

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 15 April 2019 11:07 AM  
**To:** GERALD POH WEE BIN  
**Cc:** SUR  
**Subject:** RE: OD CLAIM - S47R [External Confidential]

Dear Gerald,

Although the vehicle hit a dog (estimate weight of 70Kg), the impact force was relatively significant insured was travelling at speed.

From scene photos, the bumper lower portion sustained direct damages, some damages are induced damage. It's consistent with the impact force.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

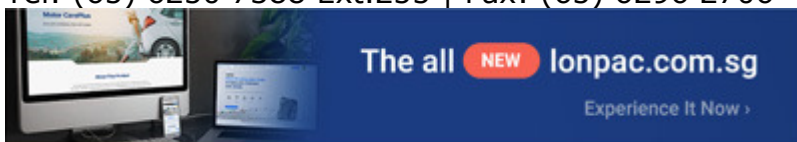
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 12 April 2019 2:17 PM  
**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Subject:** FW: OD CLAIM - S47R [External Confidential]

**Lonpac External - Confidential**

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** GERALD POH WEE BIN  
**Sent:** Friday, 12 April, 2019 2:15 PM  
**To:** 'Denise Tay (LKKAUTO)'  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: OD CLAIM - S47R [External Confidential]

## Lonpac External - Confidential

Dear Denise,

Attached photos taken at the scene of accident.

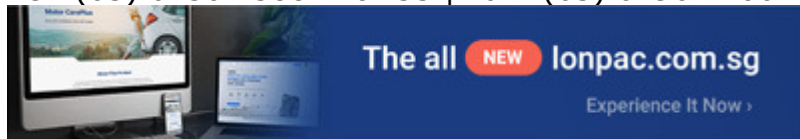
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN

**Sent:** Friday, 12 April, 2019 9:22 AM

**To:** 'Denise Tay (LKKAUTO)'

**Cc:** MT\_Claim\_SG

**Subject:** FW: OD CLAIM - S47R [External Confidential]

## Lonpac External - Confidential

Dear Denise,

Any update ?

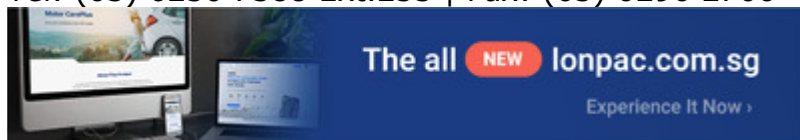
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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**From:** GERALD POH WEE BIN

**Sent:** Thursday, 21 March, 2019 12:24 PM

**To:** Admin A

**Cc:** MT\_Claim\_SG

**Subject:** OD CLAIM - S47R [External Confidential]

## Lonpac External - Confidential

Our Ref : 18/18/19/VP00/021259

Dear Nivitha,

Attached copy of final bill from Volkswagen Centre for your attention.

Kindly arrange for the surveyor to look into the repair cost as it appear excessive in comparison to the damages sustained since our insured merely hit a dog.

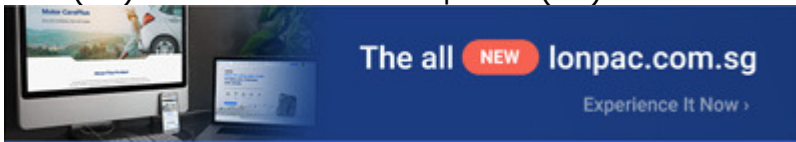
Best Regards

Gerald Poh

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