

(5/2018)

INS. CASE OWNER

CC 3 /AIG1802

LKK:
IDAC:

Surveyor:

K. Lianchi

DOI:

ASSIGNMENT

Date / Time:

27/11/18

Registered in Merimen:

28/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCF 10

Name of Insured:

TAN PUN N km

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1174612454

Policy No.:

150005 J190

Make / Model:

MERCEDES

Place of Accident:

ADAM K.O.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHO 5021R



INSRS:

WSP:

Tel:

Liability:

RMKS:

TRANS
CAB

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1812-198

Your Ref : SCK1D

Date : 12.March 2019

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5021R AND SCK1D ON 24/12/18 01:15 PM ALONG ADAM ROAD TOWARDS FARRER ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	957.65
2.	Loss of Rental for <u>5</u> days @ \$ <u>110.21</u> per day	\$	551.05
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,766.19

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18023240/Kjb3

07 JANUARY 2019

TAN PUAN KIM
41 NEWTON ROAD
SINGAPORE 307968

Dear Sir/Madam,

ACCIDENT INVOLVING SCL 1D AND SHD 5021R ON 24/12/18

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5021R and SCK1D along ADAM ROAD TOWARDS FARRER ROAD on 24/12/18 01:15 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of March 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 1,605.00** (Global Sum) for vehicle no. **SHD 5021R** that was damaged pursuant to the accident which occurred on **24/12/18** (date) along **ADAM ROAD** involving vehicle no/s **SCK 1D**.

This is pursuant to the inspection conducted on **27/12/18** (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHD 5021R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 5021R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 06 (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1902-227 DATE : 28. February 2019 REFERENCE NO : AAD1812-198 TERMS : Net 30 Days DUE DATE : 30. March 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5021R;DOA 24.12.2018(LUMP SUM-19)	1	957.65	957.65

Total SGD Excl. GST :	895.00
7% GST :	62.65
Total SGD Incl. GST :	957.65

****** NINE HUNDRED FIFTY SEVEN AND SIXTY FIVE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12 March, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/12/18 01:15 PM at ADAM ROAD TOWARDS FARRER ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5021R. The taxi was hired to OH HUNG CHIP a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.21 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24-12-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1812-198	Accident Date 24-12-2018
12/24/2018 14:00	12/28/2018 15:00	SHD5021R

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2018 Edit Reg		27 Dec 2018 00:00 Edit Adj Rpt	\$4895.00 Edit Estimates	\$4895.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: TAN PUAN KIM , ID: S7272450Z									
Main Claimant: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K									
Vehicle Reg. No.:	SHD5021R	Date of Loss:	24/12/2018 13:00 - :59 [11 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3174621288SG	Policy/Cover Note No.:	1800057290 (Comprehensive)						
Vehicle Reg. No. (Insured):	SCK1D	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 09/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD5021R (3174621288SG)
[SCK1D]
TP
TRANS-CAB SERVICES PTE LTD
Dec 24 2018 1:00PM
[TAN PUAN KIM]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	31/12/18 09:10	TP ESTIMATE- MARKED													Load PDF					
2	31/12/18 09:10	TP GIA REPORT													Load PDF					
3	01/07/19 09:15	WORKSHOP INVOICE													Load PDF					
4	01/07/19 09:15	AUTHORISATION TO ACT FORM													Load PDF					
5	01/07/19 09:15	Release Voucher													Load PDF					
6	01/07/19 09:15	RENTAL RECEIPT													Load PDF					
7	01/07/19 09:15	RENTAL MILEAGE													Load PDF					
8	01/07/19 09:15	LTA SEARCH													Load PDF					
9	01/07/19 09:15	LETTER TO OI													Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print				
1	02/01/19 11:33	OI GIA REPORT													Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SCK1D (Insd veh)	Model:	RENAULT LATITUDE 2.0 D
	SHD5021R (TP veh)		DCI (A)
Date of Accident:	24/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		17,934.79
Final Repair Cost	:	\$		1,605.00
Loss of Use	:	\$		4.00 days at \$50.00 per day
Rental (if any)	:	\$		4 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,605.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	: \$	1,605.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

01 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18023240/KJB3Q2

Date: 01/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 1800057290
Claimant Vehicle No : SHD5021R	Insured Vehicle No : SCK1D
Date of Loss: 24/12/2018	Nature of Claim: TP Claim No: 3174621288SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD5021R		Engine No:	M9R8839C003376
Make & Model:	RENAULT LATITUDE, 2.0 D dCi (A)		Chassis No:	VF1ABL15AUC283441
Reg. Date:	29/12/2017 (Man. Year: 2016)		Odometer:	99368 km
Colour:	Metallic White/Red			
Engine Capacity:	1995 cc			
Market Value/New Car Price:	N/A			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Giti 9 mm	Rear Left Side:	Giti 9 mm
Front Right Side:	Giti 9 mm	Rear Right Side:	Giti 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,891.49	135.00	8,756.49	98.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,870.00	760.00	7,110.00	90.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,761.49	895.00	15,866.49	94.66
+ GST 7.00/7.00% (S\$)	1,173.30	62.65	1,110.65	94.66
Nett Amount (S\$)	17,934.79	957.65	16,977.14	94.66
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$110.21/day) (S\$)		440.84		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,605.94		
Global Sum Settlement (S\$)		1,605.00		

INSPECTION

Date of Assignment:	27/12/2018	
Date Inspected:	27/12/2018 Inspected At:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio)

2, Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR PANEL FRT LH	C	2,844.66 FL	*- FL
2	1		*DOOR HINGE UPPER LH	Repair	261.28 FL	*- FL
3	1		*DOOR HINGE LOWER LH	Repair	300.55 FL	*- FL
4	1		*DOOR CHECK FRT LH	Serviceable	194.77 FL	*- FL
5	1		*DOOR LOCK FRT LH	Repair	908.75 FL	*- FL
6	1		*DOOR CATCH FRT LH	Serviceable	131.33 FL	*- FL
7	1		*DOOR HANDLE OUTER FRT LH	Serviceable	477.76 FL	*- FL
8	1		*DOOR HANDLE COVER FRT LH	Serviceable	13.22 FL	*- FL
9	1		*DOOR HANDLE MODULE FRT LH	Serviceable	133.60 FL	*- FL
10	1		*DOOR REGULATOR FRT LH	Serviceable	505.19 FL	*- FL
11	1		*DOOR REGULATOR MOTOR FRT LH	Serviceable	796.46 FL	*- FL
12	1		*DOOR REGULATOR GUIDE FRT LH	Serviceable	120.97 FL	*- FL
13	1		*DOOR PANEL REAR LH	Repair	2,844.66 FL	*- FL
14	1		*FRONT DOOR STICKER TRANS-CAB	Necessary	80.00 FS	*60.00 FS
15	1		*FRONT DOOR STICKER CHASSIS	Necessary	50.00 FS	*15.00 FS
16	1		*REAR DOOR STICKER 6555 -3333	Necessary	80.00 FS	*60.00 FS
17	1		*DOOR CHECK BOLT	Serviceable	22.69 FS	*- FS
18	1		*DOOR GUIDE SCREW	Serviceable	10.85 FS	*- FS
19	1		*DOOR HINGE BOLT	Serviceable	10.85 FS	*- FS
20	1		*DOOR HINGE NUT RH	Serviceable	14.60 FS	*- FS
21	1		*DOOR CHECK BOLT	Serviceable	22.69 FS	*- FS
22	1		*DOOR CHECK NUT	Serviceable	3.75 FS	*- FS
23	1		*DOOR LOCK SCREW L70Y	Not Necessary	6.12 FS	*- FS
24	1		*DOOR CATCH SCREW L70Y	Not Necessary	10.06 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	9,844.81	135.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	953.32	0.00
Total Parts (\$\$)	8,891.49	135.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	3,000.00	300.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,000.00	440.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER,TO ENABLE REPAIR	New	380.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
8	TO TRANSFER OF FRONT DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
9	TO TRANSFER OF REAR DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
Gross Labour Cost (S\$)			7,870.00	760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >