

ASS. REC. BY:

REF

CS/4PC18023272/RI+cd3dv

Special Instruction:

Surveyor

Rasul

ASSIGNMENT (Office)

From (Person):

Gerald Poh

of

4pc

Date/Time:

28/12/18 @ 11:38am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

S47R

Insured:

at Workshop m/s

volkswagen

Tel:

9386 7833

of

1/kemping Ampat

Policy No:

Claim No:

18/18/19/rp00/02/259

Sum Insured:

Excess:

78A

Make of Veh:

(Client's Record)

D.O.A.

27/12/18

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:07pm @ 28/12/18

Person Contacted:

shu shi

Vehicle (IN) OUT

Date/Time

Action/Instruction

(✓)

Estimate

Insp:

17 tuas Ave 9

S47R-CC3/A1G13021577/Yv1a3w2

DOA: 13/11/2013

28/12 @ 5:21pm Revert preliadufe via ~~email~~ email

31/12 @ 10:50am authorise repair by Gerald

31/12 @ 10:50am email to Shu Shi VW authorise repair excess NIL

Part by part 2.4 91804.21

Red 2510.23, 716761

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 28 December 2018 11:38 AM
To: Admin-D (LKKAuto)
Cc: MT_Claim_SG; Tang, Shu Shi (VWG Singapore)
Subject: FW: S47R - Lonpac OD - DOA: 27/12/2018
Attachments: MyDocument_2018_12_28_11_22_19.pdf

Our Ref :18/18/19/VP00/021259

Dear Catherine/Nivitha,

Kindly proceed to survey and revert.

There is no excess applicable under Section I of the Motor policy.

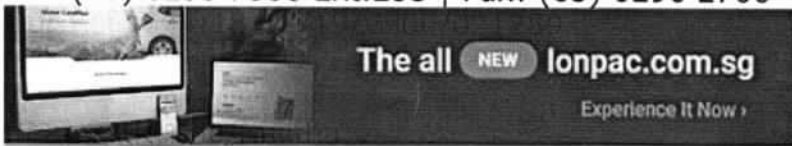
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]

Sent: Friday, 28 December, 2018 11:28 AM

To: MT_Claim_SG; lionelchua@lonpac.com

Cc: Chee, Steven (VWG Singapore); Oh, Aik Seong (VWG Singapore)

Subject: S47R - Lonpac OD - DOA: 27/12/2018

Dear Claims,

Please arrange survey at 17 Tuas Ave 9, Singapore 639197.

Vehicle in workshop.

Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

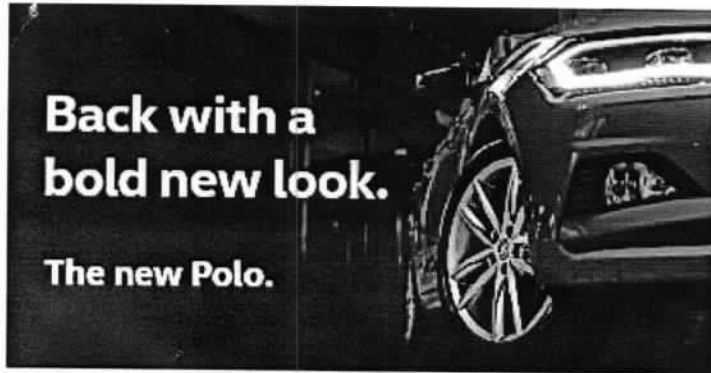
DID: +65 6922-3502

Mobile: +65 9386-7833

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Friday, 28 December, 2018 11:24 AM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 31 December 2018 10:56 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Chee, Steven (VWG Singapore); 'Oh, Aik Seong (VWG Singapore)'; SUR; Ong, Germaine (VWG Singapore); Foo, John (VWG Singapore); Cheong, Pearlyn (VWG Singapore); 'Kong, Charmaine (VWG Singapore)'
Subject: S47R - Lonpac OD - DOA: 27/12/2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **S 47R (Excess \$NL/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 31 December 2018 10:50 AM
To: Denise Tay (LKKAuto)
Cc: MT_Claim_SG; BRYAN HO HOCK KHOON
Subject: RE: S47R - Lonpac OD - DOA: 27/12/2018

Our Ref : 18/18/19/VP05/021259

Dear Denise,

Kindly proceed to authorize repair as per your adjustment.

