

# NATIONAL Assessment Centre Services

(wef 1 Jan 05) MNA118/16551

|                           |                                          |                       |                |
|---------------------------|------------------------------------------|-----------------------|----------------|
| Date In: 27/12/18 - 19:32 | Job description                          | Date & Time Completed | Done by        |
| Ref No: NA/14C18023230/24 | SAS e-filing                             |                       |                |
| Veh No: 68243627          | E-mail (within 3hrs, AIC 2hrs)           |                       |                |
| D.O.A: 26/12/18 - 18:00   | i-Motor Claim Form                       | MM/1025456001         | 27/12/18 20:02 |
| OD TP Reporting Only      | i-Motor W/O (Within: OD 2hrs, TP 4hrs)   |                       |                |
|                           | i-Photo Uploaded                         |                       |                |
| TP Insurer:               | Assessment/Survey Report                 |                       |                |
|                           | Ass't Report by Fax / Hand to Owner/Wksp |                       |                |

Preferred Wksp / INC Assign Wksp / QW: ( ) Tel: ( ) Fax: ( )

TP Particulars: Vch No: 68243627 INC ( ) / Non-INC ( )

Owner / Driver: ( ) Tel: ( )

Policy No: ( ) Period: ( ) Cover Type: ( )

Confirmed by: ( ) Date: ( ) Time: ( )

Insured/Driver Liability: ( ) % [Note-Est Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: (\$ ) Loading: \$1,000 ( ) / \$2,000 ( )

General Remarks: ( )

( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ); Invoice: YES ( ) / NO ( ); Towing Co: ( )

Remarks: (INC hotline: 6788 6616) Date & Time Completed Done by

1) Apply for Transport Allowance ( ) / Courtesy Car ( )

2) QC Check / Post Repair Inspection ( )

3) Upload Resurvey Photo [Repair Cost > \$3000] ( )

Injury: ( )

Date/Time Actions

| Invoice Preparation Checklist                   |             | Am't (\$) | Am't (\$) |
|-------------------------------------------------|-------------|-----------|-----------|
|                                                 |             | Est Bill  | Add Bill  |
| 1) AR: Accident Reporting (\$30);               |             |           |           |
| 2) DA: Damage Assessment (\$100); INC (\$80)    |             |           |           |
| 3) TF: Towing Fee \$40/\$45                     |             |           |           |
| 4) FT: Follow-Through Survey \$120              |             |           |           |
| 5) FT: Follow-Through Survey (Resurvey) \$30    |             |           |           |
| For claiming against INC Only (wef 10 Jan 2005) |             |           |           |
| 6) TR: Re-inspection \$75                       |             |           |           |
| 7) N1: Idac DA + SMRT Survey \$160              |             |           |           |
| 8) NTUC Additional Services:                    |             |           |           |
| OP*                                             |             |           |           |
| *N5: Courtesy Car / Tpl Allowance \$5           |             |           |           |
| *N6: Repair Co-ordination \$10                  |             |           |           |
| *N7: Post Repair Inspection \$25                |             |           |           |
| *N8: DV / Collect Excess Coordination \$3       |             |           |           |
| TP (N11): TP (Non INC) against INC \$20         |             |           |           |
| 9) N12: Idac Mobile \$0                         |             |           |           |
| Invoice dated                                   | Fee Charged |           |           |
| Invoice dated                                   | Fee Charged |           |           |

Claimant's Particulars:

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:

Ref 1:

Ref 2 / 3:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT                                                           |                                          |
|------------------------------------------------------------------------------|------------------------------------------|
| Date Of Report                                                               | 27/12/2018 19:32                         |
| Date Of Accident                                                             | 26/12/2018 18:00                         |
| Exact Location Of Accident                                                   | CITY SQUARE MALL LOADING / UNLOADING BAY |
| Country/State of Loss                                                        | SINGAPORE                                |
| DETAILS OF OWN VEHICLE                                                       |                                          |
| Vehicle Registration Number                                                  | GBG4362T                                 |
| <b>Insured/Policyholder</b>                                                  |                                          |
| Name Of Registered Owner                                                     | LIFE IS ...                              |
| Co Reg No                                                                    | 53241659K                                |
| Email Address                                                                | NOEMAIL                                  |
| Mobile Phone No                                                              | (LOCAL) +65-97468360                     |
| Alternative Phone No                                                         | OFFICE-97468360                          |
| <b>Vehicle Particulars</b>                                                   |                                          |
| Manufacturer                                                                 | FIAT                                     |
| Model                                                                        | DOBLO CARGO MAXI 1.6 MTJ 6MT GLAZE       |
| Exact Purpose for which vehicle was being used at time of accident           | WORKING                                  |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                                       |
| If No, Please state action to be taken                                       | THIRD PARTY                              |
| Vehicle Category                                                             | COMMERCIAL VEHICLE                       |
| <b>Insurance Company</b>                                                     |                                          |
| Name of Insurance Company                                                    | NTUC INCOME INSURANCE CO-OPERATIVE LTD   |
| Type Of Coverage                                                             | COMPREHENSIVE                            |
| Fleet Policy                                                                 | NO                                       |
| Policy Number                                                                | 5101818334                               |
| Cover Note Number                                                            |                                          |
| <b>Driver</b>                                                                |                                          |
| Name of Driver                                                               | LEE YANG WEN (LI YANGWEN)                |
| NRIC No                                                                      | S7904858E                                |
| Date Of Birth                                                                | 23/02/1979                               |
| Occupation                                                                   | OUTDOOR                                  |
| Date Of Driving Pass                                                         | 07/08/2006                               |
| Driving Experience                                                           | 12 YEARS AND 4 MONTHS                    |
| Gender                                                                       | MALE                                     |
| Mobile Number                                                                | (LOCAL) +65-97468360                     |
| Fax Number                                                                   |                                          |
| Contact Number                                                               | OFFICE-97468360                          |
| EMail Address                                                                | NOEMAIL                                  |

|                                                     |                                   |
|-----------------------------------------------------|-----------------------------------|
| Address                                             | BLK 676B PUNGGOL DRIVE<br>#11-716 |
| Postcode                                            | 822676                            |
| Was driver an employee of the Insured's Company     | YES                               |
| If No, Relationship of the Driver with the Insured  |                                   |
| Vehicle Registration Number of Driver's Own Vehicle | -                                 |
|                                                     | -                                 |
|                                                     | -                                 |
| Insurance Company of Driver's Own Vehicle           | -                                 |
|                                                     | -                                 |
|                                                     | -                                 |

#### General Information of the Accident

|                    |                                                 |
|--------------------|-------------------------------------------------|
| Type Of Accident   | HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED |
| Weather Conditions | CLEAR                                           |
| Road Surface       | DRY                                             |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          |     |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 0   |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER TO STATEMENT.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                    |
|-------------------------------------|--------------------|
| Vehicle Registration Number         | GBF8819Y           |
| Vehicle Make/Model/Colour           |                    |
| Details Of Properties               |                    |
| Vehicle Category                    | COMMERCIAL VEHICLE |
| Name of Driver                      | SHAKE MD JAMAL     |
| NRIC/Passport Number                | G6509768R          |
| Contact Number                      | 82287818           |
| Address                             |                    |
| Postcode                            |                    |
| Insurance Company Name              |                    |
| Nature Of Damage                    |                    |
| No. Of Passenger (Including Driver) |                    |

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

*Life Is...*

Business Registration: 53241659K

Contact: 97468360

Email: [enquiries.lifels@gmail.com](mailto:enquiries.lifels@gmail.com)

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

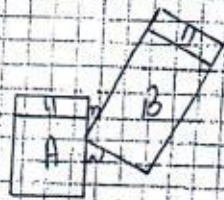
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# SKETCH PLAN



A: 666 43627

B: 666 88184

Loading / Unloading  
bay of City Square Mall

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My vehicle was parked at the loading / unloading bay of City Square Mall. No one was inside the vehicle as I went to deliver my stock. Half way through, I received a phone call from the driver of vehicle (B) saying that he had collided onto my vehicle while reversing. As such, I went back down to check. I saw that there was damages on the front portion of my vehicle. I then exchange particulars with the driver.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Life Insurance*

Business Registration: 53241659K  
Policyholder's Name: 9748250  
Date & Time: 2/11/2011  
Email: enquiries.lifeis@gmail.com

CHARMS Sketch Plan Form v.1

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- ❖ Complete and submit this form to the individual insurance authorised reporting centre.
- ❖ Please report correctly on the details of the accident to speed up the claim process.
- ❖ This form must be filled up by the policy holder and/or authorised driver.
- ❖ Information provided must be as fruitful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- ❖ The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- ❖ Any false reporting may be referred to the traffic police department for investigation.

### Accident details

|                            |                                                 |
|----------------------------|-------------------------------------------------|
| Date and time of accident  | Date: 26 Dec 2018 (DD/MM/YY) Time: 1800 (HH:MM) |
| Exact location of accident | Loading / unloading bay of City Square Mall     |

### Details of vehicle

|                                                    |                                  |                                                |                                                                                                                       |
|----------------------------------------------------|----------------------------------|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Vehicle registration number                        | G66 H362T                        |                                                |                                                                                                                       |
| Vehicle make and model                             | Flat D0610                       |                                                |                                                                                                                       |
| Type of vehicle                                    | Saloon <input type="checkbox"/>  | MPV <input type="checkbox"/>                   | CRV <input type="checkbox"/> Van <input checked="" type="checkbox"/>                                                  |
|                                                    | Lorry <input type="checkbox"/>   | Bus <input type="checkbox"/>                   | Motorcycle <input type="checkbox"/> Others: _____                                                                     |
| Vehicle category                                   | Private <input type="checkbox"/> | Commercial <input checked="" type="checkbox"/> | Motorcycle <input type="checkbox"/>                                                                                   |
| Purpose of using at said time                      | Delivery                         |                                                |                                                                                                                       |
| Are you claiming under your own insurance company? | Yes <input type="checkbox"/>     | No <input checked="" type="checkbox"/>         | If no, please select:<br>Third part claim <input checked="" type="checkbox"/> Reporting only <input type="checkbox"/> |

### Insurance information

|                   |                                                                                                                                      |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Insurance company | NTUC                                                                                                                                 |
| Policy number     | 5101818334                                                                                                                           |
| Type of policy    | Comprehensive <input checked="" type="checkbox"/> Third party fire & theft <input type="checkbox"/> TP only <input type="checkbox"/> |

### Insured / Policy holder

|                              |            |                               |                                 |
|------------------------------|------------|-------------------------------|---------------------------------|
| Name                         | Lee IS ... | Male <input type="checkbox"/> | Female <input type="checkbox"/> |
| NRIC / Fin / Passport number | 52241659K  |                               |                                 |
| Contact                      | 9746 8360  |                               |                                 |
| Address                      |            |                               |                                 |

### Driver

Same as insured above ☐ (skip to D.O.B)

|                              |                                                      |                                             |                                 |
|------------------------------|------------------------------------------------------|---------------------------------------------|---------------------------------|
| Name                         | Lee Yung Wen                                         | Male <input checked="" type="checkbox"/>    | Female <input type="checkbox"/> |
| NRIC / Fin / Passport number | S7904852E                                            |                                             |                                 |
| Contact                      | 9746 8360                                            |                                             |                                 |
| Address                      | Block 676B, Raffles Drive<br>#11-716 Singapore 22676 |                                             |                                 |
| Email address                | enquiries.leeis@gmail.com                            |                                             |                                 |
| Date of birth                | 53 Feb 1979                                          |                                             |                                 |
| Occupation                   | Indoor <input type="checkbox"/>                      | Outdoor <input checked="" type="checkbox"/> |                                 |
| Driving date pass            | 7/8/2016                                             |                                             |                                 |

### General information of the accident

|                                                  |                                                                                          |
|--------------------------------------------------|------------------------------------------------------------------------------------------|
| Was driver an employee of the insured's company? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>                      |
| Accident captured by camera?                     | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>                      |
| Weather condition                                | Clear <input checked="" type="checkbox"/> Raining <input type="checkbox"/> Others: _____ |
| Road surface                                     | Dry <input checked="" type="checkbox"/> Wet <input type="checkbox"/>                     |
| No of passenger                                  | <input type="radio"/> (Inclusive of driver)                                              |

#### Passenger 1

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| Name   | _____                                                                    |
| Gender | Male <input type="checkbox"/> Female <input checked="" type="checkbox"/> |

#### Passenger 2

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| Name   | _____                                                                    |
| Gender | Male <input type="checkbox"/> Female <input checked="" type="checkbox"/> |

#### Passenger 3

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| Name   | _____                                                                    |
| Gender | Male <input type="checkbox"/> Female <input checked="" type="checkbox"/> |

#### Passenger 4

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| Name   | _____                                                                    |
| Gender | Male <input type="checkbox"/> Female <input checked="" type="checkbox"/> |

#### Passenger 5

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| Name   | _____                                                                    |
| Gender | Male <input type="checkbox"/> Female <input checked="" type="checkbox"/> |

#### Passenger 6

|        |                                                                          |
|--------|--------------------------------------------------------------------------|
| Name   | _____                                                                    |
| Gender | Male <input type="checkbox"/> Female <input checked="" type="checkbox"/> |

### Other information

|                            |                                                                     |
|----------------------------|---------------------------------------------------------------------|
| Was anybody injured?       | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Was other vehicle damaged? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |

### Details of police action

|                     |                                                                                                                |
|---------------------|----------------------------------------------------------------------------------------------------------------|
| Reported to police? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If yes, please state which police station. |
| Police station name | _____                                                                                                          |

**Third party vehicle 1**

|                              |                       |
|------------------------------|-----------------------|
| Name                         | (Myrool iHe Hel)      |
| Contact number               | Shake Mol Jamel       |
| NRIC / Fin / Passport number | 8228 7818 (Mr Ah Man) |
| Vehicle registration number  | G 6509768R.           |
| Vehicle make model           | G6P88194              |

**Third party vehicle 2**

|                              |  |
|------------------------------|--|
| Name                         |  |
| Contact number               |  |
| NRIC / Fin / Passport number |  |
| Vehicle registration number  |  |
| Vehicle make model           |  |

**Third party vehicle 3**

|                              |  |
|------------------------------|--|
| Name                         |  |
| Contact number               |  |
| NRIC / Fin / Passport number |  |
| Vehicle registration number  |  |
| Vehicle make model           |  |

**Third party vehicle 4**

|                              |  |
|------------------------------|--|
| Name                         |  |
| Contact number               |  |
| NRIC / Fin / Passport number |  |
| Vehicle registration number  |  |
| Vehicle make model           |  |

**Third party vehicle 5**

|                              |  |
|------------------------------|--|
| Name                         |  |
| Contact number               |  |
| NRIC / Fin / Passport number |  |
| Vehicle registration number  |  |
| Vehicle make model           |  |

**Third party vehicle 6**

|                              |  |
|------------------------------|--|
| Name                         |  |
| Contact number               |  |
| NRIC / Fin / Passport number |  |
| Vehicle registration number  |  |
| Vehicle make model           |  |

**Witness 1**

|      |  |
|------|--|
| Name |  |
|------|--|

**Witness 2**

|      |  |
|------|--|
| Name |  |
|------|--|

**Injured person 1**

|                                                |                              |                             |
|------------------------------------------------|------------------------------|-----------------------------|
| Name                                           |                              |                             |
| Injuries sustained                             |                              |                             |
| Which vehicle person in?                       |                              |                             |
| Were seat belts worn?                          | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Was injured conveyed to hospital by ambulance? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

**Injured person 2**

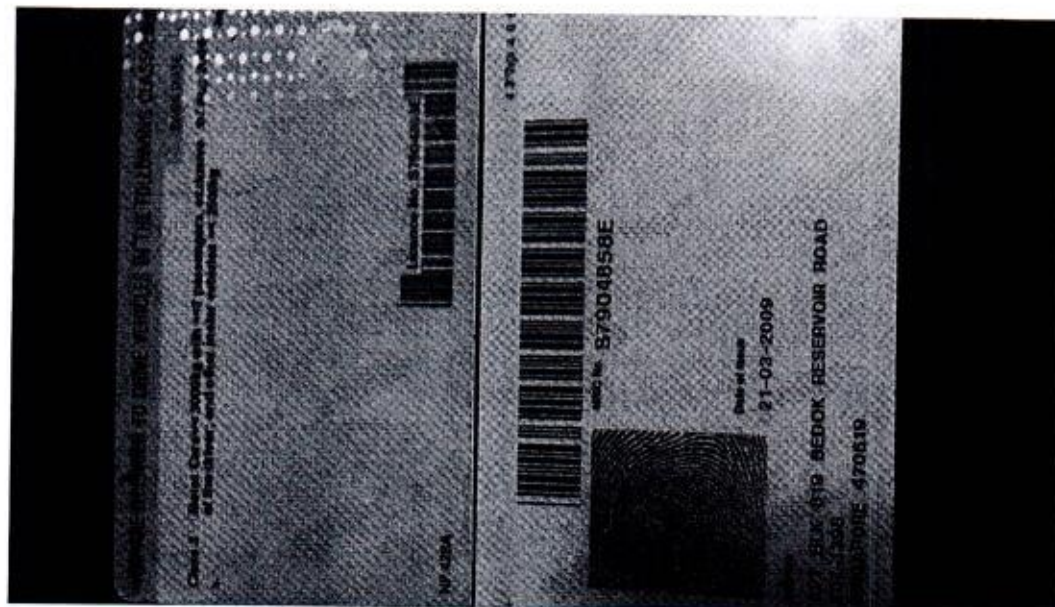
|                                                |                              |                             |
|------------------------------------------------|------------------------------|-----------------------------|
| Name                                           |                              |                             |
| Injuries sustained                             |                              |                             |
| Which vehicle person in?                       |                              |                             |
| Were seat belts worn?                          | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Was injured conveyed to hospital by ambulance? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

**Injured person 3**

|                                                |                              |                             |
|------------------------------------------------|------------------------------|-----------------------------|
| Name                                           |                              |                             |
| Injuries sustained                             |                              |                             |
| Which vehicle person in?                       |                              |                             |
| Were seat belts worn?                          | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Was injured conveyed to hospital by ambulance? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

**Injured person 4**

|                                                |                              |                             |
|------------------------------------------------|------------------------------|-----------------------------|
| Name                                           |                              |                             |
| Injuries sustained                             |                              |                             |
| Which vehicle person in?                       |                              |                             |
| Were seat belts worn?                          | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Was injured conveyed to hospital by ambulance? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |



Policy Number: S101818334

Period of Insurance refers to the period of insurance which your vehicle is insured under this policy as shown in the schedule or certificate of insurance.

Policy refers to this policy, your application form, your declarations, the schedule, the certificate of insurance and any endorsements we have issued under this policy.

Policyholder, you or your refers to the person named in the certificate of insurance and under whose name this policy has been issued.

We, our, us or Income refers to NTUC Income Insurance Co-operative Limited.

Your vehicle refers to the vehicle which is described in the schedule or certificate of insurance.

## G Endorsements

The following endorsements apply when the endorsement number is shown in the schedule under the heading 'Endorsement Operative'.

**M1 Third party cover**  
We are only legally responsible under section 2 of the policy. Section 1 of the policy does not apply.

**M2 Third party fire and theft**  
We are legally responsible under section 1 of the policy only for loss or damage by fire or theft of your vehicle. We are also legally responsible under section 2 of the policy.

**M3 COE and PARF value cover**  
If you need to claim for theft or total loss, we are not legally responsible for the residual value of the COE or PARF value of your vehicle at the time of loss.

**M7 Vehicle repairs at your preferred workshop**  
You can repair your vehicle at your preferred workshop.



## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1969  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: S101818334

Cover: Comprehensive

1. Index mark and Registration Number of Vehicle

: GBG4362T

2. Chassis Number

: ZFA26300006595062

3. Name of Policyholder

: LIFE IS ...

4. Effective Date of Insurance

: 08 Aug 2018

5. Expiry Date of Insurance

: 07 Aug 2019

6. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

7. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

(b) Use for the carriage of passengers or goods in connection with the Policyholder's business.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

# Limitations rendered Inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: S\$600

EXCESS (SECTION 2)

: N/A

WINDSCREEN EXCESS

: S\$100

INSURE WITH CODE

: YES

HIRE PURCHASE COMPANY

: GOLDBELL FINANCIAL SERVICES PTE LTD

SUM INSURED

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

(We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia))

Agency

: AUTOSHIELD PTE. LTD. (00000573469)

Date of Issue

: 11 Jul 2018 17:30 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

**Policy Owners' Protection Scheme**  
This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact Income or visit the GIA/LIA or SDIC websites ([www.gia.org.sg](http://www.gia.org.sg) or [www.lia.org.sg](http://www.lia.org.sg) or [www.sdlic.org.sg](http://www.sdlic.org.sg)).

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

Policy No.  Date of Accident

Vehicle No. (For Motor)  Certificate Number

| Select                | Policy No. | Certificate Number | Policyholder Name | Policyholder NRIC | Product | Cover Type    | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|-----------------------|------------|--------------------|-------------------|-------------------|---------|---------------|-------------|----------------|---------------|-------------|
| <input type="radio"/> | 5101818334 |                    | LIFE IS ...       | 53241659K         | GCV     | Comprehensive | GBG4362T    | GBG4362T       | 08/08/2018    | 07/08/2019  |

 Policy Information

|                                  |                                                                 |                   |                  |                   |                  |
|----------------------------------|-----------------------------------------------------------------|-------------------|------------------|-------------------|------------------|
| Policy No.                       | 5101818334                                                      | Policyholder Name | LIFE IS ...      | Policyholder NRIC | 53241659K        |
| Certificate No.                  |                                                                 |                   |                  |                   |                  |
| Address                          | BLK 676B #11-716 PUNGGOL DRIVE WATERWAY BROOKS SINGAPORE 822676 |                   |                  |                   |                  |
| Product Name                     | COMMERCIAL VEHICLE INSURANCE Plan                               |                   |                  | Group Policy Flag | N                |
| Policy Issue Date                | 11/07/2018                                                      | Effective Date    | 08/08/2018 00:00 | Expiry Date       | 07/08/2019 23:59 |
| Excess Type                      | All Claims Excess                                               |                   |                  |                   |                  |
| Third Party Excess               | 0                                                               | Own damage Excess | 600              | Windscreen Excess | 100              |
| Additional Excess                | OS Premium 0                                                    |                   |                  |                   |                  |
| Outside Singapore OD Excess      | Outside Singapore TP Excess                                     |                   |                  |                   |                  |
| Young/Inexperience Driver Excess |                                                                 |                   |                  |                   |                  |
| Agent                            | AUTOSHIELD PTE. LTD.                                            | Agent Tel.        | 63850777         | GST Flag          | Y                |
| Co-insurance Flag                | No                                                              |                   |                  |                   |                  |
| Open Policy Info                 |                                                                 |                   |                  |                   |                  |
| Certificate Info                 |                                                                 |                   |                  |                   |                  |

 Policyholder Mailing Address

|           |                  |                       |                   |           |                 |
|-----------|------------------|-----------------------|-------------------|-----------|-----------------|
| Address 1 | BLK 676B #11-716 | Address 2             | PUNGGOL DRIVE     | Address 3 | WATERWAY BROOKS |
| Address 4 | SINGAPORE 822676 | Address Type          | Singapore address | Post Code | 822676          |
| Unit No.  | 11-716           | Related Policy Number | 5101818334        |           |                 |

 Insured Object: GBG4362T

 Endorsements

| Sequence | Date of Endorsement | Endorsement Type | Endorsement Status | Endorsement Content |
|----------|---------------------|------------------|--------------------|---------------------|
|----------|---------------------|------------------|--------------------|---------------------|

Continue

Cancel

## Claim Handling

Exit

Accident MT/1025456

|                                         |                                                               |                               |                                                               |                        |                       |
|-----------------------------------------|---------------------------------------------------------------|-------------------------------|---------------------------------------------------------------|------------------------|-----------------------|
| Policy No.                              | 5101818334                                                    | Vehicle No.                   | GBG4362T                                                      | GST Registration No.   |                       |
| Certificate No.                         |                                                               |                               |                                                               |                        |                       |
| Policyholder Name                       | LIFE IS ...                                                   | Cover Type                    | Comprehensive                                                 | Policyholder NRIC      | 53241659K             |
| Product Code                            | COMMERCIAL VEHICLE INSURANCE                                  | Contact No.(Office)           | 0                                                             | Loading                | 0                     |
| Contact No.(Mobile)                     | 97468360                                                      | Special Remark                |                                                               | Contact No.(Home)      | 0                     |
| Email Address                           |                                                               | TCA                           | <input checked="" type="radio"/> No <input type="radio"/> Yes | eCode                  | 1                     |
| KPK                                     | <input checked="" type="radio"/> No <input type="radio"/> Yes | NCD Entitlement(%)            | 10                                                            | eCode Reason           |                       |
| NCD Protection                          | No                                                            |                               |                                                               | Private Hire           | No                    |
| <b>Accident Details</b>                 |                                                               |                               |                                                               |                        |                       |
| Report Date                             | 27/12/2018 20:00                                              | Accident Report Within 24 hrs | Yes                                                           | Accident Type          | Damaged whilst parked |
| Date of Accident                        | 26/12/2018                                                    | Time of Accident hh:mm        | 18:00                                                         | Country of Accident    | Outside Singapore     |
| Reporting Centre                        |                                                               | Orange Force                  |                                                               | ICM No.                |                       |
| Accident Location                       | CITY SQUARE MALL LOADING / UNLOADING BAY                      |                               |                                                               |                        |                       |
| <b>Excess</b>                           |                                                               |                               |                                                               |                        |                       |
| Own damage Excess                       | 600.00                                                        | Additional Excess             |                                                               | Windscreen Excess      | 100.00                |
| Unnamed Driver Excess                   |                                                               | Outside Singapore OD Excess   |                                                               |                        |                       |
| Third Party Excess                      | 0.00                                                          | Outside Singapore TP Excess   |                                                               |                        |                       |
| <b>Benefits</b>                         |                                                               |                               |                                                               |                        |                       |
| <b>GST Registered Information</b>       |                                                               |                               |                                                               |                        |                       |
| GST Registered                          | No                                                            | GST Registration Date         |                                                               | GST Status Verified    | No                    |
| GST Registration No.                    |                                                               |                               |                                                               |                        |                       |
| Modification History                    |                                                               |                               |                                                               |                        |                       |
| <b>Policyholder Mailing Address</b>     |                                                               |                               |                                                               |                        |                       |
| Address 1                               | BLK 676B #11-716                                              | Address 2                     | PUNGGOL DRIVE                                                 | Address 3              | WATERWAY BROOKS       |
| Address 4                               | SINGAPORE 822676                                              | Address Type                  | Singapore address                                             | Post Code              | 822676                |
| Unit No.                                | 11-716                                                        | Related Policy Number         | 5101818334                                                    |                        |                       |
| <b>DI Driver Info</b>                   |                                                               |                               |                                                               |                        |                       |
| Driver Name                             | Unnamed Driver                                                | Driver Type                   | Unnamed Driver                                                | Driver DOB             | 23/02/1979            |
| Unnamed driver Name                     | LEE YANG WEN (LI YANGWEN)                                     | Driver NRIC                   | S7904858E                                                     | Driving Experience     | 12                    |
| Register Date of Driver License         | 07/05/2006                                                    | Driver Age                    | 39                                                            | Contact No.(Home)      | 0                     |
| Contact No.(Mobile)                     | 97468360                                                      | Contact No.(Office)           | 0                                                             | Address 3              | WATERWAY BROOKS       |
| Address 1                               | BLK 676B                                                      | Address 2                     | PUNGGOL DRIVE                                                 | Post Code              | 822676                |
| Address 4                               | SINGAPORE 822676                                              | Address Type                  | Singapore address                                             |                        |                       |
| Unit No.                                | 11-716                                                        |                               |                                                               |                        |                       |
| Does he own a Singapore Registered car? | <input type="radio"/> Yes <input checked="" type="radio"/> No | Driver Vehicle No.            |                                                               | Driver Insurer Company |                       |
| <b>Declaration</b>                      |                                                               |                               |                                                               |                        |                       |
| Breathalyzer or Blood Test Reading?     | 0 mg                                                          | Any injury?                   | <input type="radio"/> Yes <input checked="" type="radio"/> No |                        |                       |
| Modification History                    |                                                               |                               |                                                               |                        |                       |

Claim 001 New

|                                                      |                                    |                         |                                  |                            |                  |
|------------------------------------------------------|------------------------------------|-------------------------|----------------------------------|----------------------------|------------------|
| Claim Type *                                         | OD-MX                              | Insured Name            | LIFE IS ...                      | Insured NRIC               | 53241659K        |
| Contact No.(Mobile)                                  | 98765432                           | Contact No.(Home)       |                                  | Contact No.(Office)        |                  |
| Email Address                                        |                                    | DI Vehicle Number       | GBG4362T                         | TP Vehicle Number          | GBF8819Y         |
| Claimant Type Claimant Type *                        | Please Select                      | Type of Benefit *       | Please Select                    |                            |                  |
| Claimant Name *                                      |                                    | Claimant NRIC *         |                                  |                            |                  |
| Claimant Address                                     |                                    |                         |                                  |                            |                  |
| Claim Description                                    | GBG4362T / GBF8819Y ON 26 Dec 2018 |                         |                                  |                            |                  |
| Preferred Workshop Contact No.                       |                                    | Insured Liability *     | Not at Fault                     | Name of Preferred Workshop |                  |
| Require Finalisation                                 | Yes                                | Preferred Repair Option | Preferred Workshop, Name unknown | GIA report                 | Received         |
| Date Registered                                      | 27/12/2018 20:02                   | Claim Close Date        |                                  | Date Received              | 27/12/2018 00:00 |
| Report Taken By                                      | Jackson                            |                         |                                  |                            |                  |
| <input checked="" type="checkbox"/> Print Ack letter |                                    |                         |                                  |                            |                  |
| Save Submit                                          |                                    |                         |                                  |                            |                  |

## Attachment

|                    |                                                               |               |                  |           |               |
|--------------------|---------------------------------------------------------------|---------------|------------------|-----------|---------------|
| Accident No.       | MT/1025456                                                    | Claim No.     | 001              |           |               |
| Last Doc. Received | <input checked="" type="radio"/> Yes <input type="radio"/> No | Upload Date   | 27/12/2018 20:03 |           |               |
| Path *             |                                                               | Category *    | Confidential     | Urgency * | Description * |
|                    | Browse... Clear                                               | Please Select | NO               | Normal    |               |
|                    | Browse... Clear                                               | Please Select | NO               | Normal    |               |
|                    | Browse... Clear                                               | Please Select | NO               | Normal    |               |
|                    | Browse... Clear                                               | Please Select | NO               | Normal    |               |

Browse...

Clear

Please Select

10

Normal

Browse...

Clear

Please Select

10

Normal

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Upload

**Attachment List**

| Attachment                                                                          | Uploaded By/Date                                                           | Category              | Urgency | Description                      | Msg Sent? (CO) | Action               |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------|---------|----------------------------------|----------------|----------------------|
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:03 | NRIC/ Driving License | Normal  | NRIC/ Driving License 2018-12-27 |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | SAS                   | Normal  | SAS 2018-12-27                   |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|    | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|   | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV) on 27 Dec 2018 20:02 | Photos                | Normal  | Photos 2018-12-27                |                | <a href="#">Edit</a> |

**Video List**

| Uploaded By/Date                                                                                                                                                                                                                                          | Folder Date | File Name | Source | Action |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------|--------|--------|
| <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px solid #ccc; padding: 2px 10px;">Display in New Window</div> <div style="border: 1px solid #ccc; padding: 2px 10px;">Scan and uploading</div> </div> |             |           |        |        |