No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1812-200

Your Ref

: YN2635K

Date

: 29.March 2019

## **QBE INSURANCE INT'L LTD**

Dear Sir/Madam,

# ACCIDENT INVOLVING SHF0724T AND YN2635K ON 24/12/18 01:15 PM ALONG Upper Changi Road East

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 9,416.00
2.	Loss of Rental for 9 days @ \$_101.46 per day	\$ 913.14
3.	Loss of Income for 9 days @ \$_50 per day	\$ 450.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 10.786.63

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/QBE18023225/Kpb3

12 March 2019

FAF-Flying Transportation (S) Pte Ltd PO Box 898 Changi Airfreight Centre Singapore 918114

Dear Sir/Madam.

## ACCIDENT INVOLVING YN 2635K & SHF 724T ON 24/12/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecitia Chong Case Handler DID: 6749 4274 FAX: 6741 4108

Email: cs-a@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd (Motor Claims Dept)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

# **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0724T and YN2635K along Upper Changi Road East on 24/12/18 01:15 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 29 (day) of March 2019

Yours Faithfully Trans-Cab Services Pte Ltd

Jasmine Tan General Manager

## DISCHARGE VOUCHER

Without Prejudice Save As to Costs

Your Reference : AAD1812-200 Our Reference : VC012173

I/We, TRANS-CAB SERVICES PTE LTD do hereby acknowledge the sum of Singapore Dollars: TEN THOUSAND SEVEN HUNDRED EIGHTY SIX AND CENTS SIXTY THREE ONLY (S\$10,786.63) being full discharge and satisfaction of all claims against OBE insurance (Singapore) Pte Ltd and their insured, 'FAF-FLYING TRANSPORTATION (S) PTE LTD', over damage to my/our vehicle SHF 724T from an accident involving YN 2635K at/along UPPER CHANGI ROAD EAST, which occurred on 24 DEC 2018 at about 1315hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'FAF-FLYING TRANSPORTATION (S) PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day)/3	of (month)	DEC	(year) 2019
\$ 3410 560			lor
Signature (52878656)		Witn	ess's Signature
(a) 01/31			Amenda Toy
Claimant's Name Ng Wai Yin		Witn	ess's Name
G2815702P			\$437KFKE
FIN/NRIC No.		FIN/	NRIC No.
RANS CAB SERVICES FIL 11			CAR SERVICES PIE UI
Simple Smith			2 Ang Mn Kio Street 63 Sangaran 850 FF
the state of the state of		100	1-11 111-79-
Address		Addr	ress
11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Gen QUE 1 Ra #29- Sing	se return to eral Claims Department Programme (Singapore) Pie Lin iffles Quay 10 South Tower apore 048583 Fax: 6534 5356)

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

# Tax Invoice / Debit Note

TO:

QBE INSURANCE (SINGAPORE) PTE LTD

60 Anson Road

#11-01

079914 Singapore

ATTENTION:

INVOICE NO.

: INV1901-267

DATE

: 31. January 2019

REFERENCE NO : AAD1812-200 TERMS

DUE DATE

: 31. January 2019

PAGE

:1

NO.	CODE	DESCRIPTION	QTY	<b>UNIT PRICE</b>	AMOUNT
1.	6050101	REPAIR-SHF0724T;DOA 24.12.18(LUMP SUM-19)	1	9,416.00	9,416.00

Total SGD Excl. GST:

8,800.00

7% GST:

616.00

Total SGD Incl. GST:

9,416.00

\*\*\*\* NINE THOUSAND FOUR HUNDRED SIXTEEN SGD ONLY \*\*\*\*

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof falling which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K

29 March, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/12/18 01:15 PM at Upper Changi Road East

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
  registered owner of the taxi bearing vehicle registration no. SHF0724T. The taxi was hired to KWOK
  CHONG YUM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the
  aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24-12-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1812-200		<b>Accident Date</b>	24-12-2018
24/12/2018 14:40	2/1/2019 18:00	SHED724T		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

# > Back to OneMotoring

# Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLU5838P	21 Dec 2018 / 14:55:00	NTUC INCOME INS CO-OP LTD
SLZ905K	22 Dec 2018 / 17:00:00	AXA INSURANCE PTE LTD
FT5441B	22 Dec 2018 / 22:40:00	AXA INSURANCE PTE LTD
YN2635K	24 Dec 2018 / 13:15:00	QBE INSURANCE (SINGAPORE) PTE LTD

Print OK Save as PDF

# Asher Sng (LKKAuto)

From:

Jenny Toh <jenny.toh@qbe.com>

Sent:

Friday, 13 December 2019 12:01 PM

To:

Asher Sng (LKKAuto); Syaheeda Nacah Binte Mohamed Othman

Cc:

claims-singapore

Subject:

[VC012173] [MANDATE REQUEST] Your ref: VC012173, ACCIDENT INVOLVING YN

2635K AND SHF 724T ON 24/12/2018

Hi Asher

Kindly proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website

LinkedIn

Twitter



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 13 December 2019 11:50 AM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: [MANDATE REQUEST] Your ref: VC012173, ACCIDENT INVOLVING YN 2635K AND SHF 724T ON 24/12/2018

Hi Sir,

We refer to our email dated 20/11/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108





From: Asher Sng (LKKAuto)

Sent: Wednesday, 20 November 2019 4:25 PM

To: Jenny Toh < jenny.toh@qbe.com >; Syaheeda Nacah Binte Mohamed Othman < syaheeda.othman@qbe.com >

Subject: [MANDATE REQUEST] Your ref: VC012173, ACCIDENT INVOLVING YN 2635K AND SHF 724T ON 24/12/2018

Your ref: VC012173

Our ref: CC3/QBE18023225/Keb3q2

Dear Sirs,

We refer to the above matter.

## ACCIDENT INVOLVING YN 2635K AND SHF 724T ON 24/12/2018

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$10,786.63 (all-in).

The summary is as follows: -

		nount Claimed	Amount Revised	
		\$ 61,749.49		\$ 9,416.00
2. Loss of Rental (9days x \$101.46)	\$	913.14	\$	913.14 (9days x \$101.46)
3. Loss of Income (9days x \$50)	\$	450.00	\$	450.00 (9days x \$50)
4. LTA Search Fee	\$	7.49	\$	7.49
	Total : \$ 10,786.63			

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

#### LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk S1, Paya Ubl Industrial Park, Ubi Avenue 1, #02-25 | 5[408933)

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