

INQUIRY

INS. CASE OWNER:

CC /AIG1802

LKK:

IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT/

26/12/18

Date / Time:

26/12/18

Registered in Merimen:

26/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUG 7576E

Name of Insured:

LR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

26/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YIM HONG KUN

Driver Tel No.:

(V/L: YES/NO)

Claim No.:

3971470950

Policy No.:

999995150

Make / Model:

HOWDY

Place of Accident:

ORHARDIEN & MEE

MEE CITY

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHOWDOWN

INSRS:
WSP:
Tel:
Liability:
RMKS:WHE
WINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

8/1/19
JugSUG 7576E - 14/12/18 - 14/12/18
SUG 7576E - x

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE

After call Itr to OE:

14-1-19 JLY

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Other:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

14-1-19

Confirm with:

CEC LIA

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

11

If NO or B 28. Ass. Lia:

Repair Cost:

SS

642.44

Loss of Rental (LOR):

SS

239.56

(

2

days)

117.28

Loss of Use (LOU):

SS

15

(

2

days)

Loss of Income (LOI):

SS

100

(

50

x

2

days)

LOU only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

984.05

Global Sum SS:

980

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

980.44

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

ASSIGNMENT

From: Date: 28/12/2018

Estimated Cost:

OD (TP)WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHD 49924
at Workshop m/s: Comfort Delgro
of: 59 Leyong Drive

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 2 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SHD 49924 to Regt: 10 Sep 2014

Type: M/Car / M/Cycle / Bus / Van / Lorry / T/B / Prime Mover /

Truck / Trailer or

Make: Hyundai 340 CC 1600

Colour: Blue A/C Insured / Std / NI / NA

Sp. Reading: 699656 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KMHLB 4111111105964

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoperative / Jammed / Leaked / Burnt or

Brake: Inoperative / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /

TOYO / YOKO or

Wot the

Front

Rear

R/Bal: 2 mm

R/Bal: 2 mm

L/Bal: 2 mm

L/Bal: 2 mm

D.O.A: 26/12/18

D.O.I: 28/12/18

Survey held at

COBE (Logans)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Front.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

600

AK

R (\$ 3,420.08 / 85%).

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1 \$ + RE \$

1 Photos

1 Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18023250/K1jb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-12-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLG 7576E	Veh. Inspected	SHD 4992U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/12/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	26/12/2018	Inspection Date	28/12/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

REPAIR ESTIMATE*

VEHICLE NO : SHD4992U

DATE: 27. Dec. 2018

MAKE : HYUNDAI

MODEL : i40

DOA: 26. Dec. 2018


AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Front Bumper Cover <i>X rep</i>			\$544.50
1	Front Bumper Side Bracket - LH <i>X su</i>			\$24.60
1	Front Bumper Top Bracket - LH <i>X su</i>			\$22.40
10	Front Bumper Clips <i>X su</i>		\$2.20	\$22.00
1	Headlamp Panel <i>X su</i>			\$907.40
1	Headlamp - LH <i>X su</i>			\$1,388.00
1	Front Fender - LH <i>X rep</i>			\$566.30
1	Front Fender Shield - LH <i>X su</i>			\$174.90
SUB TOTAL				\$3,650.10
LESS 20%				\$730.02
DISCOUNTED TOTAL				\$2,920.08
				\$-
Labour Charge				
1	Panel Beating			\$500.00 <i>200</i>
1	Spray Painting Charge			\$500.00 <i>400</i>
1	Tuff Kote			\$50.00 <i>X su</i>
1	Wiring Charge			\$50.00 <i>X su</i>
TOTAL LABOUR				\$1,100.00
ESTIMATE TOTAL				\$4,020.08
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Larry Ng

Kohli 16/11/18
28/12/18 10.30 hrs
2 Rep
4/5
After Repair photo

- SHD4992U VS SLG7576E (AIG) DOA: 26.12.2018

From: Chin, Lee-Ying
To: assignments, admin-a@kkauto.com
Cc: Fong, Andy-SY
Sent: 28/12/2018 8:56:51 AM
Attachments:  [img-Z27174042-0001.pdf](#)

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

9.03am @ 28/12/18
vehicle in
person @ Jomy
Suro@kalvin

From: Ng Nyuk Phin [mailto:ngnp@cde.com.sg]
Sent: Thursday, December 27, 2018 5:44 PM
To: AIG SGP, Claims-Survey
Subject: SHD4992U VS SLG7576E (AIG) DOA: 26.12.2018

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark.

Regards,
Larry Ng
ComfortDelgro Engineering Pte Ltd
Loyang Taxi Crash Repairs
6214 8316

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Thursday, 27 December 2018 5:40 PM
To: Ng Nyuk Phin
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 7
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506548W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Our Job Ref No : 305254790

Date : 28. Dec. 2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508983
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No : SHD4992U

Date of Accident: 26. Dec. 2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLG7576E

2. The finalized amount shall be:

(a) Spare Parts after List discount 1

(b) Labour Charges \$600.00

Total for Part-By-Part Repair Cost \$600.00

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days.**

5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kahz

Date : 29/12/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 28.12.2018

Time: 15:59:48

REPAIR ESTIMATE

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305254790
REGN NO : SHD4992U
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 10.09.2014
DATE/TIME IN : 27.12.2018 14:00
ACCIDENT DATE : 26.12.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 400.00

SUB-TOTAL : 600.00

TOTAL : 600.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

A member of COMFORTDELGRO Date/Time: 27.12.2018 16:47 Page: 1

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JO NO: 305254790
STOMER	REGN NO: SHD4992U	MILEAGE	
MS COMFORT TRANSPORTATION PTE LTD VARS	MAKE: HYUNDAI	FUEL	
STOMER NO. 7010045	MODEL: 1-40	DATE/TIME IN	27.12.2018 14:00
RESS 383 SIN MING DRIVE	YR OF MANU: 10.09.2014	TARGET DATE	
Singapore SINGAPORE 575717	CHASSIS CODE: KMHLB41UM8U059614	COMPLETION DATE/TIME	
65508755 (R) (P)			
COUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 26.12.2018
NATURE: 3P 26.12.2018

S/NO	LABOR CODE	DESCRIPTION
		ALG - Left Front damage

CHECKED & PASSED OUT BY: _____		CUSTOMER'S SIGNATURE _____	
SERVICE ADVISOR _____			
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHD4992U LARRY		Vehicle No.: SHD4992U	
Signature/Date		Name of Service Advisor	
Signature/Date		Date	
returned to Service Reception upon collection		To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD4992U

DATE: 27. Dec. 2018

MAKE : HYUNDAI

MODEL : i40

DOA: 26. Dec. 2018

AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Front Bumper Cover <i>X</i>			\$544.50
1	Front Bumper Side Bracket – LH ✓			\$24.60
1	Front Bumper Top Bracket – LH ?			\$22.40
10	Front Bumper Clips <i>X</i>		\$2.20	\$22.00
1	Headlamp Panel <i>X</i>			\$907.40
1	Headlamp – LH <i>X</i>			\$1,388.00
1	Front Fender – LH <i>X</i>			\$566.30
1	Front Fender Shield – LH <i>X</i>			\$174.90
SUB TOTAL				\$3,650.10
LESS 20%				\$730.02
DISCOUNTED TOTAL				\$2,920.08
				\$-
Labour Charge				
1	Panel Beating			\$500.00 <i>200</i>
1	Spray Painting Charge			\$500.00 <i>400</i>
1	Tuff Kote			\$50.00 <i>X</i>
1	Wiring Charge			\$50.00 <i>X</i>
TOTAL LABOUR				\$1,100.00
ESTIMATE TOTAL				\$4,020.08
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Larry Ng

*Kohli 16/11/18**28/12/18 10.30 hrs**2 days**4/5**After Repair photo*

Our Ref : T 1218 / SHD4992U/CL(st)
Your Ref:
Date : 2-Jan-19

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4992U YOUR INSURED SLG7576E
AND OTHER ON 26.12.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD4992U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLG7576E we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 642.00
2	3 days Loss of Rental @ \$ 117.28 per day	\$ 351.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 1,001.33

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,241.33

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SLG7576E
- c) GIA / Police report/s of : SHD4992U
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199802549R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Monday, 14 January 2019 4:18 PM
To: insurance@lioncityrentals.com.sg
Cc: Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: ACCIDENT INVOLVING SLG 7576E (LCR) & SHD 4992U ON 26/12/2018 ALONG ORCHARD TURN & NGEE ANN CITY

14 January 2019

LCRF PTE LTD

Policy Holder

Your Ref: SLG 7576E
Our Ref: CC4/LCR18023250/K1jb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 7576E (LCR) & SHD 4992U ON 26/12/2018 ALONG ORCHARD TURN & NGEE ANN CITY

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SHD 4992U** against your insurance policy.

Based on the information on hand, we are of the opinion that our liability is down.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHD4992U , SLG7576E
ORCHARD TURN TWDS TAKASHIMAYA BLDG.

ON 26-Dec-18 16:30

1 / We

TAN CHEE KWAN (CHEN ... (Hirer) NRIC No.: S8123750F

and/or

TEO BOCK CHOON (Relief) NRIC No.: S1479626F

Taxi Number

SHD4992U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

27-Dec-2018

Name of Hirer

TAN CHEE KWAN (CHEN ZHIQUAN)

Hirer NRIC

S8123750F

Signature :



Address

192A RIVERVALE DRIVE #02-928
541192

Contact No.

84482209

Name of Relief

TEO BOCK CHOON

Relief NRIC

S1479626F

Signature :



Address

180B RIVERVALE CRESCENT 18-365
542180

Contact No.

98306808

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$980.00 (Global Sum) for vehicle no. SHD 4992U that was damaged pursuant to the accident which occurred on 26/12/2018 (date) along ORCHRD TURN & NGEE ANN CITY (location) involving vehicle no/s SLG 7576E. This is pursuant to the inspection conducted on 28/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 4992U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 4992U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 01 (month) 2019 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by the workshop (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are ~~excluded from the ambit and application of this document.~~"

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, CHARTIS BUILDING #08
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4992U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.09.2014

CHASSIS CODE
KMHLB41UMEU059614

INV. NO/DATE
91417144 31.12.2018

JOB NO.
305254790

ODOMETER READING

DATE/TIME IN
27.12.2018 14:00

Description : 3P 26.12.2018

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001 L PANEL BEATING 200.00 200.00

0002 23-502 SPRAYPAINT ON AFFECTED AREA 400.00 400.00

SUB-TOTAL : 600.00

Items total 600.00

Add GST @ 7.000 % 42.00

Invoice amount 642.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE THEREAFTER KEPT AT OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, FOR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST ON 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATES FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 379701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91417144	642.00	

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY CHARTIS BUILDING #08
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4992U

INV. NO/DATE
91417144 31.12.2018

MAKE
HYUNDAI

JOB NO.
305254790

MODEL
I-40

ODOMETER READING

DATE OF REG
10.09.2014

DATE/TIME IN
27.12.2018 14:00

CHASSIS CODE
KMHLE41U059614

Issued by : CHEWBEELING 31.12.2018 12:05:01
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

I HEREBY TACKLE ALL RESPONSIBILITIES PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE BROKEN AND PARTS ARE CHARGED AS IS.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 4 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED FROM DATE OF DELIVERY TO DATE OF PAYMENT. THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT. ALL AFTER 10 DAYS FROM THE DATE OF DELIVERY.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91417144	642.00	

Our Ref: CT18120765

Date: 31 December 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	26/12/2018 @ 16:30 hrs
ALONG	ORCHARD TURN TWDS TAKASHIMAYA BLDG.
INVOLVING	SLG7576E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4992U** (the "Taxi"). The Taxi was hired to **TAN CHEE KWAN (CHEN ZHIQUAN) IC NO S8123750F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG7576E	26 Dec 2018 / 16:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SND 49924

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

















CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2018 Edit Reg		28 Dec 2018 00:00 Edit Adj Rpt	S\$600.00 Edit Estimates	S\$600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201504621K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD4992U	Date of Loss:	26/12/2018 16:00 - :59 [51 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3971472693SG	Policy/Cover Note No.:	0999994810 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG7576E	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Yong, Ivy-AV] ivy-VA.Yong@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 09/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD4992U (3971472693SG)
[SLG7576E]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 26 2018 4:00PM
[LCRF PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
2	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
3	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
4	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
5	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
6	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
7	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
8	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
9	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
10	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
11	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
12	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
13	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
14	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
15	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
16	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
17	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
18	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
19	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
20	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
21	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
22	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
23	29/12/18 10:23	General View	 Load JPG	<input checked="" type="checkbox"/>
24	31/12/18 12:12	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	31/12/18 12:12	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	31/12/18 12:12	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	31/12/18 12:12	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/12/18 13:37	EMAIL FROM AIG DD 28122018	 Load PDF	<input type="checkbox"/>
2	28/12/18 13:37	TP EST & GIA REPORT	 Load PDF	<input type="checkbox"/>
3	31/12/18 12:59	TP ESTIMATE- MARKED	 Load PDF	<input type="checkbox"/>
4	17/01/19 08:45	WORKSHOP INVOICE	 Load PDF	<input type="checkbox"/>
5	17/01/19 08:45	AUTHORISATION TO ACT FORM	 Load PDF	<input type="checkbox"/>

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On			Thumbnail Print
LKK Auto Consultants Pte Ltd (HQ)				
6	17/01/19 08:45	Release Voucher	1	Load PDF
7	17/01/19 08:45	RENTAL RECEIPT	1	Load PDF
8	17/01/19 08:45	RENTAL MILEAGE	1	Load PDF
9	17/01/19 08:45	LTA SEARCH	1	Load PDF
10	17/01/19 08:45	LETTER TO OI	1	Load PDF
AIG Asia Pacific Insurance Pte. Ltd. (SG)				
1	02/01/19 10:49	OI GIA REPORT	1	Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM

Vehicle No:	SLG7576E (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHD4992U (TP veh)		
Date of Accident:	26/12/2018		

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	\$	980.00
2)		\$	
3)		\$	
4)		\$	
5)		\$	

17 Jan
2019
Date

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_doclt... 17/1/2019

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18023250/K1JB3Q2

Date: 17/01/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994810
Claimant Vehicle No : SHD4992U **Insured Vehicle No :** SLG7576E
 Date of Loss: 26/12/2018 Nature of Claim: TP Claim No: 3971472693SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD4992U**
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDEU475251
 Reg. Date: 10/09/2014 (Man. Year: 2014) Chassis No: KMHLB41UMEU059614
 Colour: Blue Odometer: 699656 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,920.08	0.00	2,920.08	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,100.00	600.00	500.00	45.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,020.08	600.00	3,420.08	85.07
+ GST 7.00/7.00% (S\$)	281.41	42.00	239.41	85.08
Nett Amount (S\$)	4,301.49	642.00	3,659.49	85.07
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$117.28/day) (S\$)		234.56		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		984.05		
Global Sum Settlement (S\$)		980.00		

INSPECTION

Date of Assignment: 28/12/2018
 Date Inspected: 28/12/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
 (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	544.50 FL	*-FL
2	1		*FRONT BUMPER SIDE BRACKET -LH	Serviceable	24.60 FL	*-FL
3	1		*FRONT BUMPER TOP BRACKET -LH	Serviceable	22.40 FL	*-FL
4	10		*FRONT BUMPER CLIPS	Not Necessary	22.00 FL	*-FL
5	1		*HEADLAMP PANEL	Serviceable	907.40 FL	*-FL
6	1		*HEADLAMP -LH	Serviceable	1,388.00 FL	*-FL
7	1		*FRONT FENDER -LH	Repair	566.30 FL	*-FL
8	1		*FRONT FENDER SHIELD -LH	Serviceable	174.90 FL	*-FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,650.10	0.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	730.02	0.00
Total Parts (\$\$)	2,920.08	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	200.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	TUFF KOTE	New	50.00	0.00
4	WIRING CHARGE	New	50.00	0.00
Gross Labour Cost (S\$)			1,100.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >