

22/03/2002

ASS. REC. BY:

REF:

CS/MSG18023271 / Dgd3n2

Special Instruction:

Surveyor:

Jeyen

ASSIGNMENT (Office)

From (Person):

Menmen

Chhira Nyule pii

of

MSIG

Date/Time:

28/12/18 @ 2.28pm

Estimated Cost:

Bill to:

OD ~~TP~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKL 5382X

Insured:

FBE 9255Y

at Workshop m/s

Goh Lee Hwa

Tel:

91454773

of

Blk 5033 Amk Ind. Park 2 # 01-255

Policy No:

MSD/VMS/18-389683

Claim No:

MSC/V/19-000002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/12/2018

CA / REV / REP. / REV 24 HRS

1up

H.O.D. Endorsement:

Date/Time:

3:09pm @ 28/12/18

Person Contacted:

Alfred

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

Insp:

Alfred Auto:

Blk 5035, Amk 3

01-355.

SLK 5382X-X:

FBE 9255Y-X

09/1/19 @ 5:17pm revised to Chhira Nyule pii via Menmen:

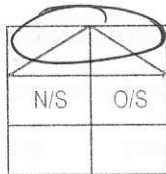
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 8 10 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: 8KL 5382X Yr Regn: Nov 2013
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Tiguan C.C. 1390
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 117896 T/Radio: Insured / Std / NI / NA
 Eng/No: CTH089935
 C/No: WVG2225NZEWO21889
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Good / Jammed / Leaked / Burnt or
 Brake: Good / Jammed / Leaked / Burnt or
 Modi: Nil / 3 Rim / STD A/Rim or
 Tyre Size: F: 235/50 R18
 R: — 11 —
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Yokohama
 Front Rear
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. 27/12/2018 D.O.I. 31/12/2018
 Survey held at Goh Lee Hwa AMK
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
MSIG FBE 9255Y

MV 75K
LTA 59.2K
HL 16K

RECEIVED 24 JAN 2019

22/01/19 Finapm 2/5 142001 - with 10 days of rep.
CRad @ 1138.10, 44%

Date/Time. File Pass to? ☐ : Preli. Report
☐ : Final Report
 Date/Time. File Return to?

Days Of Repair: 10
 Resurvey No. of Trip: 2

Survey Fee:
 Transportation:
 Photos
 Others

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Report Format: MER-7P
 Lump Sum / I.B.I. (\$) 14200

TOTAL

200
10
210

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chhia Nyuk Pui

Date: 09 Jan 2019

Preliminary Advice

Insured Vehicle No	: FBE9255Y	Accident Date	: 27/12/2018
TP Vehicle No	: SKL5382X	Assignment Date	: 28/12/2018
Make	: VOLKSWAGEN TIGUAN	Est. Duration of Repair	: 8.00
Date of Inspection	: 31/12/2018		
Inspection At	: GOH LEE HWA AUTOMOBILE PTE LTD (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-255 SINGAPORE 569536		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,338.10
Revised Amount	:S\$	17,216.75
Check Items (Estimated)	:S\$	0.00
Total	:S\$	17,216.75

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2018		28 Dec 2018 14:28 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	AHMAD JAMAL BIN MOHD NOOR, ID: S1640078E		
Main Claimant:	MOHAMED HERMAN TENO BIN YUSOF, ID: S8618344G		
Vehicle Reg. No.:	SKL5382X	Date of Loss:	27/12/2018 14:00 - :59 [61 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	MSD/VMS/18-389683 Coverage: 08/11/2018 - 07/11/2019
Vehicle Reg. No. (Insured):	FBE9255Y	Policy No. (Claimant):	
		Excess:	
Repairer:	Goh Lee Hwa Automobile Pte Ltd (HQ) Block 5033 Ang Mo Kio Industrial Park 2 #01-255, 569536 Ang Mo Kio - Tel: 64825168		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 29/12/2018]		
Adj Asg. Remarks:	SURVEY AGREE ON SJE - REQ TO ASSIGN LKK. OI NOT REPORTED. CONTACT: ALFRED 91454773		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/12/2018 10:31
Date Of Accident	27/12/2018 14:40
Exact Location Of Accident	T-JUNCTION OF UPPER THOMSON ROAD & JALAN TODAK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKL5382X
Insured/Policyholder	
Name Of Registered Owner	MOHAMED HERMAN TENO BIN YUSOF
NRIC No	S8618344G
Email Address	JUMAATYUSOF@ICLOUD.COM
Mobile Phone No	(LOCAL) +65-97970060
Alternative Phone No	OTHERS-97970060
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TIGUAN-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5078496951-02
Cover Note Number	
Driver	
Name of Driver	JUMAAT BIN YUSOF
NRIC No	S7813456I
Date Of Birth	12/05/1978
Occupation	OUTDOOR
Date Of Driving Pass	14/11/2000
Driving Experience	18 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97970060
Fax Number	
Contact Number	
Email Address	JUMAATYUSOF@ICLOUD.COM

Address	BLK 320 SEMBAWANG CLOSE #05-271 SINGAPORE
Postcode	750320
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SIBLING
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	THOMSON NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 25 SIN MING ROAD , POSTCODE: 570025 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4529999 - FAX NO: 6 5535740
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBE9255Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	AHMAD JAMAL BIN MOHD NOOR
NRIC/Passport Number	S1640078E
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	AHMAD JAMAL BIN MOHD NOOR
Approximate Age	
Injuries Sustain	REFER POLICE REPORT
Injured person in which vehicle?	SKL5382X
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



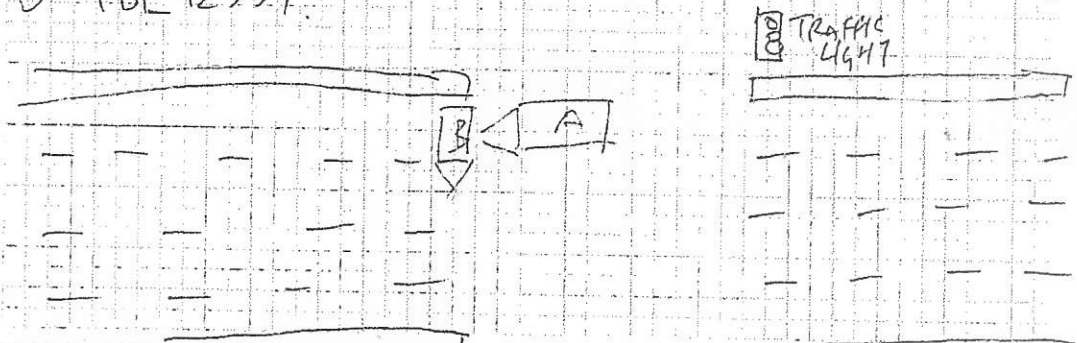
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN *Shop House E*

A - SKL 5382X
B - FBE 9255Y



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer Police Report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

[Signature]
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan Pg. 1



**SINGAPORE
POLICE FORCE**



T/20181227/2078

Police Station Of Origin:
Thomson NPP
25 Sin Ming Road #01-180 SINGAPORE
570025
Tel No: 1800-4529999

1 of 3

Report No. T/20181227/2078

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 27/12/2018 15:56	Vide Report No.: E/20181227/0102	Station Diary No.: 43
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Informant's Particulars

Name of Informant: JUMAAT BIN YUSOF			Address: APT BLK 320 SEMBAWANG CLOSE #05-271 SINGAPORE 750320		
ID Type / ID No.: NRIC NO / S78134561			Contact No.: Home/Office: Mobile: 97970060		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 40	Date of Birth: 12/05/1978	Type of Informant: Driver		
Race: Malay			Language:		Institution / School Name:
Occupation: Sports coach			Driving Licence Information: Class: 2B,3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury , Attended by Police	Drink Drive: No	Date/Time of Accident: 27/12/2018 14:35	Type of Location: Straight Road
Location: Along Road 1 UPPER THOMSON ROAD JALAN TODAK Near to Jalan Todak				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBE9255Y						0
SKL5382X		VOLKSWAGO N	TIGUAN 1.4 TSI AT BMT 5N22QY	Black		0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Accident Sketch Plan Pg. 1



**SINGAPORE
POLICE FORCE**



T/20181227/2078

Police Station Of Origin:
Thomson NPP
25 Sin Ming Road #01-180 SINGAPORE
570025
Tel No: 1800-4529999

2 of 3

Report No. T/20181227/2078

CONTINUATION OF REPORT

Rider:			
Name	AHMAD JAMAL BIN MOHD NOOR		ID No. S1640078E
Related Vehicle	FBE9255Y		Contact No. NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver:			
Name	JUMAAT BIN YUSOF		ID No. S7813456I
Related Vehicle	SKL5382X		Contact No. 97970060
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 2B,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 27/12/2018 at about 1439hrs, I was driving my vehicle (SKL5382X) along Upp Thomson Road toward Jalan Todak.

At the point of time, my vehicle was traveling straight along Upp Thomson towards Marichite with traffic light in green and a motorbike (FBE9255Y) which was making a right turn into Jalan Todak as such my vehicle hit onto the motorbike.

I would wish state that there were police and ambulance attended to the accident and the rider was conveyed to the hospital. My vehicle does not have any in-built camera.

Accident Sketch Plan Pg. 1



**SINGAPORE
POLICE FORCE**



T/20181227/2078

Police Station Of Origin:
Thomson NPP
25 Sin Ming Road #01-180 SINGAPORE
570025
Tel No: 1800-4529999

3 of 3




Report No. T/20181227/2078

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: E / Sgt 2 TAN CHIN SENG, JASON 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 27/12/2018 15:56
Officer In Charge Of Case: TP / GIT / Staff Sgt YAN MINGSHENG DANIEL Contact No.: 65476252	Classification Of Case:  1070
Authentication Stamp NP168	SIGNATURE

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

Reference No: 271218**Date: 27.12.2018****Mohamed Herman Teno Bin Yusof****Blk. 502B, Yishun St. 51 #04-432****Singapore 762502.****Volkswagon Tiguan 1.4 TSI (AT) BMT5N22QY****Year of Manufacture: 2013**LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimated Repair Cost for Vehicle Reg. No: SKL 5382 X**REPLACEMENT OF DAMAGED PANELS / PARTS**

1 Pc. Front Bonnet <i>svc</i>		720.00 ✓
1 Pc. Front Bonnet Latch <i>veg</i>		128.60 ✗
2 Pcs. Front Bonnet Hinges <i>bt</i>	@ 59.00	118.00 ✓
1 Pc. Front Bonnet Sponge <i>svc</i>		228.00 ✗
10 Pcs. Front Bonnet Sponge Clips <i>wh</i>	@ 5.00	50.00 ✗
4 Pcs. Front Bonnet Rubber <i>svc</i>	@ 45.00	180.00 ✗
2 Pcs. Front Bonnet Stopper <i>svc</i>	@ 20.00	40.00 ✗
1 Pc. Support Panel <i>broken</i>		699.00 ✓
2 Pcs. Support Panel Garnish (Side) <i>broken</i>	@ 89.00	178.00 ✓
1 Pc. Support Panel Lock <i>bt</i>		155.00 ✓
1 Pc. Support Panel Top Garnish <i>deformed</i>		198.00 ✓
1 Set Support Panel Garnish Clips <i>svc</i>		90.00 ✗
1 Pc. Front Grille Assy. <i>broken</i>		484.00 ✓
6 Pcs. Front Grille Clips <i>hec</i>	@ 5.00	30.00 ✓ 20.00 SN
1 Pc. Front grille Base <i>broken</i>	@ 203.00	812.00 ✓ 203.00
1 Pc. Front Grille Logo <i>hec</i>		98.00 ✓
2 Pcs. Front Headlamp Assy <i>broken minority</i>	@ 1,680.00	3,360.00 ✓
2 Pcs. Front Headlamp Bracket o/s <i>bt</i>	@ 95.00 w/s <i>veg</i>	190.00 ✓
1 Pc. Front Bumper <i>distorted</i>		785.00 ✓
2 Pcs. Front Bumper Retainer <i>svc</i>	@ 63.00	126.00 ✗
1 Pc. Front Bumper Sponge <i>form</i>		158.50 ✓
1 Pc. Lock Cable <i>wh</i>		210.00 ✗
1 Pc. Bumper Reinforcement <i>Dented</i>		406.00 ✓
1 Pc. Bumper Centre Grille <i>dislodged broken</i>		464.00 ✓

8121.50

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

1 Pc. Bumper Centre Grille Garnish <i>deformed</i>	198.00 ✓
10 Pcs. Bumper Clips <i>H/c</i> @ 6.00	60.00 ✓ <i>30.00 SH</i>
6 Pcs. Bumper Parking Sensor <i>Dam</i> @ 135.00	810.00 ✓
1 Pc. Bumper Parking Sensor Wire <i>HH</i>	149.00 X
2 Pcs. Fog Lamp Assy. <i>HH</i> @ 195.00	390.00 X
2 Pcs. Fog Lamp Grille <i>o/s dislodged</i> @ 108.00 <i>H/S SVL</i>	216.00 ✓
2 Pcs. Bumper Wiper Cover <i>o/s dislodged</i> @ 55.00 <i>H/S SVL</i>	110.00 ✓
2 Pcs. Bumper Wiper Nose Assy. <i>o/s clank</i> @ 125.00 <i>H/S HH</i>	250.00 X ✓
1 Pc. Bumper Lower Skirt <i>Dented</i>	283.00 ✓
2 Pcs. Fender Garnish <i>o/s HH H/S dam</i> @ 238.00	476.00 ✓
1 Pc. Number Plate Base <i>Dented</i>	95.00 ✓
4 Pcs. Number Plate Clips <i>HH</i> @ 5.00	20.00 X
1 Pc. Number Plate (Chrome) <i>broken</i>	150.00 S.Nett. ✓ <i>120/-</i>
1 Pc. Engine under Garnish <i>turn</i>	390.00 ✓
1 Pc. Air-con Condenser <i>bt</i>	485.00 ✓
1 Pc. Air-con Condenser Garnish <i>HH</i>	63.00 X
1 Pc. Air-con Condenser Bracket <i>HH</i>	85.00 X
1 Pc. Radiator Coolant <i>HH</i>	90.00 Nett. X
1 Pc. Fender RH <i>Dented</i>	395.00 ✓
1Pc. Bumper Towing Cover <i>dislodged</i>	98.00 ✓
2 Pcs. Fender Dust Cover <i>turn</i> @ 289.00	578.00 ✓
20 Pcs. Fender Dust Cover Clips <i>H/c</i> @ 5.00	100.00 ✓ <i>30.00 SH</i>
1 Pc. Radiator <i>bt</i>	998.00 ✓
1 Pc. Radiator Top Hose <i>HH</i>	248.00 X
1 Pc. Radiator Bottom Hose <i>HH</i>	285.00 X
1 Pc. Radiator Fan Assy. <i>mounty broken</i> 7796.00	1,280.00 ✓
1 Pc. Tempresure Sensor <i>HH</i>	288.00 X
1 Pc. Turbo Coder Assy <i>bt</i>	1,660.00 ✓

Total (Panels / Parts): 20,256.10 (SGD)*20158.10**list 15917.50**SH. 200.00**10% disc 14325.75*

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

LABOR CHARGES

To check wiring & erase fault code & recoding
SRS & ECU.

~~480.00~~ 350/-

To remove & refit Air-Con condenser. Top-Up gas
& oil & radiator system.

~~280.00~~ 120/-

To knocking, straightening repair & renew all accident
Damage affected area.

~~1,800.00~~ 1400/-

To respray painting on all accident affected area.

~~2,400.00~~ 1300/-

To rust proof all accident affected area.

~~220.00~~ 80/-

3250.00

Total (Labor Charges): 5,180.00 (SGD)

17775.75

TOTAL COST SUMMARY

PANELS / PARTS
LABOR CHARGES

20158.10
20,256.10
5,180.00

4514200/-

Grand Total: 25,436.10 (SGD)

25338.10

31/12/2018 @ 1000ws

not Antenna List items 10% discount.

L/Sum

10 days.

Photo after repair.

ryan

2KK Auto

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18023271/DQD3N2

Date: 25/01/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VMS/18-389683
Claimant Vehicle No :	SKL5382X	Insured Vehicle No :	FBE9255Y
Date of Loss:	27/12/2018	Nature of Claim:	TP
		Claim No:	MSC/V/19-000002

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKL5382X	Engine No:	CTH089935
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI (A)	Chassis No:	WVGZZZ5NZEWO21889
Reg. Date:	26/11/2013 (Man. Year: 2013)	Odometer:	117896 km
Colour:	Black		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/50 R18	Rear Tyre Size:	235/50 R18
Front Left Side:	Yokohama 5 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	Yokohama 5 mm	Rear Right Side:	Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	20,158.10	14,525.75	5,632.35	27.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,180.00	3,250.00	1,930.00	37.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	25,338.10	17,775.75	7,562.35	29.85
Approved Total (Overridden) (\$\$)		14,200.00		
Nett Amount (\$\$)	25,338.10	14,200.00	11,138.10	43.96

INSPECTION

Date of Assignment:	28/12/2018	
Date Inspected:	31/12/2018 Inspected At:	ALFRED AUTO -BLK 5035 ANG MO KIO 3 #01-355 REPAIRER: GOH LEE HWA AUTOMOBILE PTE LTD BLK 5033, #01-255 AVENUE 3 ANG MO KIO IND. PARK 2 SINGAPORE 569536

Estimated Period of Repair: 10.0 days

Adjuster: BRYAN TANI

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Jan 2019)
Parts:	M1-SUV	VOLKSWAGEN TIGUAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKL5382X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Buckled	720.00 F	*720.00 FL
2	1		*FRONT BONNET LATCH	Repair	128.60 F	*- FL
3	2		*FRONT BONNET HINGES	Bent	118.00 F	*118.00 FL
4	1		*FRONT BONNET SPONGE	Serviceable	228.00 F	*- FL
5	10		*FRONT BONNET SPONGE CLIPS	Not Necessary	50.00 F	*- FL
6	4		*FRONT BONNET RUBBER	Serviceable	180.00 F	*- FL
7	2		*FRONT BONNET STOPPER	Serviceable	40.00 F	*- FL
8	1		*SUPPORT PANEL	Broken	699.00 F	*699.00 FL
9	2		*SUPPORT PANEL GARNISH (SIDE)	Broken	178.00 F	*178.00 FL
10	1		*SUPPORT PANEL LOCK	Bent	155.00 F	*155.00 FL
11	1		*SUPPORT PANEL TOP GARNISH	Deformed	198.00 F	*198.00 FL
12	1		*SET SUPPORT PANEL GARNISH CLIPS	Serviceable	90.00 F	*- FL
13	1		*FRONT GRILLE ASSY	Broken	484.00 F	*484.00 FL
14	1		*FRONT GRILLE BASE	Broken	812.00 F	*203.00 FL
15	1		*FRONT GRILLE LOGO	Necessary	98.00 F	*98.00 FL
16	2		*FRONT HEADLAMP ASSY	Mounting Broken	3,360.00 F	*3,360.00 FL
17	1		*FRONT HEADLAMP BRACKET	O/s Bent/N/s Repair	190.00 F	*95.00 FL
18	1		*FRONT BUMPER	Distorted	785.00 F	*785.00 FL
19	2		*FRONT BUMPER RETAINER	Serviceable	126.00 F	*- FL
20	1		*FRONT BUMPER SPONGE	Torn	158.50 F	*158.50 FL
21	1		*LOCK CABLE	Not Necessary	210.00 F	*- FL
22	1		*BUMPER REINFORCEMENT	Dented	406.00 F	*406.00 FL
23	1		*BUMPER CENTRE GRILLE	Dislodged/Broken	464.00 F	*464.00 FL
24	1		*BUMPER CENTRE GRILLE GARNISH	Deformed	198.00 F	*198.00 FL
25	6		*BUMPER PARKING SENSOR	Damaged	810.00 F	*810.00 FL
26	1		*BUMPER PARKING SENSOR WIRE	Not Necessary	149.00 F	*- FL
27	2		*FOG LAMP ASSY	Not Necessary	390.00 F	*- FL
28	1		*FOG LAMP GRILLE	O/s Dislodged/N/s Serviceable	216.00 F	*108.00 FL
29	1		*BUMPER WIPER COVER	O/s Dislodged/N/s Serviceable	110.00 F	*55.00 FL
30	1		*BUMPER WIPER NOSE ASSY	O/s Cracked/ N/s Not Necessary	250.00 F	*125.00 FL
31	1		*BUMPER LOWER SKIRT	Dented	283.00 F	*283.00 FL
32	1		*FENDER GARNISH	N/s Damaged/O/s Not Necessary	476.00 F	*238.00 FL
33	1		*NUMBER PLATE BASE	Dented	95.00 F	*95.00 FL
34	4		*NUMBER PLATE CLIPS	Not Necessary	20.00 F	*- FL
35	1		*ENGINE UNDER GARNISH	Torn	390.00 F	*390.00 FL
36	1		*AIR-CON CONDENSER	Bent	485.00 F	*485.00 FL
37	1		*AIR-CON CONDENSER GARNISH	Not Necessary	63.00 F	*- FL
38	1		*AIR-CON CONDENSER BRACKET	Not Necessary	85.00 F	*- FL
39	1		*FENDER RH	Dented	395.00 F	*395.00 FL
40	1		*BUMPER TOWING COVER	Dislodged	98.00 F	*98.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	2		*FENDER DUST COVER	Torn	578.00 F	*578.00 FL
42	1		*RADIATOR	Bent	998.00 F	*998.00 FL
43	1		*RADIATOR TOP HOSE	Not Necessary	248.00 F	*- FL
44	1		*RADIATOR BOTTOM HOSE	Not Necessary	285.00 F	*- FL
45	1		*RADIATOR FAN ASSY	Mounting Broken	1,280.00 F	*1,280.00 FL
46	1		*TEMPRESURE SENSOR	Not Necessary	288.00 F	*- FL
47	1		*TUBO CODER ASSY	Bent	1,660.00 F	*1,660.00 FL
48	1		*FRONT GRILLE CLIPS (6 Pcs)	Necessary	30.00 FS	*20.00 FS
49	10		*BUMPER CLIPS	Necessary	60.00 FS	*30.00 FS
50	1		*NUMBER PLATE (CHROME)	Broken	150.00 FS	*120.00 FS
51	20		*FENDER DUST COVER CLIPS	Necessary	100.00 FS	*30.00 FS
52	1		*RADIATOR COOLANT	Not Necessary	90.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	20,158.10	16,117.50
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	1,591.75
Total Parts (S\$)	20,158.10	14,525.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING & ERASE FAULT CODE & RECODING SRS & ECU	New	480.00	350.00
2	TO REMOVE & REFIT AIR-CON CONDENSER.TOP-UP GAS & OIL & RADIATOR SYSTEM	New	280.00	120.00
3	TO KNOCKING,STRAIGHTENING REPAIR & RENEW ALL ACCIDENT DAMAGE AFFECTED AREA	New	1,800.00	1,400.00
4	TO RESPRAY PAINTING ON ALL ACCIDENT AFFECTED AREA	New	2,400.00	1,300.00
5	TO RUST PROOF ALL ACCIDENT AFFECTED AREA	New	220.00	80.00
Gross Labour Cost (S\$)			5,180.00	3,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >