



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/LPC18023228/Khb3

Our ref: SGS1976U

27/03/2019

WITHOUT PREJUDICE

Attn: Motor Claim Dept

LONPAC INSURANCE BHD

NO. 100

BEACH RD #19-00

SHAW TOWER

SINGAPORE 189702

Dear Sir/Mdm,

Accident involving SGS1976U and GZ1136R on 23/12/2018

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 4,217.32
Loss of use (5 Days x \$120.00)	:	S\$ 600.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 4,819.32</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



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RE: LETTER OF AUTHORIZATION

Name of owner: GOH SING WAH NRIC: S7236633F

Address: BLK 7 ANG MO KIO AVENUE 9 # 03-02 SINGAPORE 569761

Name of Driver: LIM LAY YAH NRIC: S7003966D

Address: BLK 7 ANG MO KIO AVENUE 9 # 03-02 SINGAPORE 569761

Accident on 23/12/2018 Involving GZ1136R AND S4S1976V

At/along ANG MO KIO CENTRAL TRAFFIC JUNCTION ALONG AVE 3

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA CAMRY at my/our request I/We the above owner of Motor Vehicle No: S4S1976V do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

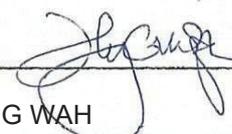
I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

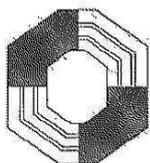
Name: GOH SING WAH

Date: 24/12/2018

Witness Signature: CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 IFax: 6453 7944
(Claims Section)

Name: _____

Date: _____



LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VC00/021255

DATE : 13 DECEMBER 2019

DISCHARGE VOUCHER

I/We, **GOH SING WAH** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GZ1136R** the sum of Singapore Dollar Three Thousand Eight Hundred Fifty-Five and Eighty-Six Cents Only (\$3,855.86) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GZ1136R** and **SGS1976U** on 23 December 2018 along Ang Mo Kio.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ 4S ENTERPRISE PTE LTD (SIM PAK NANG)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CITY AUTO PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

GOH SING WAH 28/04/2020

.....
Name of vehicle owner /Date



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TAX INVOICE

LONPAC INSURANCE BHD

NO. 100

BEACH RD #19-00

SHAW TOWER

SINGAPORE 189702

Attention: Motor Claim Department

Contact : 90996633

Fax No. :

Tax Invoice : I2019-001989

Date : 26/03/2019

Vehicle No. : SGS1976U

Make / Model : TOYOTA CAMRY 2.5 AUTO

Mileage (km) : 57082

Chassis No. : MR053AK5004009903

Accident Date : 23/12/2018

Claim No. : CC4/LPC18023228/Khb3

Reference : JO201812-0650

Policy No. : D18MTPV01015656

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
LIST ITEMS :				
1	Front fender - RH	1.0	797.32	797.32
2	Front fender emblem - RH	1.0	45.17	45.17
3	Front fender inner shield RH	1.0	190.70	190.70
4	Front bumper	1.0	543.20	543.20
5	Front bumper retainer	2.0	79.75	159.50
6	Headlamp	1.0	1,300.70	1,300.70
7	Clip	10.0	3.89	38.90
8	Front bumper lower grille chrome	1.0	208.40	208.40
9	Front grille	1.0	611.30	611.30
List Total :				3,895.19
25% Discount S\$:				973.77
				<u>2,921.42</u>
LABOUR :				
*To check and re-wiring			20.00	20.00
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts			400.00	400.00
- Spray painting on affected & replace parts			600.00	600.00
LABOUR Total S\$:				<u>1,020.00</u>

Total S\$: 3,941.42

GST @ 7% S\$: 275.90

Grand Total S\$: 4,217.32

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-197603
Date of Request: 24/12/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 24/12/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. GZ1136R
Accident Date 23/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GZ1136R	Lonpac Insurance Bhd	13/12/2018-12/12/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-197603
Date of Request: 24/12/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 24/12/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. GZ1136R
Accident Date 23/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, December 13, 2019 2:06 PM
To: Khanchna (LKK Auto)
Subject: RE: Mandate Request - Accident involving SGS 1976U (TP) & GZ 1136R (OI- Lonpac) on 23/12/2018 [External Confidential]

Lonpac External - Confidential

18/18/19/VC00/021255

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 13 December 2019 2:04 pm
To: MT_Claim_SG
Cc: Admin A
Subject: RE: Mandate Request - Accident involving SGS 1976U (TP) & GZ 1136R (OI- Lonpac) on 23/12/2018 [External Confidential]

Dear Sir/Madam,

Please advise your reference number.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 13 December 2019 1:34 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Mandate Request - Accident involving SGS 1976U (TP) & GZ 1136R (OI- Lonpac) on 23/12/2018 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed to negotiate liability from 50% up to 100%.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, 6 December 2019 11:09 am

To: MT_Claim_SG

Cc: Admin A

Subject: FW: Mandate Request - Accident involving SGS 1976U (TP) & GZ 1136R (OI- Lonpac) on 23/12/2018

Lonpac Ref: Please advice

LKK Ref: CC4/LPC18023228/Kkb3q2

Dear Sir/Madam,

We refer to the above matter.

Please be informed that the third party repairer has rejected our offer and is looking at 100% liability basis against Insured based on the accident video (as attached).

They are of the view that Insured vehicle is the one that had cut into their client's path.

Please let us have your approval on whether we may settle the claim on 100% liability basis against Insured.

Summary to offer to third party repairer "CITY AUTO PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,677.23	\$ 4,217.32
2. Loss of Use (5 days x \$ 120)	\$ 600.00	\$ 600.00 (5 days x \$120)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,279.23	<u>\$ 4,819.32</u>

**04 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 3 December 2019 5:00 PM

To: MT_Claim_SG

Cc: Admin A

Subject: Mandate Request - Accident involving SGS 1976U (TP) & GZ 1136R (OI- Lonpac) on 23/12/2018

Lonpac Ref: Please advice

LKK Ref: CC4/LPC18023228/Kkb3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a side swipe accident. We opine that BOLA 26 is applicable and liability is 50% against Insured.

Summary to offer to third party repairer "**CITY AUTO PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,677.23	\$ 4,217.32
2. Loss of Use (5 days x \$ 120)	\$ 600.00	\$ 600.00 (5 days x \$120)
Total	\$ 6,277.23	\$ 4,817.32
50%		\$ 2,408.66
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,279.23	<u>\$ 2,410.66</u>

**04 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)