Surveyor			IENT (Office)			
From (Person	n) Wang Peter	of	ASM (AXA)	Date/Tin	ne: 27/12/18@	3.15p
Estimated Co	ost:		Bill to:			
OD/TP/W	STTP RES / OD RES /	EVA/INV/MV)	CS	•		
	ehicle No:	SIP 319	57J	Insured: S	Y8477E	
at Workshop		Teamwo	rk Garage	Tel: 6	3442475	
of	53 (	bi Ave 1 +	#01-24			
Policy No:_			Claim No:	38M0185	ч	
Sum Insured			Excess:			
Make of Veh: (Client's Record)				D.O.A.	23/12/18	
	/ REP. / REV 24 HRS	ims		H.O.D.	Endorsement:	11
CA / REV		Person Contacted	Denk	H.O.D.		<del></del>
Date/Time:	•	Person Contacted				
Date/Time:		Person Contacted  Estimat				
Date/Time:	Action/Instruction (	Person Contacted  Estimat				#
	Action/Instruction ( SIP 315 # J -	Person Contacted  Solution Contacted  Estimat  Contacted				# 

## Nivitha (LKK Auto)

From:

Sent:

Thursday, 27 December 2018 3:15 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

'LKK - Assignments'

Subject:

FW: OUR REF: 1812-34 YOUR REF: SJY8477E PRE-REPAIR INSPECTION FOR

SJP3157J

Attachments:

20181226091653436 (002).pdf

Importance:

High

Hi Team

Please assist to register this TP claim under GA354610 / SJY8477E and assign to me.

Please also assign LKK as TP DS partner.

## Aside to LKK

Please follow up with TP wkshop and inspect TP vehicle SJP3157J. You will receive the service in SmartClaim

Do note that OI driver of SJY8477E has yet to make a GIA report.

## Regards

Peter Wang | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg Email: peter.wang@axa.com.sg (wef 1 May 2018)



# Please consider the environment before printing this message

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From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

Sent: 27,12, 18 3:10 PM

To: WANG Peter <peter.wang@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Cc: 'LKK - Assignments' <assignments@lkkauto.com>; claims@teamworkgarage.com

Subject: RE: OUR REF: 1812-34 YOUR REF: SJY8477E PRE-REPAIR INSPECTION FOR SJP3157J Importance: High

## WITHOUT PREJUDICE

OUR REF: 1812-34 YOUR REF: SJP3157J

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SJP3157J ACCIDENT INVOLVING SJP3157P AND SJY8477E

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction – Amendment No. 1 of 2016 of Pre-repair Inspection for your attention.

Regards,

Darren Ng Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474

From: WANG Peter [mailto:peter.wang@axa.com.sg]

Sent: Thursday, December 27, 2018 3:04 PM

To: TEAMWORK GARAGE CLAIMS < claims@teamworkgarage.com >

Cc: LKK - Assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Subject: RE: OUR REF: 1812-34 YOUR REF: SJP3157J PRE-REPAIR INSPECTION FOR SJY8477E

### WITHOUT PREJUDICE

Dear Sir/Madam

With regards to your previous email and the claim against AXA, we were unable to ascertain which vehicle you are representing, and which AXA vehicle you are filing a claim against. Please refer to the below highlight content.

Kindly re-submit your claim with the correct vehicle reference numbers. Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: peter.wang@axa.com.sg (wef 1 May 2018)



## Please consider the environment before printing this message

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From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

Sent: 26,12, 18 10:32 AM

To: SG AXA Insurance SM Claims Service Team < cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey

<motor.survey@axa.com.sg>
Cc: claims@teamworkgarage.com

Subject: OUR REF: 1812-34 YOUR REF: SJP3157J PRE-REPAIR INSPECTION FOR SJY8477E

Importance: High

WITHOUT PREJUDICE

OUR REF: 1812-34 YOUR REF: SJP3157J

Dear Sir/Madam,

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We also enclosed herewith the State Court of the Republic of Singapore Practice Direction – Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Regards,

Darren Ng Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934 Tel: 68442475

Tel: 68442475 Fax: 68442474

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## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	Tolliele
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	7306G
Vehicle No.:	SJP3157J
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jan 2019
Vehicle Make:	HONDA
Vehicle Model:	CIVIC TYPE-R 2.0 M/T ABS D/AIRBAG 2WD
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	K20A5824018
Chassis No.:	FD21403887
Maximum Power Output:	165.0 kW (221 bhp)
Open Market Value:	\$28,449.00
Original Registration Date:	26 Jun 2008
First Registration Date:	26 Jun 2008
Transfer Count:	6
Actual ARF Paid: Intended PARF Rebate Details	\$28,449.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	S. A. O. M. Callery and C.
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	31 May 2028
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$38,712.00
COE Rebate Amount:	\$36,287.00
Total Rebate Amount:	\$36,287.00

The information contained herein is correct as at 16 Jan 2019

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

· 表面的 经产业 少 <b>经</b> 医生物介绍	ACCIDENT STATEMENT
Date Of Report	24/12/2018 12:12
Date Of Accident	23/12/2018 22:00
Exact Location Of Accident	BLK 576 WOODLANDS DRIVE 16
Country/State of Loss	SINGAPORE
The second second second	DETAILS OF OWN VEHICLE

Personal State of the State of	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJP3157J	
Insured/Policyholder		
Name Of Registered Owner	ONG SENG LOON	
NRIC No	S1397306G	
Email Address	NOEMAIL	

Mobile Phone No (LOCAL) +65-96815165

Alternative Phone No OTHERS-96815165

Vehicle Particulars

Manufacturer HONDA

Model CIVIC-2.0 TYPE-R (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number GA352294/1

Cover Note Number

Driver Name of Driver

Name of Driver JONATHAN ONG SWEE HEAN

 NRIC No
 S9219917G

 Date Of Birth
 09/06/1992

 Occupation
 INDOOR

 Date Of Driving Pass
 19/08/2011

Driving Experience 7 YEARS AND 4 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-93396096

Fax Number Contact Number

EMail Address NOEMAIL

Address

BLK 262 SERANGOON CENTRAL DRIVE #02-87

SINGAPORE

Postcode

550262

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

YES

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SJY8477E

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

HE XIAOHUA

NRIC/Passport Number

S8584822D

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

### 441-778-84

### IMPORTANT MOTICE

- 3. Please report correctly the details of the scrident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorized Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of managest facts may allow insurance companies to repudiate notice lighting.
- The leave and exceptance of this Form by insurance companies is not an extrassion of policy liability on the pace of the instrument companies.
- 5. Any false condition may be referred to the Police for layer function
- The report will be forwarded by the insurers of the GIA Records Management Contral established by the General Insurance Association of Singapore (GIA) for archiving and that capies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to cooler of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My issurer, my workshop and the Beneral Insurer or Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal desc/personal information set out in this [form] and any other personal information provided by me or possessed by my lossurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the issurers lawyers/law firms, the Monetony Authority of Singapore and any relevant government agency/authority inch as the police), for the surpose(s) of :
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims.
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by ma-
  - (iv) administering my dainys (including the mailing of correspondence, statements, invoces, reports or notices to the, which could involve disclosure of certain personal data about mailto bring about delivery of the same as we'll as on the external cover of envelopes/mail packages); and/or
  - (v) tomplying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/ere permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents[including their lawyers/law fame), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (a) the information so collected under (d) above may be shared ( disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Poëcyholder's Signature Data & Time:

1 " 15 1" J

Oriver's Signature (if driver is not the policytolder) Data & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

## Sketch Plan #2

				TFRISITZ : A
				0.0010134
DESCRIBE CINCUMSTANCE	ES OF THE ACCIDENT	Wildhigh Chure		Legend A A A
come down. Whi the May portion I realised year Yearly. The of		iting, gudden 11. Whin 1 g did 1990 Inc 1 B had y	ly 1 feet of or down of rear porti	n impact at my Vincil, on of any
DECLEDATION .				
DECLARATION /We declare the foregoing part flease be advised that your int tipulated timeframe from the	iculars are true in every responser may have a 14 day claid date of occurrence. Kindly	ect. use whereby the claim a check your policy for mo	gainst own policy mu	st be made within the
olicyholder's Signature late & Time	Driver's Signature (If driver is not the po Date & Time:	licynolder)	Reporting Centre Per Name: NRIC/FIN No.;	DONNEY

GERMAN SEELS PROFESSION AS



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

		PRE-REPAIR INSI	PECTION REPOR	रा
٩XA	INSURANCE PTE	LTD	Ref: CS3/ASM180	023223/Ecd3e2
8 SH 0688		-01 AXA TOWERSINGAPORE	Date: 23-01-2019	
ATT	N : PETER WANG		Code: ASM	
1.		Policy Particulars	:- (THIRD PARTY CI	LAIM)
	Insured Veh.	SJY 8477E	Veh. Inspected	SJP 3157J
	Policy No.		Coverage (\$)	0.00
	Claim No.	S8M0185U	Excess (\$)	0.00
	Assign From	PETER WANG	Assign Date	27/12/2018
2.		Vehicle Part	iculars & Condition	
	Make & Model	HONDA CIVIC TYPE R	c.c	1998
	Engine No.	HIDDEN	Year of Reg.	2008
	Chassis No.	FD21403887	Colour	WHITE
	Odometer	203567 KM	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/45 R17	BRIDGESTONE	4 mm
	L/H Front Tyre	225/45 R17	BRIDGESTONE	4 mm
	R/H Rear Tyre	225/45 R17	BRIDGESTONE	4 mm
	L/H Rear Tyre	225/45 R17	BRIDGESTONE	4 mm
4.		Descript	ion of Damages	
	THE VEHICLE SU	THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.		
5.		Genera	al Information	
	Accident Date	23/12/2018	Inspect Date / Time	16/01/2019 ( 01:05 PM )
	Survey held at	TEAMWORK GARAGE PTE LTE	)	
		53 UBI AVENUE 1 #01-24 SING	SAPORE 408934.	
5a.	A STATE OF THE STA	R	Remarks	
	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000-\$4,000			
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	5 W	orking Days

Report Ref No. CS3/ASM18023223/Ecd3e2

Inspected By

6

CHEN TSUE YEE

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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