

## Vic (LKKAUTO)

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**From:** lkk Auto consultants <lkkauto.photos@gmail.com>  
**Sent:** Monday, 4 February, 2019 11:19 AM  
**To:** Olivia Lau (LKKAUTO); Vic (LKKAUTO)  
**Subject:** [AIG]: Accident on 26/12/2018 involving SHB 5448D & SDE 3131L (AIG's insured)  
Our Ref: TAX/12/18/2105/lg LKK REF CC3/AIG18023242/Jhb3

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Begin forwarded message:

**From:** "Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)"  
<[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>  
**Date:** 4 February 2019 at 9:47:59 AM SGT  
**To:** "[lkkauto.photos@gmail.com](mailto:lkkauto.photos@gmail.com)" <[lkkauto.photos@gmail.com](mailto:lkkauto.photos@gmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 26/12/2018 involving SHB 5448D & SDE 3131L (AIG's insured) Our Ref: TAX/12/18/2105/lg LKK REF CC3/AIG18023242/Jhb3

Dear Vic,

We attach the video footage as requested.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** 01/02/2019 13:45  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD Re: Accident on 26/12/2018 involving SHB 5448D & SDE 3131L (AIG's insured)  
Our Ref: TAX/12/18/2105/lg LKK REF CC3/AIG18023242/Jhb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Friday, 1 February, 2019 11:29 AM

**To:** CS A Team; Admin A

**Subject:** LOD Re: Accident on 26/12/2018 involving SHB 5448D & SDE 3131L (AIG's insured) Our Ref: TAX/12/18/2105/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2067.20
Loss of Rental	\$510.39 ( 4.5 days x \$113.42 )
Loss of Income	\$270.00 ( 4.5 days x \$60.00 )
LTA Search Fee	\$7.00

<b>Total</b>	<b>\$2854.59</b>
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We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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SHB 5448D.MOV  
20.3 MB