

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 11 January 2019 4:58 PM
To: 'Joyce Foo'; Admin A; Shu Pei (LKKAUTO)
Subject: RE: Third party survey - GBF3705A Your insured: GBA5307D DOA: 24.12.2018

Hi Joyce,

We refer to our tele-conversation.

We will submit our w/p report to you soon.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joyce Foo <joyce.foo@qbe.com>
Sent: Friday, 28 December 2018 4:12 PM
To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: FW: Third party survey - GBF3705A Your insured: GBA5307D DOA: 24.12.2018

Our Ref. VC012176

Hi

Attached Insured's report for your retention .

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 28 December 2018 3:50 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Third party survey - GBF3705A Your insured: GBA5307D DOA: 24.12.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle GBF 3705A at M/s Tan Lim Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 27 December 2018 11:45 AM
To: 'Joyce Foo' <joyce.foo@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Third party survey - GBF3705A Your insured: GBA5307D DOA: 24.12.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joyce Foo <joyce.foo@qbe.com>

Sent: Thursday, 27 December 2018 11:28 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Third party survey - GBF3705A Your insured: GBA5307D DOA: 24.12.2018

Hi

Please assist to arrange for TP survey on WP basis. Our Insured has yet to report the accident.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Caymen <caymen@tlmotor.com.sg>

Sent: Wednesday, 26 December 2018 4:42 PM

To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: Third party survey - GBF3705A Your insured: GBA5307D DOA: 24.12.2018

Your Ref: GBA5307D

Our Ref: GBF3705A

DOA: 24.12.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Caymen
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F. +65 6858 0877

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<http://www.tlmotor.com.sg>

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