



Co. Reg. No.: 201416720C

1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883

Tel : 6636 9100 Fax : 6636 9113

Date : 08/05/2019

Your Ref : 18/18/19/VP05/021260

Our Ref : 0357/SDB301Z/TP/PC/1218

LONPAC INSURANCE BHD

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Attn : Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING SDB301Z & XD3694Y ON 24/12/2018 ALONG PIE
(CHANGI) TOWARDS CTE**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Lump Sum)	\$ 4,900.00
Loss of Use (5 days at \$100/day)	\$ 500.00
LTA TP Search Fee	\$ 7.45
Claimed Amount	<u>\$ 5,407.45</u>

Enclosed are the supporting documents for your perusal:

1. Invoice 0357
2. LTA Tax Invoice/Receipt
3. Certificate of Insurance
4. Satisfaction Voucher
5. Letter of Authority and Indemnity
6. Letter of Authority

Please let us hear from you within the next 14 days.

Yours faithfully



PREMIUM CARZ SERVICES PTE LTD



Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

Letter of Authority

Date: 26/12/2018

ACCIDENT INVOLVING SDB301Z AND X03694Y ON 24/12/2018
ALONG PIE (CHANGI) TOWARDS CTE

To Whom It May Concern:

This is to certify that I, Ong Teck Song (Owner), NRIC/Passport No:

S1200188F Contact No: 9638 3585 the owner of Vehicle No:

SDB301Z, hereby authorize Marthin Thida win (driver), NRIC/Passport

No: S8376496A, to:

- i) Drive the above stated vehicle;
- ii) Collect the vehicle upon completion of repair

The authority given herein shall be irrevocable unless notice of revocation is given to us.

Thank you.

Yours sincerely,

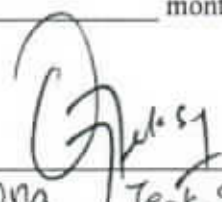

(Owner's Signature)

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SDB301Z AND XD3694Y
AT/ALONG PIE (CHANGI) TOWARDS CTE
ON 24 DAY December MONTH 2018 YEAR

- a) I/We, the owner of vehicle no. SDB301Z hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 26 day December month 2018 year

Signature : 
Name : Ong Teck Seng
NRIC/ROC No. : S120018F
Address : 72 Lorong Melayu
Singapore 416975

Company Stamp





LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VC00/021260
DATE : 07 JUNE 2019

DISCHARGE VOUCHER

I/We, **ONG TECK SONG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **XD 3694Y** the sum of Singapore Dollars **Five Thousand Four Hundred Seven and Forty five Cents Only (\$5,407.45)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SDB 301Z** on **24 DECEMBER 2018** along **PIE/CTE**.

I /We hereby agree to indemnify and keep indemnify (**ROTARY ENGINEERING PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S PREMIUM CARZ SERVICES PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date

Ong Teck Song
Name of vehicle owner/Date

settlement herein is strictly in relation to 3rd party
property damage claim and is without prejudice
to personal injuries claim



Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

INVOICE: 0357

Date : 08/05/2019

Bill To :

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Our Customer

Name : Ong Teck Song
IC No. : S1200188F
Address : 72 Lorong Melayu
Singapore 416975

Vehicle No : SDB301Z
Date of Accident : 24/12/2018
Model : Mercedes Benz E350

No.		Qty	Unit Price	Amount
1	To supply labour and materials to repair the above-mentioned vehicle to its pre-accident condition (Lump Sum)	1	-	\$4,900.00
TOTAL				\$4,900.00

For Premium Carz Services Pte Ltd



* All cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Dec 2018 / 16:04:55

Receipt Date/Time : 26 Dec 2018 / 16:04:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181226-002527

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XD3694Y				
As at 24 Dec 2018/15:40:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - XD3694Y Enquiry Fee 20181226160328716044	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20181226160345659	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Joy Irene (LKKAUTO)

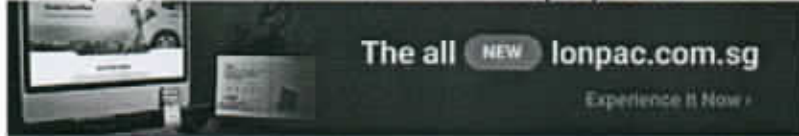
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 7 June 2019 2:50 PM
To: Joy Irene (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: 1st part : Our Ref: 18/18/19/VC00/021260 Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018 [External General]

Lonpac External - General

Dear Joy

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, 6 June, 2019 3:45 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: 1st part : Our Ref: 18/18/19/VC00/021260 RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Hi LI LI,

Re-sending our e-mail below due to delivery failure.

A second e-mail will follow where video will be separately sent due to size limit.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Thursday, 6 June 2019 3:41 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/19/VC00/021260 RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Ref: 18/18/19/VC00/021260

Dear Li Li,

This is cutting lane scenario where our insured driver cut/changed lane. Video attached.

Liability is not in our favour.

Summary to offer to repairer M/s **PREMIUM CARZ** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 19,120.60 (estimate)	\$ 4,900.00
Loss of Use	\$ 500.00 (\$100 x 5 days)	\$ 500.00 (\$100 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 19,628.05	\$ 5,407.45

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Monday, 3 June 2019 3:04 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/19/VC00/021260 RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Ref: 18/18/19/VC00/021260

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for your mandate shortly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

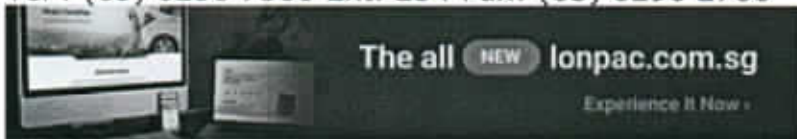
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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 15 January 2019 8:52 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <joyirene@lkkauto.com>
Subject: Our Ref: 18/18/19/VC00/021260 RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Dear Shu Pei

Please see our Insured's GIA report attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 14 January, 2019 6:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto)
Subject: RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDB 301Z at M/s Premium Carz Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 27 December 2018 2:08 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 27 December 2018 1:39 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Aunteng <aunteng@premiumcarz.com.sg>
Subject: FW: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Our Ref : 18/18/19/VC00/021260

Dear Catherine/Nivitha,

Kindly proceed as proposed.

For your information, our insured has yet to lodge the report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Aunteng [<mailto:aunteng@premiumcarz.com.sg>]
Sent: Thursday, 27 December, 2018 1:19 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Dear Gerald

We would like to appoint Adrian Ling/Marcus Chua to conduct the pre-repair survey on our client's vehicle.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

- Singapore 417883

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 27 December 2018 12:37:13
To: Aunteng
Cc: MT_Claim_SG
Subject: RE: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

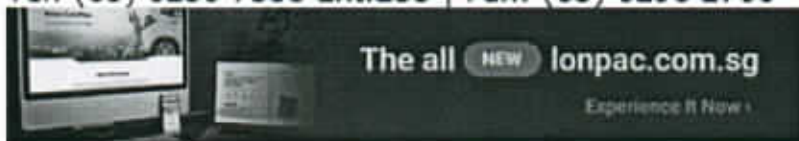
WITHOUT PREJUDICE

Our Ref : 18/18/19/VP05/021260

Dear Aun Teng,

Please see attached and revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Aunteng [<mailto:aunteng@premiumcarz.com.sg>]
Sent: Thursday, 27 December, 2018 12:19 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: Pre-repair inspection! Accident involving SDB301Z & XD3694Y on 24/12/2018

Dear Officer-in-charge

We refer to the above matter.

Attached our client's accident report for your perusal.

Your client's vehicle is XD3694Y.

- A copy of estimate will be ready and made available to surveyor upon site inspection at our workshop. Please indicate whether you are sending your surveyor to our workshop.

In the meantime, please provide us a list of surveyor of your choice for our selection.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883



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