

ASS. REC. BY:

REF:

CS/SMO18023246/Kad3

Special Instructions:

Surveyor:  
Meimen

Kenneth

ASSIGNMENT (Office)

From (Person)

Chan Shu Hui Agnes

of

SMO

Date/Time: 28/12/18 @ 9:46am

Estimated Cost:

Bill to:

①

TP/WS/TP RES / OD RES / EVA / INV / MV/CS

To Inspect Vehicle No:

SLE 5492L

Insured:

at Workshop m/s

Ah Lim Motor

Tel:

64563637

of

176 Sin Ming Drive # 05-12

Policy No:

DI&amp;MTpv01011664

Claim No:

CMTD1805653

Sum Insured:

Excess:

70A of

Make of Veh:

(Client's Record)

D.O.A

21/12/2018

CA / (REV)

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:49am @ 28/12/18

Person Contacted:

Mei Li

Vehicle (IN) OUT

Date/Time	Action/Instruction (✓) Estimate
	SLE 5492L-CS/SMO18023182/Ksb JHT: 28/12/18
28/12/18 @ 5:13pm	request to Agnes Chan via Meimen.
28/12/18 @ 5:28pm	Agnes Chan informed C/A via Meimen.
28/12/18 @ 5:48pm	Informed Mei Li C/A & ex-B of by email.
12/13	85520.20 Confirmed by email (Ref B1886-20, 75%)



## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Dec 2018 <a href="#">Sendback Est</a>	27 Dec 2018 17:22 <b>S\$5,984.10</b>	28 Dec 2018 09:46 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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### CLAIM SUBFOLDER DETAILS

Insured:	TAN BEE KEOW, ID: S6804948B, Tel: +6596204147, Email: tanesther1@hotmail.com		
Vehicle Reg. No.:	SLE5492L	Date of Loss:	24/12/2018 12:00 - :59 [28 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / CMTD1805653	Policy/Cover Note No.:	D18MTPV01011664 (Comprehensive)
		Excess:	S\$0.00
Repairer:	Ah Lim Motor Company (Sin Ming) 176 Sin Ming Drive #05-12, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64563637		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by CHAN SHU HUI AGNES - 6329 5327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/01/2019]		
Driver/Custodian:	TAN BEE KEOW (50 / Female), NRIC: S6804948B, Tel: +6596204147		
Adj Asg. Remarks:	FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#) [Compose Case Mail](#)

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Note: This document has not been finalised.**

# **LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: CHAN SHU HUI AGNES

Date: 12 Mar 2019

## **Preliminary Advice**

Vehicle No	: SLE5492L	Accident Date	: 24/12/2018
Make	: TOYOTA WISH	Policy No.	: D18MTPV01011664
Assignment Date	: 28/12/2018	Excess	: S\$0.00
Date of Inspection	: 28/12/2018	Est. Duration of Repair	: 7.00
Inspection At	: AH LIM MOTOR COMPANY (SIN MING) 176 SIN MING DRIVE #05-12, SIN MING AUTOCARE SINGAPORE 575721		

## **Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,406.40	(ESTIMATE \$7,249.10 + SUPPLEMENTARY \$157.30)
Revised Amount	:S\$	5,520.20	INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	5,520.20	
Lump Sum Repair	:S\$		

## **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	78,000.00
COE / PARF Rebate	:S\$	52,190.00
Salvage Value	:S\$	
Margin for Repair	:S\$	25,810.00

## **Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : KINDLY APPROVE ON SUPPLEMENTARY AND CHECK ITEMS.

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 28 December 2018 5:48 PM  
**To:** meili@almsm.com.sg  
**Cc:** SUR  
**Subject:** VEHICLE SLE 5492L (DOA: 24/12/2018)

Dear Mei Li,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SLE 5492L (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Dec 2018 18:32	Clim Veh Model Changed		[I] Merimen Administrator
2	24 Dec 2018 18:32	Clim Created	Reg No: SLE5492L. Policy No: D18MTPV01011664. Acct Date: 2018/12/24. Claim Type: SC. Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MALS18165251	[I] Merimen Administrator
3	26 Dec 2018 14:18	Clim Registration Modified	Acct Time:12:10:00->12:00:00.	[I] Claims
4	27 Dec 2018 15:44	Notification Status Changed	Ins.Status => Incoming Claim	[I] Melvin Ye
5	27 Dec 2018 15:44	Clim Registration Modified	Setl.Type:3->0. Rep:1137->201903. Claim Type:SC->OD.	[I] Melvin Ye
6	27 Dec 2018 15:44	Clim Veh Model Changed	(204435) TOYOTA WISH 1.8 CVT (A).	[I] Melvin Ye
7	27 Dec 2018 15:44	Notification Status Changed	Ins.Status => Notification	[I] Melvin Ye
8	27 Dec 2018 17:22	Clim Submitted	5984.10.	[R] Meili Tan
9	28 Dec 2018 09:41	Clim Registration Modified	Excess: -> 0.00.	[I] CHAN SHU HUI AGNES
10	28 Dec 2018 09:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER	[I] GRACE TEO
11	28 Dec 2018 09:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/09	[I] GRACE TEO
12	28 Dec 2018 09:46	Adj Mandate Set	Approved:0.00.	[I] GRACE TEO
13	28 Dec 2018 10:17	Assignment 1st Accessed		[A] Nivitha Govindasamy
14	28 Dec 2018 12:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Nivitha Govindasamy
15	28 Dec 2018 17:11	Adj Rpt Initiated		[A] SHIAU CHAN
16	28 Dec 2018 17:13	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/01/09	[A] SHIAU CHAN
17	28 Dec 2018 17:13	Adj Mandate Request	Cur.Reg:4831.60:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	28 Dec 2018 17:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/09	[I] CHAN SHU HUI AGNES
19	28 Dec 2018 17:25	Adj Mandate Set	Approved:4831.60.	[I] CHAN SHU HUI AGNES

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2011111	24/12/2018 18:32	Motor	Sompo Insurance Singapore Pte. Ltd. (HQ)	Sompo Insurance Singapore Pte. Ltd. (HQ)	SLE5492L	TAN BEE KEOW	xx.xx
2013245	27/12/2018 15:44	Motor	Ah Lim Motor Company (Sin Ming)	Ah Lim Motor Company (Sin Ming)	SLE5492L		xx.xx
2014581	28/12/2018 17:11	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE5492L		10.70

**Note: This document has not been finalised.**

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: CHAN SHU HUI AGNES

Date: 28 Dec 2018

## Preliminary Advice

Vehicle No	: SLE5492L	Accident Date	: 24/12/2018
Make	: TOYOTA WISH	Policy No.	: D18MTPV01011664
Assignment Date	: 28/12/2018	Excess	: S\$0.00
Date of Inspection	: 28/12/2018	Est. Duration of Repair	: 7.00
Inspection At	: AH LIM MOTOR COMPANY (SIN MING) 176 SIN MING DRIVE #05-12, SIN MING AUTOCARE SINGAPORE 575721		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,984.10
Revised Amount	:S\$	3,657.90
Check Items (Estimated)	:S\$	1,173.70
Total	:S\$	4,831.60

Lump Sum Repair	:S\$	
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## **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	78,000.00
COE / PARF Rebate	:S\$	52,190.00
Salvage Value	:S\$	
Margin for Repair	:S\$	25,810.00

## Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/12/2018 18:13
Date Of Accident	24/12/2018 12:10
Exact Location Of Accident	ORCHARD ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE5492L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN BEE KEOW
NRIC No	S6804948B
Email Address	TANESTHER1@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96204147
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH 1.8 CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01011664
Cover Note Number	26/07/2018 TO 25/07/2019

### Driver

Name of Driver	TAN BEE KEOW
NRIC No	S6804948B
Date Of Birth	31/01/1968
Occupation	INDOOR
Date Of Driving Pass	12/01/1989
Driving Experience	29 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96204147
Fax Number	
Contact Number	OFFICE-NOPHONE
EEmail Address	TANESTHER1@HOTMAIL.COM



## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature

Date & Time:

24 Dec 18

  
Driver's Signature

(If driver is not the policyholder)

Date & Time: 24 Dec 18

  
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

24/12/18

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4948B
<b>Vehicle Details</b>	
Vehicle No.:	SLE5492L
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2ZR1807666
Chassis No.:	JTDGG20W00J004716
Maximum Power Output:	105.0 kW (140 bhp)
Open Market Value:	\$19,955.00
Original Registration Date:	26 Jul 2016
First Registration Date:	26 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$19,955.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jul 2026
PARF Rebate Amount:	\$14,966.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Jul 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,156.00
COE Rebate Amount:	\$37,224.00
<b>Total Rebate Amount:</b>	<b>\$52,190.00</b>

