

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 23 May, 2019 8:51 AM
To: Syed-Yusoff, Saliha
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3
Attachments: PIR.pdf

Dear Saliha,

Please be informed that TP had provided to us a copy of the PIR in which it is against our Insured (as attached).

For your further instructions as TP repairer is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 15 March, 2019 5:07 PM
To: 'Syed-Yusoff, Saliha'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Saliha,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Wednesday, 6 March, 2019 3:16 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Vic,

Our insured has escalated the matter to traffic police and wants us to KIV the matter.

We shall keep you informed.

Meanwhile, pls upload the LOD onto merimen.

Thank you

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, February 21, 2019 1:48 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Saliha,

We refer further to our below email.

Please be informed that we received TP LOD and we had viewed OI video footage in merimen.

Kindly advise if we can proceed for DS.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 31 January, 2019 5:54 PM

To: Syed-Yusoff, Saliha

Cc: CS A Team; Admin A; Vic (LKKAuto)

Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Saliha,

We refer to our below email.

Please be informed that TP do not have the video footage, however, they provided a scene photo (as attached).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 16 January, 2019 2:04 PM

To: Syed-Yusoff, Saliha

Cc: CS A Team; Admin A

Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Saliha,

We refer to your below email and the contents were duly noted.

We are currently requesting video footage (if any) to TP and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Wednesday, 16 January, 2019 1:37 PM

To: CS A Team

Subject: 3000550487SG -003 *OID dispute

Importance: High

Dear team,

Please obtain a copy of video footage from taxi and forward it to us for our further review. **Do not engage insured or driver until further notice.**

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

www.aig.sg

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