

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 1 July, 2019 6:10 PM
To: MT_Claim_SG
Cc: ONG LI LI; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G LKK REF CC4/LPC18023267/Uhb3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 18/18/19/VC05/021258

Our Ref: CC4/LPC18023267/Uhb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBB 5390G(OI) AND SKX 8292P (TP) ON 24/12/2018

We refer to the subject matter and to the assignment dated 28th December 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PRECISE AUTO SERVICE**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 8,069.42	\$ 4,922.00
Loss of Use (\$100 x 8 days) – 1496cc	\$ 800.00	\$ 480.00 (\$60 x 8 days)
LTA and GIA Search Fee	\$ 37.00	\$ 37.00
TOTAL	\$ 8,906.42	\$ 5,439.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Downtime/Weekends/Holidays	3 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Joy Irene (LKKAuto)

Sent: Monday, 1 July, 2019 3:29 PM

To: ONG LI LI; Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

[REF : 18/18/19/VC05/021258](#)

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 9 January 2019 1:32 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

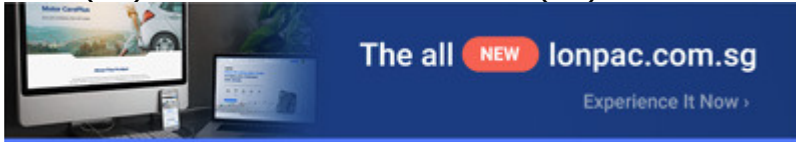
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Shu Pei

Attached is our Insured's GIA report for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

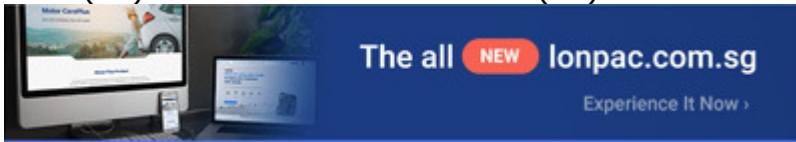


From: ONG LI LI
Sent: Thursday, 3 January, 2019 5:44 PM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAUTO)
Subject: RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Shu Pei

Our Insured has still not reported the accident. We are following up.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 2 January, 2019 7:48 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAUTO)
Subject: RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKX 8292P at M/s Precise Auto Service on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 28 December 2018 11:52 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 28 December 2018 11:43 AM

To: assignments@lkkauto.com; Precise Auto Service <Support@preciseauto.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/19/021258 RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Catherine/Nivitha

Please refer to the attached and follow up with TP workshop for pre-repair inspection.

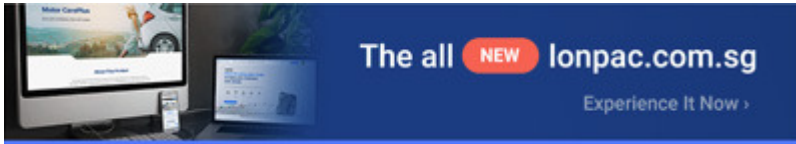
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: GERALD POH WEE BIN
Sent: Thursday, 27 December, 2018 11:40 AM
To: Precise Auto Service
Cc: MT_Claim_SG
Subject: RE: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

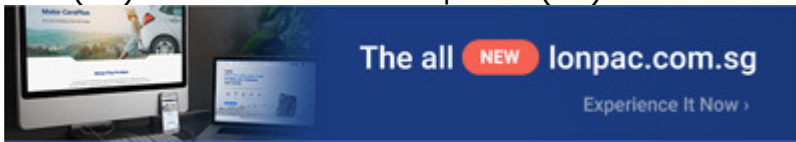
WITHOUT PREJUDICE

Our Ref : 18/18/19/VC05/021258

Dear Arine,

Please see attached and revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Precise Auto Service [<mailto:Support@preciseauto.sg>]
Sent: Thursday, 27 December, 2018 11:01 AM
To: MT_Claim_SG
Subject: Pre-repair Inspection for SKX 8292P. Your Insured Vehicle no : GBB 5390G.

Dear Sir,

We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.

Please arrange to do pre-repair inspection for **SKX 8292P** in our workshop ASAP.

Thank You!

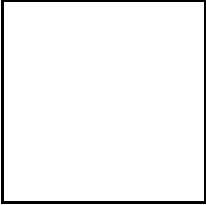
Best Regards
Arine

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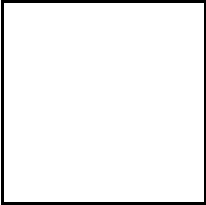
T : 6745 7367 | **F :** 6841 3390
E : support@preciseauto.sg
W: www.preciseauto.sg
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



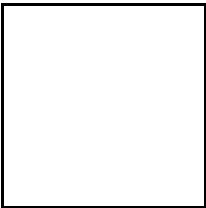
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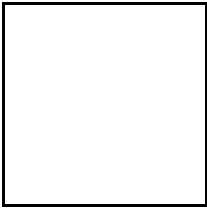
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