

REF: CC3/A1918023295/Avd3er

SINCE

Merimen

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No 1800080666

Claims No: _____

Sum Insured _____

Excess: _____

4600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 215

IDAC Accident Report: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repairs: 16/8/18 days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No SMC 8598U Yr Regn 2018 July.
 Type ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi A5 Cabriolet cc 1984

Colour: Blue A/C Insured / Std / NI / NA

Sp. Reading 1900 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2ZZE5XJN046115

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Jammed / Leaked / Burnt orBrake: ☒ Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm

L/Bal. 06 mm

D.O.A. 19/12/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG

SMC8598U-X

RECEIVED 27 MAR 2019

28/12/18 Rvrt via merimen

28/12/18 Rere approved \$16,285 from Chang Lois-KL by merimen

31/12/18 Informed Justin c/A ex \$4600 by email

8/4/19 Final fig \$17,929.36 (Red 9239.64, 3499) confirmed by email

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

f)

Date/Time, File Return to?

25/4 - typist

Report Format: merimen

Lump Sum / I.B.I: (\$ 17,929.36)

Days Of Repair: 16

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Ins (\$☐ Weekend (\$

Survey Fee

Transportation

) \$ + R\$ \$

) Photos

) Others

TOTAL

200

10

210

View Received Message

This mail is associated with :

***SMC8598U (8077477981SG)**

OD

Dec 19 2018 11:30AM

[XIANG CHAO INTERNATIONAL PTE LTD]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 08/04/2019 10:11 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$17929.36) - SMC8598U - Claim Handler: Mohd Zawaye, Norsazani

Approved:17929.36.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Mohd Zawaye, Norsazani	Date:	13 Mar 2019
<u>Preliminary Advice</u>			

Vehicle No	: SMC8598U	Accident Date	: 19/12/2018
Make	: AUDI A5	Policy No.	: 1800080666
Assignment Date	: 28/12/2018	Excess	: S\$4,600.00
Date of Inspection	: 27/12/2018	Est. Duration of Repair	: 16.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,169.00
Revised Amount	:S\$	17,929.36
Check Items (Estimated)	:S\$	0.00
Total	:S\$	17,929.36

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	215,000.00
COE / PARF Rebate	:S\$	77,264.00
Salvage Value	:S\$	
Margin for Repair	:S\$	137,736.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

View Received Message

This mail is associated with :

***SMC8598U (80774779815G)**

OO

Dec 19 2018 11:30AM

[XIANG CHAO INTERNATIONAL PTE LTD]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/01/2019 16:14 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SMC8598U - Claim Handler: Mohd Zawaye, Norsazani

Maintained:Re-inspection photo REQUIRE after remove interior trim and convertible top - Photos? Before painting photo REQUIRE on (Rear LH Side Panel) - Photos?

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Mohd Zawaye, Norsazani	Date: 17 Jan 2019
<u>Preliminary Advice</u>	

Vehicle No	: SMC8598U	Accident Date	: 19/12/2018
Make	: AUDI A5	Policy No.	: 1800080666
Assignment Date	: 28/12/2018	Excess	: S\$4,600.00
Date of Inspection	: 27/12/2018	Est. Duration of Repair	: 16.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,169.00
Revised Amount	:S\$	19,231.00
Check Items (Estimated)	:S\$	1,180.00
Total	:S\$	20,411.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	215,000.00
COE / PARF Rebate	:S\$	77,264.00
Salvage Value	:S\$	
Margin for Repair	:S\$	137,736.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

Veron Chen (LKKAUTO)

From: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Sent: Wednesday, 2 January 2019 8:26 AM
To: Veron Chen (LKKAUTO)
Cc: 'Claims Dept'; SUR
Subject: RE: SMC8598U -(AIG REF: 8077477981SG)

Hi Veron,

Excess policy is \$1,600 and YIDR excess is applicable \$ 3,000 for driver inexperience.

Total excess amount is : 4,600.

CLAIM SUBFOLDER (OD)...Pending Adjuster Survey

Coverage Confirmed VBA

Claim Audit	History Checking	Activity Log	Documents
Edit/Assign Claim	Create eFender	Assign Solicitor	File Review
Send RI/RIpt-for-Repairer	Change Registration	Claim Details	Set/Modify Adj Mandate

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd
Main	25 Dec 2018		28 Dec 2018 11:07	Last:IA 28 Dec 2018 11:49	

Main	Offer Processing	Claim Details	Adjuster's Details
------	------------------	---------------	--------------------

CLAIM SUBFOLDER DETAILS

Insured:	XIANG CHAO INTERNATIONAL PTE LTD, Co. Reg. No.: 201820675Z, Tel: +6582238267			Date of Loss:	19/12/2018 11:00 - :59
Vehicle Reg. No.:	SMC8598U			[4 Months and 28 Days	
Claim Type:	OD / 8077477981SG			Policy/Cover Note No.:	1800080666 (Comprehe
				Excess:	S\$4,600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) PROFILE 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911				
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/01/2019]				
Driver/Custodian:	CHAI SUK THENG (28 / Female), NRIC: S9077521I, Tel: +6582238267				
Init. Est. Repair Costs:	10,000 - 12,500				

Thanks & Regards,

Norsazani Zawaye
AIG

Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, December 31, 2018 9:53 AM
To: Zawaye, Norsazani
Cc: 'Claims Dept'; SUR
Subject: SMC8598U -(AIG REF: 8077477981SG)

Dear Zawaye,

Kindly double confirm on the excess is \$4,600?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 31 December 2018 9:32 AM
To: Veron Chen (LKKAUTO); SUR
Subject: RE: GIA Report Of SMC 8598 U-DOA: 19/12/2018 (AIG OD)

Dear Veron,

Good day to you,

Please kindly double confirm with you that the excess is \$4,600?

Thank you.

Best Regards,
Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, 31 December 2018 9:20 AM
To: 'Claims Dept'; SUR
Subject: RE: GIA Report Of SMC 8598 U-DOA: 19/12/2018 (AIG OD)

Dear Justin,

As instructed by our client , please proceed to repair the insured vehicle **SMC 8598U (Excess \$4600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Note: Re-inspection photo REQUIRE after remove interior trim and convertible top. Before painting photo REQUIRE on (Rear LH Side Panel)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 28 December 2018 12:17 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: GIA Report Of SMC 8598 U.

Dear Sir/Mdm,

Thank you for the email.

Dear Veron,

Kindly assist

FYNA Our Ref : CC3/AIG18023235/Avd3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 28 December 2018 8:44 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: GIA Report Of SMC 8598 U.

Importance: High

Dear All,

Good morning.

Kindly assist for approvals repair SMC 8598 U.

Thank you.

Best Regards,

Justin Ee

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 22 December 2018 12:40 PM

To: chaist@xiangchao.com.sg

Cc: 'Claims'

Subject: RE: GIA Report Of SMC 8598 U.

Good afternoon all ,

Here is the attached estimate for your kind reference .

Note : There is a survey appointment arranged on 27/12/2018 @ 1pm (owner waiting) . Kindly assist for the arrangement .

Thank you.

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 20 December 2018 7:44 PM

To: chaist@xiangchao.com.sg

Cc: 'Claims'

Subject: GIA Report Of SMC 8598 U.

Hi,

Please kindly refer to our attach file of GIA Report.

Thank you.

Best Regards,

Justin Ee

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 31 December 2018 9:20 AM
To: 'Claims Dept'; SUR
Subject: RE: GIA Report Of SMC 8598 U-DOA: 19/12/2018 (AIG OD)

Dear Justin,

As instructed by our client , please proceed to repair the insured vehicle **SMC 8598U (Excess \$4600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Note: Re-inspection photo REQUIRE after remove interior trim and convertible top. Before painting photo REQUIRE on (Rear LH Side Panel)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 28 December 2018 12:17 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: GIA Report Of SMC 8598 U.

Dear Sir/Mdm,

Thank you for the email.

Dear Veron,

Kindly assist

FYNA Our Ref : CC3/AIG18023235/Avd3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 28 December 2018 8:44 AM
To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: GIA Report Of SMC 8598 U.
Importance: High

Dear All,

Good morning.

Kindly assist for approvals repair SMC 8598 U.

Thank you.

Best Regards,
Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 209802272W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Saturday, 22 December 2018 12:40 PM
To: chaist@xiangchao.com.sg
Cc: 'Claims'
Subject: RE: GIA Report Of SMC 8598 U.

Good afternoon all ,

Here is the attached estimate for your kind reference .

Note : There is a survey appointment arranged on 27/12/2018 @ 1pm (owner waiting) . Kindly assist for the arrangement .

Thank you.

Best Regards,
Phua
Claims Advisor

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55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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To: chaist@xiangchao.com.sg

Cc: 'Claims'

Subject: GIA Report Of SMC 8598 U.

Hi,

Please kindly refer to our attach file of GIA Report.

Thank you.

Best Regards,
Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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***SMC8598U (8077477981SG)**

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Dec 19 2018 11:30AM

[XIANG CHAO INTERNATIONAL PTE LTD]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/12/2018 21:34 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$16285.00) - SMC8598U - Claim Handler: Mohd Zawaye, Norsazani

Approved:16285.00:Re-inspection photo REQUIRE after remove interior trim and convertible top. Before painting photo REQUIRE on (Rear LH Side Panel)

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Kian Meng

Date: 28 Dec 2018

Preliminary Advice

Vehicle No	: SMC8598U	Accident Date	: 19/12/2018
Make	: AUDI A5	Policy No.	: 1800080666
Assignment Date	: 28/12/2018	Excess	: S\$0.00
Date of Inspection	: 27/12/2018	Est. Duration of Repair	: 16.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,169.00
Revised Amount	:S\$	16,285.00
Check Items (Estimated)	:S\$	1,180.00
Total	:S\$	17,465.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	215,000.00
COE / PARF Rebate	:S\$	77,264.00
Salvage Value	:S\$	
Margin for Repair	:S\$	137,736.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0675Z
Vehicle Details	
Vehicle No.:	SMC8598U
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 CABRIOLET 2.0 TFSI (DESIGN)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK059721
Chassis No.:	WAUZZZF5XJN016115
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$50,838.00
Original Registration Date:	21 Jul 2018
First Registration Date:	21 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$63,509.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jul 2028
PARF Rebate Amount:	\$47,631.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,000.00
COE Rebate Amount:	\$29,633.00
Total Rebate Amount:	\$77,264.00

The information contained herein is correct as at 28 Dec 2018

OK



The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder

Vehicle No. 8
Cover Note No.
Endorsement No.
Issued Date

SMC85984
1800080666
05 Jul 2018

Any person who is driving on the Policyholder's order or with their permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreens : 5.100

Named Driver and Excess (where applicable)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408099 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AJG immediately.
I/We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act [Cap. 189], Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

0604125280

PREMIUM LEASING -NJE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE Cheng Cheung Chow

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S90775211**

Name: **CHAI SUK THENG**

Birth Date: **13 Mar 1990**
Valid Until: **03 Sep 2018**

002841450C

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S90775211**

Name: **CHAI SUK THENG**
蔡淑婷

Race: **CHINESE**

Date of birth: **13-03-1990** Sex: **F**

Country/place of birth: **MALAYSIA**

S90775211

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$	03 Sep 2018

NP 428A

Licence No: S90775211

9340286

NRIC No: **S90775211**

Personality: **MALAYSIAN**

Date of issue: **11-08-2014**

APT BLK 306A PUNGGOL PLACE #05-41
SINGAPORE 821308

NRIC No: **S90775211** Date: **03/05/2018**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/12/2018 17:11
Date Of Accident	19/12/2018 11:30
Exact Location Of Accident	PLUS 20 CECIL STREET S(049705)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC8598U
Insured/Policyholder	
Name Of Registered Owner	XIANG CHAO INTERNATIONAL PTE LTD
Co Reg No	201820675Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-82238267

Vehicle Particulars

Manufacturer	AUDI
Model	A5 CAB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800080666
Cover Note Number	

Driver

Name of Driver	CHAI SUK THENG
NRIC No	S90775211
Date Of Birth	13/03/1990
Occupation	INDOOR
Date Of Driving Pass	03/09/2018
Driving Experience	0 YEAR AND 3 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-82238267
Fax Number	
Contact Number	
Email Address	CHAIST@XIANGCHAO.COM.SG

Address	BLK 306A PUNGGOL PLACE #05-41
Postcode	821306
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 19 DEC 2018, 1130 AM, WHEN I DRIVE THE CAR GOING UP FROM B2 TO B1, I FAILED TO GET ENOUGH SPACE WHEN TURNING UP, SO THE LEFT SIDE OF THE CAR, SCRATCHED TO THE WALL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	WALL
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

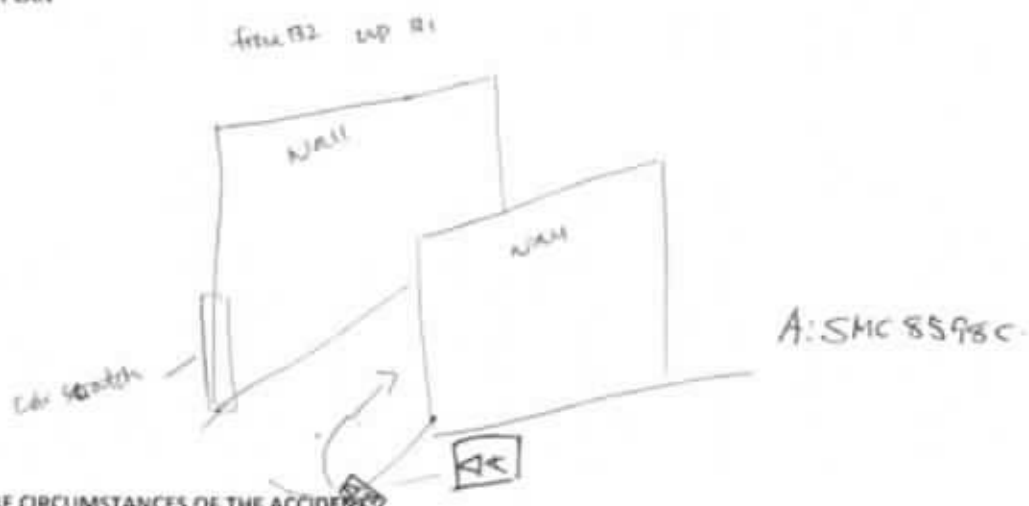
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: J. A. E.
NRIC/FIN No.: F28015107

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 19 DEC 2012 11:20 am When I ~~were~~ drive the car going up from B2 to B1 I fail to get enough space ^{when} turning up, so the car ~~scatch~~ at the left side scaten to the wall.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Juanita
NRIC/TIN No.: F2931217

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1442/2018/PH
Date : 21-Dec-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Xiao Chao International Pte Ltd
Address : Blk 306A Punggol Place
#05-41
Singapore 821306
Telephone : HP +65 82238267
Type of Claim : Own Damage Claim
Policy No. : 1800080666
Vehicle No : **SMC 8598 U**
Model Code : Audi A5 CAB 2.0 TFSI
Model / Year : Jul-18
Engine No : CVK 059721
Chassis No : WAUZZZF5XJN016115
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Dec-18
Place of Accident : Plus 20 Cecil Street (S) 049705

