

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 April, 2019 10:29 AM
To: William Tan Thoo Seng
Cc: Admin A; Vic (LKKAUTO); KKLau
Subject: RE: - - - Re: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE
Attachments: SHD6816H doa 21.12.18.mov

Without Prejudice

Dear William,

We refer to your below email.

Please be informed that we are still pending for mandate approval from our principal.

We will continue to follow up and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Tuesday, 9 April, 2019 4:24 PM

To: Vic (LKKAUTO); KKLau

Cc: Admin A

Subject: - - - Re: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE

KIV - GIA.

Case Protracted : > 3 months.
No development

Without Prejudice.

Dear Vic

Preceding emails refer.

There is no proper getting up on the case at your end.

Being no response for the past three months and before we escalate to GIA, we called and communicated with you.

Case has been long protracted and been kept in abeyance indefinitely at your end for the past three months with "no proper getting up" on the case.

Now, then you request for video footage. Basing on your insured accident report statement, sketch plan and the accident scene photographs - showed your insured vehicle cross over the lane marking, it clearly confirm your driver's versions was totally not creditable and probable at all.

In further, if you need to ask for our video footage, kindly do so immediately, instead of three months later. **Anyway, we forward you the video footage. it confirm liability is 100%.**

Not to let you to protract matter any further, if we do not receive your offer by **16.04.19**, we will escalate matter to GIA.

There will be no further reference to you.

Kindly be informed that our driver is chasing for settlement.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Tuesday, 9 April 2019 2:34 PM

To: William Tan Thoo Seng

Cc: Aileen Tan Lee Noi; KKLau; Admin A; Vic (LKKAUTO)

Subject: RE: - - - Re: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE

Without Prejudice

Dear William,

We refer to your below email and to our telephone conversation earlier.

As spoken, we would like to request for a copy of your client's video footage for our further action.

We attached a copy of our Insured's statement and scene photos for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
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From: William Tan Thoo Seng [<mailto:williamtan@cde.com.sg>]

Sent: Monday, 8 April, 2019 9:45 AM

To: Vic (LKKAuto); KKLau

Cc: Aileen Tan Lee Noi

Subject: - - - Re: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE

Final reminder

Escalate to GIA. *
No response**

Without prejudice.

Dear Vic

Below email refers.

For the past three months, nothing heard from you. Since, you and or your Principal is not going to entertain this claim, kindly be informed that as stated in our email, we will escalate matter to GIA, if there is no offer/settlement by 01.04.19.

Kindly be informed that if we do not receive your offer by end day, we will then escalate matter to GIA.

Dear KK Lau

Please assist.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Friday, 22 March 2019 11:47 AM
To: Vic (LKKAUTO)
Cc: kklau@lkkauto.com; Aileen Tan Lee Noi
Subject: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE

Gentle reminder
BOLA S 15 : 100%

Without Prejudice.

Dear Vic

We refer to your acknowledgement of our LOD on 10.01.19.

Till today, nothing heard from you. In your insured accident report, he clearly stated that he changed lane. Therefore, without any further delay, kindly settle this matter as per BOLA scenario by **01.04.19**. Otherwise, we will escalate matter to GIA.

Hopefully, we need not have to proceed with next course of action as request by our taxi driver.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

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