

ASS. REC. BY:

REF

CS/ICS18023284/Kvd301

Special Instruction:

Surveyor  
Meinen

Kenneth

ASSIGNMENT (Office)

From (Person):

Crystabelle Tan

of

ECICS

Date/Time: 28/12/18 @ 3:33pm

Estimated Cost:

Bill to:

①

TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJO 3829Z

Insured:

at Workshop m/s

Cheng He Motor

Tel:

67556142

of

Blk 1019, # 01-374 / 382 Yishun Ind. Park A

Policy No:

MPC18A00141500

Claim No:

Sum Insured:

Excess:

\$ 4000.00

Make of Veh:

(Client's Record)

D.O.A.

24/12/2018.

CA / REV

REP. / REV 24 HRS

mv: \$12K

H.O.D. Endorsement:

Date/Time:

3:43pm @ 28/12/18

Person Contacted:

june

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

SJO 3829Z-CC4/AXA 12022404/Hlwf3y

Jat: 17/11/12

28/12/18

Kenneth said offer \$4500:

28/12/18

Revert via meinen, pending repair cost from repairer

31/19

@431pm Crystabelle said CI withdraw claim, to close case

31/19

Submit preli report

ASS. REC. BY:

REF: 1CS / CS / 1CS18023284 / Kwd3

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_ C 170e

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

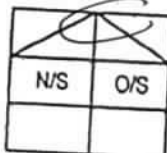
Sum Insured: \_\_\_\_\_ Excess: 4K

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$12k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: STQ38297 Yr Regn: 05.09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Cptre c.c. 1598

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 178282 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KLINA356E914701827

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / RIM or

Tyre Size: F: 195/60R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Giti

Front

R/Bal. 8 mm

Rear

R/Bal. 8 mm

L/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 24/12/18

D.O.I. 28/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR CLS

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

31/12 File pass to NINT9

RECEIVED 04 JAN 2019

Date/Time, File Pass to?

☒ : Prell. Report☐ : Final Report

1)

Date/Time, File Return to?

2) 31 - typist

Days Of Repair: 6

Resurvey No. of Trip: -

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

250

10

260

Report Format :

merimen

Lump Sum / I.B.I. (\$) \_\_\_\_\_

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2018 16:44 <a href="#">Sendback Est</a>	27 Dec 2018 16:51 <b>\$5,421.70</b>	28 Dec 2018 15:33 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

Insured:	ANNANDAN, ID: S1634297A, Email: JOSHUARXTAN@GMAIL.COM		
Vehicle Reg. No.:	SJQ3829Z	Date of Loss:	24/12/2018 14:00 - :59 [115 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	MPC18A00141500 (Comprehensive) Coverage: 07/05/2018 - 06/05/2019
		Excess:	\$4,000.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by <b>Crystabelle Tan</b> - 6303 0190]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/01/2019]		
Driver/Custodian:	TAN RUI XIANG JOSHUA ( / Male), NRIC: S8500038A, Tel: +6598238023		
Adj Asg. Remarks:	1 - Do not authorize 2 - Excess \$1000 + \$3000 = \$4000		

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## View Received Message

This mail is associated with :

**SJQ3829Z (DMPC1800478H/CT)**

OD

Dec 24 2018 2:00PM

[ANNANDAN]

Cheng Hoe Motor Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** ECICS Limited (HQ) (ECICS), sent on **03/01/2019 16:29 PM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Revoked - SJQ3829Z - Claim Handler: Crystabelle Tan

Revoked:OI withdraw claim. Please close case.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: ECICS Limited  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Crystabelle Tan

Date: 28 Dec 2018

**Preliminary Advice**

Vehicle No	: SJQ3829Z	Accident Date	: 24/12/2018
Make	: CHEVROLET OPTRA	Policy No.	: MPC18A00141500
Assignment Date	: 28/12/2018	Excess	: S\$4,000.00
Date of Inspection	: 28/12/2018	Est. Duration of Repair	: 6.00
Inspection At	: CHENG HOE MOTOR PTE LTD (YISHUN) BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A SINGAPORE 768761		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,421.70
Revised Amount	:S\$	4,797.70
Check Items (Estimated)	:S\$	594.00
Total	:S\$	5,391.70

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	12,000.00
COE / PARF Rebate	:S\$	7,194.00
Salvage Value	:S\$	
Margin for Repair	:S\$	4,806.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Pending repair cost from repairer.

