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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1802	:3256/fb3
B SH	ENTON WAY #24 TOWERSINGAPO	-01	Date: 28-12-2018 Code: ASM	
1.		Policy Pa	rticulars :- THIRD PARTY CLA	IM
	Insured Veh.	SMF 9836K	Veh. Inspected	SGP 299M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	28/12/2018
2.		Vehi	cle Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	P/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		T I	Description of Damages	
5.			General Information	
۶.	Accident Date	20/12/2018	Inspection Date	
	Survey held at	ALAN'S UNITED AUT		
	Survey new at	BLK 7 SIN MING INDI #01-76 SINGAPORE 575642		
5a.			Remarks	

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642. Tel: 6453 8686 (3 Lines) Fax: 6459 6550 Company Reg. No.: 201113667N GST Reg. No.: 201113667N

Vehicle Insured : SMF9836K (AXA)

Accident Date : 20-12-2018

Our Ref : SGP299M / CHAN

1 PC

CHONG FOO YUAN C/O ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING IND. EST .SECTOR C #01-76 SINGAPORE 575642

Date: 26-12-2018

Not With ask CIFY 8? Renny After Ring Eday,

#### ESTIMATE COST OF REPAIR FOR TOYOTA HARRIER 2.4A SGP299M

FRONT BUMPER FASCIA (ACCESSORIES)

TO PUTTY AND SPRAY REPLACED PARTS

no Pir \$74.90 L 1 PC FRONT N/S BUMPER SIDE RETAINER \$346.50 7 X 1 PC FRONT N/S BUMPER FOGLAMP

N/S HEADLAMP 1 PC \$1,921.80 \$2,343,20 LESS 25% \$585.80

\$1,757.40

\$1,757.40

11/ \$250.00 SN L 1 PC FRONT N/S BUMPER PARKING SENSOR

TO REMOVE & RENEW FRONT BUMPER, PARKING SENSOR, HEADLAMP AND PANEL BEATING FRONT N/S FENDER, ALIGN AND READJUST REPLACED PART

\$400.00 25 \$3,607.40

\$300.00 280

\$900.00 SN X

Singapore Dollars Three Thousand Six Hundred Seven And Cents Forty Only

Chau : \$ 530.00



51 UBLAYE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

02 January, 2019

KOH KIA SOON BLK 128A CANBERRA STREET, #08-500, Singapore 751128

Dear Sir,

OUR REF

: CC4/ASM18023256/fb3

YOUR REF

: SMF 9836K

ACCIDENT INVOLVING SMF 9836K & SGP 299M on 20/12/2018 ALONG/AT

LORNIE VIADUCT

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <a href="https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting">https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting</a>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to <a href="mailto:pohkin@lkkauto.com">pohkin@lkkauto.com</a> or deliver it by hand to <a href="mailto:51 Ubi Avenue 1">51 Ubi Avenue 1</a>, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely, Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD Motor Claim Department

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 8 May 2019 3:02 PM

To:

kennychan@alanutd.com

Cc:

Admin A

Subject:

RTA involving vehicle nos. SMF 9836K and SGP 299M on 20.12.2018

Attachments:

NEW DS SGP 299M.pdf

Importance:

High

### 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Our Ref:

CC4/ASM18023256/Kfb3

Your Ref:

SGP 299M

Dear Kenny,

We refer to above matter and your letter of demand.

We hereby confirmed settlement as below:

1. Cost of Repair (w/gst)	S\$ 834.60
2. Loss of Rental (\$100.00 x 3days)	S\$ 300.00
3. GIA search fee	S\$ 7.45
	S\$ 1,142.05

Please duly sign the direct settlement form attached and return to us (LKK) for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

## Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Friday, 11 January 2019 11:08 AM

To:

'alkoh59@yahoo.com.sg'

Cc:

Subject:

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMF 9836K AND SGP 299M

ALONG LORNIE ROAD ON 20.12.2018

Attachments:

TP Video Footage\_SGP 299M.mp4

Importance:

High

### WITHOUT PREJUDICE

Our Ref: CC4/ASM18023256/kfb3

Your Veh: SMF 9836K

Dear Mr Koh Kia Soon,

## ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMF 9836K AND SGP 299M ALONG LORNIE ROAD ON 20.12.2018

We refer to the above subject matter and our tele conversation.

We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Alan's United Auto Pte Ltd, acting on behalf of the owner of SGP 299M against your motor insurance policy.

Based on the video footage, accident scenario, Third Party driven along the extreme right lane has the right of way, your vehicle changing lane from second lane from right to extreme right lane should keep in the proper lane and change lane only when it is safe. As such, based on the information on hand, we are of the opinion that liability is not in our favor.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Monday, 14 January 2019 10:53 AM

To:

'kennychan@alanutd.com'

Cc:

Admin A; assignments

Subject:

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMF 9836K AND SGP 299M

ALONG LORNIE ROAD ON 20.12.2018

Importance:

High

### 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Our Ref:

CC4/ASM18023256/fb3

Your Ref:

SGP 299M

Dear Kenny,

# ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMF 9836K AND SGP 299M ALONG LORNIE ROAD ON 20.12.2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: <u>pohkin@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Menu



## Re: <S8M01851> IA Mandate uploaded

Type

Question

Message

hi, please proceed as IA mandate request, thanks.

Reply



## <S8M01851> IA Mandate uploaded

#### Type

Question

#### Message

Dear Jas, Liability: Insured collided into third party vehicle while changing lane as per video footage. Liability is down against our insured. We did clarify with insured (Mr Koh) the nature of the accident and he agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Alan United Auto Pte Ltd" is as follows: -1)COR(w/gst): \$834.60 + 2) Loss of Rental (3daysx\$100.00): \$300.00 + 3) LTA: \$7.45= Total: \$1,142.05. ""02days recommendation for repair. ""All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 10/04/2019

Reply

Date: 10/04/2019



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

## Survey Details:

Date of loss	20-Dec-18	
Date of appointment	28-Dec-18	
Date of survey	22-Jan-19	
Location of survey	ALAN'S UNITED AUTO PTE LTD	

## Vehicle Details:

Claim Type:	Third party	
Vehicle number	SGP 299M	
Make and Model	TOYOTA HARRIER 2.4A	
Date of registration	4/5/200	
Excess		
Market Value	\$49,000	
Parf Rebate	\$33,511	
Nett Loss	\$15,489	

## Repair details:

Initial Estimate	S	3,607.40

## Proposed/Revised repair cost:

Parts	\$ 250.00
Check items (estimate)	\$ 30
Labour	\$ 530.00
Total	\$ 780.00
Lump Sum(if applicable)	\$

Number of days for repair	2



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL: (065) 62563561 FAX: (065) 62564315

## Remarks:

LOR 3 days =	2 days + 1da	y downtime/	'survey	

## Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 834.60	(\$780.00 +7%gst)
Loss of use	\$	
Loss of rental	\$ 300.00	(\$100.00 x 3days)
Loss of income	\$	
LTA search fees	\$ 7.45	
Others	\$	
Proposed Total	\$ 1,142.05	



## Service Request Details

11-04 cm @ 20/12/18
persono kenny
suk@kennyh
vehicle In

Claim

58M01851

Reference

None &

Loss Date

20 December 2018

Request Date

27 December 2018

Due Date

3 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

#### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

#### Vehicle Information

Incident Vehicle Registration #

SGP299M

Make:

TPVD TOYOTA

4.6.6

LKK AUTO CONSULTANTS PTE LTD (TP) .

Marin

Service Address

Primary Contact/Insured

KOH KIA SOON BLK 128A CANBERRA STREET, #08-500, 751128, Singapore

ALKOH59@YAHOO.COM.SG

Claim Handler

TAN Jas 6568804844 jas.tan@axa.com.sg

Additional Instructions

NON REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

## Catherine Chong (LKK Auto)

From:

kennychan@alanutd.com

Sent:

Thursday, 27 December, 2018 1:55 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

ATTACHED SGP299M REPAIR ESTIMATE, GIA REPORT FOR REQUEST JOINT EXPERT

SURVEYOR LIST TO CONDUCT PRE SURVEY

Attachments:

SKM\_284e18122713570.pdf

Categories:

Pragati

Dear Motor Claims Dept.

Attached our client vehicle SGP299M repair estimate , GIA report for request joint expert surveyor list for us to choose the surveyor to conduct pre survey claiming your insured vehicle SMF9836K accident on 20-12-2018 (hit and run ) . thank you

Regards Kenny Alan's United Auto Pte Ltd 64538686

CHONG FOO YUAN c/o Blk 7 Sin Ming Industrial Estate #01-76 Singapore 575642 Date: 30-1-2019 AVA INSURANCE SINGAPORE PTELED MOTOR CLAIMS DEPT. 8 SHENTON WAT A 27-01 AXA TOWER SINGAPORE 068811

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR V		AND	Sm7 9836 K
ALONG LORVIE WADLE	7	ON_	20-12-2018
I / We the summer of Valida No. 5	56p 199m	and the first	to the terminal to the shows

I / We, the owner of Vehicle No., which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- Costs of repair

  Loss of Use/Rental fees 30 4 (Per) 5 300.00

  7.45 1.
- Police / GIA report / LTA fees 3.
- 4. Surveyor report fees
- 5. Others

Total: \$1142.05

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

14th January 2019

KOH KIA SOON Block 128A Canberra Street, #08-500. Singapore 751128.

Dear Sir/Madam.

: CC4/ASM18023256/Kfb3 OUR REF

YOUR REF : SMF 9836K

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMF 9836K AND SGP 299M ALONG LORNIE ROAD ON 20.12.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Alan United Auto Pte Ltd, acting on behalf of the owner of SGP 299M against your motor insurance policy.

Based on the video footage, accident report, accident scenario, it was reported that your vehicle had collided with Third Party vehicle while changing lane. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong Case Handler DID: 6841 2132 FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA) (Motor Claims Dept)

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SGP 299M AND 8MF 9836 K
ALONG LORNIE VIADUCT
ON_20-12->018
NRIC NO. 57507656 H The owner of Vehicle No. SGP 299M
NRIC NO The owner of Vehicle No ZGT
<ol> <li>behalf and to do all and/or any of the followings:-         <ol> <li>To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.</li> <li>To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of Alan's United Auto Pte. Ltd.</li> </ol> </li> <li>For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deen necessary for the purpose of settling my/our said claim.</li> </ol>
1/ We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intend and purposes whatsoever as if the same had been done or executed by me/us in person.
1/ We further confirm that the acceptance by Messrs Alan's United Auto Pte. Ltd. of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.  Signed on the

Acknowledged by Owner

(company stamp if applicable)



#### **AXA THIRD PARTY DIRECT SETTLEMENT**

Vehicle No:	SMF SR36K (Insd veh)	
	SGP 298M (TP veh)	Model: Toyota Harter -2.4(A)
Date of Accident/ Time:	20/12/2016	

Remarks	*Assessed Liability	to be filled o	nly for chain collis	ians and f	or cases w	here BOL	A does no	ot opply.		
	BOLA Liability:	(%)		Assesse	d Liability	(*): 1		(%)		
B}	For GIA Registered	Workshop:		BOLA A	pplicable	Yes/ No	BOLA Sc	enario No:		
A)	For Non GIA Regist	ered Works	nop;	Agreed	Liability	1.00	_(%)			
	arty Workshop GIA Regis		1 YES IX	NO	(Kindly i	ndicate be	elow)			
Payee No	ame: Alan's United Auto	Pte Ltd								-
Final Set	tlement Sum	:\$			1,	142.05				
		1.5				N/I	$\rightarrow$		=	
Others		:5				NE	$\rightarrow$		_	
LTA / GIA	Search Fee	:5				7.45	_	anje ne p		pr. on
Rental (if	any)	:\$				300.00	3	days at S		
Loss of U	ALC: THE RESERVE OF THE PERSON	15				NI NI	_	days at \$		per da
Final Rep	air Cost	:5			-	834.60		(\$780.00 + 7	Watell	
Repair E	stimate	1.5			3.	859.93	6			

#### NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: KENW-

Date: 8-5- 2015

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Date: 8.5.2019

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative:

Date: 8.05.2019

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642. Tel: 6453 8686 (3 Lines) Fax: 6459 6550 Company Reg. No.: 201113667N GST Reg. No.: 201113667N

No.: 15676

Vehicle Insured: SMF9836K

Accident Date : 20-Dec-2018

Date: 28-Jan-2019

Our Ref : 219007 (AXA) / CHAN

PAGE: 1

CHONG FOO YUAN BLK 383 TANGLIN ROAD #13-03 Singapore 247966

FINAL REPAIR COST FOR TOYOTA HARRIER 2.4A SGP299M 

1 pc Frt n/s bumper parking sensor

250.00 sn

To putty and spray replaced parts

280.00

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

250.00

Add 7% GST :

780.00

54.60

Total:

S\$ 834.60

==========

Singapore Dollars Eight Hundred and Thirty Four and Cents Sixty Only

# CHIN HUI CAR RENTAL

BLK 7. SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

#### CUSTOMER

CHONG FOO YUAN C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE SECTOR C, #01-76 SINGAPORE 575642...

ATTN: MR. ALAN KHONG

INVOICE NO: 190023

DATE : 25.01.2019

TERM

: CASH

#### RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	yr reference	no. of day/s	unit pr\$	8	mount
1	SJD 7147A	8335	SGD 299M	3	100.00	\$	300.00
		***	*********	***			
						_	

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR

TOTAL:

S 300.00

OF CHIN HUI CAR RENTAL

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

CHIN HUI CAR KENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76.

241347112	E CARLE ST	212314	 13-4-2-1

SINGAPORE 575642. <b>TEL: 6453 4680</b> REGN. NO.: 53090791K						N	0:	8335	
HIRER'S PARTICULAR	Vehicle	No:	JD	715	AA	Mileo	ge Out: 🔝	1035-	3
HIROT CHONG FOO YUAN	Make &	Model	7	0407	A A	nes		Auto) Manu	mi
NRIC / Passport No. 57507656H Date of Birth: 73-03-1975	OUT:	Date	22.	-1-0	1019	OUT	Time	11 a-n	1
Address BUK 383 TANGLIN RD #13-03	Replace	e Ven N	10:		-7	Milea	ge Qut:		/
5 247966	OUT: I	Xote				OUT	Time		
Driving Licence No. 5 700 7656 Pass Date: 6-10-2003									
Contact Number: 87820023				CHAR	GES			200	00
	Daily «	9	@\$ (	00	-	er day		300	,00
DRIVERS PARTICULARS  (if different from Hirer)	Weekly		@\$		Ţ	ner week			
Appointed Driver:	Monthly	y .	@5		F	er mont	h		
NPUC / Passport No: Date of Birth:	Hours		@5		Ŧ	er hour			
Address:	Others		@5						
							_/	1-	
Driving Licence No: Pass Date:									
Contact Number:						SUE	-TOTAL \$	300	,00
New Insurance Policy Terms & Conditions as at 08-12-2010	PETRO	L LEV	EL						
1. NOT PERMITTED TO DRIVE - Not Covered	Out	E	1/4	1/2	3/4	F			
Driver Age 22 years old and below	[n	-	1175	174	. लात	Ti:		N 0	n.
Driver above Age 70 years old Driver less than 2 years Driving Experience					- 23	TOTAL	CHARGES	300	-00
2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience		D	> FC				NT!	NLY	
Driver Age 65 to 70 years old with 2 years driving experience	Expess	Linksin	SS	2500.0	0		1		
REMARKS			sa (With	Prior Co	onsent):		1001	MIONE	D
SEPREGM									
<u> </u>			•	B	C	5	~	>	
	Heer's	5ignatu	ino			V			

VEHICLE RENTAL AGREEMENT

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge credit card for payment, I agree that all arrounts payable under this agreement. and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge(credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

Addition Driver's Signature

#### " IMPORTANT

- 1. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED
- 2. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE
- 3. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN DUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BOOLLY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24. HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE. OF THE SAME AND SHALL NOT BE CHALLENCED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	онескер ву	to sus in
20/1/19	10 RUMY	1 203892	1	4, 0
20213/11	1 36 3637	00-1-	()-	SIGNATURE OF HIRER / DRIVER

#### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

24 Dec 2018 / 11:55:56

Receipt Date/Time: 24 Dec 2018 / 11:55:56

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-181224-001059

Previous Receipt No.:

Pievious Necelpt No.				
S/N Item Description/		Amount	GST	Amount
<b>Business Transaction Reference</b>		Before	Amount	After GST
No.		GST (S\$)	(S\$)	(S\$)
Result of Insurance Enquiry - SMF9836K				
As at 20 Dec 2018/15:30:00				
Insurance Co: AXA INSURANCE PTE LTD				
1 Insurance Enquiry - SMF9836K				
Enquiry Fee		7.00	0.49	7.49
20181224115431993955	Control (Christian)			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx3937	Credit Card:		7.45
	***************************************	Visa/MasterCard		7,40
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

> Back to OneMotoring

## Vehicle Insurance Particulars Result

Vehicle No.

Incident Date/Time

Insurance Company Name

SMF9836K

20 Dec 2018 / 15:30:00

AXA INSURANCE PTE LTD

Print

OK

Save as PDF

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMF 9836K (I	Insd veh)	Model:	TOYOTA HARRIER (A)
	SGP 299M (	TP veh)		
Date of Accident:	20/12/2018			
Slobal Sum Settler	ment :   1 Yes	1	X] No	
Repair Estimate		: \$	3,859.92	
inal Repair Cost		: \$	834.60	
oss of Use		: \$	7	days at \$0.00 per day
Rental (if any)		: \$	300.00	3 days
TA / GIA Search F	ee	: \$	7.45	V2 4 V0 V (T-S)
		1-1		
Others:		: \$	0.00	
		l. el		
10.11		: \$	1 140 05	
inal Settlement Su		: \$	1,142.05	
elow)	rkshop GIA Registered	17 [	] /YES [X	] NO (Kindly indicate
A) For Non GIA F	Registered Workshop:		Agreed Liability _	_100(%)
3) For GIA Regis	tered Workshop:		BOLA Applicable:	Yes/ No ./BOLA Scenario No:
			_	
	(%)		Assessed Liability	
* Assessed Lie	ability to be filled only for	r chain co	illisions and for cas	ses where BOLA does not apply.
Remarks				
-				
-				
layment Instruction	on: Payee's Breakdow	n		
		"	Let	1.442.0
) ALAN'S UNIT	ED AUTO PTE.LTD.		: \$	1,142.0
	×			
JOANNE L	LEE KHANG MIN		24/05/2019	1

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
AXA INSURANCE PTI	E LTD	Ref : CC4/ASM1802	3256/Kfb3q2
8 SHENTON WAY #24 AXA TOWERSINGAPO ATTN:JAS		Date: 24-05-2019 Code: ASM	
	Policy Portion	ars :- THIRD PARTY CLA	IV.
1. Insured Veh.	SMF 9836K	Veh. Inspected	SGP 299M
Policy No.	VPA/P2217702	and the second second second	0.00
Claim No.	S8M01851	Coverage (\$) Excess (\$)	0.00
Assign From	SOMOTOST	Assign Date	28/12/2018
	Wahiata B		20/12/2010
2.	TOYOTA HARRIER (A)	articulars & Condition	2362
Make & Model	HIDDEN	c.c Year of Reg.	2006
Engine No. Chassis No.	ACU300047742	Colour	METALLIC PEARL WHITE
Odometer	162278		
Brakes	IN ORDER	Steering Modification	IN ORDER STANDARD ALLOY RIM
	GOOD	Modification	STANDARD ALLOT RIM
General		ditions of Tyres	The state of the s
3.	Size	Make	Balance
R/H Front Tyre	235/55 R18	CONTINENTAL	2 mm
L/H Front Tyre	235/55 R18	CONTINENTAL	2 mm
R/H Rear Tyre	235/55 R18	BRIDGESTONE	3 mm
L/H Rear Tyre	235/55 R18	BRIDGESTONE	3 mm
4.		iption of Damages	
	STAINED DAMAGES AT THE		
DAMAGES SEE D	ETAII C		
5.		eral Information	ALC: USAGE MATERIAL PROPERTY AND ADDRESS OF THE PARTY AND ADDRESS OF TH
Accident Date	20/12/2018	Inspection Date	22/01/2019
Survey held at	ALAN'S UNITED AUTO PTE		SCHOOL STREET
	BLK 7 SIN MING INDUSTRI #01-76 SINGAPORE 575642	AL ESTATE	
5a.		Remarks	
	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS		
5b.	Estim	ate Days of Repair	

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

780.00

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGP 299M

RECOMMENDED COST OF REPAIRS

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT N/S BUMPER SIDE RETAINER (CONSISTENT)	NOT NECESSARY	74.90	
1	FRONT N/S BUMPER FOGLAMP (CONSISTENT)	NOT NECESSARY	346.50	
1	N/S HEADLAMP (CONSISTENT)	SERVICEABLE	1,921.80	
	LESS 25% DISCOUNT		-585.80	
			1,757.40	
	SPECIAL NETT ITEMS			
1	FRONT BUMPER FASCIA (ACCESSORIES) (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	900.00	
1	FRONT N/S BUMPER PARKING SENSOR (SN) (CONSISTENT)	MISSING	250.00	250.00
			1,150.00	250.00
	LABOUR			
	TO PUTTY AND SPRAY REPLACED PARTS.		300.00	280.00
	TO REMOVE & RENEW FRONT BUMPER, PARKING SENSOR, HEADLAMP AND PANEL BEATING FRONT N/S FENDER, ALIGN AND READJUST REPLACED PART, INCLUSIVE OF THE REPAIR OF FRONT BUMPER FASCIA (ACCESSORIES).		400.00	250.00
	37		700.00	530.00
	GRAND TOTAL		3,607.40	780.00

Report Ref No. CC4/ASM18023256/Kfb3g2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contact or test, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

SERVICE REQUESTS \*

MESSAGES

CLAIMS

Service Request Details

M66ZdD5 Vehicle Information Incident Vehicle Registration #

Wait for: Approve invoice

Meet Step

CC4/ASM18023256/IGB3q2

Reference

58M01851

Chan

27 Dec 2018 2:47:17 PM

Report Date

27 December 2018

Request Date

Due Date

20 December 2018.

Loss Date

Actions

HARRER-2,4 (A) TPVD TOYOTA Make

Service Address

KOH KIA SOON BLK 128A CANBERRA STREET, #08-500, 751128. Primary Contact/Insured

LKK AUTO CONSULTANTS PTE LTD (TP)

Windor Name

Third Party Vehicle Damage

Type of Loss

Pending verification - Direct Settlement

Services

ALXOH59@YAHDO.CDM.SG

Singapore

6568804844 TAN Jas

Claim Handler

as tan@asa.com.sg

NON REPORTED Additional Instructions

Motes Metrics Assessment Documents Document Suffype History Enelities Document Type Messages

4. Others Dissessed

Reports & Statement

Accident Statement

NAME

Medimen

DATE

AUTHOR

SUB-TITE

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NAME	TANK	SUB-TYPE	AUTHOR	DATE
LXXInvoice1 (11.pdf	Prevolce	Surveyor/ Assessor expense	LICK AUTO CONSULTANTS PTE-LTD (TP)	27 May 2019
MENTAL RECEIPT put	Ferms / Claim Documents	Others	LICK AUTO CONSUCTANTS PTE LTD (TP)	27 May 2019
theyment bresidown puth	Forms / Claim Documents	Othern	LICK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LTA SEARCH auff	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
Littlergescion (1) path	Form / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LIOGAC(ustiment La (35 perf	Ferms / Claim. Documents	Others	LKK AUTO CONSULTANTS: PTE LTD (TP)	27 May 2019
DS FORM pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LICK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
AUTHORISATION TO ACT FORM pair	Ferms / Claim Documents	PCA / Authority Letter	LICK AUTO CONSULTANTS PTE (TD (TP)	27 May 2019
WORKSHOP INVOICE aid	invoice	Repairer	LICK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
Arrenadiate Advice (with mandate) dated 10.04 pdf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE,LTD (TP)	10 April 2019
Rental agreement and tax inventor pdf	Form, / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	10 April 2019
Centeer to Os petit	Letters and Correspondence	Policy Holdery / Imsumed	LICK AUTO CONSULTANTS PTE LTD (TP)	10 April 2019
ALIOK Survey photo polf	Reports 6 Statement	Others	LIKK AUTO CONSULTANTS PTE.LTD (TP)	10 April 2019
LKK resurvey photo-after repair pdf	Reports & Skatement	Others	LKK ALITO CONSULTANTS PTE LTD (TP)	10 April 2019

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TP ESTRANTE: MARINED revise just	Reports & Statement	Others	LIOK AUTO CONSULTANTS PTE LTD (TP)	10 April 2019
TP ESTIMATE: MANINCED poil	Reports & Statement	Others	LHK. AUTD CONSULTANTS PTE LTD (TPI)	10 April 2019
TP virtico functage MP4	Evidence	Videos	LINCALITO CONSULTANTS. PTE LTD [TP]	7 January 2019
TP GIA REFORT ING.	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	27 Decembe 2018
10 UST OF SURVEYORS TO WORKSHOP miss	Letters and Correspondence	Workshop	BATAN BHOSALE Pagali	27 December 2018