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 8598 U.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs door's multi-lock system and power window devices.	S/N \$ 280.00	X ✓ H.S.
2	To remove and reinstall rear parking aid.	S/N \$ 280.00	✓ ✓
3	To remove and reinstall rear wire harness, relay, fuse boxes, audio equipment, rhs rear window and lifting mechanism, rhs trims, luggage compartment trims.	S/N \$ 1,600.00	✓ ✓
4	To remove and reinstall convertible top, complete with frame, hydraulic system assy, storage box, etc.	S/N \$ 1,800.00	✓ ✓
5	To dismantle lhs door, lhs side member trim, rear bumper and rear lid. Cut out and weld lhs rear fender and sill panel. Renew lhs door, align to position. Reinstall all parts removed.	\$ 6,300.00	3500. ✓ 3000.
6	To repray lhs door, door handle, lhs side member trim, lhs rear fender, lhs sill panel, door entrance, drain panel and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 4,800.00	Handle: 100 4 x 800 x 2400 4 x 700 x 2300
SUB TOTAL LABOUR CHARGES		\$ 15,060.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 8598 U .

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
7	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓ ✓
8	To carry out diagnostic check.	S/N \$ 384.00	✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 15,724.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 8598 U.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
* 1	FRONT DOOR - LH <i>Repl Banded</i>	\$ 2,446.00	✓ 1956.80
2	FRONT DOOR OUTER DOOR SEAL <i>new</i>	2 \$ 383.00	✓ 153.30
3	FRONT DOOR TRIM - LH <i>new</i>	\$ 138.00	✓ 110.40
4	FRONT DOOR CATCH <i>new</i>	\$ 92.00	✓
5	BONDING AGENT <i>new</i>	\$ 43.00	✓
6	FRONT DOOR ATTACHMENT PARTS <i>new</i>	TBC	+
7	FRONT DOOR HANDLE TRIM PLATE - LH <i>new</i>	\$ 48.00	✓
8	FRONT DOOR HANDLE TRIM CHROME - LH <i>new</i>	\$ 119.00	✓
9	FRONT DOOR HANDLE - LH <i>new</i>	\$ 33.00	✓ 26.24
10	FRONT DOOR HANDLE MOUNTING BAR - LH <i>new</i>	\$ 143.00	✓
11	SECTIONAL PART - SIDE PANEL - REAR LH <i>Banded</i>	\$ 4,049.00	✓ 3239.20
12	SILL TRIM STRIP SATIN BLACK - LH <i>new</i>	\$ 164.00	✓ 131.30
13	SIDE MEMBER TRIM - LH <i>Repl</i>	\$ 723.00	✓
14	ATTACHMENT PARTS FOR SIDE MEMBER TRIM <i>new</i>	\$ 111.00	✓ 88.80
15	SIDE MEMBER TRIM ADHESIVE TAPE <i>new</i>	\$ 182.00	✓ 145.30
16	SOUND ABSORBER (SELF ADHESIVE) <i>new</i>	2 \$ 216.00	✓ 172.80
17	REAR ALUMINIUM RIM - LH <i>new</i>	\$ 934.00	✓ 747.20
18	RUBBER VALVE <i>new</i>	4 \$ 20.00	✓
19	STICKER WITH PICTOGRAM FOR AIRBAG/CHILD SEAT <i>new</i>	\$ 21.00	✓ 16.72
20	ARCYLIC SEALER <i>new</i>	S/N \$ 180.00	✓ 180
SUB - TOTAL SPARE PARTS		\$ 10,045.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 8598 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	CAVITY WAX	S/N \$ 140.00	✓✓
22	STONE CHIP TREATMENT	S/N \$ 180.00	✓✓
23	METAL FILLER POWDER	S/N \$ 280.00	✓✓
24	SUNDRIES	\$ 800.00	✓ 10.40
TOTAL SPARE PARTS		: \$ 11,445.00	
TOTAL LABOUR CHARGES		: \$ 15,724.00	
GRAND TOTAL		: \$ 27,169.00	

All charges are not inclusive of GST.

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 8598 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR - LH <i>Repair</i>	\$ 2,446.00 ✓	<i>Adrian Says Repair 31</i>
2	FRONT DOOR OUTER DOOR SEAL <i>new</i>	2 \$ 383.00 ✓	
3	FRONT DOOR TRIM - LH <i>new</i>	\$ 138.00 ✓	
4	FRONT DOOR CATCH <i>new</i>	\$ 92.00 ✓	
5	BONDING AGENT <i>new</i>	\$ 43.00 ✓	
6	FRONT DOOR ATTACHMENT PARTS <i>new</i>	TBC	+
7	FRONT DOOR HANDLE TRIM PLATE - LH <i>new</i>	\$ 48.00 ✓	
8	FRONT DOOR HANDLE TRIM CHROME - LH <i>new</i>	\$ 119.00 ✓	
9	FRONT DOOR HANDLE - LH <i>new</i>	\$ 33.00 ✓	
10	FRONT DOOR HANDLE MOUNTING BAR - LH <i>new</i>	\$ 143.00 ✓	
11	SECTIONAL PART - SIDE PANEL - REAR LH <i>new</i>	\$ 4,049.00 ✓	
12	SILL TRIM STRIP SATIN BLACK - LH <i>new</i>	\$ 164.00 ✓	
13	SIDE MEMBER TRIM - LH <i>Repair</i>	\$ 723.00 ✓	
14	ATTACHMENT PARTS FOR SIDE MEMBER TRIM <i>new</i>	\$ 111.00 ✓	
15	SIDE MEMBER TRIM ADHESIVE TAPE <i>new</i>	\$ 182.00 ✓	
16	SOUND ABSORBER (SELF ADHESIVE) ?	2 \$ 216.00 ?	
17	REAR ALUMINIUM RIM - LH <i>new</i>	\$ 934.00 ✓	
18	RUBBER VALVE <i>new</i>	4 \$ 20.00 ✓	
19	STICKER WITH PICTOGRAM FOR AIRBAG/CHILD SEAT	\$ 21.00 ✓	
20	ARCYLIC SEALER <i>new</i>	S/N \$ 180.00 ✓	
SUB - TOTAL SPARE PARTS		: \$ 10,045.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 27/12/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 16 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1442/2018/PH
Date	:	21-Dec-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
16 days - ok - jb - 2 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Xiao Chao International Pte Ltd
Address	:	Blk 306A Punggol Place #05-41 Singapore 821306
Telephone	:	HP +65 82238267
Type of Claim	:	Own Damage Claim
Policy No.	:	1800080666
Vehicle No	:	SMC 8598 U
Model Code	:	Audi A5 CAB 2.0 TFSI
Model / Year	:	Jul-18
Engine No	:	CVK 059721
Chassis No	:	WAUZZZF5XJN016115
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Dec-18
Place of Accident	:	Plus 20 Cecil Street (S) 049705

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 8598 U .

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs door's multi-lock system and power window devices.	S/N	\$ 280.00	\$ 280.00
2	To remove and reinstall rear parking aid.	S/N	\$ 280.00	\$ 280.00
3	To remove and reinstall rear wire harness,relay,fuse boxes,audio equipment,rhs rear window and lifting mechanism,rhs trims,luggage compartment trims.	S/N	\$ 1,600.00	\$ 1,600.00
4	To remove and reinstall convertible top,complete with frame,hydraulic system assy,storage box,etc.	S/N	\$ 1,800.00	\$ 1,800.00
5	To dismantle lhs door,lhs side member trim,rear bumper and rear lid.Cut out and weld lhs rear fender and sill panel.Renew lhs door,align to position.Reinstall all parts removed.		\$ 6,300.00	\$ 3,500.00
6	To reapray lhs door,door handle,lhs side member trim,lhs rear fender,lhs sill panel,door entrance,drain panel and end panelling.To carry out joint sealer works and stone chip treatment.		\$ 4,800.00	\$ 2,400.00
SUB TOTAL LABOUR CHARGES		:	\$ 15,060.00	\$ 9,860.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 8598 U .

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 9,860.00
7	To renew lhs rear rim and carry out wheel alignment.	S/N	\$ 280.00	\$ 280.00
8	To carry out diagnostic check.	S/N	\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		:	<u>\$ 15,724.00</u>	<u>\$ 10,524.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 8598 U.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT DOOR - LH	\$ 2,446.00	\$ 1,956.80
2	FRONT DOOR OUTER DOOR SEAL	2 \$ 383.00	\$ 153.20
3	FRONT DOOR TRIM - LH	\$ 138.00	\$ 110.40
4	FRONT DOOR CATCH	\$ 92.00	
5	BONDING AGENT	\$ 43.00	
6	FRONT DOOR ATTACHMENT PARTS	TBC	
7	FRONT DOOR HANDLE TRIM PLATE - LH	\$ 48.00	
8	FRONT DOOR HANDLE TRIM CHROME - LH	\$ 119.00	
9	FRONT DOOR HANDLE - LH	\$ 33.00	\$ 26.24
10	FRONT DOOR HANDLE MOUNTING BAR - LH	\$ 143.00	
11	SECTIONAL PART - SIDE PANEL - REAR LH	\$ 4,049.00	\$ 3,239.20
12	SILL TRIM STRIP SATIN BLACK - LH	\$ 164.00	\$ 131.20
13	SIDE MEMBER TRIM - LH	\$ 723.00	
14	ATTACHMENT PARTS FOR SIDE MEMBER TRIM	\$ 111.00	\$ 88.80
15	SIDE MEMBER TRIM ADHESIVE TAPE	\$ 182.00	\$ 145.20
16	SOUND ABSORBER (SELF ADHESIVE)	2 \$ 216.00	
17	REAR ALUMINIUM RIM - LH	\$ 934.00	\$ 747.20
18	RUBBER VALVE	4 \$ 20.00	
19	STICKER WITH PICTOGRAM FOR AIRBAG/CHILD SEAT	\$ 21.00	\$ 16.72
20	ARCYLIC SEALER	S/N \$ 180.00	\$ 180.00
SUB - TOTAL SPARE PARTS		\$ 10,045.00	\$ 6,794.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 8598 U.

