

INS. CASE OWNER: Joel | CC 4 /EQI1802 3260, Uppa | LKK: Uppa
 IDAC: Uppa
 Surveyor: Marlus | ASSIGNMENT: 27/11/18 | Date / Time: 27/11/18
 Registered in Merimen: Uppa

Pre-assign / CCU / FTE



Insured Vehicle No.: SLM 1066T
 Name of Insured: JOH WEE SEM
 Insured Tel No.: HP: 27/11/18
 Excess Sec II :SS D.O.A. 27/11/18
 Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: 01PPH18-0804606
 Policy No.: Uppa
 Make / Model: Uppa
 Place of Accident: REPORTED RD TO KPS

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLM 1066T → S4R 3771C → SLM 1066T → SFF 190G



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS: 01



INSRS:
WSP: KFS
Tel:
Liability:
RMKS: TP

Date/Time	STAGE	DATE / PIC
27/11/18 1/12/18 no body pick-up 4 car chain collision, OI is second vehicle and was pushed by behind. Said letter to OI before paint photo	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	4/12/18
	Documentation Check List: Handler	Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
Release Voucher		
Final Repair Bill		
Car Rental Invoice		
Towing Invoice		
LTA / GIA		
Medical Bill		
PIR		
Mandate/Reject Instruction		
LOD		
Payment Breakdown Form		
Post-Repair Photos		
Others		

PRELIMINARY ADVICE	Date/Time:	Send By:
	21/12/18	LSP
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS 2,300.00	(3 days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: 28
Repair Cost:	SS 2,461.00	
Loss of Rental (LOR):	SS 535.00	(5 days) x \$100.00 + 7% GST
Loss of Use (LOU):	SS -	(5 x days)
Loss of Income (LOI):	SS -	(5 x days)
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	Tick only one
GIA/LTA Search	SS -	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 2,996.00	Global Sum SS: 2,990.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 2,990.00	Name 1: Kar Fook Sing Motor Workshop
Payee 2: (Strike if N.A.)	SS -	Name 2:
Payee 3: (Strike if N.A.)	SS -	Name 3:

OIC
19/12
2018

(08/1/13) - Net.

ASS. REC. BY: Morris

REF:

EQ/

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / WP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SFF1806
at Workshop n/a: KFS
of _____
Insured: SLM 10667
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 49
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: 5 Consistent? : Yes or No
Est. Repairs: 3 days Res.: Yes or No
Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time	Action / Instruction
	<u>Dep 12/1</u>

Veh No: SFF1806 Yr Regn: 7.11
Type: MCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or (A)
Make: Mer Benz C180 cc 1796
Colour: Black A/C: Insured / Std / N / NA
Sp. Reading: 114297 T/Radio: Insured / Std / N / NA
Eng No: _____
C/Nr: WDD2040492A572153
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Worde / Jammed / Leaked / Burnt or
Brake: Worde / Jammed / Leaked / Burnt or
Modi: NH / S/Rim / STD A/Rim or
Tyre Size: F: _____ R: 225/45R17
BS (DUN) / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: 6 mm Rear: 6 mm
R/Bal: _____ mm R/Bal: _____ mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A. 24/12/18 D.O.I. 27/12/18
Survey held at _____
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear n/s
The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to? ☐ : Prel. Report
☐ : Final Report

Date/Time, File Return to?

2) _____

Report Format: _____
Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$ _____)
☐ Interview (\$ _____)
☐ Tech. Invs (\$ _____)
☐ Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + R.S. \$:	
Phone:	
Others:	
TOTAL	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ118023260/Ufb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 28-12-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 1066T	Veh. Inspected	SFF 190G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/12/2018	Inspection Date	27/12/2018	
Survey held at	KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto-
Consultants
Pte Ltd

Company Registration No. 199607198R

FLUORAS 1, 002-25 PAVANUR INDUSTRIAL PARK, SINGAPORE 408903 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQI18023260/Urb3

Date: 02.01.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SFF190G

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.12.2018 at the premises of M/s Kan Fook Sing Motor Workshop and have the following to report:-

Workshop Estimate Amount	: S\$	5,244.40
Revised Estimate Amount	: S\$	1,911.20
"Check" Items Amount	: S\$	1,244.80
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser



簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12 Singapore 539147
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net/ patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883
Tel: (65) 6481 5150 Fax: (65) 6481 8683

new parts replacement.

EQ INSURANCE

5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

VEHICLE NO. : SFF190G

ACCIDENT DATE : 24-12-2018 16:20

THIRD PARTY REF. : SLM1066T

ATTN: EQ INSURANCE

DATE : 26-12-2018

not Asst
27/12/18
3 dy.
The 2nd Atkage
Repair sum \$2300
KFS

ESTIMATE COST OF REPAIR TO VEHICLE SFF190G MERCEDES-BENZ C180

QTY PARTS DESCRIPTION

1	1	REAR BUMPER	
2	1	REAR BUMPER FOAM	
3	1	REAR BUMPER REINFORCEMENT	
4	2	REAR BUMPER CHROME @\$50.00	72x25.144
5	1	REAR BUMPER CHROME CENTRE	92
6	1	REAR BUMPER TOW COVER	
7	4	REAR BUMPER SENSOR @\$138.00	x2=276
8	4	REAR BUMPER SENSOR RING @\$4.00	x2=8
9	1	REAR BUMPER CENTRE GARNISH	
10	2	REAR BUMPER SIDE CARRIER @\$35.00	37
11	10	REAR BUMPER CLIP @\$5.00	
12	1	REAR EXHAUST MUFFLER	
13	2	REAR EXHAUST MOUNTING @\$15.00	

AMOUNT (SG\$)

0.5	750.00	
11	65.00	X
2	355.00	X
new	108.00	
new	95.00	
11	28.00	X
shubb	552.00	2pc
new	16.00	2pc
11	66.00	X
new	70.00	1pc
new	50.00	
2	1000.00	X
11	30.00	X
	3,137.00	
	627.40	
	3,764.40	

ADD 20 %
TOTAL (A)

SPECIAL NETT ITEMS

1 1 REAR NUMBER PLATE

TOTAL (C)

11 30.00 X
30.00

LABOUR CHARGES

1 1 TO CHECK WIRING SYSTEM

20 30.00

P-1357

2548.40

簡福星嘍多工廠
KAN FOOK SING MOTOR WORKSHOP
81 DEFU LANE 12
SINGAPORE 539147
TEL: 67479560, 68582126, 68584361
FAX: 67481006, 62818428

EQ INSURANCE
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

INVOICE NO : TEST
DATE : 05-01-2019

VEHICLE NO. : SFF190G
ACCIDENT DATE : 24-12-2018 16:20
THIRD PARTY REF. : SLM1066T

ATTN: EQ INSURANCE

INVOICE COST OF REPAIRS TO VEICLE SFF190G MERCEDES-BENZ C180

QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	REAR BUMPER	750.00 —
2	REAR BUMPER CHROME @\$72.00	144.00 —
1	REAR BUMPER CHROME CENTRE	92.00 —
2	REAR BUMPER SENSOR @\$138.00	276.00 —
2	REAR BUMPER SENSOR RING @\$4.00	8.00 —
1	REAR BUMPER SIDE CARRIER LH	37.00 —
10	REAR BUMPER CLIP @\$5.00	50.00 —
		1,357.00
	ADD 20 %	271.40
	TOTAL (A)	1,628.40

LABOUR CHARGES

1	TO CHECK WIRING SYSTEM	20.00 —
1	TO REMOVE/REFIT REAR EXHAUST MUFFLER	100.00 —
1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	400.00 —

1/2

簡福星嘜多工廠
KAN FOOK SING MOTOR WORKSHOP
61 DEPU LANE 12
SINGAPORE 539147
TEL: 67479560, 68582126, 68584361
FAX: 67481006, 62818428

VEHICLE NO. : SFF190G
ACCIDENT DATE : 24-12-2018 16:20
THIRD PARTY REF. : SLM1066T

QTY	PARTS DESCRIPTION
1	SPRAYPAINTING CHARGES

AMOUNT (SG\$)

400.00 —

TOTAL (D)

920.00

TOTAL REPAIR COST :

2,548.40

G S T % :

178.38

INVOICE AMOUNT :

2,726.78

2/2



簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

Headquater: 61 Defu Lane 12 Singapore 539147
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net/ patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883
Tel: (65) 6481 5150 Fax: (65) 6481 8683

EQ INSURANCE

5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

VEHICLE NO. : SFF190G

ACCIDENT DATE : 24-12-2018 16:20

THIRD PARTY REF. : SLM1066T

DATE : 26-12-2018

ATTN: EQ INSURANCE

ESTIMATE COST OF REPAIR TO VEHICLE SFF190G MERCEDES-BENZ C180

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	REAR BUMPER	750.00
2	1	REAR BUMPER FOAM	65.00
3	1	REAR BUMPER REINFORCEMENT	355.00
4	2	REAR BUMPER CHROME@\$50.00	100.00
5	1	REAR BUMPER CHROME CENTRE	55.00
6	1	REAR BUMPER TOW COVER	28.00
7	4	REAR BUMPER SENSOR@\$138.00	552.00
8	4	REAR BUMPER SENSOR RING@\$4.00	16.00
9	1	REAR BUMPER CENTRE GARNISH	66.00
10	2	REAR BUMPER SIDE CARRIER @\$35.00	70.00
11	10	REAR BUMPER CLIP@\$5.00	50.00
12	1	REAR EXHAUST MUFFLER	1000.00
13	2	REAR EXHAUST MOUNTING@\$15.00	30.00
			3,137.00
ADD 20 %			627.40
TOTAL (A)			3,764.40

SPECIAL NETT ITEMS

1	1	REAR NUMBER PLATE	30.00
TOTAL (C)			30.00

LABOUR CHARGES

1	1	TO CHECK WIRING SYSTEM	30.00
---	---	------------------------	-------

not Agent
27/12/18
3 days
The 2nd Attorney
L/S

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1756J
Vehicle Details	
Vehicle No.:	SFF190G
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	27182030280363
Chassis No.:	WDD2040492A572153
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$38,863.00
Original Registration Date:	19 Jul 2011
First Registration Date:	19 Jul 2011
Transfer Count:	0
Actual ARF Paid:	\$38,863.00 <i>15431</i>
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jul 2021
PARF Rebate Amount:	\$23,317.00
Intended COE Rebate Details	
COE Expiry Date:	18 Jul 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$68,501.00
COE Rebate Amount:	\$17,513.00
Total Rebate Amount:	\$40,830.00

The information contained herein is correct as at 27 Dec 2018

OK

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 27 December 2018 1:56 PM
To: assignments
Subject: FW: SFF190C - 3rd party survey
Attachments: 190.pdf

2:11pm @ 27/12/2018
Person@ Yen
Vehicle In

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 27 December 2018 1:29 PM
To: mttan <mttan@kanfs.net>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SFF190C - 3rd party survey

Without Prejudice

Dear Tan

My apologies for the late response.
We will appoint LKK to handle this direct settlement.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh
Executive | Claims

eqinsurance
Insurance. Gotta be Forward.

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: mttan [mailto:mttan@kanfs.net]

Sent: Thursday, December 27, 2018 9:28 AM

To: EQI PRS

Subject: SFF190C - 3rd party survey

Dear Sir/Mdm

Kindly arrange for a 3rd party survey for vehicle SFF190C at 61 Defu Lane 12 SE539147

Detail as follow

Our client : SFF190C

Your insured : SLM1066T

Date/time loss : 24/12/18@1620hrs

Thank you

Tan
KFS
67479560

--

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 18 June 2019 2:10 PM
To: patricia
Cc: Admin A
Subject: RE: Re :Accident involving vehicle SFF 190G & SLM 1066T & SGQ 331C & SGC 665H on 24.12.2018 *LKK REF: CC4/EQI18023260/Ufb3

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Our Ref: CC4/EQI18023260/Ufb3
Your Ref: SFF 190G

Dear Patricia,

We refer to the above matter.

Thank you for acceptance.

Please be informed that no DV is require on this matter and kindly furnish us a copy of the rental tax invoice for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: patricia [mailto:patricia@kanfs.net]
Sent: Monday, 17 June 2019 3:09 PM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Poh Kin (LKKAuto)

From: patricia <patricia@kanfs.net>
Sent: Monday, 17 June 2019 3:09 PM
To: Poh Kin (LKKAuto)
Subject: Re: Re :Accident involving vehicle SFF 190G & SLM 1066T & SGQ 331C & SGC 665H on 24.12.2018 *LKK REF: CC4/EQI18023260/Ufb3

Dear Sir,

Confirm to accept offer at \$2990.00

Please send us the DV.

Thank you
Patricia

On Sat, 8 Jun 2019 02:31:42 +0000, Poh Kin (LKKAuto) wrote

> **WITHOUT PREJUDICE**

> **SAVE AS TO COSTS**

>

> Our Ref: CC4/EQI18023260/Ufb3

> Your Ref: SFF 190G

>

> Dear Patricia,

>

> We refer to the above matter and your letter of demand.

>

> Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$2,990.00**(all in) on this matter.

>

> Kindly confirm acceptance on this matter.

>

> Your prompt reply will be very much appreciated.

>

>

> "Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

>

> In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

>

> Best Regards,

> **Poh Kin, Chong (Mr)** | Case Handler

> **LKK Auto Consultants Pte Ltd**

> Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Saturday, 8 June 2019 10:32 AM
To: patricia
Cc: Admin A
Subject: Re :Accident involving vehicle SFF 190G & SLM 1066T & SGQ 331C & SGC 665H on 24.12.2018 *LKK REF: CC4/EQI18023260/Ufb3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/EQI18023260/Ufb3
Your Ref: SFF 190G

Dear Patricia,

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$2,990.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 February 2019 12:24 PM
To: patricia; Poh Kin (LKKAuto)
Cc: Admin A
Subject: RE: Re :Accident involving vehicle SFF 190G & SLM 1066T & SGQ 331C & SGC 665H on 24.12.2018 *LKK REF: CC4/EQI18023260/Ufb3

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

The case is handled by Poh Kin.

Hi Poh Kin,

Kindly assist. CC4/EQI18023260/Ufb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: patricia <patricia@kanfs.net>
Sent: Tuesday, 12 February 2019 4:19 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re :Accident involving vehicle SFF 190G & SLM 1066T & SGQ 331C & SGC 665H on 24.12.2018

Dear Mdm,

With reference to the above mentioend case, we have submitted all documents to your office.

Please kindly revert on offer

COR \$ 2461.00
LOR \$ 1284.00
Total \$ 3745.00

Thank you
Patricia
Kan Fook Sing Motor Workshop

THIRD PARTY CLAIM

Date: 29 Jan 2019

Name & Address Of Claimant: PHANG LI LI

C/O: KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147

Name & Address Of Third Party Insured: ER Insurance

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

Dear Sir/Madam,

Accident involving vehicles SFF190G & SLM1066T
& SGG 331C & SAC665H on 24.12.2018 along/ at
KPE - Punggol

I am the owner of vehicle registration no: SFF190G which was involved in the
above mentioned vehicle registration no: SLM1066T which I understand is insured
with you.

The accident was clearly caused by your insured's negligence and I am therefore claiming
compensation from you for all financial losses as itemized below:-

1 Repair Costs	SS	<u>2,461.00</u>
2 Miscellaneous Items	SS	<u>—</u>
3 Surveyor Fee	SS	<u>—</u>
4 LTA/GIA Search Fee	SS	<u>—</u>
5 Loss-of Use /		
Rental for	<u>10</u> days @ SS <u>128.40</u> per day	SS <u>1,284.00</u>
6 Excess	SS	<u>—</u>
7 Medical Fee	SS	<u>—</u>
TOTAL:		SS <u>3,745.00</u>

I enclosed the relevant copies of documents in support of my claims. Your prompt settlement of my claim would be much appreciated. If you require any other information, please contact my workshop at **KAN FOOK SING MOTOR WORKSHOP**, 61 Defu Lane 12 Singapore (539147), Tel: 6747 9560 Fax: 6748 1006, Email: ryan@kanfs.net / patricia@kanfs.net. I have authorized the said workshop to deal with my repairs & accept payment in relation to the claim for repairs/loss of use & execute documents on my behalf for the purpose of my convenience.

Thank you.

Your faithfully

Rayn Lay



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQ118023260/Ufb3

09 MAY 2019

**LOH WEE SEN
64 EDGEDALE PLAINS
#08-27
SINGAPORE 828731**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM 1066T / SFF 190G / OTHERS ALONG/AT
AIRPORT RD ENTER TO KPE ENTRANCE TUNNEL TWDS PUNGGOL ON
24/12/2018**

We refer to the above accident where we are acting for EQ Insurance to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *EQ Insurance
(Motor Claims Dept)*

AUTHORISATION FORM

TO:-

KAN FOOK SING MOTOR WORKSHOP
61 DEFU LANE 12
SINGAPORE 539147

FROM:-

NAME: PHANG LI LI
NRIC NO: S7201756J

Dear Sir/Madam

Accident on 24.12.2018 involving vehicles SFF190G & SLM1066T
along/at KPE - Punggol

I/We PHANG LI LI the owner of
vehicle registration no: SFF190G hereby do authorize you, Kan Fook Sing Motor
Workshop to commence repairs to my above mentioned vehicle.

I/ We confirm that Kan Fook Sing Motor Workshop is hereby authorized to handle the repairs of my/ our
vehicle and/ or to negotiate and settle any claims relating to the above accident which I/ We may have
against other third party/ parties or insurers and/ or to instruct lawyers on my/ our behalf to facilitate the
third party claim for me/ us.

Kan Fook Sing Motor Workshop is here by authorized to execute and /or sign my documents/ discharge
vouchers/ discharge agreements regarding my/ our claim to facilitate my convenience. **ALL PAYMENT
WILL BE MADE TO KAN FOOK SING MOTOR WORKSHOP.**

Thank you.

Yours faithfully

Sam Lay



簡福星噴砂工廠 KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12, Singapore 539147
Tel: (65) 6747 9560, 6743 5344, 6858 4361 • Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net / patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-13, Singapore 417883
Tel: (65) 6481 5150 • Fax: (65) 6481 8683

TAX INVOICE

No. 46222

Business Reg. No. 221468-00E
GST Reg. No. M9-0005333-E

EQ INSURANCE

5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

VEHICLE NO. : SFF190G
ACCIDENT DATE : 24-12-2018 16:20
THIRD PARTY REF. : SLM1066T

ATTN: EQ INSURANCE

INVOICE COST OF REPAIRS TO VEHICLE SFF190G MERCEDES-BENZ C180

INVOICE NO : 46222

DATE : 29-01-2019

QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
	LABOUR CHARGES	
1	GLOBAL SUM REPAIRS	2300.00
TOTAL (D)		2,300.00
TOTAL REPAIR COST :		2,300.00
G S T :		161.00
INVOICE AMOUNT :		2,461.00



IN PANEL-BEATING & BODY-WORK, OUR WORKSHOP IS WELL-EQUIPPED WITH THE LATEST TECHNOLOGY --- CELETTE BENCH PULLER SYSTEM WHICH ENABLE US TO MEASURE CORRECTLY & REPAIR MANY DIFFERENT KINDS OF DAMAGES, SERIOUS DAMAGES TO THE FLOOR-BOARD CHASSIS & WHEEL-HOUSING CAN BE RESTORED BACK TO THE ACCORDING MEASUREMENT, WE ARE ABLE TO REPAIR & RESTORE ANY BADLY DAMAGED VEHICLE BACK TO ITS ORIGINAL SPECIFICATIONS TO ENSURE SAFETY WHILE DRIVING.

在钣金修理業，本廠有最精良，先進的機械，來準確測量及修理，在規格尺寸圖內，本公司有能力回復原來相符的程度。



Company Reg. No.: 200807224Z GST Reg. No.: 200807224Z
Tel: (65) 6747 9560 Fax: (65) 6478 1006
61 Defu Lane 12 Singapore 539147

VEHICLE RENTAL AGREEMENT

VEHICLE'S PARTICULARS Veh. Reg. No.: SLZ 4286 L Engine C.C.: Make/Model: Mazda / 3 Comprehensive/ Third Party Only Coverage		Date Out: 26/12/18 Date In: 5/1/19 Time Out: 11.00 Time In: 10.55am Mileage Out: Mileage In: Fuel Level: E - 1/4 - 1/2 - 3/4 - F	
HIRER'S PARTICULARS Name: Phang Li Li Tel no. (R/O): Address: Mobile No.: Nationality: Gender: NRIC/ FIN No.: Driving Lic. No.: Date of Birth: Driving Exp:		10 DAYS @ \$ 20 per Day \$ 1,200.00 WEEKS @ \$ per Week MONTHS @ \$ per Month ADD. @ \$ per Hour SUB TOTAL \$ 1,200.00 7% GST \$ 84.00 TOTAL CHARGE \$ 1,284.00 PAYMENT METHOD	
DRIVER'S PARTICULARS Name: Jay Raymond Tel no. (R/O): Address: 64 Edgecliff Mobile No.: 82988618 Nationality: Gender: NRIC/ FIN No.: 11/9/1992 Driving Lic. No.: Date of Birth: Driving Exp:		LH RR FRT RH 	
ADDITIONAL DRIVER'S PARTICULARS Name: Tel no. (R/O): Address: Mobile No.: Nationality: Gender: NRIC/ FIN No.: Driving Lic. No.: Date of Birth: Driving Exp:		Remarks: ** FOR SINGAPORE USE ONLY ** TP / OD Excess \$2,000.00 ** All damages borne by hirer Third Party Coverage vehicle	
IMPORTANT 1. The Hirer and the Authorized Driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/ the Authorized Driver. 2. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the Hirer should he fail to return the vehicle at the appropriate petrol level. 3. No refund for early return of vehicle. The Hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and /or PAI where applicable. Any returns after our operation hours will be charges as a full day rental. 4. Use of the vehicle for illegal purpose (For instance: In connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited. 5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Lion's Auto Trading Pte Ltd. The Hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage. 6. The Hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of of in connection with it's use or operation. 7. The Hirer and/or Driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle of the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident occurred. Any damage to the vehicle will be repaired at Lion's Auto Trading Pte Ltd authorized workshop. 8. Smoke or permit smoking and transport of pets in the vehicles are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the Hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400. 9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the coast of such responses at \$50.00 per trip. 10. In case of accident, the Hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the Hirer will have to borne all liability from all parties claim. Full excess amount have to paid immediately in the event of accident. 11. The Hirer/ Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and so not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the Hire/Driver. 12. All customer's data will be kept strictly confidential and is solely used for the purpose of completing the sales transaction and other relating matters. 13. I understand and agree to the personal data & collection statement.			
ACKNOWLEDGEMENT I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to the account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given to Lion's Auto Trading Pte Ltd in connection with this agreement is true.			
Hirer's Signature		Additional Driver's Signature	
		Rented out by (Staff name)	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLM 1066T (Insd Veh)	Your Ref. No. : DMPPHQ18-006446
	SFF 190G (TP Veh)	Our Ref. No. : CC4/EQI18023260/Ugb3q2
Date of Accident	24/12/2018	

Liability	100%	
Final Repair Cost	: \$ 2,461.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 535.00	5 days
Others:	: \$	
	: \$	
	2,996.00	
Final Settlement Sum	: \$ 2,990.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	KAN FOOK SING MOTOR WORKSHOP	: \$ 2,990.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18023260/Ugb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 20-08-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLM 1066T	Veh. Inspected	SFF 190G
Policy No.	DMPPHQ18-006446	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JOEL	Assign Date	27/12/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ C180 (A)	c.c	1796
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	WDD2040492A572153	Colour	BLACK
Odometer	114297	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	DUNLOP	6 mm
L/H Front Tyre	225/45 R17	DUNLOP	6 mm
R/H Rear Tyre	225/45 R17	DUNLOP	6 mm
L/H Rear Tyre	225/45 R17	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	24/12/2018	Inspection Date	27/12/2018
Survey held at	KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFF 190G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (WCP)	DISTORTED	750.00	750.00
1	REAR BUMPER FOAM (WCP)	NOT NECESSARY	65.00	-
1	REAR BUMPER REINFORCEMENT (WCP)	TO REPAIR SEE LABOUR	355.00	-
2	REAR BUMPER CHROME(WCP)	NECESSARY	144.00	144.00
1	REAR BUMPER CHROME CENTRE (WCP)	NECESSARY	92.00	92.00
1	REAR BUMPER TOW COVER (WCP)	NOT NECESSARY	28.00	-
4	REAR BUMPER SENSOR @\$138.00(WCP)	SHORTED (2 PCS ONLY)	552.00	276.00
4	REAR BUMPER SENSOR RIN @\$4.00 (WCP)	NECESSARY (2 PCS ONLY)	16.00	8.00
1	REAR BUMPER CENTRE GARNISH (WCP)	NOT NECESSARY	66.00	-
2	REAR BUMPER SIDE CARRIER @\$35.00 (WCP)	N/S CRACKED	70.00	37.00
10	REAR BUMPER CLIP @\$5.00 (WCP)	NECESSARY	50.00	50.00
1	REAR EXHAUST MUFFLER (WCP)	TO REPAIR SEE LABOUR	1,000.00	-
2	REAR EXHAUST MOUNTING @\$15.00 (WCP)	NOT NECESSARY	30.00	-
	COST PLUS 20%		643.60	271.40
			3,861.60	1,628.40
<u>SPECIAL NETT ITEMS</u>				
1	REAR BUMPER PLATE (SN)	NOT NECESSARY	30.00	-
			30.00	-
<u>LABOUR</u>				
	TO CHECK WIRING SYSTEM.		30.00	20.00
	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT AND REAR EXHAUST MUFFLER .		620.00	400.00
	TO REMOVE/REFIT REAR EXHAUST MUFFLER.		120.00	100.00
	SPRAYPAINTING CHARGES.		680.00	400.00
			1,450.00	920.00
GRAND TOTAL			5,341.60	2,548.40

Report Ref No. CC4/EQ18023260/Ugb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,300.00
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Report Ref No. CC4/EQ118023260/Ugb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 20 August 2019 4:02 PM
To: 'Joel Goh'
Cc: 'CeciliaChong@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SLM 1066T (OI) and SFF 190G (TP) on 24/12/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933