

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 24 June 2019 12:09 PM
To: LYNE5459@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> Our ref: CC4/EQI18023224/Ggb3 *** ACCIDENT INVOLVING SGW 5084X & SLJ 6811S ON 23/12/2018 ***

24 JUNE 2019

LILY SURIANI BINTE MOHAMED

Dear Sir/Madam,

ACCIDENT INVOLVING SGW 5084X & SLJ 6811S ON 23/12/2018

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SLJ 6811S.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***NOTE*: NO ACTION IS REQUIRED**

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

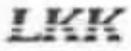
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
The UK

Save the Earth. Print only when necessary.



LETTER OF AUTHORITY AND INDEMNITY

- Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- Third Party (Direct Settlement)
Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLJ 68115 AND SGW 5084X
ON 23/12/18 AT CTE Heading to Yishun before Ang Mo Kio Exit 1

- I, the owner of vehicle no. SLJ 68115 hereby instruct you and authorise you to act for me with respect to the following:
(a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
(b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
(c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
(d) To sign discharge voucher on my behalf.
I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Table with 2 columns: Claimant's Particulars and Authorized Workshop. Includes fields for Name, Address, Telephone No, Date, Email, Authorized Signature, and Claim Officer's Name/Signature.



AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038660 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-B920338-9



TAX INVOICE

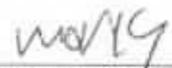
GST REG: M2-8920338-9

NAME : EQ INSURANCE COMPANY LIMITED
ADDRESS : 5 MAXWELL ROAD
TELEPHONE : #17-00 TOWER BLOCK MND COMPLEXS(069110)
MODEL : 62239433
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2303143A
VEHICLE NO : SJNFEAJ11U1711379
SLJ6811S

INVOICE NO. :
INVOICE DATE : W32147635
TERMS : 02-DEC-2019
DATE REC'D : CREDIT
SA/SE : 04-JAN-2019
JOB NO : ELMER
MILEAGE : HG794755
YOUR REFERENCE : 041575
INS/IC/EA/0760/18

ITEMS	JOB DESCRIPTION	AMOUNT
LABOUR		
1	LABOR CHARGES TO REPAIR BOTH RR FENDER & HATCHBACK DOOR, RENEW RR END PANEL & RR BUMPER	750.00
2	CHARGES TO SPRAY PAINTING SAME	500.00
3	APPLY SEALANT TO RR END PANEL	NC
4	RENEW REVERSE SENSOR 4 POINT	110.00
5	SUPPLY RR LICENSE PLATE	NC
6	REMOVE AND INSTALL BOTH RR COMBINATION LAMP TO FACILITATE RR BUMPER REPLACEMENT	48.00
	SUBTOTAL :	1408.00
PARTS		
1	CLIP RR BUMPER @ SGD \$ 1.20 EACH Qty:6 @ \$1.20 each (Disc:20.00% After Disc:\$5.76each)	5.76
2	REAR BUMPER Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)	573.60
3	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)	20.00
4	SENSOR-REVERSE 4 POINT Qty:1 @ \$250.00 each (Special Nett Item)	250.00
	SUBTOTAL :	849.36
REMARKS		

DOLLARS:


WORKSHOP MANAGER

The General Terms and Conditions of Service (the 'Conditions') printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE TIME

VEHICLE NO :

RELEASE BY



www.tanchong.com



DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255
Tel (65) 6703 6400 Fax (65) 6336 4677
Co. Reg. No. 1984-03671/H
GST Reg. No. M2-0067432-4

AUTOLUTION INDUSTRIAL PTE LTD

19 UBI ROAD 4
UBI SERVICE CENTRE

S(408623)
ATTN : HAMZAH

GST Reg No. : M2-0067432-4
Tax Invoice : S1014572
Inv. date... : 18-JAN-2019
Print date.. : 18-JAN-2019
Print time.. : 15:58:38
Page no..... : 1
Agreement no: TP2018847
Salesman.... : AK

Description	Amount
RENTAL CHARGE FROM 14-JAN-2019 TO 17-JAN-2019 NISSAN SYLPHY 1.5 4AT - SKG6884J (WONG KOK GHAY)	270.00

TOTAL SGD(BEFORE GST)	270.00
GST(7%)	18.90
TOTAL SGD(AFTER GST)	288.90

DOWNTOWN TRAVEL SERVICES PTE LTD

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.


Authorized Signature



K Hiring Agreement T

TP2018847

Co.Reg.No : 198403671H
GST Reg.No.: M2-0067432-1

ACCOUNTS COPY
SALESMAN CODE: AK

SKG6884J

Vehicle Number: SKG6884J Make & Model: NISSAN SYLPHY 1.5 4AT Date: 14/01/2019
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: AUTOLUTION INDUSTRIAL PTE LTD
Address: 19 UBI ROAD 4 UBI SERVICE CENTRE
Singapore: (408623)
Contact Person: HAMZAH Tel: 64909688

1st Driver

Name: WONG KOK GHAY
Address: BLK 225C COMPASSVALE WALK # 07 - 351
Singapore: (543225)
Contact No: 96407613 (H) (O) (HP)
Occupation: _____ Date of Birth: 12/12/1957
Passport / NRIC No: S1248887D Nationality: SINGAPOREAN
Driver's Licence No: S1248887D Driving Exp: yes
Country of Issue: SINGAPORE Driving Date: 30/09/2003

Additional Driver

Name: _____
Address: _____
Singapore: ()
Contact No: (H) (O) (HP)
Occupation: _____ Date of Birth: _____
Passport / NRIC No: _____ Nationality: _____
Driver's Licence No: _____ Driving Exp: yes
Country of Issue: _____ Driving Date: _____

Remarks / Delivery Location

SLJ6811S 3RD PARTY CLAIM REF TO UMI ELMER
4 SA ELMER MADE A MISTAKE OF ISSUING THE
WRONG CAR TO THE ASSIGNED CUSTOMER
STARTED IN HA7P2018846

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit and card charge slip.

I also agree to allow the company to hold a security deposit equivalent to the excess amount as set out in the Hire Agreement for the term of hire by credit card/ cash.

The Hirer agrees that smoking and carriage of pets are not allowed in the hired vehicle. An extra charge of S\$200 will be applicable to advise the vehicle.

The hirer agrees that the vehicle must be returned at the agreed time and date. Late return is chargeable, an hourly charge of S\$50 will be applied.

Check In / Out

Date Out: 14/01/2019 Time Out: 09:30:00 Km Out: 12345.00
Petrol Level: F
Agreed Date of Return: 18/01/2019 09:30:00
Date In: _____ Time In: _____ Km In: _____
Petrol Level: E

Collision Damage Waiver & PAI

ACCEPTS	DECLINES
To Pay Extra Fees	Hirer Declines CDW
Daily <u>S\$0.90</u>	
Weekly <u>S\$</u>	
Monthly <u>S\$</u>	
Weekend <u>S\$</u>	
Non Waiverable Excess	Excess S\$ <u>2,000.00</u>
<u>S\$ 0.00 per accident</u>	per accident
Signature: _____	Signature:

*The above is subjected to 7% GST.

Per Day	90.00	360.00
Per Week		
Per Month		
Weekend		
Rental Charges	<u>3 days x \$90</u>	<u>270.00</u>
CDW	0.00	
PAI	0.00	
Deliver / Collection	0.00	
Malaysia Charge		
Petrol		
Other Charge		
7% GST	<u>20.90</u>	<u>18.90</u>
Sub Total	<u>385.90</u>	

OVERALL CHARGES \$ 288.90

Deposit Tax Invoice

Deposit Inv: _____ Amount: _____
O/R No: _____ Date: _____

For Official Use

INV: 1014672 O/R: _____ Date: 13-01-2019
INV: _____ O/R: _____ Date: _____
INV: _____ O/R: _____ Date: _____

HIRER'S SIGNATURE:

DOWNTOWN TRAVEL SERVICES PTE LTD





GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-197982
 Date of Request: 26/12/2018
 Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
 911, Bukit Timah Road
 Singapore 589622

Dear Sir/Madam,

Enquiry Date: 26/12/2018
 Enquiry By: Eric Koh Yong Lang
 TP Vehicle No: SGW5084X
 Accident Date: 23/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGW5084X	EQ Insurance Company Ltd	21/07/2018-20/07/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-197982
Date of Request: 26/12/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date: 26/12/2018
Enquiry By: Eric Koh Yong Lang
TP Vehicle No: SGW5084X
Accident Date: 23/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque