

INS. CASE OWNER: CHERINI CC 4/III1802 3244, 5 h679 LKK: IDAC:

Surveyor: HJ DOE: 21/11/18 Date / Time: 21/11/18
Registered in Meriton: 21/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SHO 4605 X
Name of Insured: LYPE
Insured Tel No.: _____ HP: _____
Excess Sec II : \$5 _____ D.O.A.: 21/11/18
Is driver the owner? (YES / NO) Nature of Accident: _____
If NO, Driver Name / Age: LIAM KIM LIAM LIKPAU
Driver Tel No.: _____ (V/L: YES / NO)

Claim No.: HCT 18120677
Policy No.: MUM00115
Make / Model: HYUNDAI
Place of Accident: LTE CHOS LEM
OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO
Insured Liability: % _____ Final ? Yes / No



INSRS: world
WSP: auto
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date / Time		STAGE	DATE / PIC
3/1/19	<u>SHO 4605 X - 4</u>	Non-Reporting hr (1st):	
10/1/19	<u>SHO 4605 X - 11/12/18 / 15/1/19 / 18/1/19</u>	Non-Reporting hr (2nd):	
16/01/19	<u>MRS EQUIPMENT. OLD REPAIR-ENDED TP.</u>	Non-Reporting hr (Final):	
	<u>OVER LIABILITY MANDATE TO M.</u>	Notification hr (if non-pickup):	
	<u>IN AGREED P/L</u>	Call OI:	
	<u>EMAIL LIABILITY CLAIM</u>	After call hr to OI:	
	<u>TO PHILIP COR.</u>	Documentation Check List:	Handler Typist
	<u>FINISHED</u>	Notification hr (if non-pickup):	
	<u>ORIGINAL TP LOW IN</u>	After call hr to OI:	
22/02/19	<u>THE REPORT FOR MANDATE APPROVAL</u>	Authorisation To Act:	
	<u>REPORT DONE</u>	Release Voucher:	
02/03/19	<u>OVER MANDATE APPROVAL TO M BY</u>	Final Repair Bill:	
	<u>WORMON.</u>	Car Rental Invoice:	
11/03/19	<u>IN APPROVED MANDATE.</u>	Towing Invoice:	
13/03/19	<u>SEND ACCEPTANCE EMAIL TO TP.</u>	LTA / GIA:	
19/03/19	<u>RECEIVED BY. ALL POCs IN ORDER.</u>	Medical Bill:	
		PDR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time: _____	Sent By: _____
FINALIZATION	Date/Time: _____	Confirm with: _____
Repair Cost: <u>P/L</u>	\$5,745.60, 5 days) Reduction: <u>52</u> %	Confirm by: _____
FINAL SETTLEMENT	Date/Time: <u>13/03/19</u>	Confirm with: <u>OPHIA</u>
Final Liability: % <u>100</u>	(Agreed / Assessed) BOLA S/N No.: <u>27</u>	Email ☒ Call ☐
Repair Cost: <u>6,147.79</u>		If NO or B 28, Ass. Lia: <u>OLD REPAIR-ENDED TP</u>
Loss of Rental (LOR): \$5 _____	(days)	
Loss of Use (LOU): \$5 <u>300.00</u> (5 x 5 days)		
Loss of Income (LOI): \$5 _____	(days)	
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search: \$5 _____		
Medical: \$5 _____		
Disbursement: \$5 _____	(e.g. Tow/ Independent)	
Legal Cost: \$5 _____		
Total: \$5 <u>6,447.79</u>	Global Sum \$5: _____	
FINAL PAYMENT	Date/Time: _____	Confirm with: _____
Payee 1: \$5 <u>6,447.79</u>	Name 1: <u>WORLD AUTO P/L</u>	Email ☐ Call ☐
Payee 2: (Strike if N.A.) \$5 _____	Name 2: _____	
Payee 3: (Strike if N.A.) \$5 _____	Name 3: _____	

Surveyor: Hase Ja

REF: III

ASSIGNMENT

From: _____ Date: 27/12/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS hup

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLK 4186 x Yr Regn: 16 Jan 2017

Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda vazel CC: 1496

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 105659 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: RU31208062

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Normal / Jammed / Leaked / Burnt or

Brake: Normal / Jammed / Leaked / Burnt or

Modi: Nil (S/Rim / STD A/Rim or

Tyre Size: F: 215/60 R46

R: _____

BS / DUN EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 24/12/18 D.O.I: 27/12/18

Survey held at: World Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/2/19 Confirmed P/P \$5,745.60/- with 5 days of repair.
(Red: \$6,239.20 / 52%.)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS 3

} Photos

} Others

} 2"

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18023244/hb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 28-12-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 4602X	Veh. Inspected	SLK 4186X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/12/2018	Inspection Date	27/12/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES000133

Date : 26/12/2018
 Vehicle Num. : SLK 4186X (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 24/12/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	REAR BOOT LID DD	1000	1,300.00 ✓
2.	1	REAR BOOT HYBRID EMBLEM (VEZEL) NEC	56	89.00 ✓
3.	1	REAR BOOT VEZEL EMBLEM (VEZEL) NEC	56	89.00 ✓
4.	1	REAR BOOT WEATHER STRIP NN		180.00 X
5.	2	REAR BOOT REFLECTOR LAMP (LH) SCR	580.00	410 1,160.00 ✓
6.	1	REAR WINDSCREEN GLASS MOULDING NEC		250.00 ✓
7.	1	REAR BOOT INNER TRIM BOARD NN		280.00 X
8.	1	REAR BOOT LOCK ASSY NN		300.00 X
9.	1	REAR BUMPER DD	300	900.00 ✓
10.	1	REAR ANTENNA SENSOR NN		180.00 X
11.	1	SMART BUZZER SENSOR CRA		180.00 ✓
12.	1	REAR BUMPER REFLECTOR LENS - LH CRA		120.00 ✓
13.	1	REAR TAIL LAMP (LH) SCR	580.00	470 1,160.00 ✓
14.	1	REAR END PANEL DD	460	680.00 ✓
15.	1	REAR END PANEL TOP GARNISH LAA	130	200.00 ✓
16.	1	REAR FLOOR PANEL Repair		950.00 X
17.	2	REAR BUMPER RETAINER NN	89.00	178.00 X
List TotalS\$:				8,256.00
20.00% Discount S\$:				1,651.20
				6,604.80
SPECIAL NETT ITEMS :				
1.	1	REAR WINDSCREEN SEALANT NEC	60	100.00 ✓
2.	1	REAR BOOT INNER TRIM BOARD CLIP NN		40.00 X
3.	1	REAR BUMPER CLIP NEC	30	40.00 ✓
4.	1	REAR TAILLAMP CLIPS (LH) NEC	40.00	30 80.00 ✓
5.	1	REAR END PANEL TOP GARNISH CLIPS NN		40.00 X

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04-05 IOB BUILDING

049711

Attention : Motor Claim Department

Contact : 6223 8122

Estimate : ES000133

Date : 26/12/2018

Vehicle Num. : SLK 4186X (LCR)

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 24/12/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
6.	1	REVERSE SENSOR <i>shorted</i>	200	200.00 /
		Special Nett Total S\$:		580.00
		LABOUR :		
		TO APPLY RUSTPROOFING / TUFF COATING TREATMENT TO REPLACED PARTS	30	180.00 /
		TO DISMANTLE REAR DAMAGED PARTS, CUT AND WELD REAR SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S REAR CHASSIS FRAME AND REPLACE RECOMMENDED PARTS	900 900	4500.00 /
		TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	80	180.00 /
		REMOVE & REFIT REAR WINDSCREEN GLASS	120	180.00 /
		TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS	800	1800.00 /
		TO CHECK REAR WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS	30	180.00 /
		DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SYSTEM PROCEDURES)	300 200	450.00 /
		PERFORM WHOLE VEHICLE DIANOSTICS INCLUDING CLEARING FAULT CODES AND REINITALISING HV HYBRID SYSTEM FOR POST REPAIRS. (HV HYBRID SYSTEM SAFETY PROCEDURES)	120	450.00 /
		REMOVE REAR EXHAUST MUFFLER IN ORDER TO FACILITATE		180.00 X

CONTINUE / ...

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK

27/12/18

P/P 5days

Photo before paint

Total - \$5745.60

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04-05 IOB BUILDING

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Attention : Motor Claim Department

Contact : 6223 8122

Estimate : ES000133

Date : 26/12/2018

Vehicle Num. : SLK 4186X (LCR)

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 24/12/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

REPAIRS AMD REFIT BACK SAME

Labour Total S\$:

4,800.00

E. & O.E.

Total S\$:

11,984.80

for WORLD AUTO PTE LTD

Print Received Message

This mail is associated with :

***SLK4186X (MCT18120677)**

[SHD4602X]

TP

LCRF PTE LTD

Dec 24 2018 10:00AM

[COMFORT TRANSPORTATION PTE LTD]

World Auto Pte Ltd - Halcyon 2

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/03/2019 14:37 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6447.79) - SLK4186X - Claim Handler: Sherini Pillai

Approved:6447.79.

Shu Pei (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 26 December 2018 5:36 PM
To: 'Motor Claim - III'; assignments
Cc: 'Zuhaidah Samsuri'; 'Sherini Pillai'; Admin A
Subject: RE: Request for Third Party Motor Claim Survey (SLK4186X) DOA: 24-12-2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 27/12/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Wednesday, 26 December 2018 5:32 PM
To: ainee31@worldauto.com.sg; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: Request for Third Party Motor Claim Survey (SLK4186X) DOA: 24-12-2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLK4186X and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Warmest regards,

Stanley Lai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174
S&P 'A-' rated Company



From: aine31@worldauto.com.sg [<mailto:aine31@worldauto.com.sg>]
Sent: Wednesday, 26 December, 2018 11:56 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>
Subject: RE: Request for Third Party Motor Claim Survey (SLK4186X) DOA: 24-12-2018

Dear All,

- LKK Auto Consultants Pte Ltd

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, December 26, 2018 11:47 AM
To: aine31@worldauto.com.sg
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>
Subject: RE: Request for Third Party Motor Claim Survey (SLK4186X) DOA: 24-12-2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,
Stanley Lai
Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174
S&P 'A-' rated Company



From: aine31@worldauto.com.sg [mailto:aine31@worldauto.com.sg]
Sent: Wednesday, 26 December, 2018 11:30 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: worldautopl@yahoo.com.sg; 'Kana' <kana@worldauto.com.sg>
Subject: Request for Third Party Motor Claim Survey (SLK4186X) DOA: 24-12-2018

Good afternoon,

We would like to request for a Third Party Motor Claim Survey, details as follow;

Our Vehicle: SLK4186X
Your Insured: SHD4602X
DOA: 24-12-2018

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd
No.1, Kranji Loop
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours. Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.

www.avg.com



WORLD AUTO PTE LTD
47 JALAN PEMIMPIN #01-02/03
HALCYON 2
SINGAPORE 577200

18/02/2019

Your Ref :
Our Ref : TP/2389/2018

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL ST #04/ #05 IOB BLDG
SINGAPORE 049711

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLK4186X / SHD4602X ON 24/12/2018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 5745.60 (already finalised)
GST 7%	\$ 402.19
Loss of Use (\$60 x 5 days)	\$ 300.00
Amount	<u>\$ 6447.79</u>

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

LETTER OF AUTHORISATION

in the matter of the following accident:-

DATE OF ACCIDENT : 24/12/2018

CLIENT'S VEHICLE NO : SLK4186X

PLACE OF ACCIDENT : CTE & PIE

THIRD PARTY VEHICLE NO : SHD4602X

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pie Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pie Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pie Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 24TH DAY OF DEC YEAR 2018



Name: LCRF PTE LTD
UEN No: 201624597K

billu. Vic. Dlgch

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18120677

Claimant Ref: TP/2389/2018/*SLK 4186X*

We/I, WORLD AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 6,147.79 (repair cost), S\$ 300.00 (loss of use/~~rental~~), S\$ --- (search fee), vehicle no SLK4186X that was damaged pursuant to the accident which occurred on 24/12/2018 (date) at CTE TOWARDS CITY (location) involving vehicle no SHD4602X insured vehicle). This is pursuant to the inspection conducted on 27/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no SLK4186X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLK4186X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,447.79 to WORLD AUTO PTE LTD

Dated this 12 day of March 2019

CLAIMANT:

Signature:

[Signature]
Signed by "the workshop" (with chop)

Name:

Guendine Frong

NRIC:

S901848

Address:

*47 Jalan Penang
#01-02, Singapore 57700*

Nationality:

Singaporean

Occupation:

Admin Executive

WITNESS:

Signature:

[Signature]
Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVENUE 1 #01-25

Nationality:

Occupation:



HS

PAYA UBI INDUSTRIAL PARK (S) 408933

WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG

S'PORE 577200

Tel No. : 64513933 Fax No. : 64557576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET #04 / #05 IOB BUILDING

S'PORE 049711

Attention : Motor Claim Department

Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F189172

Date : 18/02/2019

Vehicle Num. : SLK 4186X

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 24/12/2018

Claim No. : TP/2389/2018

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount SS
		LIST ITEMS :		1,000.00
1.	1	BOOTLID		56.00
2.	1	BOOTLID HYBRID EMBLEM		56.00
3.	1	BOOTLID 'VEZEL' EMBLEM		410.00
4.	1	BOOTLID REFLECTOR LAMP		250.00
5.	1	REAR WINDSCREEN GLASS MOULDING		800.00
6.	1	REAR BUMPER		180.00
7.	1	BUZZER SENSOR		120.00
8.	1	REAR BUMPER REFLECTOR LENS LH		470.00
9.	1	TAILLAMP LH		460.00
10.	1	REAR END PANEL		130.00
11.	1	REAR END PANEL TOP GARNISH		
		List TotalSS :		3,932.00
		20.00% Discount SS :		786.40
				3,145.60
		SPECIAL NETT ITEMS :		60.00
1.	1	WINDSCREEN SEALANT		30.00
2.	1 SET	REAR BUMPER CLIPS		30.00
3.	1 SET	TAILLAMP CLIP		200.00
4.	1	REVERSE SENSOR		
		Special Nett Total SS :		320.00
		LABOUR :		30.00
		APPLY RUSTPROOFING / TUFFCOATING TREATMENT		
		DISMANTLE REAR DAMAGED PARTS,CUT/WELD REAR SUPPORT		900.00
		PANEL,KNOCK,STRAIGHTEN AND RESHAPE O/S REAR CHASSIS		
		FRAME AND REPLACE PARTS		
		TRANSFER BOOTLID MECHANISM AND ACCESSORIES		80.00
		REMOVE AND REFIT REAR WINDSCREEN GLASS		120.00
		PUTTY & SPRAY PAINT REAR AFFECTED AREAS		800.00

CONTINUE / ...

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
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 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 24/12/2018
 Claim No. : TP/2389/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		WIRINGS CHECK		30.00
		DEACTIVATE HV BATTERY SYSTEM INORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME		200.00
		PERFORM WHOLE VEHICLE DIAGNOSTIC INCLUDING CLEARING FAULT CODES AND REINITALISING HV HYBRID SYSTEM FOR POST REPAIRS		120.00
		Labour Total S\$:		2,280.00

Total S\$: 5,745.60
 GST 7% S\$: 402.19
 Amount Due S\$: 6,147.79
 =====


 WORLD AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2018 Edit Reg		27 Dec 2018 00:00 Edit Adj Rpt	S\$5,745.60 Edit Estimates	S\$5,745.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLK4186X	Date of Loss:	24/12/2018 10:00 - :59 [23 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120677	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD4602X	Policy No. (Claimant):	999995011						
		Excess:							
Repairer:	World Auto Pte Ltd - Halcyon 2 (HQ) 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG, 577200 Bishan - Tel: 6451 3933								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 09/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (11/03/2019): Alert - Adj Mandate Approved (S\$6447.79) - SLK4186X - Claim Handler: Sherini Pillai - III_SG (16/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SLK4186X - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK4186X (MCT18120677)
[SHD4602X]
TP
LCRF PTE LTD
Dec 24 2018 10:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Halcyon 2

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser		
Photos/Images							3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	08/02/19 11:12	Odometer Reading			Load JPG	☒					
2	08/02/19 11:12	Chassis Number			Load JPG	☒					
3	08/02/19 11:13	General View			Load JPG	☒					
4	08/02/19 11:13	General View			Load JPG	☒					
5	08/02/19 11:13	General View			Load JPG	☒					
6	08/02/19 11:13	General View			Load JPG	☒					
7	08/02/19 11:13	General View			Load JPG	☒					
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29	08/02/19 11:13	General View			Load JPG	☒					
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31	08/02/19 11:13	Reinspection Photo			Load JPG	☒					
32	08/02/19 11:13	Reinspection Photo			Load JPG	☒					
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34	08/02/19 11:13	Reinspection Photo			Load JPG	☒					
35	08/02/19 11:13	Reinspection Photo			Load JPG	☒					
36	08/02/19 11:13	Reinspection Photo			Load JPG	☒					
37	08/02/19 11:13	Reinspection Photo			Load JPG	☒					

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	08/02/19 11:13	Reinspection Photo	 Load JPG	☒
39	08/02/19 11:13	Reinspection Photo	 Load JPG	☒
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53	08/02/19 11:13	Reinspection Photo	 Load JPG	☒
54	08/02/19 11:13	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/12/18 12:10	EMAIL FROM III DD 26122018	 Load PDF	
2	28/12/18 15:45	TP ESTIMATE- MARKED	 Load PDF	
3	28/12/18 15:45	TP GIA REPORT	 Load PDF	
4	26/02/19 10:00	WORKSHOP INVOICE	 Load PDF	
5	26/02/19 10:00	LOD	 Load PDF	
6	28/03/19 16:43	DISCHARGE VOUCHER	 Load PDF	
7	28/03/19 16:43	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	31/12/18 08:36	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18023244/JHB3Q2

Date: 28/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SLK4186X **Insured Vehicle No :** SHD4602X
 Date of Loss: 24/12/2018 Nature of Claim: TP Claim No: MCT18120677

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLK4186X**
 Make & Model: HONDA VEZEL, 1.5 HYBRID (A) Engine No: LEB5908072
 Reg. Date: 16/01/2017 (Man. Year: 2016) Chassis No: RU31208062
 Colour: Brown Odometer: 105659 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,184.80	3,465.60	3,719.20	51.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,800.00	2,280.00	2,520.00	52.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,984.80	5,745.60	6,239.20	52.06
+ GST 7.00/7.00% (S\$)	838.94	402.19	436.75	52.06
Nett Amount (S\$)	12,823.74	6,147.79	6,675.95	52.06
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
Nett Liability (S\$)		6,447.79		

INSPECTION

Date of Assignment: 27/12/2018
 Date Inspected: 27/12/2018 Inspected At: 1 KRANJI LOOP
 Estimated Period of Repair: 5.0 days Repairer: World Auto Pte Ltd - Halcyon 2 (HQ)

Adjuster: ONG HWEE JIE**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Feb 2019)
Parts: M1-SUV	HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLK4186X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,300.00 FL	*1,000.00 FL
2	1		*REAR BOOT HYBRID EMBLEM (VEZEL)	Necessary	89.00 FL	*56.00 FL
3	1		*REAR BOOT VEZEL EMBLEM (VEZEL)	Necessary	89.00 FL	*56.00 FL
4	1		*REAR BOOT WEATHER STRIP	Not Necessary	180.00 FL	*- FL
5	1		*REAR BOOT REFLECTOR LAMP	N/S Scratched	1,160.00 FL	*410.00 FL
6	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	250.00 FL	*250.00 FL
7	1		*REAR BOOT INNER TRIM BOARD	Not Necessary	280.00 FL	*- FL
8	1		*REAR BOOT LOCK ASSY	Not Necessary	300.00 FL	*- FL
9	1		*REAR BUMPER	Dented	900.00 FL	*800.00 FL
10	1		*REAR ANTENNA SENSOR	Not Necessary	180.00 FL	*- FL
11	1		*SMART BUZZER SENSOR	Cracked	180.00 FL	*180.00 FL
12	1		*REAR BUMPER REFLECTOR LENS -LH	Cracked	120.00 FL	*120.00 FL
13	1		*REAR TAIL LAMP	N/S Scratched	1,160.00 FL	*470.00 FL
14	1		*REAR END PANEL	Dented	680.00 FL	*460.00 FL
15	1		*REAR END PANEL TOP GARNISH	Cracked	260.00 FL	*130.00 FL
16	1		*REAR FLOOR PANEL	Repair	950.00 FL	*- FL
17	2		*REAR BUMPER RETAINER	Not Necessary	178.00 FL	*- FL
18	1		*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*60.00 FS
19	1		*REAR BOOT INNER TRIM BOARD CLIP	Not Necessary	40.00 FS	*- FS
20	1		*REAR BUMPER CLIP	Necessary	40.00 FS	*30.00 FS
21	1		*REAR TAILLAMP CLIPS	N/S Necessary	80.00 FS	*30.00 FS
22	1		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	40.00 FS	*- FS
23	1		*REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,836.00	4,252.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,651.20	786.40
Total Parts (\$\$)	7,184.80	3,465.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO APPLY RUSTPROOFING/TUFF COATING TREATMENT TO REPLACED PARTS	New	180.00	30.00
2	TO DISMANTLE REAR DAMAGED PARTS ,CUT AND WELD REAR SUPPORT PANEL,KNOCK ,STRAIGHTEN AND RESHAPE O/S REAR CHASSIS FRAME AND REPLACE RECOMMENDED PARTS	New	1,800.00	900.00
3	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	New	180.00	80.00
4	REMOVE & REFIT REAR WINDSCREEN GLASS	New	180.00	120.00
5	TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS	New	1,200.00	800.00
6	TO CHECK REAR WIRES ,CONNECTORS ,REPLACE DAMAGED LAMPS REVERSE SENSORS AND START /STOP UNIT CAPACITORS	New	180.00	30.00
7	DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAM (HV HYBRID SYSTEM PROCEDURES)	New	450.00	200.00
8	PERFORM WHOLE VEHICLE DIANOSTICS INCLUDING CLEARING FAULT CODES AND REINITALISING HV HYBRID SYSTEM FOR POST REPAIRS (HV HYBRID SYSTEM SAFETY PROCEDURES)	New	450.00	120.00
9	REMOVE REAR EXHAUST MUFFLER IN ORDER TO FACILITATE REPAIRS AMD REFIT BACK SAME	New	180.00	0.00
Gross Labour Cost (\$\$)			4,800.00	2,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >