Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 7 March 2019 9:44 AM
To: Veron Chen (LKKAuto); SUR; 'Claims'

Subject: LOD - OD CLAIM FOR SJA 4008 D-DOA :27/12/2018 (AIG OD)

Attachments: SAftersales19030709580.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Wednesday, 2 January 2019 3:33 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com> **Subject:** RE: OD CLAIM FOR SJA 4008 D-DOA :27/12/2018 (AIG OD)

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SJA 4008D (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Wednesday, 2 January 2019 3:24 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 4008 D

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards, **Tony Foong**Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 31 December, 2018 10:33 AM

To: 'Veron Chen (LKKAuto)' < veronchen@lkkauto.com; 'SUR' < sur@lkkauto.com>

Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 4008 D

Dear Veron,

Have you submitted the report to AIG?

Thank you.

Best Regards, **Tony Foong**Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 28 December, 2018 4:19 PM

To: Claims < claims@premiumauto.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SJA 408 D

Dear Tony,

Mark estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Friday, 28 December 2018 2:47 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJA 408 D

Dear Veron,

Kindly assist print out this estimate for Adrian.

Thank you.

Best Regards, **Tony Foong**Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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