

Our ref:
Your ref:

SFV1919G
SKT1868X
27 MAR 2019

Date:

To:

AXA

LKK

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SFV1919G & SKT1868X
At/Along CTE exit to Yio Chuan Road On 24/12/18 @ 1845

I am the owner of vehicle no. SFV1919G that was involved in an accident with your insured vehicle no. SKT1868X of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

| | |
|--|---------------------|
| 1. Cost of Repairs / Excess | \$ 11,052.14 |
| 2. Loss of Use / Rental (10 days @ \$ 100 per day) | \$ 1000.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| 4. GIA Report Fee | \$ / |
| 5. Others | \$ / |
| Total: | \$ 12,054.14 |

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

NOTE: This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Yik Chan Hoe/ Ms Amanda Ang

E-mail: chanhoe.yik@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No. 67795383



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15th January 2019

SOH KIM TECK

32 Castus Crescent,
Singapore 809734.

Attn: Soh Wei Chong

Dear Sir/Madam,

OUR REF : CC4/ASM18023216/fb3

YOUR REF : SKT 1868X

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 1868X AND SFV 1919G
ALONG CTE ON 24.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Cycle & Carriage Industries Pte Ltd, acting on behalf of the owner of SFV 1919G against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into rear of Third Party vehicle SFV 1919G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To: AXA

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SFV1919G (OWNER'S
VEHICLE NO.) AND SFT1868X (3RD PARTY'S VEHICLE NO.)
ON 24/12/18 (DATE) AT 1845 (TIME)
AT/ALONG CTE off to 410 Chuk Kang Rd. (ROAD)

I am the registered owner of SFV1919G (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)
Name : Tung Yui Fai
NRIC No. : S1669709E
Date : _____

NOTE: This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.



redefining / insurance

CLAIM REF : S8M017ZG
INSURED : SOH KIM TECK

DISCHARGE VOUCHER

We/I TUNG YUI FAI, NRIC No. S1669709/E hereby agree to accept the sum of dollars Twelve Thousand Fifty-Four and Cents Fourteen only (\$S12,054.14) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SKT 1868X as a result of an accident along CTE on 24th December 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SFV 1919G.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKT 1868X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKT 1868X.

Dated this 11 day of APR 2019

Claimant's Signature : [Signature]
NRIC no./ Company Stamp : Yik Chan Hoe
Occupation/ Business : Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
Address : DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: ehanhoe.yik@cyclecarriage.com.sg
Telephone No. : [Signature]
Witness's Name : AMANDA ANG
OFFICER - ADMIN
Witness's Signature : BODY CARE & REPAIR CENTER
DID: 6771 4304
FAX: 6779 5383
EMAIL: amanda.ang@cyclecarriage.com.sg
Witness's NRIC No. : _____

NOTE: This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.


AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

| Invoice Name & Address | | | | Owner Name & Vehicle Info | | | |
|---|---------------------------|-------------------|-----|---|---------|------------------------|------------|
| TUNG YUI FAI | | | | Cust No/Name /TUNG YUI FAI | | | |
| C/O AXA INSURANCE PTE LTD | | | | Reg No/Reg Date SFV1919G / 18/12/2015 | | | |
| MOTOR CLAIM DEPARTMENT | | | | Date In/Mileage 14/01/2019/ 60573 | | | |
| 8 SHENTON WAY #24-01 | | | | Chassis No WDD2462422J372021 | | | |
| SINGAPORE 068811 | | | | Engine No 27091030828375 | | | |
| Contact No 63387288 | | | | Make/Model MB/B 180 SEDAN (W246) "STYLE | | | |
|  | | | | Colour/Trim 027 761 Polar Silv/ 041 111 Black | | | |
| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No | |
| CSI00001 | Cash | 08/03/2019/ 17:10 | YK | 395 / Yik Chan Hoe | 29655 | 28151690 | |
| Description of Goods / Services | | | | | Qty | Unit Price S\$ | Amount S\$ |
| Z REQUEST | | | | | | | |
| Customer Request | | | | | | | |
| M BPNSUN | | | | | | | F.O.C. |
| POLICY NO/ACC DATE : 2100441754 // 24/12/2018 | | | | | | | |
| DRIVE IN/EXCESS : 26/12/2018 // TP VEH NO SKT1868X AXA | | | | | | | |
| DATE IN/DATE SURVEY: 14/01/2019 @ 1600 // TAUFIKH LKK | | | | | | | |
| BY/AUTHORIZED ON : DIRECT SETTLEMENT // POH KIN LKK | | | | | | | |
| S BPNSUB | | | | | | | 300.00 |
| SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW | | | | | | | |
| FILM ON: REAR WINDSCREEN | | | | | | | |
| A BPILAB | | | | | | | 1920.00 |
| PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW | | | | | | | |
| BODY PANELS WITH REFINISH. | | | | | | | |
| A BPIRES | | | | | | | 1200.00 |
| RESPRAY TAILGATE AND REAR BUMPER | | | | | | | |
| A BPILAB | | | | | 0.10 | | 380.00 |
| USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO | | | | | | | |
| STANDARD SETTINGS. | | | | | | | |
| A BPILAB | | | | | | | 120.00 |
| CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT | | | | | | | |
| A BPILAB | | | | | | | 480.00 |
| TRANSFER MECHANICAL & ELECTRICAL COMPONENTS TO NEW TAILGATE | | | | | | | |
| A BPILAB | | | | | 0.07 | | 560.00 |
| REMOVE & REPLACE REAR WINDSHIELD.NETT | | | | | | | |
| X | ADHESIVE FILM CUTTING | | | 2.00 | 6.14 | | 12.28 |
| X | REAR TAILGATE | | | 1.00 | 1848.98 | | 1848.98 |
| X | REAR W/SCREEN | | | 1.00 | 564.24 | | 564.24 |
| X | GLAZING REPAIR KIT | | | 2.00 | 154.72 | | 309.44 |
| X | TAILGATE MODEL PLATE B180 | | | 1.00 | 75.24 | | 75.24 |
| X | REAR BUMPER | | | 1.00 | 1429.51 | | 1429.51 |
| X | REAR BUMPER LOWER | | | 1.00 | 145.78 | | 145.78 |

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

| Invoice Name & Address | Owner Name & Vehicle Info |
|---------------------------|---|
| TUNG YUI FAI | Cust No/Name /TUNG YUI FAI |
| C/O AXA INSURANCE PTE LTD | Reg No/Reg Date SFV1919G / 18/12/2015 |
| MOTOR CLAIM DEPARTMENT | Date In/Mileage 14/01/2019/ 60573 |
| 8 SHENTON WAY #24-01 | Chassis No WDD2462422J372021 |
| SINGAPORE 068811 | Engine No 27091030828375 |
| Contact No 63387288 | Make/Model MB/B 180 SEDAN (W246) "STYLE |
| | Colour/Trim 027 761 Polar Silv/ 041 111 Black |

| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No |
|------------|-------|-------------------|-----|--------------------|--------|------------------------|
| CSI00001 | Cash | 08/03/2019/ 17:10 | YK | 395 / Yik Chan Hoe | 29655 | 28151690 |

| Description of Goods / Services | Qty | Unit Price S\$ | Amount S\$ |
|-------------------------------------|------|----------------|------------|
| X REAR BUMPER LOWER CHROME MOULDING | 1.00 | 199.31 | 199.31 |
| X REAR BUMPER FOOTPLATE | 1.00 | 185.64 | 185.64 |
| X REAR PTS SPACER RING | 6.00 | 6.42 | 38.52 |
| X REAR CROSS MEMBER | 1.00 | 454.00 | 454.00 |
| X CLIP | 2.00 | 2.35 | 4.70 |
| X LEFT REAR GASKET F LIGHT HOUSING | 1.00 | 23.17 | 23.17 |
| X RIGHT REAR GASKET F LIGHT HOUSING | 1.00 | 23.17 | 23.17 |
| X TAILGATE MERCEDES STAR | 1.00 | 48.25 | 48.25 |
| X GROMMET | 3.00 | 2.29 | 6.87 |

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

| | | | |
|-----------------|-----------|---------------|-----------|
| Parts | 5,369.10 | Nett | 10,329.10 |
| Labour | 4,660.00 | 7% GST on | 10329.10 |
| Standard Menu | 0.00 | | |
| Specialist Job | 300.00 | Total Payable | 11,052.14 |
| Diagnostics Job | 0.00 | Paid | 0.00 |
| Sundry/Others | 0.00 | Total Due | 11,052.14 |
| Total(w/o GST) | 10,329.10 | | |

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Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

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188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's

www.chans.com.sg

TAX INVOICE

TUNG YUI FAI

INVOICE : AR1901-0307
DATE : 25/01/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201901-0136

ATTN: ACCOUNTS PAYABLE

| DESCRIPTION | AMOUNT (SGD) |
|-------------|--------------|
|-------------|--------------|

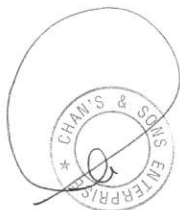
Vehicle Reg No : SLJ9941E 934.58
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 14/01/2019 To 23/01/2019
Period : 10 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SFV1919G

AMOUNT : S\$
ONE THOUSAND DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 934.58
GST 7% : 65.42

TOTAL S\$: 1,000.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

| | |
|----------------|---------|
| Payment Date : | F / Amt |
| CS / CC / CH : | |
| CS / CC / CH : | |

201901-0136

IMPORTANT NOTES:-

- ✗ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ✗ No refund will be given for vehicle that returns early.
- ✗ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ✗ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ✗ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ✗ Hirer is responsible for all parking fines & traffic summons.
- ✗ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ✗ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ✗ Vehicle returned after office hour will be charged to the next working day.
- ✗ Hourly extension is charged at 1/5 of the daily rate.
- ✗ As preventive maintenance, please check water & engine oil daily.
- ✗ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ✗ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ✗ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

| | UNIT | | RATE (\$) | TOTAL (\$) |
|--------------------------|------|---|-----------|------------|
| RATE | 10 | @ | 100 net | 934.58 |
| DISCOUNT | | | | |
| GST @ 7% | | | | 65.42 |
| TOTAL | | | | 1000.00 |
| EXTENSION | | | | |
| | | | | |
| | | | | |
| YIK | | | | |
| SRV 1915 G | | | | |
| DEPOSIT (refundable) S\$ | | | | |
| CHANGED OVER FROM VEH. | | | | DATE |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for **CHAN'S & SONS ENTERPRISE**

| | | | |
|-------------|------------|--------|---|
| VEHICLE NO. | SLT 9941 K | MODEL | |
| FROM | | RETURN | <small>*Estimate Date. For actual return see CHECK IN</small> |

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-198114

Date of Request: 26/12/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 26/12/2018
Enquiry By Lim Xin Yi
TP Vehicle No. SKT1868X
Accident Date 24/12/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SKT1868X | AXA Insurance Pte Ltd | 16/06/2018-15/06/2019 | 6338 7288 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-198114

Date of Request: 26/12/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 26/12/2018

Enquiry By Lim Xin Yi

TP Vehicle No. SKT1868X

Accident Date 24/12/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque