

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 9 April, 2019 2:35 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi; KKLau; Admin A; Vic (LKKAUTO)
Subject: RE: - - - Re: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE
Attachments: STATEMENT.pdf; SCENE PHOTOS.pdf

Without Prejudice

Dear William,

We refer to your below email and to our telephone conversation earlier.

As spoken, we would like to request for a copy of your client's video footage for our further action.

We attached a copy of our Insured's statement and scene photos for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Monday, 8 April, 2019 9:45 AM

To: Vic (LKKAUTO); KKLau

Cc: Aileen Tan Lee Noi

Subject: - - - Re: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE

Final reminder

Escalate to GIA. ***

No response

Without prejudice.

Dear Vic

Below email refers.

For the past three months, nothing heard from you. Since, you and or your Principal is not going to entertain this claim, kindly be informed that as stated in our email, we will escalate matter to GIA, if there is no offer/settlement by 01.04.19.

Kindly be informed that if we do not receive your offer by end day, we will then escalate matter to GIA.

Dear KK Lau

Please assist.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Friday, 22 March 2019 11:47 AM
To: Vic (LKKAuto)
Cc: kklau@lkkauto.com; Aileen Tan Lee Noi
Subject: Yr ref : CC3/QBE18023226/K1hb3 (GBD 3246 T) VS SHD 6816 H D.O.A. 21.12.18 QBE

Gentle reminder
BOLA S 15 : 100%

Without Prejudice.

Dear Vic

We refer to your acknowledgement of our LOD on 10.01.19.

Till today, nothing heard from you. In your insured accident report, he clearly stated that he changed lane. Therefore, without any further delay, kindly settle this matter as per BOLA scenario by **01.04.19**. Otherwise, we will escalate matter to GIA.

Hopefully, we need not have to proceed with next course of action as request by our taxi driver.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