&gt; Back to OneMotoring

SJQ3829Z  
0D/ECIES

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4297A
<b>Vehicle Details</b>	
Vehicle No.:	SJQ3829Z
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Dec 2018
Vehicle Make:	CHEVROLET
Vehicle Model:	OPTRA 1.6AT ESTATE FACELIFT
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	F16D33257991
Chassis No.:	KL1NA356E9H101827
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$14,020.00
Original Registration Date:	07 May 2009
First Registration Date:	07 May 2009
Transfer Count:	0
Actual ARF Paid:	\$14,020.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 May 2019
PARF Rebate Amount:	\$7,010.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	06 May 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$5,116.00
COE Rebate Amount:	\$184.00
<b>Total Rebate Amount:</b>	<b>\$7,194.00</b>

The information contained herein is correct as at 26 Dec 2018

OK



## DON'T FALL FOR HER ONLINE PURCHASE SCAM

CLICK TO FIND OUT MORE AT [www.scamalert.sg](http://www.scamalert.sg)








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Home » Used Cars » Superb Cars » Chevrolet Optra Magnum 1.6A

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[Car Ownership](#)
[Car Aftermarket](#)
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### Vehicle Number Plates

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& UNIQUE Vehicle No.

Do you know? We are Singapore's  
**BIGGEST PLAYER**  
with the most vehicle plate numbers for sale!

[Click here to see all Auspicious Numbers!](#)

**SAVE UP TO 50%\***

**SHOP NOW**

\*Taxes apply

**COFFEE IS NOT JUST BLACK**

## Chevrolet Optra Magnum 1.6A

[Overview](#) [Financial](#) [Accessories](#) [Similar](#) [Research](#) [Photos](#) [Map](#)

[Add to Shortlist](#)
[Add to Compare](#)
[Add a Note](#)
[Report Error](#)
[More Actions](#)
[Share](#)

### Car Details

**Price** **\$11,888**

**Depreciation** -

**Reg Date** 17-Apr-2009  
(3mths 21days COE left)

**Manufactured** 2008

**Mileage** 158,000 km (16.3k /yr)

**Transmission** Auto

**Engine Cap** 1,598 cc

**Road Tax** \$742 /yr

**Power** 80.0 kW (107 bhp)  
[View specs of the Chevrolet Optra Hatchback \(2004-2008\)](#)

**Curb Weight** 1,240 kg

**Features** -

**Accessories** -

**Description** Super Low Depreciation. 1 Owner. New Road Tax. Nice And Clean Interior. Tires Just Changed Recently. Suspension Also Just Done Up. Just Buy And Drive For 11 Months. High Parf Value Of \$6476. Spacious And Big Interior.

**COE** \$7,090

**OMV** \$12,952

**ARF** \$12,952

**Dereg Value** \$6,692 as of today (change)

**No. of Owners** 1

**Type of Veh** Mid-Sized Sedan

**Category** PARF Car

**Availability** Available

[Add to Shortlist](#)
[Add to Compare](#)
[Add a Note](#)

Posted on: 26-Dec-2018 | Last Updated on: 26-Dec-2018

Tags: Chevrolet Optra, chevrolet optra, 2009 Chevrolet Optra, 2009 chevrolet optra, Chevrolet, Optra, optra, Used Chevrolet

### Upfront Payment

» more Financial info

**Transfer Fee** \$25

**Down Payment** \$3,566 (change)

Maximum 70% Loan

**1st Instalment** \$2,795

**Total Upfront Payment** \$6,386 (excluding insurance)

Estimates based on 70% loan at 2.98% interest rate. Check with seller for exact figure.

### Items for Chevrolet Optra

» View All

Leather Upholstery  
From \$550

Compare



### Seller Information

<b>Company</b>	Superb Cars
	» dealer's pricelist
	» 0 vehs sold   1 vehs available
<b>Address</b>	50 Serangoon North Avenue 4 #02-14
	<a href="#">Search cars nearby this location</a>
<b>Location</b>	First Centre
<b>Office No</b>	62789396
<b>Contact Person(s)</b>	Tan 98574584

### Useful Services



Afraid of lemons? Request to have this car evaluated professionally.

**Vehicle Evaluation**



Find out the market value for your car. Get a free Car Valuation.

**Free Valuation**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/12/2018 11:26
Date Of Accident	24/12/2018 14:00
Exact Location Of Accident	UPP.THOMSON RD TURNING RIGHT INTO TAGORE RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ3829Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANNANDAN
NRIC No	S1634297A
Email Address	ANNANDAN64@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98206453
Alternative Phone No	OTHERS-96571573

### Vehicle Particulars

Manufacturer	CHEVROLET
Model	OPTRA 1.6AT ESTATE FACELIFT
Exact Purpose for which vehicle was being used at time of accident	PVT USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	ECICS LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MPC18A00141500
Cover Note Number	7/5/18-6/5/19

### Driver

Name of Driver	TAN RUI XIANG, JOSHUA (CHEN RUIXIANG)
NRIC No	S8500038A
Date Of Birth	07/01/1985
Occupation	INDOOR
Date Of Driving Pass	08/03/2005
Driving Experience	13 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98238023
Fax Number	
Contact Number	
Email Address	JOSHUARXTAN@GMAIL.COM



Address	BLK 101 YISHUN AVE 5 #03-75
Postcode	760101
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING FROM UPPER THOMSON ROAD, TURNING RIGHT INTO TAGORE ROAD FROM THE OUTER "TURN RIGHT" LANE. VEHICLE A CROSSED INTO MY PATH AND SUDDENLY STOPPED. I CRASHED INTO VEHICLE'S A REAR LEFT PART OF THE VEHICLE A.

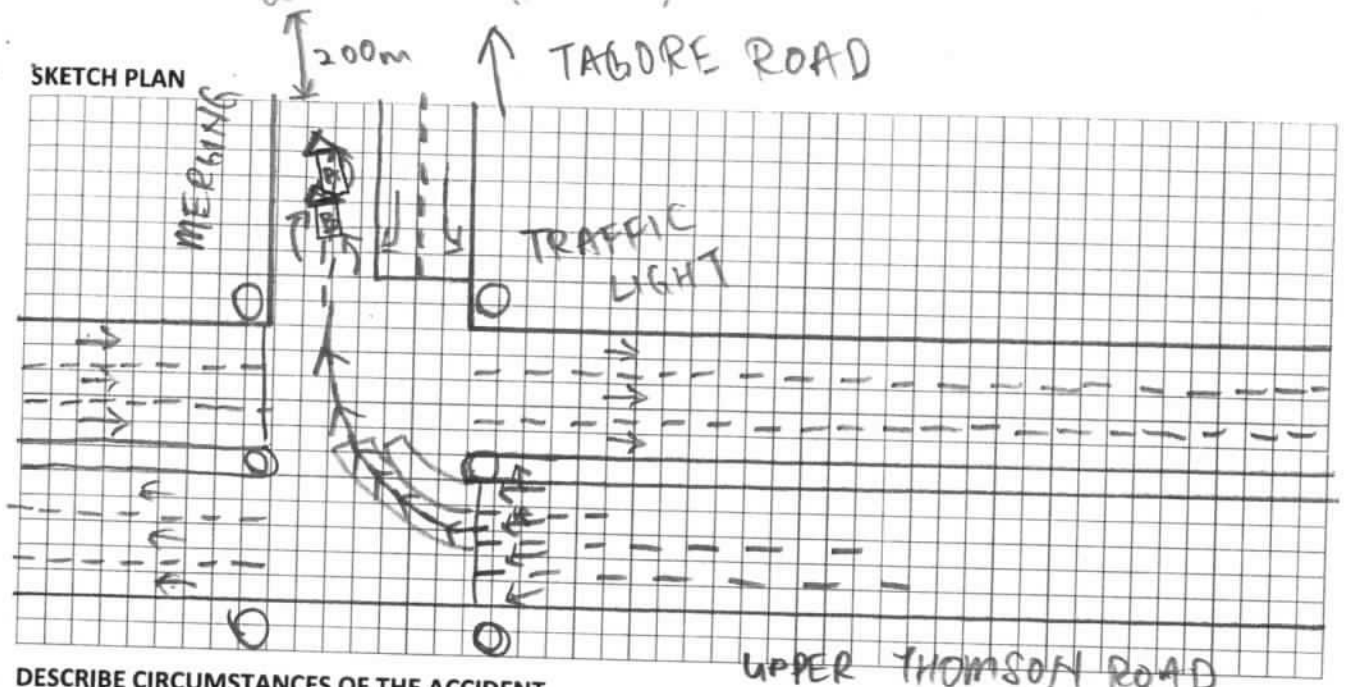
#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC5662S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	TAN HOCK HIN (CHEN FUXING)
NRIC/Passport Number	S7204908Z
Contact Number	84481089
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

(A) vehicle : GBC 5662S      (B) vehicle : 8JA3829Z

WEATHER CONDITION : DRY ROAD / SUNNY.

I was travelling from upper thomson road, turning right into Tagore Road from the outer "Turn right" lane.

Vehicle A crossed into my path and suddenly stopped. I crashed into vehicle A's rear left part of the vehicle A.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]* 26/12/18

Policyholder's Signature  
Date & Time:

*[Signature]* 26/12/18

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

## SKETCH PLAN

VEHICLE NO.: SJQ 3829 Z:  
INSURER : ECICS Limited.  
DATE & TIME: 24/12/18 - 1400H

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



24 Hours Towing Services

# Efficient Towing Services

403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

NO. 23813

## CASH SALE / JOB ORDER

Date: 24/12/15

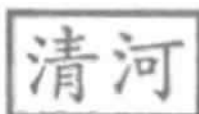
Messrs: Cesl 1017 01-324  
 车牌 STQ 3829Z 车型 OPTRA  
 Vehicle No. STQ 3829Z Model No. OPTRA  
 时间 (日/夜) DAY 联络号码 98238023  
 Time (day/night): DAY Contact No: 98238023  
 由 8 Tagore IND AVE  
 Location: 8 Tagore IND AVE  
 到 38 W10 IND PK 81 05-04  
 To: 38 W10 IND PK 81 05-04  
 银额 50/- 其他 Others:  
 Cash \$ 50/- Others: Others:  
 经手人 DI Tow Truck Seng 5448  
 Authorised By: DI Driver Name: Seng 5448

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏,  
 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility  
 for damages or other misdemeanour to your vehicle whilst being towed.

E. &amp; O. E.

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761


Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

INSURER:

**ECICS Limited (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD ECICS
Policy No:	MPC18A00141500	Date of Loss:	24/12/2018
Vehicle Reg. No.:	SJQ3829Z	Driveable?	
Driver Age/Info:	/ MALE	Party At Fault:	DRIVER
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ANNANDAN		
Driver:	TAN RUI XIANG JOSHUA		
Make/Model:	CHEVROLET OPTRA, ESTATE 1.6	Vehicle Reg. Date:	07/05/2009
Vehicle Colour:	GREY		
Engine No:	F16D33257991	Chassis No:	KL1BA356E9H101827
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	0 6 days		
Description of Accident/Loss	REFER EFILE REPORT		
Present Location:	CHENG HOE MOTOR PTE LTD (WOODLANDS)		

*Mals*  
  
*Not Authored*  
*11/12/18*  
*Resurvey After Paint*  
*Ex @ 4000/-*  
*Fax: 62564315*

**COST OF CLAIMS**

	Amount
Parts	3,956.70
Miscellaneous Items	35.00
Labour	1,430.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>5,421.70</b>
<b>+ GST 7.00% (S\$)</b>	<b>379.52</b>
<b>Nett Amount (S\$)</b>	<b>5,801.22</b>

This claim is handled by: JUNE PHUA LIAN HUA

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

## REPAIR DETAILS

## Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 27 Dec 2018)

Parts: 144

CHEVROLET OPTRA ESTATE 1.6 (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: Cheng Hoe Motor Pte Ltd/SJQ3829Z/27/12/2018 16:51

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 pc frt bumper	0.00	0.00	*380.00 F
2	1		*1 pc frt bumper reinforcement	0.00	0.00	*250.00 F
3	1		*1 pc frt bumper sponge	0.00	0.00	*70.00 F
4	1		*1 pc frt grille	0.00	0.00	*340.00 F
5	1		*4 pcs frt grille clip @2/pce	0.00	0.00	*8.00 F
6	1		*2 pcs headlamp @350/pce	0.00	0.00	*700.00 F
7	1		*1 pc bonnet	0.00	0.00	*850.00 F
8	1		*1 pc bonnet inner lock	0.00	0.00	*25.00 F
9	1		*1 pc bonnet inner sponge	0.00	0.00	*45.00 F
10	1		*2 pcs bonnet hinge @2/pce	0.00	0.00	*4.00 F
11	1		*1 pc frt support panel	0.00	0.00	*200.00 F
12	1		*1 pc aircon condenser	0.00	0.00	*250.00 F
13	1		*1 pc radiator	0.00	0.00	*240.00 F
14	1		*1 pc radiator top hose	0.00	0.00	*15.00 F
15	1		*1 pc radiator fan assy	0.00	0.00	*220.00 F

F=Franchise part.

Sub Total (\$\$)

3,597.00

+ Margin on L,N Items 10.00% (\$\$)

359.70

Total Parts (\$\$)

3,956.70

Cheng Hoe Motor Pte Ltd/SJQ3829Z/27/12/2018 16:51. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
1	1	1 pc frt no. plate	35.00
Sub Total (\$\$)			35.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
1	1) To towing	New	50.00
2	2) To remove and refix aircon, vacuum and refill gas	New	100.00
3	3) To perform panel beating	New	600.00
4	4) To putty and respray painting on front accident affected areas	New	680.00
Gross Labour Cost (\$\$)			1,430.00

Cheng Hoe Motor Pte Ltd/SJQ3829Z/27/12/2018 16:51. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	27 Dec 2018 16:44	27 Dec 2018 16:51 <b>S\$5,421.70</b>	28 Dec 2018 15:33 Edit Adj Rpt	<b>S\$4,797.70</b> Edit Estimates	<b>S\$4,797.70</b> View Rpt	<b>Pending for Survey Report</b>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>ANNANDAN</b> , ID: S1634297A, Email: JOSHUARXTAN@GMAIL.COM									
Vehicle Reg. No.: <b>SJQ3829Z</b>		Date of Loss: 24/12/2018 14:00 - :59 <b>[115 Months and 17 Days From LTA Reg Date (Man Yr)]</b>							
Claim Type: <b>OD / DMPC1800478H/CT</b>		Policy/Cover Note No.: MPC18A00141500 (Comprehensive) Coverage: 07/05/2018 - 06/05/2019							
		Excess: S\$4,000.00							
Repairer: <b>Cheng Hoe Motor Pte Ltd (Yishun)</b> Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142									
Handling Insurer: <b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178 ... [Handled by <b>Crystabelle Tan</b> - 6303 0190]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 09/01/2019]</b>									
Driver/Custodian: TAN RUI XIANG JOSHUA ( / Male), NRIC: S8500038A, Tel: +6598238023									
Adj Asg. Remarks: 1 - Do not authorize 2 - Excess \$1000 + \$3000 = \$4000									
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
• ECICS (03/01/2019): Alert - Adj Mandate Revoked - SJQ3829Z - Claim Handler: Crystabelle Tan									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

SJQ3829Z (DMPC1800478H/CT)

OD

Dec 24 2018 2:00PM

[ANNANDAN]

Cheng Hoe Motor Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>	
<b>Assessment Reports</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	Print		
1	27/12/18 16:51	Repairer Estimates		Load HTM			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	28/12/18 17:48	Adjuster Immediate Advice		Load HTM			
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
2	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
3	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
4	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
5	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
6	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
7	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
8	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
9	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
10	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
11	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
12	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
13	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
14	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
15	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
16	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
17	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
18	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
19	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
20	31/12/18 09:04	General View		Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	Print		
1	27/12/18 16:49	E-filed GIA report		Load PDF			
2	27/12/18 16:50	Driver's Driving License		Load JPG	<input checked="" type="checkbox"/>		
3	27/12/18 16:51	owner ic		Load JPG	<input checked="" type="checkbox"/>		

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			



**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Repairer ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

ECICS Limited  
7 Temasek Boulevard, #10-01 Suntec Tower One  
Singapore 038987

Our File No: CS/ICS18023284/KVD3E2

Date: 08/01/2019

### REFERENCE

Insured/Claimant: ANNANDAN Policy No: MPC18A00141500  
Date of Loss: 24/12/2018 Nature of Claim: OD Claim No: DMPC1800478H/CT