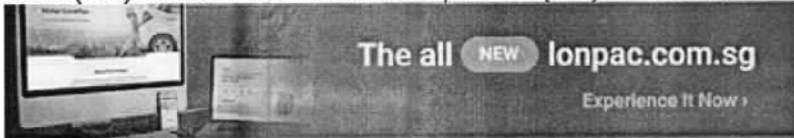
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Monday, 31 December, 2018 9:19 AM
To: MT_Claim_SG; GERALD POH WEE BIN; assignments
Cc: SUR
Subject: RE: S47R - Lonpac OD - DOA: 27/12/2018

Dear Gerald,

Attached photograph.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Friday, 28 December 2018 5:27 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: S47R - Lonpac OD - DOA: 27/12/2018

Resent.

Dear Gerald,

Denise Tay (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 21 March 2019 2:03 PM
To: 'GERALD POH WEE BIN'; SUR
Cc: assignments
Subject: FW: OD CLAIM - S47R [External Confidential]
Attachments: 21032019121713.pdf

Dear Gerald.

Thank you for the email.

Dear Denise,

Kindly assist

FYNA Our Ref : CS/LPC18023272/R1td3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 21 March 2019 12:24 PM
To: Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OD CLAIM - S47R [External Confidential]

Lonpac External - Confidential

Our Ref : 18/18/19/VP00/021259

Dear Nivitha,

Attached copy of final bill from Volkswagen Centre for your attention.

Kindly arrange for the surveyor to look into the repair cost as it appear excessive in comparison to the damages sustained since our insured merely hit a dog.

Best Regards
Gerald Poh



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: 18/18/19/VP00/021259

Date: 28/12/2018

Our Ref: CS/LPC18023272/R1td3

The Motor Claims Department
LONPAC INSURANCE BHD

PRELIMINARY ADVICE OF VEHICLE NO. S 47R .

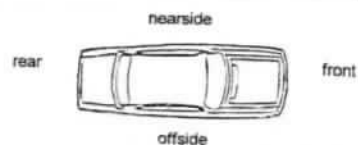
Dear Sir/Madam,

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/12/2018 at the premises of M/s Volkswagen and have the following to report: -

Workshop Estimate Amount	: S\$ 13,304.54
Revised Estimate Amount	: S\$ 7,545.32
"Check" Items Amount	: S\$ 2,330.43
Market Value	: S\$ 120,000.00
LTA Reimbursement Value	: S\$ 51,029.00
Nett Value	: S\$ 68,971.00

Description of Damage:

The vehicle sustained damages at the front and rear portion.



Comments/ Present Status:

Damages Consistent.

Re

Yours faithfully

Rasul
Automotive Assessor

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0717C
Vehicle Details	
Vehicle No.:	S47R
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Dec 2018
Vehicle Make:	SKODA
Vehicle Model:	OCTAVIA RS 2.0 TSI
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	DLB021985
Chassis No.:	TMBBU9NE4J0321160
Maximum Power Output:	180.0 kW (241 bhp)
Open Market Value:	\$26,004.00
Original Registration Date:	31 Jul 2018
First Registration Date:	31 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$28,406.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2028
PARF Rebate Amount:	\$21,304.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$29,725.00
Total Rebate Amount:	\$51,029.00

The information contained herein is correct as at 28 Dec 2018

OK

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 28 December 2018 5:21 PM
To: Admin-D (LKKAuto); 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; SUR
Subject: RE: S47R - Lonpac OD - DOA: 27/12/2018
Attachments: PRELI ADVISED S 47R.pdf; ESTIMATE S 47R.pdf

Dear Gerald,

Enclosed preliminary revised of vehicle **S47R**

We have not authorise repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 28 December 2018 12:08 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: S47R - Lonpac OD - DOA: 27/12/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 28 December 2018 11:38 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GlA Records Management Centre established by the General Insurance Association of Singapore (GlA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	27/12/2018 10:29
Date Of Accident	27/12/2018 02:00
Exact Location Of Accident	FERNVALE LANE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	S47R
Insured/Policyholder	
Name Of Registered Owner	HO HOCK KHOON BRYAN
NRIC No	S7540717C
Email Address	BRYANHOKK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97770404
Alternative Phone No	OTHERS-97770404
Vehicle Particulars	
Manufacturer	SKODA
Model	OCTAVIA RS 2.0 TSI
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z/18/VP00/102197
Cover Note Number	31/07/2018 TO 30/07/2019
Driver	
Name of Driver	HO HOCK KHOON BRYAN
NRIC No	S7540717C
Date Of Birth	04/04/1975
Occupation	INDOOR
Date Of Driving Pass	24/05/1996
Driving Experience	22 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97770404
Fax Number	
Contact Number	OTHERS-97770404
Email Address	BRYANHOKK@GMAIL.COM

Address	1 THOMSON TERRACE SINGAPORE 574541
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : GIPZY ILLAGAN (GIRLFRIEND)
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer with attach. Remarks : Insurer report without present the car, as the car unable to move and Gerald Poh (claim office) agree with it.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated;
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

**LONPAC INSURANCE BHD** (S98FC5635C)

(Incorporated in Malaysia)

Singapore Office: 300, Beach Road #17-04/07, The Concourse, Singapore 199555.**Tel:** (65) 6250 7388 **Fax:** (65) 6296 3767 **Website:** www.lonpac.com.sg**GST Reg No.:** F0-0005635-C

MX1

CERTIFICATE OF INSURANCE*Insured's Copy*

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION ACT (CAP 189) REPUBLIC OF SINGAPORE.
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES 1960 (REPUBLIC OF SINGAPORE).
ROAD TRANSPORT ACT 1987 (MALAYSIA).
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA).

Certificate No. : Z/18/VP00/102197**Type of Cover** : COMPREHENSIVE**1. Index Mark and Vehicle Registration Number**SKODA OCTAVIA RS 2.0 TSI
- S 47R**2. Name of Policy Holder**

HO HOCK KHOON BRYAN

3. Effective date of the Commencement of Insurance for the purpose of the Act.

31/07/2018

4. Date of Expiry of the Insurance

30/07/2019

5. Persons or Classes of Persons entitled to drive.

(A) THE POLICYHOLDER (B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS/HER PERMISSION.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use

USE ONLY FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS. THE POLICY DOES NOT COVER USE FOR HIRE OR REWARD, RACING, PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING OR THE CARRIAGE OF GOODS (OTHER THAN SAMPLES) IN CONNECTION WITH ANY TRADE OR BUSINESS OR USED FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.

Excess : S\$3000.00 (SECTION 1) ADDITIONAL EXCESS FOR ELDERLY OR YOUNG &/OR INEXPERIENCED DRIVERS**Condition** : ACCIDENT REPAIRS AT LONPAC'S AUTHORISED WORKSHOPS OR DISTRIBUTOR OWNED MOTOR WORKSHOP

* Limitations rendered inoperative by Section 95 of the Road Transport Act 1987 (Malaysia) or Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 189) Republic of Singapore are not included under heading.

I/We hereby certify that this covering Note is issued in accordance with the provisions of Part IV of the Road Transport Act 1987 (Malaysia) and Motor Vehicles (Third-Party Risks and Compensation) Act (Cap 189) Republic of Singapore.

H.P. Owner : -**CHIEF EXECUTIVE**
(Singapore Branch)**User ID** : eslinyeo / pltan
Date Issued : 02-08-2018

IDENTITY CARD NO. S7540717C



Name

HO HOCK KHOON BRYAN
(HE FUKUN BRYAN)
何 福 坤

Race

CHINESE

Date of birth

04-04-1975

Sex

M

Country/Place of birth

SINGAPORE

S7540717C

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number

S7540717C

Name

HO HOCK KHOON BRYAN
HE FUKUN BRYAN

Birth Date

04 Apr 1975

Issue Date

30 Nov 2015

002497913A

5536009



NRIC No

S7540717C



Date of issue

30-11-2015

Address

1 THOMSON TERRACE
SINGAPORE 574541

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

24 May 1996

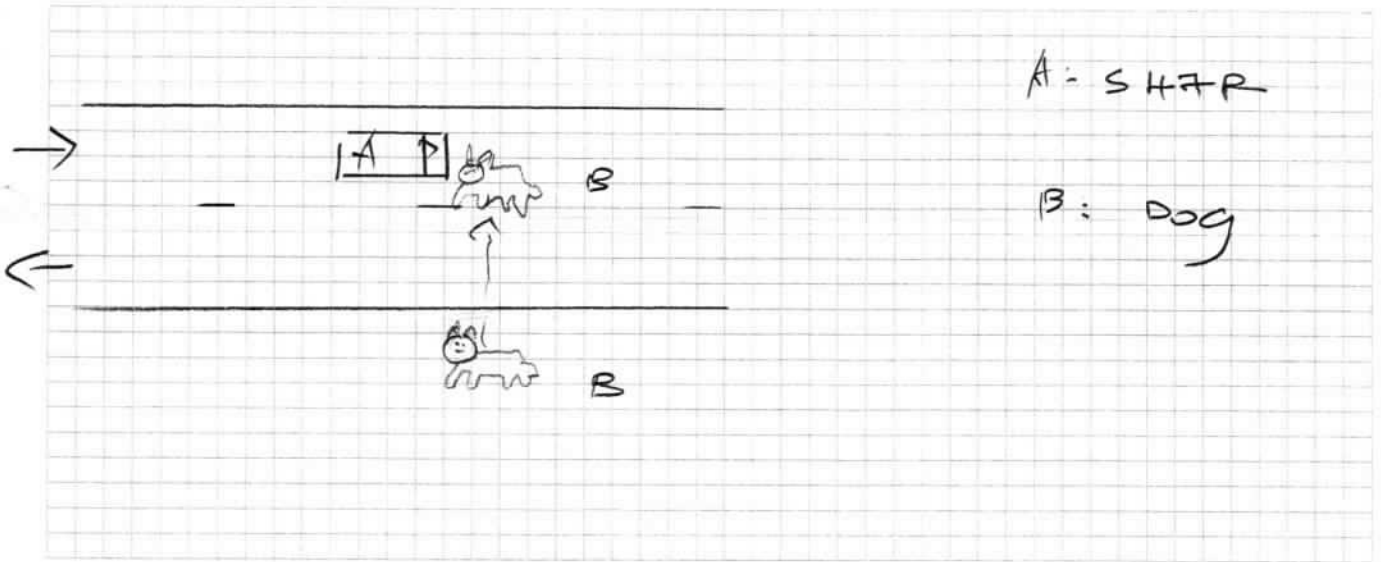
Class 3

Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg

NP 428A

Licence No: S7540717C

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving straight when a dark coloured dog dash in front of my car from my right hand side, and I hit the dog with my car on the front right bumper.

Insurance Co. Tempax Insurance
Vehicle No. 547R Date of Accident 27/12/2018
☐ Reporting Only
☒ Own Damage Claim
☐ Third Party Claim
☒ Other Workshop
Stech Centre

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature [Signature] 27/12/18
Date & Time: 10:41am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Service Order Confirmation

SERVICE ORDER NO: 18SIP0066

CUSTOMER NO.: CV041500

CUSTOMER NAME: HO HOCK KHOON BRYAN

TELEPHONE NO.:

ADDRESS: 1 THOMSON TERRACE

Singapore

VEH No.: S47R

Order Date: 12/27/18

Reg Date: 07/31/18

KM: 6,108

VIN NO.: TMBBU9NE4J0321160

ENGINE NO:

SA: Tang Shu Shi

MODEL: Octavia 2.0 180kW RS

MODEL NO.: 5E36UD

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195 ✓
2	B&P MECH	1	TU	280		280 ✓
3	B&P DIAG	1	TU	480		480 ✓
4	EXT00037	1	UNIT	0		0
5	B&P MACP LABOUR	4	UNIT	840		1680 3360 ✓
6	B&P MACP PAINT	4	LAB	800		1600 3200 ✓
Item						
7	5E0807221AA	1	PCS	1,436.49		1,436.49 ✓
8	5E0919485H	1	PCS	20.19		20.19 ✓
9	5E0919486H	1	PCS	20.19		20.19 ✓
10	5E0807681H 9B9	1	PCS	56.82		56.82 ✓
11	5E0853794 041	1	PCS	71.54		71.54 X
12	5E0853677B 9B9	1	PCS	85.06		85.06 ✓
13	5E0807611F 9B9	1	PCS	125.44		125.44 X
14	5E0807184A	1	PCS	32.88		32.88 ✓
15	5E2941016D	1	PCS	2,063.89		2,063.89 ✓
16	5E0941700H	1	PCS	668.68		668.68 ✓
17	3D0941165A	1	PCS	35.33		35.33 ✓
18	5E0955966D	1	PCS	106.55		106.55 ✓
19	6R0955665	1	PCS	23.35		23.35
20	G 052184A2	1	PCS	19.50		19.50 ✓
21	3Q0825235A	1	PCS	194.34		194.34 ✓
22	5E0821106C	1	PCS	593.01		593.01 ✓
23	5E0821142A	1	PCS	127.26		127.26 ✓
24	5E0809958E	1	PCS	98.98		98.98 ✓
25	N 90959602	4	PCS	1.16		4.64 ✓
26	6N0809966A	6	PCS	0.90		5.40 ✓



Service Order Confirmation

SERVICE ORDER NO: 18SIP0066
CUSTOMER NO.: CV041500
CUSTOMER NAME: HO HOCK KHOON BRYAN
TELEPHONE NO.:
ADDRESS: 1 THOMSON TERRACE
Singapore

VEH No.: S47R

Order Date: 12/27/18
Reg Date: 07/31/18 KM: 6,108
VIN NO.: TMBBU9NE4J0321160 ENGINE NO:
MODEL: Octavia 2.0 180kW RS MODEL NO.: 5E36UD

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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Handwritten notes:
2/1/19
FASUL
Hp 900 100 68
5 days
P/P
28/12/18 @ 1530
EXCESS: TBA
REVERT
Resurvey by paint

TOTAL	13,304.54
GST AMOUNT	931.32
TOTAL AMOUNT	14,235.86



On Behalf Of "COMPANY"

Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO: 185IP0096
 CUSTOMER NO.: CV041500
 CUSTOMER NAME: HO HOCK KHOON BRYAN
 TELEPHONE NO.:
 ADDRESS: 1 THOMSON TERRACE
 Singapore

VEH No.: S47R

Order Date: 12/27/18
 Reg Date: 07/31/18 KM: 6,108
 VIN NO.: TMBB09NE4J0321160 ENGINE NO:
 MODEL: Octavia 2.0 180KW RS MODEL NO.: 5E36UD

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195
2	B&P MECH	1	TU	280		280
3	B&P DIAG	1	TU	480		480
4	EXTD0037	1	UNIT	0		0
5	B&P MACP LABOUR	4	UNIT	840		3360
6	B&P MACP PAINT	4	LAB	800		3200
Item						
7	5E0807221AA FRT BUMPER	1	PCS	1,436.49		1,436.49
8	5E0919485H SENSOR BRACKET	1	PCS	20.19		20.19
9	5E0919486H SENSOR BRACKET	1	PCS	20.19		20.19
10	5E0807681H 9B9 RHS FOG LAMP GRILLE	1	PCS	56.82		56.82
11	5E0853794 041 RHS FOG LAMP GRILLE SIDE TRIM BLACK	1	PCS	71.54		71.54
12	5E0853677B 9B9 CENTRE LOWER GRILLE	1	PCS	85.06		85.06
13	5E0807611F 9B9 BUMPER LOWER SPOILER	1	PCS	125.44		125.44
14	5E0807184A BUMPER SIDE BRACKET RH	1	PCS	32.88		32.88
15	5E2941016D FRONT RHS HEADLAMP ASSY	1	PCS	2,063.89		2,063.89
16	5E0941700H FOG LIGHT RH	1	PCS	668.68		668.68
17	3D0941165A FOG LAMP WIRE HOUSING	1	PCS	35.33		35.33
18	5E0955968D NOZZLE CYLINDER	1	PCS	106.55		106.55
19	6R0955865 L-JOINT	1	PCS	23.35		23.35
20	G 052184A2 WINDSHIELD CLEANER 1 Litre Btl	1	PCS	19.50		19.50
21	3Q0825235A ENGINE LOWER COVER	1	PCS	194.34		194.34
22	5E0821106C FRONT RHS FENDER	1	PCS	593.01		593.01
23	5E0821142A RHS FENDER BRACKET	1	PCS	127.26		127.26
24	5E0809958E RHS FENDER LINER	1	PCS	98.98		98.98
25	N 90959602 FENDER RIVET	4	PCS	1.15		4.64
26	6N0809966A NUT	6	PCS	0.90		5.40

1680
1600

Service Order Confirmation

81030001

SERVICE ORDER NO.: 16SIP0066

CUSTOMER NO.: CV041500

CUSTOMER NAME: HO HOCK KHON BRYAN

TELEPHONE NO.:

ADDRESS: 1 THOMSON TERRACE

Singapore

VEH No.: S47R

Order Date: 12/27/18

Reg Date: 07/31/18

KM: 6,108

VIN NO.: TMBBU9NE4J0321100

ENGINE NO.:

SA: Tang Shu Shi

MODEL: Octavia 2.0 180kW RS

MODEL NO.: 5E38UD

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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Passul
Hp 900 1000 68
5 days
P/P
28/12/18 @ 1530
EXCESS: TBA
REVERT
Resurvey by paint

TOTAL	13,304.54
GST AMOUNT	931.32
TOTAL AMOUNT	14,235.86



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO.: 18SIP0066

CUSTOMER NO.: CV041500

CUSTOMER NAME: HO HOCK KHOON BRYAN

TELEPHONE NO.:

ADDRESS: 1 THOMSON TERRACE

Singapore

VEH No.: S47R

Order Date: 27/12/18

Reg Date: 31/07/18

KM: 6,147

VIN NO.: TMBBU9NE4J0321160

ENGINE NO:

SA: Tang Shu Shi

MODEL: Octavia 2.0 180KW RS

MODEL NO.: 5E36UD

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195
2	B&P MECH	1	TU	280		280
3	B&P DIAG	1	TU	480		480
4	EXT00037	1	UNIT	0		0
5	B&P MACP LABOUR	2	UNIT	840		1,680
6	B&P MACP PAINT	2	LAB	800		1,600
7	EXT00037	1	UNIT	0		0
Item						
8	5E0807221AA	1	PCS	1,436.49		1,436.49
9	5E0919485H	1	PCS	20.19		20.19
10	5E0919486H	1	PCS	20.19		20.19
11	5E0807681H 9B9	1	PCS	56.82		56.82
12	5E0853677B 9B9	1	PCS	85.06		85.06
13	5E0807184A	1	PCS	32.88		32.88
14	5E0941700H	1	PCS	668.68		668.68
15	1J0973723	1	PCS	35.33		35.33
16	5E0955966D	1	PCS	106.55		106.55
17	G 052184A2	1	PCS	19.50		19.50
18	3Q0825235A	1	PCS	194.34		194.34
19	5E0821106C	1	PCS	593.01		593.01
20	5E0821142A	1	PCS	127.26		127.26
21	5E0809958E	1	PCS	98.98		98.98
22	N 90959602	4	PCS	1.16		4.64
23	6N0809966A	6	PCS	0.90		5.40
24	5E2941016D	1	PCS	2,063.89		2,063.89

Remarks : LONPAC OD CLAIM

DOA: 27/12/2018

SURVEY BY: RASUL (LKK)

EXCESS: NIL

Service Order Confirmation

SERVICE ORDER NO: 18SIP0066

CUSTOMER NO.: CV041500

CUSTOMER NAME: HO HOCK KHOON BRYAN

TELEPHONE NO.:

ADDRESS: 1 THOMSON TERRACE
Singapore

VEH No.: S47R

Order Date: 27/12/18

Reg Date: 31/07/18

KM: 6,147

VIN NO.: TMBBU9NE4J0321160

ENGINE NO:

SA: Tang Shu Shi

MODEL: Octavia 2.0 180kW RS

MODEL NO.: 5E36UD

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	9,804.21
GST AMOUNT	686.29
TOTAL AMOUNT	10,490.50

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CS/LPC18023272/R1td3e2

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 27-03-2019



Code : LPC2

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	S 47R
Policy No.	Z/18/VP00/102197	Coverage (\$)	0.00
Claim No.	18/18/19/VP00/021259	Excess (\$)	0.00
Assign From	GERALD POH	Assign Date	28/12/2018

2. Vehicle Particulars & Condition

Make & Model	SKODA OCTAVIA RS 2.0 TSI	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	TMBBU9NE4J0321160	Colour	WHITE
Odometer	6147	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/35 R19	PIRELLI	6 mm
L/H Front Tyre	225/35 R19	PIRELLI	6 mm
R/H Rear Tyre	225/35 R19	PIRELLI	6 mm
L/H Rear Tyre	225/35 R19	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/12/2018	Inspection Date	28/12/2018
Survey held at	17 TUAS AVE 9		
Repairer	VOLKSWAGEN CENTRE SINGAPORE		

5a. Remarks

A)THE MARKET VALUE IS S\$120,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. S 47R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRT BUMPER (SN)	DEFORMED	1,436.49	1,436.49
1	SENSOR BRACKET (SN)	NECESSARY	20.19	20.19
1	SENSOR BRACKET (SN)	NECESSARY	20.19	20.19
1	RHS FOG LAMP GRILLE (SN)	DEFORMED	56.82	56.82
1	RHS FOG LAMP GRILLE SIDE TRIM BLACK (SN)	NOT NECESSARY	71.54	-
1	CENTRE LOWER GRILLE (SN)	DEFORMED	85.06	85.06
1	BUMPER LOWER SPOILER (SN)	SERVICEABLE	125.44	-
1	BUMPER SIDE BRACKET RH (SN)	NECESSARY	32.88	32.88
1	FRONT RHS HEADLAMP ASSY (SN)	CRACKED	2,063.89	2,063.89
1	FOG LIGHT RH (SN)	CRACKED	668.68	668.68
1	FOG LAMP WIRE HOUSING (SN)	CRACKED	35.33	35.33
1	NOZZLE CYLINDER (SN)	CRACKED	106.55	106.55
1	L-JOINT (SN)	NOT NECESSARY	23.35	-
1	WINDSHIELD CLEANER 1 LITRE BTL (SN)	NECESSARY	19.50	19.50
1	ENGINE LOWER COVER (SN)	SCRATCHED	194.34	194.34
1	FRONT RHS FENDER (SN)	BENT	593.01	593.01
1	RHS FENDER BRACKET (SN)	NECESSARY	127.26	127.26
1	RHS FENDER LINER (SN)	TORN	98.98	98.98
4	FENDER RIVET (SN)	NECESSARY	4.64	4.64
6	NUT (SN)	NECESSARY	5.40	5.40
			5,789.54	5,569.21
LABOUR				
	B & P TOWING CHARGES.		195.00	195.00
	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT.		280.00	280.00
	PROGRAMMING & CALIBRATION.		480.00	480.00
	LABOUR.		3,360.00	1,680.00
	SPRAY PAINT.		3,200.00	1,600.00
			-	-
			-	-
			7,515.00	4,235.00
GRAND TOTAL			13,304.54	9,804.21
RECOMMENDED COST OF REPAIRS				9,804.21

Report Ref No. CS/LPC18023272/R1td3e2



Report Ref No. CS/LPC18023272/R1td3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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