

Vic (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 16 May, 2019 10:54 AM
To: KKLau; Vic (LKKAUTO); alfred.toh@sg.cntaiping.com
Cc: Admin A; Aileen Tan Lee Noi
Subject: Re: Yr ref : N.A. (SKR 3755 K) VS SHA 5736 C D.O.A. 25.12.18 China

4th reminder ***

BOLA : 100% ***

Outstanding : 4 months

No response

Without Prejudice.

Dear KK Lau

Preceding emails refer.

Please refer to our three emails to you dated **27.02.19**, **24.03.19** and **05.04.19**. Till today, we receive no response from you and your case handler.

Since, you do not wish to entertain this claim, **kindly confirm to repudiate this claim, due to non reporting**, instead of keeping matter in abeyance and indefinitely at your end.

Kindly be informed that our driver is chasing for settlement and he has instructed us to proceed with the next course of action, if you do not wish to settle this clear cut liability.

Looking forward to receive your instruction to repudiate liability.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Friday, 5 April 2019 9:32 AM
To: KKLau; alfred.toh@sg.cntaiping.com
Cc: Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: Re: Yr ref : N.A. (SKR 3755 K) VS SHA 5736 C D.O.A. 25.12.18 China

3rd and final reminder

BOLA scenario : 100%

Without Prejudice.

Dear KK Lau

We refer to our emails to you dated **27.02.19** and **24.03.19**. Till today, nothing heard from your end.

In our LOD, we forwarded the accident scene photograph that clearly showed a head to rear impact. Liability under BOLA scenario is 100% .

On the contrary, your office just informed us that accident was not reported by your driver.

Case has been kept in abeyance with no sign of any development.

Without letting matter to be further protracted, kindly forward offer by **12.04.19**, otherwise, we shall deem that your case handler is not interested to entertain this claim. We will then have to escalate matter to GIA for advice and settlement.

There will be no further reference to you.

Dear Alfred

Do you wish to assist your Service Provider to settle this matter expeditiously and amicably ?

We shall hold our hands till **12.04.19**.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: KKLau <kklau@lkkauto.com>
Sent: Sunday, 24 March 2019 12:40 AM
To: William Tan Thoo Seng; Admin A; Hsiao Tong (LKKAuto)
Cc: Aileen Tan Lee Noi; Olivia Lau (LKKAuto)
Subject: Re: Yr ref : N.A. (SKR 3755 K) VS SHA 5736 C D.O.A. 25.02.18 China

Hi LKK, please check and update. KKLau

Sent from my iPad

On 22 Mar 2019, at 3:46 PM, William Tan Thoo Seng <williamtan@cde.com.sg> wrote:

2nd reminder

Without prejudice.

Dear KK Lau

Kindly revert to our email of 27.02.19.

Thank you.

Best Regards

William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Wednesday, 27 February 2019 4:07 PM
To: kklau@lkkauto.com
Subject: Yr ref : N.A. (SKR 3755 K) VS SHA 5736 C D.O.A. 25.02.18 China

Gentle reminder.

Dear Mr Lau

The LOD was forwarded to your good office on 14.01.19.

Till to date, there is no acknowledgement of our LOD. Kindly ask your case handler to revert.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

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