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJQ3829Z**  
Make & Model: CHEVROLET OPTRA, ESTATE 1.6 Engine No: F16D33257991  
Reg. Date: 07/05/2009 (Man. Year: 2009) Chassis No: KL1BA356E9H101827  
Colour: Grey Odometer: 178282 km  
Engine Capacity: 1598 cc  
Market Value/New Car Price: S\$12,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15  
Front Left Side: Giti 8 mm Rear Left Side: Giti 8 mm  
Front Right Side: Giti 8 mm Rear Right Side: Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,956.70	3,362.70	594.00	15.01
Miscellaneous Items	35.00	35.00	0.00	0.00
Labour	1,430.00	1,400.00	30.00	2.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,421.70</b>	<b>4,797.70</b>	<b>624.00</b>	<b>11.51</b>
- Excess (S\$)	0.00	4,000.00	-4,000.00	
(S\$)	5,421.70	797.70	4,624.00	85.29
+ GST 7.00/7.00% (S\$)	379.52	55.84	323.68	85.29
<b>Nett Amount (S\$)</b>	<b>5,801.22</b>	<b>853.54</b>	<b>4,947.68</b>	<b>85.29</b>

### INSPECTION

Date of Assignment: 28/12/2018 Present Location: Cheng Hoe Motor Pte Ltd (Yishun)  
Date Inspected: 28/12/2018 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)  
Blk 1019 #01-374/382, Yishun Industrial Park A  
Singapore 768761  
Estimated Period of Repair: 6.0 days

**Adjuster:** KENNETH KONG

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

OI WITHDRAW CLAIM

(REPAIR COST NOT CONCLUDE)  
(EXCLUDE CHECK ITEMS S\$594.00 NETT)

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jan 2019)
<b>Parts:</b>	144	CHEVROLET OPTRA ESTATE 1.6 (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJQ3829Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*1 pc frt bumper (WCP)	Buckled	380.00 F	*380.00 F
2	1		*1 pc frt bumper reinforcement (WCP)	* Check	250.00 F	*- F
3	1		*1 pc frt bumper sponge (WCP)	* Check	70.00 F	*- F
4	1		*1 pc frt grille (WCP)	Cracked	340.00 F	*340.00 F
5	1		*4 pcs frt grille clip @2/pce (WCP)	Necessary	8.00 F	*8.00 F
6	1		*2 pcs headlamp @350/pce (WCP)	O/S Broken / N/S Mtg Cracked	700.00 F	*700.00 F
7	1		*1 pc bonnet (WCP)	Bent	850.00 F	*850.00 F
8	1		*1 pc bonnet inner lock (WCP)	Distorted	25.00 F	*25.00 F
9	1		*1 pc bonnet inner sponge (WCP)	Cracked	45.00 F	*45.00 F
10	1		*2 pcs bonnet hinge @2/pce (WCP)	Distorted	4.00 F	*4.00 F
11	1		*1 pc frt support panel (WCP)	Bent	200.00 F	*200.00 F
12	1		*1 pc aircon condenser (WCP)	Punctured	250.00 F	*250.00 F
13	1		*1 pc radiator (WCP)	Punctured	240.00 F	*240.00 F
14	1		*1 pc radiator top hose (WCP)	Punctured	15.00 F	*15.00 F
15	1		*1 pc radiator fan assy (WCP)	* Check	220.00 F	*- F

F=Franchise part.

<b>Sub Total (\$\$)</b>	<b>3,597.00</b>	<b>3,057.00</b>
<b>+ Margin on L,N Items 10.00/10.00% (\$\$)</b>	<b>359.70</b>	<b>305.70</b>
<b>Total Parts (\$\$)</b>	<b>3,956.70</b>	<b>3,362.70</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	1 pc frt no. plate (CRACKED)	35.00	35.00
<b>Sub Total (\$\$)</b>			<b>35.00</b>	<b>35.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	1) To towing	New	50.00	50.00
2	2) To remove and refix aircon, vacuum and refill gas	New	100.00	100.00
3	3) To perform panel beating	New	600.00	600.00
4	4) To putty and respray painting on front accident affected areas	New	680.00	650.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,430.00</b>	<b>1,400.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;