

INS. CASE OWNER: Peter | CC Y ASM 327, R1 PBA SZ | LKK: AXA1802 | IDAC:

Surveyor: Rahul | DOI: 20/2/19 | Date / Time: 24/1/18  
 Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE: SCL 511L  
 Insured Vehicle No.: \_\_\_\_\_ Claim No.: 88M01829 / 9008  
 Name of Insured: MANMATHI TRANSDO | Policy No.: \_\_\_\_\_  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model: \_\_\_\_\_  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: 25/1/18 | Place of Accident: \_\_\_\_\_  
 Is driver the owner? ( YES / NO ) \_\_\_\_\_ Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: \_\_\_\_\_ OI GIA REPORT: YES / NO : \_\_\_\_\_ TP GIA REPORT: YES / NO  
 Driver Tel No.: \_\_\_\_\_ (V/L: YES / NO ) \_\_\_\_\_ Insured Liability: % \_\_\_\_\_ Final ? Yes / No

62W1053C → → → →  
 INSRs: WSP: ckk | INSRs: WSP: \_\_\_\_\_ | INSRs: WSP: \_\_\_\_\_ | INSRs: WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_ | Tel: \_\_\_\_\_ | Tel: \_\_\_\_\_ | Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_ | Liability: \_\_\_\_\_ | Liability: \_\_\_\_\_ | Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_ | RMKS: \_\_\_\_\_ | RMKS: \_\_\_\_\_ | RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>21/1/18</u>	Non-Reporting ltr (1st):	
<u>21/1/18</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>20/2/19</u>
	After call ltr to OI:	<u>20/2/19</u>
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>	Date/Time: _____	Sent By: _____
<b>FINALIZATION</b>	Date/Time: _____	Confirm with: _____
Repair Cost: <u>PIP</u>	\$S <u>4,093.40</u>	( 3 days) Reduction: <u>1,602.91/29 %</u>
<b>FINAL SETTLEMENT</b>	Date/Time: _____	Confirm with: _____
Final Liability:	% <u>1W</u> (Agreed / <u>0</u> Assessed) BOLA S/N No.: <u>27</u>	
Repair Cost: <u>(w/ GST)</u>	\$S <u>4,379.94</u>	
Loss of Rental (LOR):	\$S <u>400</u> (100 x 4 days)	
Loss of Use (LOU):	\$S _____ (S x _____ days)	
Loss of Income (LOI):	\$S _____ (S x _____ days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]	
GLA/LTA Search	\$S <u>2.00</u>	
Medical:	\$S _____	
Disbursement:	\$S _____ (e.g. Tow/ Independent)	
Legal Cost	\$S _____	
<b>Total:</b>	\$S <u>4,781.94</u>	Global Sum \$S: _____
<b>FINAL PAYMENT</b>	Date/Time: _____	Confirm with: _____
Payee 1:	\$S <u>4,781.94</u>	Name 1: <u>CYCLE &amp; CARRIAGE INDUSTRIES PTE LTD</u>
Payee 2: (Strike if N.A.)	\$S _____	Name 2: _____
Payee 3: (Strike if N.A.)	\$S _____	Name 3: _____

**COPY SENT**  
21/1/19

23/1/19

Form

REF: ASM (AXA)

P

5975C

INSURANCE

Date: 20/02/2019

Estimated Cost

COI: TP / WS / TP RES / OO RES / EVA / INV / MV

To Inspect Vehicle No: SLW 1053

at Workshop no: cycle & Carriage Ind.

of: 188 pendon loop

Insured

Policy No

Claim No

Sum Insured: Excess:

(Client's Record)

Make of Veh: Morning Chee Han.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value

IDAC Accident Rpt: Consistent?: Yes or No

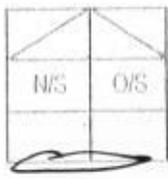
GIA / PR Seen: Consistent?: Yes or No

Est. Repair: 3 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP: / 24 HRS cup

Date: Person Contacted: Vehicle: IN / OUT



Veh No: SLW 1053C (P Reg) 2018 370

Type:  Car /  Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: MERCEDES BENZ C180 AV cc 1595

Colour: BLACK A/C: Insured / Std / Nil / NA

Sp. Reading: 33492 T/Radio: Insured / Std / Nil / NA

Eng No:

C No: WDD 2050 402R 348 485

Gen. Cond: Good /  Fair / Poor / Burnt

Steering:  Order / Jammed / Leaked / Burnt or

Brake:  Order / Jammed / Leaked / Burnt or

Modi: Nil /  Rim / STD A/Rim or

Tyre Size: F: 225/50R17  
R:

B / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal: 6 mm	R/Bal: 6 mm
L/Bal: 6 mm	L/Bal: 6 mm
D.O.A: 25/12/18	D.O.I: 20/02/19

Survey held at: CYCLE & CARRIAGE (PL)

Des. of Damages: Frt /  Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP of 4093.40 (Red p 1682.99 / 29%)

3 repair days + 1 PRS = 4 days

Date/Time: File Pass to?  : Profi. Report

File Return to?  : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Site Insp (\$)

Interview (\$)

Tech. Inv. (\$)

Weekend (\$)

Report Format:

Lump Sum / LB (\$) :

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18023217/pb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 27-12-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SCL 1511L	Veh. Inspected	SLW 1053C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/12/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	25/12/2018	Inspection Date	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

### ESTIMATE FOR SLW1053C

Chew Siew Bee Serena

Blk 538 Pasir Ris Street 51  
#02-36  
Singapore 510538

Mobile: 93898810

Vehicle & Document Information

WIP No **29619**  
Reg No/Reg Date **SLW1053C / 30/01/2018**  
Date In/Mileage **/ 0**  
Chassis No **WDD2050402R348485**  
Engine No **27491031105806**  
Make/Model **MB/MB C 180 SEDAN (W205) "AVANTGARDE / A**  
Colour/Trim **021 197 Obsidian Bi/ 041 118 ARTICO Leat**

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	26/12/2018/ 15:53	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A 98173502 REAR BUMPER TRIM MOLDING APPLY TOP FINISH COAT AND SPRAY ON ACCENT PAINTWORK				<del>600 840.00</del>
M BPNSUN POLICY NO/ACC DATE : 1800006935-01 // 25-12-2018 DRIVE IN/TP VEHICLE : // SCL1511L AXA DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				<del>960 1680.00</del>
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	<del>380.00</del>
A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				<del>120.00</del>
M REAR BUMPER <i>DE</i>	1.00	1559.46	00.00	1559.46
M REAR BUMPER LOWER TRIM <i>cut</i>	1.00	208.27	00.00	208.27
M CHROME MOULDING <i>rec</i>	1.00	245.09	00.00	245.09
M BLIND RIVET <i>rec</i>	6.00	3.43	00.00	20.58
M DISTANCE SENSOR <i>?</i>	2.00	172.07	00.00	344.14
M ELECTRICAL WIRING HARNESS <i>?</i>	1.00	348.87	00.00	348.87
M RH/REAR BUMPER BRACKET <i>?</i>	1.00	29.98	00.00	29.98

*Rasul*  
*Hp 90010068*  
*3 days*  
*20/02/19 @ 1230*  
*Resurvey before paint*

Confirmed & accepted by

	<b>Nett</b>	<b>5,776.39</b>
<b>7% GST on</b>	<b>5776.39</b>	<b>404.35</b>
	<b>Total Payable</b>	<b>6,180.74</b>

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

### ESTIMATE FOR SLW1053C

#### Vehicle & Document Information

AXA INSURANCE PTE LTD  
8 SHENTON WAY #24-01  
SINGAPORE 068811  
  
63387288

WIP No **29619**  
Reg No/Reg Date **SLW1053C / 30/01/2018**  
Date In/Mileage **20/02/2019 / 33492**  
Chassis No **WDD2050402R348485**  
Engine No **27491031105806**  
Make/Model **MB/MB C 180 SEDAN (W205) \*AVANTGARDE / A**  
Colour/Trim **021 197 Obsidian Bl/ 041 118 ARTICO Leat**

**SLW1053C**

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	07/03/2019/ 19:07	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A 98173502 REAR BUMPER TRIM MOLDING (APPLY TOP FINISH COAT AND SPRAY ON ACCENT PAINTWORK)				600.00
M BPNSUN POLICY NO/ACC DATE : 1800006935-01 // 25-12-2018 DRIVE IN/TP VEHICLE : 26-12-2018 // SCL1511L AXA DATE IN/DATE SURVEY: 20-2-2019 1230 // Rasul - LKK BY/AUTHORIZED ON : 14-2-2019 0835 // Hsiao Tong - LKK				
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH				960.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	380.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				120.00
X REAR BUMPER	1.00	1559.46	00.00	1559.46
X REAR BUMPER LOWER TRIM	1.00	208.27	00.00	208.27
X CHROME MOULDING	1.00	245.09	00.00	245.09
X BLIND RIVET	6.00	3.43	00.00	20.58

**THIS IS NOT AN OFFICIAL TAX INVOICE**

**ESTIMATE**

**Finalization**

Confirmed & accepted by

Authorized signatory and company stamp

7% GST on **4093.40** **Nett 4,093.40**  
286.54

**Total Payable 4,379.94**

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

## Hsiao Tong (LKKAuto)

---

**From:** Go Chee Han <cheehan.go@cyclecarriage.com.sg>  
**Sent:** Thursday, 18 April 2019 2:40 PM  
**To:** Rasul (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** FW: SLW1053C - FINALIZE  
**Attachments:** img-307190848-0001.pdf

Dear Rasul

Gentle Reminder

Please proceed to finalize.

Thanks

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Go Chee Han  
Sent: Tuesday, 9 April, 2019 6:40 PM  
To: [rasul@lkkauto.com](mailto:rasul@lkkauto.com)  
Cc: Admin A  
Subject: FW: SLW1053C - FINALIZE

Dear Rasul

Please proceed to finalize.

Thanks

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Go Chee Han  
Sent: Thursday, 7 March, 2019 7:15 PM  
To: '[rasul@lkkauto.com](mailto:rasul@lkkauto.com)'  
Subject: SLW1053C - FINALIZE

Dear Rasul

Please proceed to finalize.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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## Service Request Details

Claim

S8M01829

Reference

None 

Loss Date

25 December 2018

Request Date

27 December 2018

Due Date

3 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*27.12.2018 @ 11:32am  
Yik veh not in*

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLW1053C

Make

TPVD MERCEDES-BENZ

Service Address

---

...

Primary Contact/Insured

---

DIANAWATI TIAHJONO  
35-03 31 JALAN RAMA RAMA, DEROYALE, 329111, Singapore

CYBER21@GMAIL.COM

Claim Handler

---

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

Additional Instructions  
NON REPORTED

[Messages](#)

[Invoices](#)

[History](#)

[Documents](#)

[Assessment](#)

[Metrics](#)

[Notes](#)

[New Message](#)

## Catherine Chong (LKK Auto)

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**From:** Go Chee Han <cheehan.go@cyclecarriage.com.sg>  
**Sent:** Wednesday, 26 December, 2018 4:17 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Kerlyn Ong  
**Subject:** FW: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018  
**Attachments:** img-Z26160926-0001.pdf  
**Categories:** Pragati

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLW1053C), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SCL1511L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 January, 2019

**DIANAWATI TJAHHONO**  
**35-03 31 JALAN RAMA RAMA, DE ROYALE,**  
**Singapore 329111**

Dear Sir,

**OUR REF : CC4/ASM18023217/pb3**  
**YOUR REF : SCL 1511L**  
**ACCIDENT INVOLVING SCL 1511L & SLW 1053C ON 25/12/2018 ALONG/AT**  
**BALESTIER ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 9 January 2019 12:56 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: S8M01829 - Request for OI GIA report - OI :SCL 1511L  
**Attachments:** SCL1511L INSD GIA.PDF

OI REPORTED\*\*\*WKSP - C&C

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** DHIWAR Namrata <[namrata.dhiwar@axa.com.sg](mailto:namrata.dhiwar@axa.com.sg)>  
**Sent:** Wednesday, 9 January 2019 12:48 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** RE: S8M01829 - Request for OI GIA report - OI :SCL 1511L

Hi,

Insured's GIA report for your action.

Regards,  
Namrata

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, January 09, 2019 9:20 AM  
**To:** SG AXA Insurance SM Motor Doc <[motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)>  
**Subject:** S8M01829 - Request for OI GIA report - OI :SCL 1511L

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

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## <REQUEST FOR DS> - S8M01829 [ACCIDENT INVOLVING SCL 1511L(OI) & SLW 1053C(TP) ON 25/12/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. Kindly advise if we may proceed DS. Third party repairer will arrange for survey after AXA agreed to do DS. Hsiao Tong - 10 Jan 2019

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Go Chee Han <cheehan.go@cyclecarriage.com.sg>  
**Sent:** Monday, 14 January 2019 9:57 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; assignments  
**Subject:** RE: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Good morning Hsiao Tong ,

Any update on this case ??

Thanks

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 10 January, 2019 11:11 AM  
**To:** Go Chee Han  
**Cc:** Admin A; assignments  
**Subject:** RE: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Without Prejudice

Dear Sirs/Mdm,

We are pending for DS instruction from AXA. Therefore, we are unable to comment liability at this moment.

We will get back to you once we receive instruction from AXA.

*"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>

**Sent:** Wednesday, 9 January 2019 7:08 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Dear Hsiao Tong,

Any update for liability ?

Thank you

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Wednesday, 9 January, 2019 7:01 PM

**To:** Go Chee Han

**Cc:** Hsiao Tong (LKKAuto)

**Subject:** RE: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Dear Sir / Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>

**Sent:** Wednesday, 9 January 2019 8:34 AM

**To:** Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Good morning shu pei,

Any update on this case ??

Thank you

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Go Chee Han

**Sent:** Monday, 7 January, 2019 5:20 PM

**To:** 'Shu Pei (LKKAuto)'

**Cc:** Hsiao Tong (LKKAuto)

**Subject:** RE: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Hi shu pei,

Please refer to the attachment.

Thank you

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Shu Pei (LKKAuto) [<mailto:shupei@lkkauto.com>]  
**Sent:** Monday, 7 January, 2019 10:35 AM  
**To:** Go Chee Han  
**Cc:** Kerlyn Ong; Hsiao Tong (LKKAuto)  
**Subject:** RE: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Dear Chee Han,

Please provide to us full set of TP GIA report.

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 26 December 2018 4:17 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>  
**Subject:** FW: Accident involving motor vehicle nos.SLW1053C & SCL1511L (ALONG BALESTIER ROAD) Accident date:25-12-2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLW1053C), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SCL1511L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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I, Dianawati Tjahjono (F2583248P), confirms that,  
Indra Hartanto (S.8579547C), is an authorized driver  
for vehicle SCL 1511 L

Dianawati

DIANAWATI TJAHJONO

23-01-2019



## <MANDATE IA> - S8M01829 [ACCIDENT INVOLVING SCL 1511L(OI) & SKW 1053C(TP) ON 25/12/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,460.28(if claim LOU) - \$5,695.28(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 04 March 2019

Reply



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/03/2019

### Survey Details:

Date of loss	25-Dec-18
Date of appointment	27-Dec-18
Date of survey	20-Feb-19
Location of survey	CLE & CARRIAGE INDUSTRIES (1986) PL

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLW 1053C
Make and Model	MERCEDES BENZ C180
Date of registration	30/1/2018
Excess	
Market Value	\$150,000
Parf Rebate	\$75,099
Nett Loss	\$74,901

### Repair details:

Initial Estimate	\$ 5,776.39
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,755.69
Check items (estimate)	NIL
Labour	\$ 2,060.00
<b>Total</b>	<b>\$ 4,815.69</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

**Mandate:**

<b>Liability(TP)</b>	<b>100%</b>	
Proposed repair cost (w/GST)	\$ 5,152.79	\$ 5,152.79
Loss of use (5days x \$60.00)	\$ 300.00	NIL
Loss of rental (5days x \$100.00)(w/GST)	NIL	\$ 535.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
<b>Proposed Total</b>	<b>\$ 5,460.28</b>	<b>\$ 5,695.28</b>



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<b>Search Selection</b>								
Mercedes-Benz	C180	Any	Any	2018	Any	Any	Any	Available
	<b>Mercedes-Benz C-Class C180 Avantgarde</b>	<b>\$148,800</b>	\$14,330 /yr	22-Jan-2018	1,595 cc	18,000 km	Luxury	Available
Immediate Delivery! Credit Card Accepted. Almost Like New! Latest 9G-Tronic Transmission Technology For Better Performance! C&C Unit Under Warranty! Accident Free. Stunning White. Trade In Welcome, No... Don Motoring Posted: 22-Feb-2019 Tags: 2018 Mercedes-Benz C180, 2018 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	<b>Mercedes-Benz C-Class C180 Avantgarde</b>	<b>\$152,800</b>	\$14,670 /yr	30-Jan-2018	1,595 cc	22,209 km	Luxury	Available
Complimentary \$2,000 C&C Service Credits. C&C Unit With Valid Agent Warranty Till Jan 2021, Plus Additional 1 Year Mercedes-Benz Pre-Owned Vehicle Warranty, C&C 33 Points Vehicle Inspection Done, Just... Republic Auto Posted: 16-Feb-2019 Tags: 2018 Mercedes-Benz C180, 2018 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	<b>Mercedes-Benz C-Class C180 Avantgarde</b>	<b>\$155,888</b>	\$14,460 /yr	30-May-2018	1,595 cc	12,800 km	Luxury	Available
Latest Arrival. Agent Unit. 5 Years Warranty From C&C. New Servicing Done With Receipt Proven! 100% Accident Free. Low Mileage. As Good As New. Save Almost 30k From New Car. Nano Coated Worth Of \$800 ... Euro Performance Asia Pte Ltd <span style="float: right; border: 1px solid black; padding: 2px;">PREMIUM AD</span> Posted: 25-Feb-2019 Tags: 2018 Mercedes-Benz C180, 2018 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	<b>Mercedes-Benz C-Class C180 Coupe</b>	<b>\$169,800</b>	\$15,680 /yr	20-Jun-2018	1,595 cc	2,000 km	Sports	Available
Not To Be Missed! Sporty C180 Coupe With Incredibly Low Mileage! Agent Unit, As Good As New. Buy With An Additional Peace Of Mind From Vantage Pre-Owned, A Member Of The Sime Darby Group. Complete Wit... Vantage Pre-Owned Posted: 01-Mar-2019 Tags: 2018 Mercedes-Benz C180, 2018 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	<b>Mercedes AMG Diffuser with Quad Exhaust</b>	Mercedes-Benz W213 E63S AMG Diffuser with Quad Exhaust						
More info about this product								
	<b>Mercedes-Benz C-Class C180 Avantgarde</b>	<b>\$165,000</b>	\$15,340 /yr	21-Jun-2018	1,595 cc	16,000 km	Luxury	Available
Red Belts, AMG Paddle Shift, BMS Open Pod, Carbon Fibre Front Lip And Spoiler, GT-R Front Grill, Frozen Metallic Grey Paint Work, Sprint Booster Controller, Grora 19"rim With New Rubber. Opening AMG S... Direct Owner <span style="float: right; border: 1px solid black; padding: 2px;">DIRECT OWNER</span> Posted: 25-Feb-2019 Tags: 2018 Mercedes-Benz C180, 2018 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								
	<b>Mercedes-Benz C-Class C180 Avantgarde</b>	<b>\$158,800</b>	\$14,340 /yr	10-Sep-2018	1,595 cc	18,723 km	Luxury	Available
C&C Unit, 3 Year Warranty 100k, Almost Brand New, Comes With AMG Diamond Grille, AMG Sports Rims And Nice Number Plate 148, Low Mileage, Accident Free, Tip Top Condition, By Appointment! Contact Our A... Posted: 22-Feb-2019 Tags: 2018 Mercedes-Benz C180, 2018 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz								

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## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 4 March 2019 8:07 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 90018, vehicle number SLW1053C

TYPE	SENT	FROM	SUBJECT	BODY
	3/4/19 11:42 AM	WANG Peter	Pls proceed DS with quantum as proposed	LOR is subject to rental receipt proof. 

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)  
Sent: Monday, 4 March 2019 11:48 AM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 90018, vehicle number SLW1053C

G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]  
Sent: Monday, 4 March 2019 11:42 AM  
To: admin-d@lkkauto.com  
Subject: New message for service request 90018, vehicle number SLW1053C

AXA Insurance has sent you a message for claim number S8M01829.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

This email has been checked for viruses by AVG.  
<https://www.avg.com>

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 13 May 2019 3:08 PM  
**To:** Loi Ai Ting  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: SLW1053C & SCL1511L on 25/12/18 //LKK REF: CC4/ASM18023217/R1pb3  
**Attachments:** AXA DS FORM.pdf

Tracking:	Recipient	Delivery
	Loi Ai Ting	
	Hsiao Tong (LKKAuto)	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 13/5/2019 3:08 PM
	olivialau@lkkauto.com	Delivered: 13/5/2019 3:08 PM
	shupei@lkkauto.com	Delivered: 13/5/2019 3:08 PM

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,379.94
2. Loss of Use (4days x \$100.00)(w/GST)	\$ 400.00
3. LTA/GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 4,781.94</b>

Please sign the document duly enclosed and revert the same to us for our further action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 26 April 2019 7:31 AM  
**To:** 'CWS Motor Claims'  
**Cc:** Esther Lim Choy Peng  
**Subject:** RE: Offer negotiation(2) our Ref: D17003099MFCV your Ref: CC2/MIDA17005836/P of accident involving GBB9263P and SJQ2495J on 21-03-2017

### Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We would like to request the breakdown of \$5,000.00 in order to seek further instruction from our principal. Our claim amount is \$ 13,353.91.

Kindly let us hear from you soon.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Sent:** Tuesday, 16 April 2019 11:27 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Esther Lim Choy Peng <EstherLim@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Subject:** Offer negotiation(2) our Ref: D17003099MFCV your Ref: CC2/MIDA17005836/P of accident involving GBB9263P and SJQ2495J on 21-03-2017

### WITHOUT PREJUDICE / SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your below email,

For swift and amicable settlement, we are prepared to revised our offer to a global sum settlement at \$5000.00 (all-in).

HT

Our ref: SLW1053C  
Your ref: SCL1511L

Date: - 2 MAY 2019

**Direct Settlement**

To: AxA LLK  
\_\_\_\_\_  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SLW1053C & SCL1511L  
At/Along Balestier Road On 25/12/18 @ 1805

I am the owner of vehicle no. SLW1053C that was involved in an accident with your insured vehicle no. SCL1511L of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>4379.94</u>
2. Loss of Use/ Rental ( <u>4</u> days @ \$ <u>100</u> per day)	\$ <u>400</u>
3. LTA/GIA Search Fee	\$ <u>2</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total:</b>	<b>\$ <u>4781.94</u></b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714336 (Mr Mr Go Chee Han) / 67714304 (Ms Amanda Ang).

**I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.**

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Amanda Ang 

**Name & Signature**

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Go Chee Han/ Ms Amanda Ang  
E-mail: cheehan.go@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SCL 1511L (Insd veh)	Model:	MERCEDES BENZ C180 AV
	SLW 1053C (TP veh)		
Date of Accident:	25/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,180.74
Final Repair Cost	:	\$	4,379.94
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	400.00      4 days
LTA / GIA Search Fee	:	\$	2.00

Others: : \$

: \$

Final Settlement Sum : \$ 4,781.94

Is Third Party Workshop GIA Registered?     YES     NO    (Kindly indicate below)

A) For Non GIA Registered Workshop:      Agreed Liability \_\_\_\_\_(%)

B) For GIA Registered Workshop:              BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%)      Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

<b>Payment Instruction: Payee's Breakdown</b>		
1)	CYCLE & CARRIAGE INDUSTRIES PTE LTD	: \$ 4,781.94

NUR SHAQILAH BTE ABDOL  
WAHAB

28/05/2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18023217/R1pb3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: PETER WANG

Date : 28-05-2019



Code : ASM

#### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCL 1511L	Veh. Inspected	SLW 1053C
Policy No.	GA336604	Coverage (\$)	0.00
Claim No.	S8M01829	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	27/12/2018

#### 2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ C180 AV	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WDD2050402R348485	Colour	BLACK
Odometer	33492	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

#### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50R17	BRIDGESTONE	6 mm
L/H Front Tyre	225/50R17	BRIDGESTONE	6 mm
R/H Rear Tyre	225/50R17	BRIDGESTONE	6 mm
L/H Rear Tyre	225/50R17	BRIDGESTONE	6 mm

#### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

#### 5. General Information

Accident Date	25/12/2018	Inspection Date	20/02/2019
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		

#### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

#### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 1053C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,559.46	1,559.46
1	REAR BUMPER LOWER TRIM (SN) (CONSISTENT)	CUT	208.27	208.27
1	CHROME MOULDING (SN) (CONSISTENT)	NECESSARY	245.09	245.09
6	BLIND RIVET (SN) (CONSISTENT)	NECESSARY	20.58	20.58
2	DISTANCE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	344.14	-
1	RH/REAR BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	29.98	-
			2,407.52	2,033.40
<b>LABOUR</b>				
	ELECTRICAL WIRING HARNESS.	NOT NECESSARY	348.87	-
	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.		1,680.00	960.00
	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		380.00	380.00
	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE.		120.00	120.00
	REAR BUMPER TRIM MOULDING APPLY TO FINISH COAT AND SPRAY ON ACCENT PAINTWORK.		840.00	600.00
			3,368.87	2,060.00
<b>GRAND TOTAL</b>			<b>5,776.39</b>	<b>4,093.40</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,093.40</b>

Report Ref No. CC4/ASM18023217/R1pb3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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