The information contained herein is correct as at 28 Dec 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4948B
<b>Vehicle Details</b>	
Vehicle No.:	SLE5492L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	05 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2ZR1807666
Chassis No.:	JTDGG20W00J004716
Maximum Power Output:	105.0 kW (140 bhp)
Open Market Value:	\$19,955.00
Original Registration Date:	26 Jul 2016
First Registration Date:	26 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$19,955.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jul 2026
PARF Rebate Amount:	\$14,966.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Jul 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,156.00
COE Rebate Amount:	\$37,131.00
<b>Total Rebate Amount:</b>	<b>\$52,097.00</b>

The information contained herein is correct as at 24 Dec 2018

OK



## Policy Holder-Driver's Particulars Pg. 1

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623  
Tel: 6461 6565 | Fax: 6221 8802 | Website: www.sompo.com.sg  
Co. Reg. No.: 158905490E | GST Reg. No.: M200903196

### Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Cert No./Policy No. : D18MTPV01011664  
Insured : TAN BEE KEOW  
Motor Car (Registration No.) : SLE5492L  
Cover : Comprehensive - ExcelDrive PRESTIGE  
Policy Commencement Date : 26 JULY 2018 00:00  
Policy Expiry Date : 25 JULY 2019 23:59  
Maximum Liability (Section I) : Market value at time of loss  
Excess\* : \$800 - Section I  
(Waived up to S\$1,000 If accident repair is done at ExcelDrive Workshops for the first claim per policy year)  
Voluntary Excess\* : N.A.  
Windscreen Excess\* : S\$100.00 - Waived if Repair at ExcelDrive Workshop  
Loss of Use : Per Policy Schedule

\* Subject to GST wherever applicable

Persons or Classes of Persons entitled to drive\*

1. The Insured.
2. Any other person who is driving on the Insured's order or with his permission.
3. In the event of the death of the Insured,
  - a. any member of the Insured's family, or a paid driver who has been driving the Motor Car during the life of the Insured and permission to drive had not been withdrawn prior to the death of the Insured; and
  - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the Insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

#### Limitations As To Use

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

#### ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at [www.sompo.com.sg](http://www.sompo.com.sg) or call our Emergency Hotline: (65) 6226 3323

WE HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP-27

Sompo Insurance Singapore Pte. Ltd.

Authorised Signatory

Date/Time of Issue : 26 JUNE 2018 08:36

#### IMPORTANT NOTICE

- a. Keep the Certificate in your Motor Car;
- b. Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act;
- c. On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the Insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189);
- d. This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

Intermediary Code & Name : 11F02505 & FINANCIAL ALLIANCE PTE LTD    CI Code: 22A DVDSSM4PR\_MTHVAB

# AH LIM MOTOR COMPANY

176 SIN MING DRIVE #05-12  
 SIN MING AUTOCARE Singapore 575721  
 Tel: 64563637 Fax: Email:  
 GST Reg No: M9-0009639-E

SURVEYOR COPY

INSURER: **Sompo Insurance Singapore Pte. Ltd. (HQ)**

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/SOMPO
Policy No:	D18MTPV01011664	Date of Loss:	24/12/2018
Vehicle Reg. No.:	SLE5492L	Driveable?	
Driver Age/Info:	50 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN BEE KEOW	Contact No:	+6596204147
Driver:	TAN BEE KEOW		

Make/Model:	TOYOTA WISH, 1.8 CVT (A)	Vehicle Reg. Date:	26/07/2016
Vehicle Colour:	WHITE		
Engine No:	2ZR1807666	Chassis No:	JTDGG20W00J004716
Odometer:	0 KM		

Paint Type:  
 Total Loss?  
 Est. Duration of Repair (day)

NO

8 days



Not Authorised  
 Repairing B4 claim

Fax: 62564315

Description of Accident/Loss: REFER TO SKETCH PLAN

Remarks: WORKSHOP HANDLER - MEILI TAN - TEL : 6456 3637 EMAIL : MEILI@ALMSM.COM.SG VEHICLE IS IN OUR SIN MING BRANCH WORKSHOP

Present Location: AH LIM MOTOR COMPANY (SIN MING)

## COST OF CLAIMS

	Amount
Parts	3,734.10
Miscellaneous Items	0.00
Labour	2,250.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>5,984.10</b>
<b>+ GST 7.00% (S\$)</b>	<b>418.89</b>
<b>Nett Amount (S\$)</b>	<b>6,402.99</b>

This claim is handled by: MEILI TAN-SIN MING BRANCH



Generated using Merimen e-Claims Internet Estimation & Adjusting System

## REPAIR DETAILS

## Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 27 Dec 2018)

**Parts:** M1-MPV      TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SLE5492L)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*FRONT BONNET	Bu 0.00	0.00	*265.00 F	✓
2	2		*FRONT BONNET HINGE LH / RH	Di 0.00	0.00	*50.00 F	✓
3	1		*FRONT BONNET INSULATOR	Pa 0.00	0.00	*145.00 F	X
4	9		*FRONT BONNET CLIP	Me 0.00	0.00	*9.00 F	✓
5	1		*FRONT BONNET CENTER LOGO	Me 0.00	0.00	*25.00 F	✓
6	1		*FRONT BUMPER	Bu 0.00	0.00	*190.00 F	✓
7	2		*FRONT BUMPER SIDE RETAINER LH / RH	Di 0.00	0.00	*60.00 F	✓
8	20		*FRONT BUMPER CLIP	Me 0.00	0.00	*20.00 F	✓
9	1		*FRONT BUMPER SPONGE	CM 0.00	0.00	*45.00 F	✓
10	1		*FRONT BUMPER REINFORCEMENT	Bu 0.00	0.00	*100.00 F	✓
11	1		*FRONT BUMPER LOWER SIDE GRILLE RH	CM 0.00	0.00	*30.00 F	X
12	2		*FRONT FENDER LH / RH	Bu 0.00	0.00	*490.00 F	✓
13	30		*FRONT FENDER COWLING CLIP	Me 0.00	0.00	*30.00 F	X
14	1		*RADIATOR SUPPORT PANEL-CHECK PRICE	Bu 0.00	0.00	*495*-F	✓
15	1		*BRACE PANEL	Bu 0.00	0.00	*40.00 F	✓
16	1		*RADIATOR GRILLE- CHECK PRICE	CM 0.00	0.00	*55*-F	✓
17	1		*RADIATOR GRILLE TOP COVER	Me 0.00	0.00	*50.00 F	X
18	8		*TOP COVER CLIP	Me 0.00	0.00	*12.00 F	X
19	1		*FRONT BONNET LOCK	Di 0.00	0.00	*45.00 F	✓
20	1		*RADIATOR	Me 0.00	0.00	*450.00 F	X
21	1		*RADIATOR FAN COWLING	Me 0.00	0.00	*85.00 F	X
22	1		*FAN COWLING TOP COVER	Me 0.00	0.00	*45.00 F	X
23	1		*AIR CON CONDENSER	Pa 0.00	0.00	*300.00 F	X
24	1		*RADIATOR SPARE TANK	DM 0.00	0.00	*70.00 F	X
25	1		*BATTERY TOP BRACKET	Me 0.00	0.00	*20.00 F	X
26	1		*AIR CON CONDENSER DISCHARGE PIPE	Me 0.00	0.00	*155.00 F	X
27	1		*HEADLAMP LH / RH	Me 0.00	0.00	*450.00 F	X
28	1		*FOGLAMP	Me 0.00	0.00	*110.00 F	X
29	1		*FOG LAMP COVER RH	Me 0.00	0.00	*40.00 F	X
30	1		*RADIATOR COOLANT	Me 0	0.00	*35.00 FS	✓
31	1		*NO PLATE	Bu 0	0.00	*35.00 FS	✓

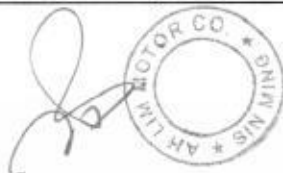
F=Franchise part. S=SpcNett.

Sub Total (S\$) **3,401.00**

+ Margin on L,N Items 10.00% (S\$) **333.10**

**Total Parts (S\$) 3,734.10**

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## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO CHECK WIRING AND REFOCUS HEADLAMP	New	30.00 <i>20h</i>
2	TO REMOVE AND REPLACE A/C CONDENSER; PIPES AND RADIATOR; VACUUM A/C SYSTEM AS WELL AS	New	120.00 <i>100h</i>
3	TO DISMANLTE ALL THE FRONTAL DAMAGED PARTS. TO CUT; KNOCK & WELD FRONT SUPPORT PANEL . TO KNOCK & REPAIR FRONT AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME	New	1,000.00 <i>600h</i>
4	TO SPRAY FRONT BONNET; FRONT BUMPER; FRONT FENDER LH; FRONT FENDER RH; FRONT SUPPORT PANEL; FRONT DOOR LH & FRONT DOOR RH	New	1,100.00 <i>900h</i>
<b>Gross Labour Cost (S\$)</b>			<b>2,250.00</b>

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< END OF ESTIMATES >



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**REPAIR DETAILS****Reference****Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 02 Jan 2019)**Parts:** M1-MPV      TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SLE5492L)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*AIR BAG SENSOR LH	<i>mc</i> 0.00	0.00	*120.00 F ✓
2	1		*FRONT BUMPER LOWER SIDE GRILLE-AIR GUIDE RH	<i>cm</i> 0.00	0.00	*23.00 F ✓
F=Franchise part.						
Sub Total (S\$)						143.00
+ Margin on L,N Items 10.00% (S\$)						14.30
Total Parts (S\$)						157.30

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# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : SOMPO INSURANCE SINGAPORE PTE LTD  
50 RAFFLES PLACE  
#05-01/06 SINGAPORE LAND TOWER  
SINGAPORE 048623

TEL: 64616555

ATTN: Motor Claim Department

Your Ref No: SLE5492L

Claim Type: Own Damage

Accident Date: 24/12/2018

Claim No: MCS1102630

Ref No: MFS1900038

Date: 02 Mar 2019

Policy No: D19MTPV01011664

Veh Reg No: SLE5492L

Make/Model: TOYOTA WISH 1.8

DRAFT FINALISATION

## Repair Cost to Vehicle No (For Finalization):SLE5492L

Description	U/Price	Quantity	Cost	Amount
			<u>S\$</u>	<u>S\$</u>
<b>SPARE PARTS</b>				
1 FRONT BONNET		1 PC	265.00	
2 FRONT BONNET HINGE LH / RH		2 PC	50.00	
3 FRONT BONNET CLIP		9 PC	9.00	
4 FRONT BONNET CENTER LOGO		1 PC	25.00	
5 FRONT BUMPER		1 PC	190.00	
6 FRONT BUMPER SIDE RETAINER LH / RH		2 PC	60.00	
7 FRONT BUMPER CLIP		20 PC	20.00	
8 FRONT BUMPER SPONGE		1 PC	45.00	
9 FRONT BUMPER REINFORCEMENT		1 PC	100.00	
10 FRONT BUMPER LOWER SIDE GRILLE RH		1 PC	30.00	
11 FRONT FENDER LH / RH		2 PC	490.00	
12 RADIATOR SUPPORT PANEL		1 PC	495.00	
13 BRACE PANEL		1 PC	40.00	
14 RADIATOR GRILLE		1 PC	155.00	
15 FRONT BONNET LOCK		1 PC	45.00	
16 AIR CON CONDENSER		1 PC	350.00	
17 RADIATOR SPARE TANK		1 PC	70.00	
18 HEADLAMP LH / RH		2 PC	900.00	
19 AIR BAG SENSOR LH		1 PC	120.00	
20 FRONT BUMPER LOWER SIDE GRILLE -AIR GUIDE RH		1 PC	23.00	
			3,482.00	
	Add 10%		348.20	3,830.20

### **Special Nett**

21 RADIATOR COOLANT	1 PC	35.00
22 NO PLATE	1 PC	35.00

AH LIM MOTOR COMPANY  
(SIN MING BRANCH)

70.00

### **LABOUR**

23 TO CHECK WIRING AND REFOCUS HEADLAMP	1 PC	20.00
24 TO REMOVE AND REPLACE A/C CONDENSER, PIPES AND RADIATOR, VACUUM A/C SYSTEM AS WELL AS	1 EA	100.00
25 TO DISMANLTE ALL THE FRONTAL DAMAGED PARTS. TO CUT, KNOCK & WELD FRONT SUPPORT PANEL. TO KNOCK & REPAIR FRONT AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME	1 PC	600.00
26 TO SPRAY FRONT BONNET, FRONT BUMPER, FRONT FENDER LH, FRONT FENDER RH, FRONT SUPPORT PANEL, FRONT DOOR LH & FRONT DOOR RH	1 PC	900.00

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmune@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

ATION

M/S : SOMPO INSURANCE SINGAPORE PTE LTD  
50 RAFFLES PLACE  
#05-01/06 SINGAPORE LAND TOWER  
SINGAPORE 048623

TEL: 64616555

ATTN: Motor Claim Department

Your Ref No: SLE5492L

Claim Type: Own Damage

Accident Date: 24/12/2018

Claim No: MCS1102630

Ref No: MFS1900038

Date: 02 Mar 2019

Policy No: D19MTPV01011664

Veh Reg No: SLE5492L

Make/Model: TOYOTA WISH 1.8

AFT FINALISATION

## Repair Cost to Vehicle No (For Finalization):SLE5492L

Description	U/Price	Quantity	Cost	Amount
			<u>SS</u>	<u>SS</u>
				1,620.00

Amount Before Excess SS 5,520.20

Less Excess SS 0.00

Amount Before GST SS 5,520.20

Add GST @ 7% 386.41

Total Amount payable SS 5,906.61

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND NINE HUNDRED AND SIX AND CENTS SIXTY ONE ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 28/12/2018

**AH LIM MOTOR COMPANY**  
For AH LIM MOTOR COMPANY  
(SIN MING BRANCH)  
176, Sin Ming Drive, #05-12  
Sin Ming, Singapore 575721  
Tel: 6483 3637 Fax: 6456 3686  
AUTHORISED SIGNATURE

# AH LIM MOTOR COMPANY *OD/Sompo*

176 SIN MING DRIVE #05-12  
 SIN MING AUTOCARE Singapore 575721  
 Tel: 64563637 Fax: Email:  
 GST Reg No: M9-0009639-E

**SURVEYOR COPY**

Re: 3/1/18

INSURER: **Sompo Insurance Singapore Pte. Ltd. (HQ)**

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/SOMPO
Policy No:	D18MTPV01011664	Date of Loss:	24/12/2018
Vehicle Reg. No.:	<b>SLE5492L</b>	Driveable?	
Driver Age/Info:	50 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN BEE KEOW	Contact No:	+6596204147
Driver:	TAN BEE KEOW		

Make/Model:	TOYOTA WISH, 1.8 CVT (A)	Vehicle Reg. Date:	26/07/2016
Vehicle Colour:	WHITE		
Engine No:	2ZR1807666	Chassis No:	JTDGG20W00J004716
Odometer:	0 KM		

Paint Type:  
 Total Loss?  
 Est. Duration of Repair (day)

NO

8 days



*Not Authorized*  
*Repair by paint*

*Fax: 62564315*

Description of Accident/Loss

REFER TO SKETCH PLAN

Remarks:

WORKSHOP HANDLER - MEILI TAN - TEL : 6456 3637 EMAIL : MEILI@ALMSM.COM.SG VEHICLE IS IN OUR SIN MING BRANCH WORKSHOP

Present Location:

AH LIM MOTOR COMPANY (SIN MING)

## COST OF CLAIMS

	Amount
Parts	3,734.10
Miscellaneous Items	0.00
Labour	2,250.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>5,984.10</b>
<b>+ GST 7.00% (S\$)</b>	<b>418.89</b>
<b>Nett Amount (S\$)</b>	<b>6,402.99</b>

This claim is handled by: MEILI TAN SIN MING BRANCH



Generated using Merlman e-Claims Internet Estimation & Adjusting System

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Dec 2018)  
 Parts: M1-MPV TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for SLE5492L)  
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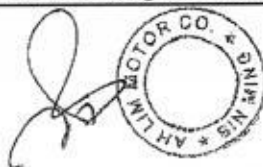
## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET	Bu 0.00	0.00	*265.00 F ✓
2	2		*FRONT BONNET HINGE LH / RH	Di 0.00	0.00	*50.00 F ✓
3	1		*FRONT BONNET INSULATOR	Di 0.00	0.00	*145.00 F X
4	9		*FRONT BONNET CLIP	Di 0.00	0.00	*9.00 F ✓
5	1		*FRONT BONNET CENTER LOGO	Di 0.00	0.00	*25.00 F ✓
6	1		*FRONT BUMPER	Bu 0.00	0.00	*190.00 F ✓
7	2		*FRONT BUMPER SIDE RETAINER LH / RH	Di 0.00	0.00	*60.00 F ✓
8	20		*FRONT BUMPER CLIP	Di 0.00	0.00	*20.00 F ✓
9	1		*FRONT BUMPER SPONGE	CM 0.00	0.00	*45.00 F ✓
10	1		*FRONT BUMPER REINFORCEMENT	Bu 0.00	0.00	*100.00 F ✓
11	1		*FRONT BUMPER LOWER SIDE GRILLE RH		0.00	*30.00 F ?
12	2		*FRONT FENDER LH / RH	Bu 0.00	0.00	*490.00 F ✓
13	30		*FRONT FENDER COWLING CLIP		0.00	*30.00 F ?
14	1		*RADIATOR SUPPORT PANEL-CHECK PRICE	Bu 0.00	0.00	*F ✓
15	1		*BRACE PANEL	Bu 0.00	0.00	*40.00 F ✓
16	1		*RADIATOR GRILLE- CHECK PRICE	CM 0.00	0.00	*F ✓
17	1		*RADIATOR GRILLE TOP COVER		0.00	*50.00 F ?
18	8		*TOP COVER CLIP		0.00	*12.00 F ?
19	1		*FRONT BONNET LOCK	Di 0.00	0.00	*45.00 F ✓
20	1		*RADIATOR		0.00	*450.00 F ?
21	1		*RADIATOR FAN COWLING	Bu 0.00	0.00	*65.00 F X
22	1		*FAN COWLING TOP COVER	Di 0.00	0.00	*45.00 F X
23	1		*AIR CON CONDENSER		0.00	*300.00 F ?
24	1		*RADIATOR SPARE TANK	Di 0.00	0.00	*70.00 F X
25	1		*BATTERY TOP BRACKET	Di 0.00	0.00	*20.00 F X
26	1		*AIR CON CONDENSER DISCHARGE PIPE		0.00	*155.00 F ?
27	1		*HEADLAMP LH / RH	Di 0.00	0.00	*450.00 F ✓
28	1		*FOGLAMP	Di 0.00	0.00	*110.00 F X
29	1		*FOG LAMP COVER RH		0.00	*40.00 F ?
30	1		*RADIATOR COOLANT	Di 0	0.00	*35.00 FS ✓
31	1		*NO PLATE	Di 0	0.00	*35.00 FS ✓

F=Franchise part. S=Spchelt.

Sub Total (\$\$) 3,401.00  
 + Margin on L,N Items 10.00% (\$\$) 333.10  
 Total Parts (\$\$) 3,734.10

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## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO CHECK WIRING AND REFOCUS HEADLAMP	New	30.00 <i>20h</i>
2	TO REMOVE AND REPLACE A/C CONDENSER; PIPES AND RADIATOR; VACUUM A/C SYSTEM AS WELL AS	New	120.00 <i>100h</i>
3	TO DISMANLTE ALL THE FRONTAL DAMAGED PARTS. TO CUT; KNOCK & WELD FRONT SUPPORT PANEL . TO KNOCK & REPAIR FRONT AFFECTED AREAS & TO REFIT LISTED PARTS BACK SAME	New	1,000.00 <i>600h</i>
4	TO SPRAY FRONT BONNET; FRONT BUMPER; FRONT FENDER LH; FRONT FENDER RH; FRONT SUPPORT PANEL; FRONT DOOR LH & FRONT DOOR RH	New	1,100.00 <i>900h</i>
Gross Labour Cost (S\$)			2,250.00

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< END OF ESTIMATES >



**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 02 Jan 2019)

**Parts:** M1-MPV      **TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)**

**Labour:** Repairer's      **(Price-denominated Standard List)**

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**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*AIR BAG SENSOR LH	0.00	0.00	*120.00 F
2	1		*FRONT BUMPER LOWER SIDE GRILLE-AIR GUIDE RH	0.00	0.00	*23.00 F
F=Franchise part.						
<b>Sub Total (\$\$)</b>						<b>143.00</b>
<b>+ Margin on L,N Items 10.00% (\$\$)</b>						<b>14.30</b>
<b>Total Parts (\$\$)</b>						<b>157.30</b>

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