

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 21 February, 2019 1:48 PM
To: 'Syed-Yusoff, Saliha'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3
Attachments: Email from TP dd 210119.pdf; TP SCENE PHOTO.PDF

Dear Saliha,

We refer further to our below email.

Please be informed that we received TP LOD and we had viewed OI video footage in merimen.

Kindly advise if we can proceed for DS.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 31 January, 2019 5:54 PM
To: Syed-Yusoff, Saliha
Cc: CS A Team; Admin A; Vic (LKKAUTO)
Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Saliha,

We refer to our below email.

Please be informed that TP do not have the video footage, however, they provided a scene photo (as attached).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 16 January, 2019 2:04 PM

To: Syed-Yusoff, Saliha

Cc: CS A Team; Admin A

Subject: RE: 3000550487SG -003 *OID dispute LKK REF CC3/AIG18023243/Jhb3

Dear Saliha,

We refer to your below email and the contents were duly noted.

We are currently requesting video footage (if any) to TP and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Wednesday, 16 January, 2019 1:37 PM

To: CS A Team

Subject: 3000550487SG -003 *OID dispute

Importance: High

Dear team,

Please obtain a copy of video footage from taxi and forward it to us for our further review. **Do not engage insured or driver until further notice.**

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
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