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 6,794.96
21	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
22	STONE CHIP TREATMENT	S/N	\$ 180.00	\$ 180.00
23	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
24	SUNDRIES		\$ 800.00	\$ 10.40
	TOTAL SPARE PARTS	:	\$ 11,445.00	\$ 7,405.36
	TOTAL LABOUR CHARGES	:	\$ 15,724.00	\$ 10,524.00
	GRAND TOTAL	:	\$ 27,169.00	\$ 17,929.36

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 8 April 2019 11:09 AM
To: Boo seng yak; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SMC8598U - OD AIG - SURVEYED 27 DEC 18

Dear Mr Boo,

Confirm repair cost of \$17,929.36 before excess \$4600 and GST @ 16 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 2 March 2019 4:07 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMC8598U - OD AIG - SURVEYED 27 DEC 18

Hi Adrian and all,

Revised estimate is attached and B4 paint photographs is attached.

Please confirm repair cost of \$17,929.36 @ 16 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMC 8598 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1442/2018/MAS

24 April 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMC 8598 U, Audi A5 Cab 2.0 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMC 8598 U**, claimant, **Xiao Chao International Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85013693 – S\$14,262.42
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMC 8598 U



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6346 2222
Main Telefax: 6471 2731

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6346 2222
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408711
Telephone: 6346 2111

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6346 2222
6471 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 14:58

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013693 Date : 17/04/2019 Order : SMC8598U Term : 30	Account: A0006 IT 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SMC8598U (V 37808) Regn Date: 21/07/2018 Mileage: 1985 WIP No.: 36912
Model: A5 CABRIOLET 2.0 TFSI S tronic Chassis: WAUZZZF5XJN016115 Engine: CVK 059721 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (11)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-4600.00	1.00	-4,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR WIRE HARNESS, RELAY, FUSE BOXES, AUDIO EQUIPMENT, RHS REAR WINDOW AND LIFTING MECHANISM, RHS TRIM, LUGGAGE COMPARTMENT TRIMS	1600.00	1.00	1,600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL CONVERTIBLE TOP, COMPLETE WITH FRAME, HYDRAULIC SYSTEM ASSY, STORAGE BOX, ETC	1800.00	1.00	1,800.00
S	BODYWORK	M: TO DISMANTLE LHS DOOR, LHS SIDE MEMBER TRIM,	3500.00	1.00	3,500.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6886 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6886 2223
Telefax: 6475 1023

Ubi Service Centre
35 Ubi Road 1
Singapore 408722
Telephone: 6386 2223
Telefax: 6881 1122

Customer Service
Service Appointment
Your Breakdown Service
Email
6886 2223
6828 1233
customers.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 14:58

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013693 Date : 17/04/2019 Order : SMC8598U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SMC8598U (V 37806) Regn Date: 21/07/2018 Mileage: 1985 WIP No.: 36912
Model: R5 CABRIOLET 2.0 TFSI S tronic Chassis: WAUZZZF5XJN016115 Engine: CVK 059721 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER AND SILL PANEL. RENEW LHS DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED M:	2400.00	1.00	2,400.00
S	BODYWORK	TO RESPRAY LHS DOOR, DOOR HANDLE, LHS SIDE MEMBER TRIM, LHS REAR FENDER, SILL PANEL AND END PANNELLING. TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT M:	280.00	1.00	280.00
S	BODYWORK	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT M:	384.00	1.00	384.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	780.00	1.00	780.00
X	ABW7809837	TO SUPPLY ACRYLIC SEALER, CAVITY MAX, STONE CHIP TREATMENT AND METAL FILLER POWDER (A) (Ger) SUBPART 31/1 Less 020%	1.00	4049.00	3,239.20
X	ABW6831051B	(A) (Ger) DOOR 31/12/2 Less 020%	1.00	2446.00	1,956.80
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6346 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
95 Ubi Road 1
Singapore 408095
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg
6346 2323
6426 1281

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 3 14:58

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013693 Date : 17/04/2019 Order : SMC8598U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SMC8598U (V 37888) Regn Date: 21/07/2018 Mileage: 1985 WIP No.: 36912
Model: RS CABRIOLET 2.0 TFSI 5 tronic Chassis: WAUZZZF5XJN016115 Engine: CVK 059721 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (11)

		Details		Qty	Unit Price	Amount
X	ABW0601025AK	(A) (SK) WHEEL 18" 31/	Less 020%	1.00	934.00	747.20
X	ABW6853603A PUZ	TRIM	Less 020%	1.00	138.00	110.40
X	ABW6837911	SEAL	Less 020%	1.00	191.50	153.20
X	ABW6853373 989	(A) (Ger) SCUFF PLAT 3	Less 020%	1.00	164.00	131.20
X	ABW0837205	HANDLE	Less 020%	1.00	32.80	26.24
X	ABW6898903A	ADHES. TAPE	Less 020%	1.00	181.50	145.20
X	ABW6898909	SECUR. SET	Less 020%	1.00	111.00	88.80
X	ASG0010025J	STICKER	Less 020%	1.00	20.90	16.72
X	AN 91233601	NUT	Less 020%	4.00	1.00	3.20
X	AN 10621301	NUT	Less 020%	5.00	1.80	7.20

Parts 6,625.36
Labour 0.00
Sublet 11,304.00
Menus 0.00
Lubricant 0.00

Sub-Total 13,329.36
7% GST 933.06
Grand Total 14,262.42



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMC 8598 U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1442/2018/JE
31st January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 CAB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF5XJN016115
Vehicle Regn No. : SMC 8598 U
Vehicle Mileage : 1985 KM
Vehicle Owner : Xiang Chao International Pte Ltd
Certificate No : 1800080666
Own Damage Excess : S\$4,922.00 (include 7% GST)
Accident Date : 19/12/2018
Place : Plus 20 Cecil Street (S) 049705
Repair Cost : S 14,262.42
WIP No. : 36912
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number: **S90775211**
 Name: **CHAI SUK THENG**
 Birth Date: **13 Mar 1990**
 Issue Date: **03 Sep 2018**

002841450C

REPUBLIC OF SINGAPORE


 IDENTITY CARD NO. **S90775211**


Name: **CHAI SUK THENG**
蔡淑婷
 Race: **CHINESE**
 Date of birth: **13-03-1990** Sex: **F**
 Country/Place of birth: **MALAYSIA**

S90775211

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight ≤ 3000kg with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight ≤ 2500kg	03 Sep 2018

NP 428A

Licence No: S90775211

9340286



 NRIC No: **S90775211**

Nationality: **MALAYSIAN**
 Date of issue: **11-08-2014**
APT BLK 308A PUNGOL PLACE #05-41
SINGAPORE 821308
 NRIC No: **S90775211** Date: **03/05/2018**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : XIANG CHAO INTERNATIONAL PTE LTD
Period of Insurance : 21 Jul 2018 To 20 Jul 2020
Engine No. : CVK059721
Chassis No. : WAUZZZF5XJN016115

Vehicle No. : SMC8598U
Policy No. : 1800080666
Endorsement No. :
Issued Date : 24 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A5 CABRIOLET 2.0 TFSI (DESIGN)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2018
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PAF** : Yes

Person or Classes of Persons Entitled to Drive*

Any person who is driving on the Policyholder's order or with their permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add. 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 5G Mobile App. Simply search and download "AIG 5G" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125280

PREMIUM LEASING - NJE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Chang Chang Chen

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Dec 2018		28 Dec 2018 11:07 Edit Adj Rpt	S\$17,929.36 Edit Estimates	S\$17,929.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS																								
Insured: XIANG CHAO INTERNATIONAL PTE LTD, Co. Reg. No.: 201820675Z, Tel: +6582238267 Vehicle Reg. No.: SMC8598U Date of Loss: 19/12/2018 11:00 - :59 [4 Months and 28 Days From LTA Reg Date (Man Yr)] Claim Type: OD / 8077477981SG Policy/Cover Note No.: 1800080666 (Comprehensive) Excess: S\$4,600.00 Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/01/2019] Driver/Custodian: CHAI SUK THENG (28 / Female), NRIC: S90775211, Tel: +6582238267 Email: CHAIST@XIANGCHAO.COM.SG																								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail - AIG_SG (08/04/2019): Alert - Adj Mandate Approved (S\$17929.36) - SMC8598U - Claim Handler: Mohd Zaway... - AIG_SG (21/01/2019): Alert - Adj Mandate Maintained - SMC8598U - Claim Handler: Mohd Zawaye, Norsazan... - AIG_SG (28/12/2018): Alert - Adj Mandate Approved (S\$16285.00) - SMC8598U - Claim Handler: Mohd Zaway... - AIG_SG (28/12/2018): SMC8598U / OD / 19/12/2018 / Coverage & Excess update																								
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SMC8598U (8077477981SG)
 OD
 Dec 19 2018 11:30AM
 [XIANG CHAO INTERNATIONAL PTE LTD]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	28/12/18 11:49	Adjuster Immediate Advice													Load HTM			
2	17/01/19 16:00	Adjuster Immediate Advice													Load HTM			
3	13/03/19 17:05	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
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2	28/12/18 11:29	General View													Load JPG			
3	28/12/18 11:29	General View													Load JPG			
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33	31/01/19 09:45	Reinspection Photo													Load JPG			

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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35	31/01/19 09:45	Reinspection Photo	 Load JPG	☒
36	31/01/19 09:45	Reinspection Photo	 Load JPG	☒
37	31/01/19 09:45	Reinspection Photo	 Load JPG	☒
38	31/01/19 09:45	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/12/18 11:33	Singapore Accident Statement	 Load PDF	
2	28/12/18 11:33	Driver's Driving License	 Load PDF	
3	28/12/18 11:35	Certificate of Insurance	 Load PDF	
4	28/12/18 11:40	MARK ESTIMATE	 Load PDF	
5	17/01/19 16:02	SURVEYOR'S MARKING	 Load PDF	
6	13/03/19 17:02	SURVEYOR'S MARKING	 Load PDF	
7	29/04/19 17:49	Workshop Invoice	 Load PDF	
8	29/04/19 17:49	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/12/18 17:38	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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2	20/12/18 17:35	Accident Photo	 Load JPG	☒
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11	20/12/18 17:35	Accident Photo	 Load JPG	☒
12	20/12/18 17:35	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/12/18 17:28	Sketch Plan	 Load JPG	☒
2	20/12/18 17:28	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18023235/AVD3E2

Date: 30/04/2019

REFERENCE

Insured/Claimant: XIANG CHAO INTERNATIONAL PTE LTD

Policy No: 1800080666

Date of Loss: 19/12/2018

Nature of Claim: OD

Claim No: 8077477981SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMC8598U	Engine No:	CVK059721
Make & Model:	AUDI A5, 2.0 (A)	Chassis No:	WAUZZZF5XJN016115
Reg. Date:	21/07/2018 (Man. Year: 2018)	Odometer:	1900 km
Colour:	Blue		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$215,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,445.00	7,405.36	4,039.64	35.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,724.00	10,524.00	5,200.00	33.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,169.00	17,929.36	9,239.64	34.01
- Excess (S\$)	4,600.00	4,600.00	0.00	0.00
(S\$)	22,569.00	13,329.36	9,239.64	40.94
+ GST 7.00/7.00% (S\$)	1,579.83	933.06	646.77	40.94
Nett Amount (S\$)	24,148.83	14,262.42	9,886.41	40.94

INSPECTION

Date of Assignment: 28/12/2018

Date Inspected: 27/12/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 16.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - LH	Dented	2,446.00 FS	*1,956.80 FS
2	2		*FRONT DOOR OUTER DOOR SEAL	Necessary	383.00 FS	*153.20 FS
3	1		*FRONT DOOR TRIM - LH	Necessary	138.00 FS	*110.40 FS
4	1		*FRONT DOOR CATCH	Not Necessary	92.00 FS	*- FS
5	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
6	1		*FRONT DOOR ATTACHMENT PARTS (NPA)	Not Necessary	0.00 FS	*- FS
7	1		*FRONT DOOR HANDLE TRIM PLATE - LH	Not Necessary	48.00 FS	*- FS
8	1		*FRONT DOOR HANDLE TRIM CHROME - LH	Not Necessary	119.00 FS	*- FS
9	1		*FRONT DOOR HANDLE - LH	Cut	33.00 FS	*26.24 FS
10	1		*FRONT DOOR HANDLE MOUNTING BAR - LH	Not Necessary	143.00 FS	*- FS
11	1		*SECTIONAL PART - SIDE PANEL - REAR LH	Dented	4,049.00 FS	*3,239.20 FS
12	1		*SILL TRIM STRIP SATIN BLACK - LH	Necessary	164.00 FS	*131.20 FS
13	1		*SIDE MEMBER TRIM - LH	Repair	723.00 FS	*- FS
14	1		*ATTACHMENT PARTS DOR SIDE MEMBER TRIM	Necessary	111.00 FS	*88.80 FS
15	1		*SIDE MEMBER TRIM ADHESIVE TAPE	Necessary	182.00 FS	*145.20 FS
16	2		*SOUND ABSORBER (SELF ADHESIVE)	Not Necessary	216.00 FS	*- FS
17	1		*REAR ALUMINIUM RIM - LH	Cut	934.00 FS	*747.20 FS
18	4		*RUBBER VALVE	Not Necessary	20.00 FS	*- FS
19	1		*STICKER WITH PICTOGRAM FOR AIRBAG / CHILD SEAT	Necessary	21.00 FS	*16.72 FS
20	1		*ARCYLIC SEALER	Necessary	180.00 FS	*180.00 FS
21	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
22	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
23	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
24	1		*SUNDRIES	Necessary	800.00 FS	*10.40 FS
Total Parts (S\$)					11,445.00	7,405.36

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER LHS DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO REMOVE AND REINSTALL REAR PARKING AID	New	280.00	280.00
3	TO REMOVE AND REINSTALL REAR WIRE HARNESS, RELAY, FUSE BOXES, AUDIO EQUIPMENT, RHS REAR WINDOW AND LIFTING MECHANISM, RHS TRIMS, LUGGAGE COMPARTMENT TRIMS	New	1,600.00	1,600.00
4	TO REMOVE AND REINSTALL CONVERTIBLE TOP, COMPLETE WITH FRAME, HYDRAULIC SYSTEM ASSY, STORAGE, BOX, ETC	New	1,800.00	1,800.00
5	TO DISMANTLE LHS DOOR, LHS SIDE MEMBER TRIM, REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER AND SILL PANEL. RENEW LHS DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	New	6,300.00	3,500.00
6	TO RESPRAY LHS DOOR, DOOR HANDLE, LHS SIDE MEMBER TRIM, LHS REAR FENDER, LHS SILL PANEL, DOOR ENTRANCE, DRAIN PANEL AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	4,800.00	2,400.00
7	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
Gross Labour Cost (S\$)			15,724.00	10,524.00

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< END OF ESTIMATES >