMENGCM@GMAIL.COM

Address	83 ANCHORVALE CRESCENT #07-25
Postcode	544626
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ANGELA DAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING IN THE MIDDLE LANE, SUDDENLY THE LORRY CUT INTO MY LANE. I TRIED TO SIGNAL HIM TO STOP BUT HE REFUSED. I MANAGED TO FOLLOW HIM TILL THE TRAFFIC LIGHT AND ASKED HIM TO STOP AND COOPERATE BUT HE REFUSED TO DO SO TOO.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD2628G
Vehicle Make/Model/Colour	NISSAN / CABSTAR
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

20/10/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No. 62043167A

Sketch Plan #2

SKETCH PLAN



A = SJA 4008 D

B = GBD 2628 G

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving in the middle lane suddenly the lorry cut into my lane. I tried to signal him to stop but he refused. I managed to follow till the traffic light and asked him to stop and cooperate but he refused to do so too.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 28/12/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/IN No: 620401671

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1463/2018/GW
Date	:	28-Dec-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chai Chee Meng
Address	:	83 Anchorvale Crescent Singapore 544626
Telephone	:	HP +65 98157571
Type of Claim	:	Own Damage Claims
Policy No.	:	1800044000
Vehicle No	:	SJA 4008 D
Model Code	:	Audi A6 1.8 TFSI S-Tronic
Model / Year	:	Apr-18
Engine No	:	CYG 025662
Chassis No	:	WAUZZZ4GXJN074418
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	27-Dec-18
Place of Accident	:	Along Buangkok East Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJA 4008 D

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer Assy and front parking aid.	S/N \$ 480.00 ✓ ✓
2	To dismantle and renew front bumper, rhs front fender, rhs headlight and rhs wing mirror Assy. To repair rhs front door. Re-organise crash management components. Reinstall all parts removed.	\$ 3,150.00 1250 ✓
3	To respray front bumper, rhs front fender, rhs front door and rhs wing mirror cover.	\$ 3,000.00 1800 ✓ 550 x 3 = 1650 Mirror Cover = 150. 1800 ✓
4	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓
5	To reinstall front right door glass solar film	S/N \$ 400.00 ✓ ✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ <u>7,502.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJA 4008 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Regis</i>	S 2,650.00	*
2	FRONT BUMPER FIXING PARTS	S 464.00	*
3	FRONT BUMPER ADAPTER-RH	S 32.00	*
4	FRONT BUMPER AIR GUIDE GRILLE-RH	S 496.00	*
5	FRONT BUMPER WHEEL SPOILER-RH <i>Not</i>	S 232.00	*
6	FRONT BUMPER COVER CAP-LH/RH <i>Not</i>	2 S 98.00	*
7	FRONT BUMPER GUIDE PIECE-RH	S 32.00	*
8	FRONT BUMPER COVER -RH	S 44.00	*
9	FRONT FENDER-RH <i>Distorted.</i>	S 1,220.00	✓ 976
10	FRONT FENDER ATTACHMENT PARTS-RH <i>Not Nec.</i>	S 88.00	? X
11	FRONT FENDER STONE CHIP GUARD-RH <i>New</i>	S 105.00	✓ 83.60
12	FRONT FENDER BRACE-RH <i>Bed</i>	S 72.00	✓ 57.28
13	FRONT WHEEL HOUSING LINER-RH <i>Not Nec</i>	S 246.00	*
14	FRONT WHEEL HOUSING LINER ATTACHMEN PARTS-RH	S 62.00	*
15	FRONT WHEEL HOUSING LINER STONE CHIP GUARD-RH <i>Not</i>	S 63.00	*
16	FRONT WHEEL HOUSING LINER BRACKET TRIM-RH <i>New</i>	S 14.00	*
17	HEADLIGHT MOUNTING-RH <i>Not Nec</i>	S 103.00	*
18	LED HEADLIGHT <i>Not Nec</i>	S 8,386.00	*
19	FRONT SIDE MIRROR MOUNTING-RH <i>Distorted</i>	S 1,237.00	✓ 989.60
20	FRONT SIDE MIRROR HOUSING-RH	S 185.00	✓ 148
SUB-TOTAL SPARE PARTS CHARGES		\$ 15,829.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJA 4008 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT SIDE MIRROR TURN SIGNAL INDICATOR-RH <i>2nd</i>	\$ 111.00 ✓	88.50
22	FRONT SIDE MIRROR GLASS-RH <i>Def.</i>	\$ 1,506.00 ✓	1,304.80
23	FRONT COVER TRIM-RH <i>Not new</i>	\$ 311.00 ?	✗
24	MOLDING ROOF-RH <i>new</i>	\$ 440.00 ✗	
25	WINDOW SLOT SEAL WITH TRIM STRIP-RH <i>new</i>	\$ 294.00 ✗	
26	FRONT DOOR WINDOW-RH <i>let</i>	\$ 1,018.00 ✓	814.40
27	FRONT ALUMINIUM-RH <i>let</i>	\$ 726.00 ✓	580.40
28	RUBBER VALVE <i>new</i>	4 \$ 12.00 ✗	
29	SUNDRIES <i>new</i>	\$ 500.00 ?	✗
TOTAL SPARE PARTS CHARGES		: \$ 20,747.00	
TOTAL LABOUR CHARGES		: \$ 7,502.00	
GRAND TOTAL		: \$ 28,249.00	28,438

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian hong,
Surveyed Date : 28/12/18.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 Days.

UKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dep
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1463/2018/GW
7-Jan-19
CHANG
1 of 1
SJA 4008 D
Audi A6 1.8 TFSI

Quantity	Description	Unit Price	Amount
Parts			
1	SIDE MIRROR LANE CHANGE WARNING LIGHT - RH <i>Missing</i>	\$ 189.00	✓ 150.80
GRAND TOTAL :		\$ 189.00	

Adrian Ling
fl.s.

For Premium Automobiles Pte Ltd



Authorised Signature

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 8 January 2019 9:42 AM
To: 'PAL Claim'; Adrian Ling (LKKAUTO)
Cc: 'Allan Wu'; glory.tan@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SJA 4008 D-DOA :27/12/2018 (AIG OD)
Attachments: IMG.pdf

Dear Chee Sing,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Monday, 7 January 2019 11:55 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: 'PAL Claim' <claims@premiumauto.com.sg>; 'Allan Wu' <allan.wu@premiumauto.com.sg>; glory.tan@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 4008 D-DOA :27/12/2018 (AIG OD)

Dear Veron,

Kindly assist to pass the supp list and photographs to Mr. Adrian for approval.

RH - lane change warning light missing after the accident.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 2 January 2019 3:33 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJA 4008 D-DOA :27/12/2018 (AIG OD)

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SJA 4008D (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 2 January 2019 3:24 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 4008 D

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 31 December, 2018 10:33 AM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SJA 4008 D

Dear Veron,

Have you submitted the report to AIG?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 28 December, 2018 4:19 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJA 408 D

Dear Tony,

Mark estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 28 December 2018 2:47 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJA 408 D

Dear Veron,

Kindly assist print out this estimate for Adrian.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1463/2018/GW
Date	:	28-Dec-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

6 days - ok - jb - 20 Feb 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chai Chee Meng
Address	:	83 Anchorvale Crescent Singapore 544626
Telephone	:	HP +65 98157571
Type of Claim	:	Own Damage Claims
Policy No.	:	1800044000
Vehicle No	:	SJA 4008 D
Model Code	:	Audi A6 1.8 TFSI S-Tronic
Model / Year	:	Apr-18
Engine No	:	CYG 025662
Chassis No	:	WAUZZZ4GXJN074418
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	27-Dec-18
Place of Accident	:	Along Buangkok East Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJA 4008 D

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$	480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender, rhs headlight and rhs wing mirror assy. To repair rhs front door. Re-organise crash management components. Reinstall all parts removed.		\$	3,150.00	\$ 1,250.00
3	To respray front bumper, rhs front fender, rhs front door and rhs wing mirror cover.		\$	3,000.00	\$ 1,800.00
4	To renew rhs front rim and carry out wheel alignment.	S/N	\$	280.00	\$ 280.00
5	To reinstall front right door glass solar film	S/N	\$	400.00	\$ 400.00
6	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	7,502.00	\$ 4,402.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJA 4008 D**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,650.00	
2	FRONT BUMPER FIXING PARTS	\$ 464.00	
3	FRONT BUMPER ADAPTER-RH	\$ 32.00	
4	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 496.00	
5	FRONT BUMPER WHEEL SPOILER-RH	\$ 232.00	
6	FRONT BUMPER COVER CAP-LH/RH	2 \$ 98.00	
7	FRONT BUMPER GUIDE PIECE-RH	\$ 32.00	
8	FRONT BUMPER COVER -RH	\$ 44.00	
9	FRONT FENDER-RH	\$ 1,220.00	\$ 976.00
10	FRONT FENDER ATTACHMENT PARTS=RH	\$ 88.00	
11	FRONT FENDER STONE CHIP GUARD-RH	\$ 105.00	\$ 83.60
12	FRONT FENDER BRACE-RH	\$ 72.00	\$ 57.28
13	FRONT WHEEL HOUSING LINER-RH	\$ 246.00	
14	FRONT WHEEL HOUSING LINER ATTACHMEN PARTS-RH	\$ 62.00	
15	FRONT WHEEL HOUSING LINER STONE CHIP GUARD-RH	\$ 63.00	
16	FRONT WHEEL HOUSING LINER BRACKET TRIM-RH	\$ 14.00	
17	HEADLIGHT MOUNTING-RH	\$ 103.00	
18	LED HEADLIGHT	\$ 8,386.00	
19	FRONT SIDE MIRROR MOUNTING-RH	\$ 1,237.00	\$ 989.60
20	FRONT SIDE MIRROR HOUSING-RH	\$ 185.00	\$ 148.00
SUB-TOTAL SPARE PARTS CHARGES		\$ 15,829.00	\$ 2,254.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJA 4008 D**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
	<i>c/f</i>	\$	2,254.48
21	FRONT SIDE MIRROR TURN SIGNAL INDICATOR-RH	\$ 111.00	\$ 88.80
22	FRONT SIDE MIRRO GLASS-RH	\$ 1,506.00	\$ 1,204.80
23	FRONT COVER TRIM-RH	\$ 311.00	
24	MOLDING ROOF-RH	\$ 440.00	
25	WINDOW SLOT SEAL WITH TRIM STRIP-RH	\$ 294.00	
26	FRONT DOOR WINDOW-RH	\$ 1,018.00	\$ 814.40
27	FRONT ALUINIUM-RH	\$ 726.00	\$ 580.40
28	RUBBER VALVE	4 \$ 12.00	
29	<i>Added parts - see attached</i>	\$ 189.00	\$ 150.80
30	SUNDRIES	\$ 500.00	
TOTAL SPARE PARTS CHARGES		\$ 20,936.00	\$ 5,093.68
TOTAL LABOUR CHARGES		\$ 7,502.00	\$ 4,402.00
GRAND TOTAL		\$ 28,438.00	\$ 9,495.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1463/2018/GW 7-Jan-19 CHANG 1 of 1 SJA 4008 D Audi A6 1.8 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	SIDE MIRROR LANE CHANGE WARNING LIGHT - RH <i>Missing</i> (Missing from Wing mirror cover)	\$ 189.00	\$ 150.80 ✓
GRAND TOTAL		\$ 189.00	\$ 150.80

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 26 February 2019 10:20 AM
To: 'Boo seng yak'; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SJA4008D - OD AIG - SURVEYED 28 DEC 18

Dear Mr Boo,

Confirm repair cost of \$9495.68 before GST @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 20 February 2019 4:04 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJA4008D - OD AIG - SURVEYED 28 DEC 18

Hi Adrian and all,

Revised estimate and I photograph is attached.

Please confirm repair cost of \$9495.68 @ 6 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJA 4008 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1463/2018/MAS

6 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJA 4008 D, Audi A6 1.8 TFSI S-Tro

total pages

With reference to the above-mentioned vehicle, no. **SJA 4008 D** claimant, **Mr. Chai Chee Meng**, please find the related document per attached.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

1. A copy of the Original invoice no. 85013516 – S\$10,160.38
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJA 4008 D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7578950E



Name

CHAI CHEE MENG

CHINESE

CHINESE

Date of Birth

13-02-1975

Country of Birth

MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7578950E

CHAI CHEE MENG

Birth Date 13 Feb 1975

Issue Date 22 Jul 2006



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg

VALID DATE

22 Jul 2006

HP 428A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHAI CHEE MENG
 Period of Insurance : 30 Apr 2018 To 29 Apr 2019
 Engine No. : CYG025662
 Chassis No. : WAUZZZ4GXJN074410

Vehicle No. : SJA4008D
 Policy No. : 1800044000
 Endorsement No. : 000000000202725
 Issued Date : 23 May 2018

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
 Engine Capacity/Tonnage : 1,798.00 CC
 Driver Restriction : NA

Sum Insured : Market Value
 Off Peak Car : No

First Year of Registration : 2018
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHAI CHEE MENG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6238 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

104125256

PREMIUM LEASING -LSYA

1 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

ISSUANCE

1001143874/AOL

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road,
Singapore 159038
Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159038
Telephone: 6386 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6186 1123
Telefax: 6186 1123

Customer Service
Service Appointment
Hour Breakdown Service
Email

6386 2223
6828 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 15:32

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85813516 Date : 26/02/2019 Order : SJA40080 Term : 30	Account: 00005 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJA40080 (V 37109) Regn Date: 30/04/2018 Mileage: 9136 WIP No.: 37569
Model: A6 1.8 TFSI S tronic 400866 (A Chassis: WAUZZZ4GJN074410 Engine: CYG 025662 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: INSTALL RH FRONT WINDOW FILM.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	400.00	1.00	400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT FENDER AND RHS WING MIRROR ASSY. TO REPAIR RHS FRONT DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER, RHS FRONT DOOR AND RHS WING MIRROR COVER	1600.00	1.00	1,600.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore

291 Alexandra Road
Singapore 119938
Main Telephone: 6396 2223
Main Telefax: 6471 3733

Alexandra Service Centre

281 Alexandra Road
Singapore 159928
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408721
Telephone: 6386 2223
Telefax: 6475 1023

Customer Service

Service Appointment
Hour breakdown Service
(Email)

6396 2223

9629 1233

customer.svc@premiumaudis.com.sg

INS TAX INVOICE

Company Reg. No. 199902271H

GST Reg. No. 199902271H

Page 2 15:32

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013516 Date: 26/02/2019 Order: SJA40080 Term: 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SJA40080 (V 37109) Regn Date: 30/04/2018 Mileage: 9136 WIP No.: 37569
Model: A6 1.8 TFSI S tronic 40080 (A Chassis: WAUZZZ46XJN074410 Engine: CY6 025662 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M:	192.00	1.00	192.00
		TO CARRY OUT DIAGNOSTIC CHECK			
X	A4G2857410AE01C	MOUNTING	1.00	1237.00	989.60
X	A4G0845022C	WINDOW	1.00	1018.00	814.40
X	A4G0821102	FENDER	1.00	1220.00	976.00
X	A4G0601025BH	(A) (SK) RIM 17" CBS10	1.00	725.50	580.40
X	A4G0821136A	SUPPORT	1.00	71.60	57.28
X	A4G0857528B GRU	HOUSING	1.00	185.00	148.00
X	A4G0857536E	MIRROR	1.00	1506.00	1,204.80
X	A4G2949146	(V) (G) WARNING (08/01/	1.00	188.50	150.80
X	A4G0830906	FOIL	1.00	104.50	83.60
X	A4G5949102B	TURN SIGNAL	1.00	111.00	88.80

Parts 5,093.68
Labour 0.00
Sublet 4,402.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,495.68

7% GST 664.70

Grand Total 10,160.38



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJA 4008 D

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1463/2018/GW
9TH January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI S-TRONIC
Vehicle Chassis No. : WAUZZZ4GXJN074410
Vehicle Regn No. : **SJA 4008 D**
Vehicle Mileage : 9127 KM
Vehicle Owner : Mr. Chai Chee Meng
Certificate No : 1800044000
Own Damage Excess : **WAIVER**
Accident Date : 27/12/2018
Place : Along Buangkok East Drive
Repair Cost : \$ 10,160.38
WIP No. : **37569**
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 9/1/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Dec 2018 08:15		28 Dec 2018 17:55 Edit Adj Rpt	\$59,495.68 Edit Estimates	\$59,495.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAI CHEE MENG, ID: S7578950E, Tel: +6598157571, Email: CHEEMENGCM@GMAIL.COM								
Vehicle Reg. No.:	SJA4008D	Date of Loss:	27/12/2018 18:00 - :59 [7 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4485618370SG	Policy/Cover Note No.:	1800044000 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/01/2019]								
Driver/Custodian:	CHAI CHEE MENG (43 / Male), NRIC: S7578950E, Tel: +6598157571 Email: CHEEMENGCM@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (02/01/2019): Alert - Adj Mandate Approved (\$10582.00) - SJA4008D - Claim Handler: Dally Amri... - AIG_SG (02/01/2019): Alert - Adj Mandate Maintained - SJA4008D - Claim Handler: Dally Amri, Mimi Zari... - AIG_SG (02/01/2019): SJA4008D / OD / 27/12/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJA4008D (4485618370SG)

OD

Dec 27 2018 6:40PM

[CHAI CHEE MENG]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video												1 per page					
No	Finalized On	Premium Automobiles Pte Ltd (UB1)										Thumbnail		Print			
1	28/12/18 09:44	Video - Accident [Linked Accident Report Documents]										Load MP4					
Assessment Reports												1 per page					
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	02/01/19 13:49	Adjuster Immediate Advice										Load HTM					
Photos/Images												3 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	31/12/18 08:27	General View										Load JPG					
2	31/12/18 08:27	General View										Load JPG					
3	31/12/18 08:27	General View										Load JPG					
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6	31/12/18 08:27	General View										Load JPG					
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31	31/12/18 08:27	General View										Load JPG					

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
32	31/12/18 08:27	General View	 Load JPG	☒
33	31/12/18 08:27	General View	 Load JPG	☒
34	25/02/19 19:14	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/12/18 08:29	Singapore Accident Statement	 Load PDF	
2	31/12/18 08:29	Certificate of Insurance	 Load PDF	
3	31/12/18 08:29	Driver's Driving License	 Load PDF	
4	31/12/18 08:30	MARK ESTIMATE	 Load PDF	
5	11/03/19 10:53	WORKSHOP INVOICE	 Load PDF	
6	11/03/19 10:53	DISCHARGE VOUCHER	 Load PDF	
7	11/03/19 10:53	SUPPLEMENTARY PART	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 09:44	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 09:51	Accident Statement	 Load HTM	
Photos/Images			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 09:48	Accident Photo	 Load JPG	☒
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16	28/12/18 09:48	Accident Photo	 Load JPG	☒
17	28/12/18 09:48	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 09:41	Sketch Plan	 Load JPG	☒
2	28/12/18 09:41	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18023291/AVD3Q2

Date: 11/03/2019

REFERENCE

Insured/Claimant: CHAI CHEE MENG Policy No: 1800044000
Date of Loss: 27/12/2018 Nature of Claim: OD Claim No: 4485618370SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJA4008D**
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG025662
Reg. Date: 30/04/2018 (Man. Year: 2017) Chassis No: WAUZZZ4GXJN074410
Colour: Bronze Odometer: 8958 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$170,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,897.80	5,093.68	15,804.12	75.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,502.00	4,402.00	3,100.00	41.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,399.80	9,495.68	18,904.12	66.56
+ GST 7.00/7.00% (S\$)	1,987.99	664.70	1,323.29	66.56
Nett Amount (S\$)	30,387.79	10,160.38	20,227.41	66.56

INSPECTION

Date of Assignment: 28/12/2018
Date Inspected: 28/12/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	2,650.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	464.00 FS	*- FS
3	1		*FRONT BUMPER ADAPTER -RH	Not Necessary	32.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE GRILLE -RH	Not Necessary	496.00 FS	*- FS
5	1		*FRONT BUMPER WHEEL SPOILER -RH	Not Necessary	232.00 FS	*- FS
6	2		*FRONT BUMPER COVER CAP -LH/RH	Not Necessary	98.00 FS	*- FS
7	1		*FRONT BUMPER GUIDE PIECE -RH	Not Necessary	32.00 FS	*- FS
8	1		*FRONT BUMPER COVER-RH	Not Necessary	44.00 FS	*- FS
9	1		*FRONT FENDER -RH	Distorted	1,220.00 FS	*976.00 FS
10	1		*FRONT FENDER ATTACHMENT PARTS -RH	Not Necessary	88.00 FS	*- FS
11	1		*FRONT FENDER STONE CHIP GUARD-RH	Necessary	105.00 FS	*83.60 FS
12	1		*FRONT FENDER BRACE -RH	Bent	72.00 FS	*57.28 FS
13	1		*FRONT WHEEL HOUSING LINER -RH	Not Necessary	246.00 FS	*- FS
14	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH	Not Necessary	62.00 FS	*- FS
15	1		*FRONT WHEEL HOUSING LINER STONE CHIP GUARD-RH	Not Necessary	63.00 FS	*- FS
16	1		*FRONT WHEEL HOUSING LINER BRACKET TRIM -RH	Not Necessary	14.00 FS	*- FS
17	1		*HEADLIGHT MOUNTING -RH	Not Necessary	103.00 FS	*- FS
18	1		*LED HEADLIGHT	Not Necessary	8,386.00 FS	*- FS
19	1		*FRONT SIDE MIRROR MOUNTING -RH	Distorted	1,237.00 FS	*989.60 FS
20	1		*FRONT SIDE MIRROR HOUSING -RH	Distorted	185.00 FS	*148.00 FS
21	1		*FRONT SIDE MIRROR TURN SIGNAL INDICATOR-RH	Damaged	111.00 FS	*88.80 FS
22	1		*FRONT SIDE MIRROR GLASS -RH	Damaged	1,506.00 FS	*1,204.80 FS
23	1		*FRONT COVER TRIM -RH	Not Necessary	311.00 FS	*- FS
24	1		*MOLDING ROOF -RH	Not Necessary	440.00 FS	*- FS
25	1		*WINDOW SLOT SEAL WITH TRIM STRIP -RH	Not Necessary	294.00 FS	*- FS
26	1		*FRONT DOOR WINDOW -RH	Cut	1,018.00 FS	*814.40 FS
27	1		*FRONT ALUMINIUM -RH	Cut	726.00 FS	*580.40 FS
28	4		*RUBBER VALVE	Not Necessary	12.00 FS	*- FS
29	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
30	1		*SIDE MIRROR LANE CHANGE WARNING LIGHT -RH	Missing	150.80 FS	*150.80 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 20,897.80 5,093.68

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS,OUTSIDE TEMPERATURE SENSOR,HEALDIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER ,RHS HEADLIGHT AND RHS WING MIRROR ASSY.TO REPAIR RHS FRONT DOOR .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	3,150.00	1,250.00
3	TO RESPRAY FRONT BUMPER ,RHS FRONT FENDER ,RHS FRONT DOOR AND RHS WING MIRROR COVER	New	3,000.00	1,800.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO REINSTALL FRONT RIGHT DOOR GLASS SOLAR FILM	New	400.00	400.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			7,502.00	4,402.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >