

## Vic (LKKAUTO)

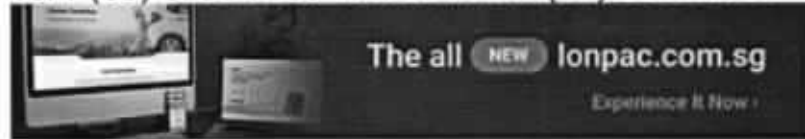
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 3 July, 2019 11:03 AM  
**To:** Vic (LKKAUTO); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> Our Ref: 18/18/19/021258 Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G LKK REF CC4/LPC18023267/Uhb3 [Internal General]

## Lonpac Internal - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac Internal - General data can be shared within the Company. This data cannot be sent to external parties unless authorised.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 1 July, 2019 6:10 PM  
**To:** MT\_Claim\_SG  
**Cc:** ONG LI LI; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G LKK REF CC4/LPC18023267/Uhb3

**Your Ref: 18/18/19/VC05/021258**  
**Our Ref: CC4/LPC18023267/Uhb3**

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBB 5390G(OI) AND SKX 8292P (TP) ON 24/12/2018

We refer to the subject matter and to the assignment dated 28<sup>th</sup> December 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PRECISE AUTO SERVICE**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 8,069.42	\$ 4,922.00
Loss of Use (\$100 x 8 days) – 1496cc	\$ 800.00	\$ 480.00 (\$60 x 8 days)

LTA and GIA Search Fee	\$ 37.00	\$ 37.00
<b>TOTAL</b>	<b>\$ 8,906.42</b>	<b>\$ 5,439.00</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Downtime/Weekends/Holidays	3 days
<b>TOTAL</b>	<b>8 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Joy Irene (LKKAuto)

**Sent:** Monday, 1 July, 2019 3:29 PM

**To:** ONG LI LI; Vic (LKKAuto)

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

REF : 18/18/19/VC05/021258

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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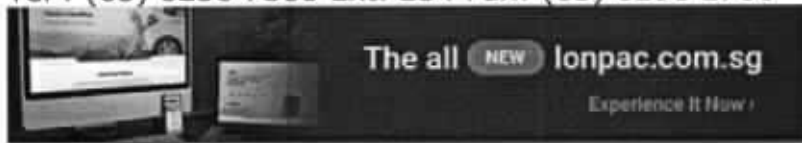
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**From:** ONG LI LI [mailto:[long@lonpac.com](mailto:long@lonpac.com)]  
**Sent:** Wednesday, 9 January 2019 1:32 PM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAUTO) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Shu Pei

Attached is our Insured's GIA report for your handling.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



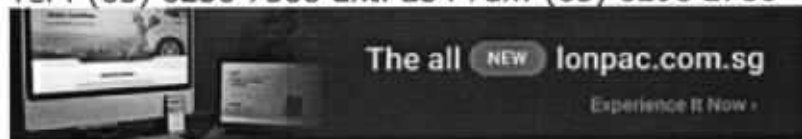
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**From:** ONG LI LI  
**Sent:** Thursday, 3 January, 2019 5:44 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Joy Irene (LKKAUTO)  
**Subject:** RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Shu Pei

Our Insured has still not reported the accident. We are following up.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAUTO) [mailto:[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)]  
**Sent:** Wednesday, 2 January, 2019 7:48 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Joy Irene (LKKAUTO)  
**Subject:** RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKX 8292P at M/s Precise Auto Service on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupel@lkkauto.com](mailto:shupel@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, 28 December 2018 11:52 AM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** ONG LI LI [<mailto:long@lonpac.com>]

**Sent:** Friday, 28 December 2018 11:43 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>; Admin-D (LKKAuto) <[admin-](mailto:admin-)

d@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Catherine/Nivitha

Please refer to the attached and follow up with TP workshop for pre-repair inspection.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN

**Sent:** Thursday, 27 December, 2018 11:40 AM

**To:** Precise Auto Service

**Cc:** MT\_Claim\_SG

**Subject:** RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

WITHOUT PREJUDICE

Our Ref : 18/18/19/VC05/021258

Dear Arine,

Please see attached and revert.

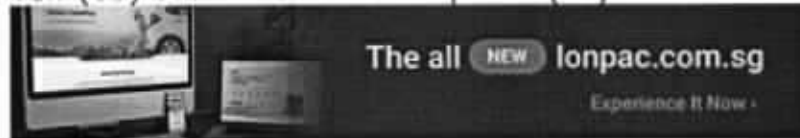
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Precise Auto Service [<mailto:Support@preciseauto.sg>]

**Sent:** Thursday, 27 December, 2018 11:01 AM

**To:** MT\_Claim\_SG

**Subject:** Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Sir,

We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.

Please arrange to do pre-repair inspection for **SKX 8292P** in our workshop ASAP.

Thank You!

Best Regards  
Arine

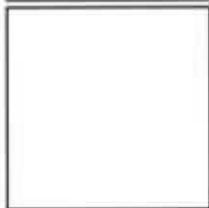
T : 6745 7367 | F : 6841 3390  
E : [support@preciseauto.sg](mailto:support@preciseauto.sg)  
W: [www.preciseauto.sg](http://www.preciseauto.sg)  
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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[www.avg.com](http://www.avg.com)

## PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

24-04-19

Your Ref. : GBB 5390G

Vehicle No. : SKX 8292P/T/18(SJE)

M/s LONPAC Insurance BHD

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

ATTN : MS. Joy (LKK Motor Claim Department)

Dear Sir

**RE : ACCIDENT INVOLVING VEHICLE NO. SKX 8292P AND GBB 5390G ON 24 DEC 2018  
@ 16 : 25 HRS ALONG TRAFFIC JUNCTION BETWEEN AIRPORT RD & EUNOS LINK**

We are the repairer for vehicle no. **SKX 8292P** and instructed by the owner, **Wayauto Trading**, on his behalf to submit the claims against your insured's vehicle no. **GBB 5390G** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Survey By Mr. Marcus)	\$	4,922.00 (Including GST)
2. Loss Of Use (8 days X \$100.00)	\$	800.00
3. LTA/GIA Search	\$	37.00
	<b>\$</b>	<b>5,759.00</b>

Please let us have your payment in our favour of "**Precise Auto Service**".  
Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Yan Hong



TO: **PRECISE AUTO SERVICE**  
**NO. 1 KAKI BUKIT AVENUE 6**  
**#02-34/36**  
**SINGAPORE 417883**

**LETTER OF AUTHORITY & INDEMNITY**

**ACCIDENT INVOLVING VEHICLE NO.** SKX 8292P AND GBB5390G

I/We, Wayauto Trading NRIC No. 46470800A  
owner of vehicle no. SKX 8292P, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.

**WAYAUTO**  
WAYAUTO TRADING

Owner Signature  
(Company Stamp, if Applicable)





# LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VC05/021258  
DATE : 02 AUGUST 2019

## DISCHARGE VOUCHER

I/We, **WAYAUTO TRADING** confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of **GBB 5390G** the sum of **Singapore Dollars Five Thousand Four Hundred Thirty Nine Only (\$5,439.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SKX 8292P** on **24 DECEMBER 2018** along **AIRPORT ROAD**.

I /We hereby agree to indemnify and keep indemnify (**ADVERTISE DESIGN PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S PRECISE AUTO SERVICE**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

**WAYAUTO**  
WAYAUTO TRADING

Signature of vehicle owner/Date

Name of vehicle owner/Date

### VEHICLE DAMAGE DISCHARGE ONLY

This Discharge Voucher applies only to the claimant's claim for property damage and will not affect the personal injuries claim and/or uninsured losses claim on a later date.

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.

## PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 24-12-18

OUR REF : SKX 8292P/T/18 (SJE)

## TAX INVOICE

Way auto Trading

Blk 3 Queen's Road

#08-149

Singapore 260003

Invoice No. : TP1902-017

DATE : 28-02-19

FINAL BILL ON VEH. NO. : SKX 8292P

VEHICLE MODEL : HONDA FREED

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

4,600.00

SUB-TOTAL : 4,600.00

ADD GST 7% : 322.00

TOTAL AMOUNT SGD : 4,922.00

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-19-006286

Date of Request: 11/01/2019

Your Ref No: WALK IN KA NG

PRECISE AUTO SERVICE  
NO 1 KAKI BUKIT AVE 6, #02-34/36  
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 24/12/2018

Vehicle No: SKX8292P

Place of Accident: TRAFFIC JUNCTION BETWEEN AIRPORT RD & EUNOS LINK

Involving Vehicle No: GBB5390G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBB5390G	TRAFFIC JUNCTION BETWEEN AIRPORT RD & EUNOS LINK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-18-199407

Date of Request: 28/12/2018

Your Ref No: WALK-IN-KANG

PRECISE AUTO SERVICE  
NO 1 KAKI BUKIT AVE 6, #02-34/36  
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: SKX8292P

Date of Accident: 24/12/2018

Place of Accident: TRAFFIC JUNCTION BETWEEN AIRPORT ROAD & EUNOS LINK

Involving Vehicle No: GBB5390G (NO REPORT - SEARCH VALID UNTIL 9/1/2019)

DESCRIPTION	AMOUNT (\$S)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

12/27/2018

Vehicle Hub

**- Enquire Vehicle & Owner Information ( Vehicle No. GBB5390G As At 24 Dec 2018 / 16:25:00 )****- Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: PRECISE - SKX8292P

**Current Owner Details**

Owner ID Type: Company

Owner ID: 199900897D

Owner Name: ADVERTISE DE SIGN PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 1047

Registered Street Name: EUNOS AVENUE 5B

Registered Unit No.: # 01 - 14

Registered Building Name: -

Registered Postal Code: 409668

**Current Vehicle Details**

Vehicle No.: GBB5390G

Make Description/Model: FIAT / FIORINO 1.3MJTD (225.2L20)

Insurance Company Name: LONPAC INSURANCE BHD