

15/0000

INS CASE OWNER:

CC 4/FWD1802

LKK

IDAC

Surveyor:

marms

DOI:

27/1/18

Date / Time:

27/1/18

Registered in Meriton:

27/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFD 345M

Name of Insured:

van kun yehb

Insured Tel No.:

HP: 9629111

Excess Sec II :SS

D.O.A:

24/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

120150001A 410

Policy No.:

PRPRM15-0002098

Make / Model:

Ford

Place of Accident:

mine of LA BUD BAKUN RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKS 84824



INSRS:
WSP:
Tel:
Liability:
RMKS:

67402



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
		Non-Reporting 1st (1st):	
		Non-Reporting 1st (2nd):	
		Non-Reporting 1st (Final):	
		Notification 1st (if non-pickup):	
		Call OI:	
		After call 1st to OI:	
		Documentation Check List:	Handler Typist
		Notification 1st (if non-pickup):	
		After call 1st to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	45	SS 10,000 (8 days) Reduction: 55 %
FINAL SETTLEMENT	Date/Time: 22-04-19	Confirm with: JANE
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: 116
Repair Cost:	74/101	SS 10,700.00
Loss of Rental (LOR):	SS 719.40	(8 days) x \$90
Loss of Use (LOU):	SS -	(S x days)
Loss of Income (LOI):	SS -	(S x days)
LOR only ☒ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	(Tick only one)
GIA/LTA Search	SS 31.00	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 11,501.40	Global Sum SS:
FINAL PAYMENT	Date/Time: 22-04-19	Confirm with: JANE
Payee 1:	SS 11,501.40	Name 1: JANE PRATEE PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT 10/1/19

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MY
To Inspect Vehicle No: SKS 84836
at Workshop n/a Etha Tampara
or _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Van: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 45/c.
IDAC Accident Report: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: 2 days Res.: Yes or No
Lum Sum: 20 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: SKS 84836 Yr Regt: 207
Type: 2 M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or CM
Make: Honda CIVIC CC 1595
Colour: Black A/C: Insured / Std / NI / NA
Sp. Reading: 198909 T/Radio: Insured / Std / NI / NA
Eng No: _____
Chassis: JHMFD 452075200 069
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Insured / Jammed / Leaked / Burnt or
Brake: Insured / Jammed / Leaked / Burnt or
Mod.: NI / S/Rim / STD A/Rim or
Tyre Size: F: 205/55-216
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: 6 mm Rear: 6 mm
R/Bal: 6 mm L/Bal: 6 mm
D.O.A. 24/11/18 D.O.L. 27/12/18
Survey held at _____
Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
RL
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>30-6-2016</u>
	<u>7.15 6ml. LIA 34879</u>
	<u>not found</u>
	<u>15: +10,000 (RES: +12,240.20 55%)</u>

Date/Time, File Pass to?

☐ : Prelim. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ Site Insp. (\$ _____)
☐ Interview (\$ _____)
☐ Tech. Invs (\$ _____)
☐ Weekend (\$ _____)

Survey Fee:

Transportation: _____
Photo: _____
Other: _____
TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18023206/Ueb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 27-12-2018	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SFD 345M	Veh. Inspected	SKS 8483G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/12/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/12/2018	Inspection Date	27/12/2018
Survey held at	ETHOZ GROUP LTD 50 GUL CRESCENT SINGAPORE 629543		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PLEASE ARRANGE TO SURVEY
VEHICLE AT 22 TAMPINES ST 92 (S
528876)

Jimmy Goh Ki
CLAIM DEPARTMENT
DID : 66547618
FAX :

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Vehicle No : SKS-8483-G

Accident Date : 24/12/2018

Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
-----	-------------	-------------------	---------------

List Item

- 1 FRONT WINDSCREEN GLASS 1425.20
- 1 FRONT WINDSCREEN MOULDING
- 1 BONNET
- 1 BONNET HINGE LH
- 1 BONNET HINGE RH
- 1 BONNET WEATHER STRIP
- 1 BONNET INSULATOR
- 10 BONNET INSULATOR CLIPS
- 1 BONNET LOCK

One 1,644.70 ✓
 One 86.70 ✓
 One 574.20 ✓
 One 65.40 ✓
 One 65.40 ✓
 One 42.80 ✓
 One 105.40 ✓
 One 55.00 ✓
 One 118.70 ✓

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

ESTIMATION

FAX :

Owner : TAN HOW WEE
FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Vehicle No : SKS-8483-G

Accident Date : 24/12/2018

Make & Model : HONDA CIVIC 1.6 VTI (M)

Excess : 0.00 Add Excess : 0.00

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FRONT GRILLE BASE	CM 165.40	✓
1	FRONT GRILLE CHROME MOULDING	CM 192.90	✓
1	FRONT GRILLE LOGO	CM 42.80	✓
4	FRONT GRILLE CLIPS	126 18.00	✓
1	FRONT BUMPER	7-3 856.50	✓
1	FRONT BUMPER SIDE RETAINER (LH) 638	26.80	✓
1	FRONT BUMPER SIDE RETAINER (RH)	26.80	✓
1	FRONT BUMPER REINFORCEMENT	276.50	✓
1	FRONT BUMPER NUMBER PLATE BASE	50.80	✓
10	FRONT BUMPER CLIPS 30	45.00	✓

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Accident Date : 24/12/2018

Vehicle No : SKS-8483-G

Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FOG LAMP COVER LH	65.90	/
1	FOG LAMP COVER RH	65.90	/
1	HEADLAMP (LH)	942.10	/
1	HEADLAMP LOWER BRACKET LH	50.70	/
1	HEADLAMP (RH)	942.10	/
1	HEADLAMP LOWER BRACKET RH	50.70	/
1	FRONT SUPPORT PANEL	617.80	/
1	FRONT SUPPORT TOP GARNISH	105.40	/
10	FRONT SUPPORT TOP GARNISH CLIPS	45.00	/
2	FRONT SUPPORT TOP STOPPER	30.40	X

440.50

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
FWD SINGAPORE PTE. LTD.
Certificate No : PNPV2018-00008174
Vehicle No : SKS-8483-G
Accident Date : 24/12/2018
Make & Model : HONDA CIVIC 1.6 VTi (M)
Excess : 0.00 Add Excess : 0.00

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FRONT CHASSIS MEMBER LH RESTORE	2	X
1	FRONT CHASSIS MEMBER RH RESTORE	2	X
1	AIR DUCT TOP	11 202.60	X
1	HORN LH	11 69.40	X
1	HORN RH	11 69.40	X
1	BATTERY TRAY	11 35.80	X
1	BATTERY BRACKET	11 25.80	X
1	WIPER WASHER TANK	11 113.40	X
1	AIRCON CONDENSOR ASSY	816.50	
1	AIRCON CONDENSOR AIR GUIDE LH	25.30	

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Accident Date : 24/12/2018

Vehicle No : SKS-8483-G

Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	AIRCON CONDENSOR AIR GUIDE RH	25.30	✓
1	AIRCON PIPE (COND TO COMP)	241.20	✓
1	AIRCON PIPE (COND TO COIL)	205.90	✓
1	AIRCON FAN MOTOR	364.70	✓
1	AIRCON FAN BLADE	69.40	✓
1	AIRCON FAN COWLING	118.90	✓
1	RADIATOR ASSY	1,361.20	✓
1	RADIATOR TOP BRACKET LH	17.20	✓
1	RADIATOR TOP BRACKET RH	17.20	✓
1	RADIATOR UPPER HOSE	45.80	✓

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Accident Date : 24/12/2018

Vehicle No : SKS-8483-G

Make & Model : HONDA CIVIC 1.6 VTi (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	RADIATOR LOWER HOSE	11 47.20	X
1	RADIATOR FAN MOTOR	Jim 371.80	2
1	RADIATOR FAN BLADE	bul 81.40	2
1	RADIATOR FAN COWLING	Cue 131.80	2
1	FRONT FENDER (LH)	2uc 632.90	—
1	FRONT FENDER TOP GARNISH LH	11 57.20	X
1	FRONT FENDER INNER SHIELD (LH)	2c/1111 118.90	—
1	FRONT FENDER (RH)	3uc 632.90	—
1	FRONT FENDER TOP GARNISH RH	11 57.20	X
1	FRONT FENDER INNER SHIELD (RH)	2c/1111 118.90	—

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

ESTIMATION

FAX :

Owner : TAN HOW WEE
FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Vehicle No : SKS-8483-G

Accident Date : 24/12/2018

Make & Model : HONDA CIVIC 1.6 VTI (M)

Excess : 0.00 Add Excess : 0.00

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
18	FRONT FENDER INNER SHIELD CLIPS	17 81.00	X
1	FRONT DOOR (LH)	RESTORE	X
1	FRONT DOOR (RH)	RESTORE	X
1	FRONT A-PILLAR L/H	RESTORE	X
1	FRONT A-PILLAR R/H	RESTORE	X
1	DRIVER AIR BAG UNIT	1827.80	
1	DRIVER AIR BAG SLIP RING	185.80	
1	PASSENGER AIR BAG UNIT	2236.80	
1	PASSENGER AIRCON VENT LH		
1	PASSENGER AIRCON VENT RH		
		2,033.40	
		329.50	
		2,488.90	
		114.80	
		114.80	

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Accident Date : 24/12/2018

Vehicle No : SKS-8483-G

Make & Model : HONDA CIVIC 1.6 VTi (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	DASH BOARD TOP UNIT	845 829.50	/
1	FRONT IMPACT SENSOR LH	158.90	/
1	FRONT IMPACT SENSOR RH	158.90	/
1	AIR BAG CONTROL MODULE & ECU	947.10	/
1	FRONT SEAT BELT LH	582.40	/
1	FRONT SEAT BELT (RH)	582.40	/
1	FRONT SEAT BELT BUCKLE (LH)	229.50	/
1	FRONT SEAT BELT BUCKLE (RH)	229.50	/

Date : 27/12/2018
 To : FWD SINGAPORE PTE. LTD.
 Attn : Motor Claim Department

ESTIMATION

FAX :

Owner : TAN HOW WEE
 : FWD SINGAPORE PTE. LTD.
 Certificate No : PNPV2018-00008174
 Vehicle No : SKS-8483-G
 Accident Date : 24/12/2018
 Make & Model : HONDA CIVIC 1.6 VTI (M)
 Excess : 0.00 Add Excess : 0.00

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	22331.60	
	Discount 20% On Parts	(4466.32)	
	<u>Special Nett Item</u>		
1	IU BRACKET	15.00	✓
1	FRONT WINDSCREEN SEALANT	60.00	40
1	FRONT NUMBER PLATE & HOLDER	45.00	40
1	RADIATOR COOLANT	25.00	✓
1	BATTERY ASSY	180.00	X

Date : 27/12/2018
 To : FWD SINGAPORE PTE. LTD.
 Attn : Motor Claim Department

ESTIMATION

FAX :

Owner : TAN HOW WEE
 : FWD SINGAPORE PTE. LTD.
 Certificate No : PNPV2018-00008174
 Vehicle No : SKS-8483-G
 Accident Date : 24/12/2018
 Make & Model : HONDA CIVIC 1.6 VTi (M)
 Excess : 0.00 Add Excess : 0.00

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	325.00	
<u>Labour & Misc</u>			
	LABOUR TO FACILITATE REPAIR	1,200.00	880
	TO REMOVE & INSTALL FRONT WINDSCREEN GLASS	140.00	120
	TO REMOVE & INSTALL RADIATOR INCLUDING PRESSURE TEST	80.00	X
	TO REMOVE & INSTALL AIRCON CONDENSOR INCLUDING CHARGE UP GAS	120.00	120
	TO REMOVE & INSTALL AIR BAG COMPONENTS INCLUDING SEAT BELT & BUCKLE	350.00	300

Date : 27/12/2018
To : **FWD SINGAPORE PTE. LTD.**

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner	TAN HOW WEE
	FWD SINGAPORE PTE. LTD

Certificate No	:	PNPV2018-00008174	Accident Date	:	24/12/2018
Vehicle No	:	SKS-8483-G	Make & Model	:	HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	TO RESET & RE-PROGRAM AIR BAG WARNING LIGHT	180.00	x
	TO CONDUCT PULLING & STRAIGHTENING OF FRONT CHASSIS MEMBER	250.00	x
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	✓
	TO SPRAY PAINT ON AFFECTED AREAS	1,800.00	1080
	Sub Total	4150.00	
	L&L Auto Consultants hence notify the Repairer of the following: - To measure before/after spray painting - To supply damaged parts during reassembly - Paid prices are subject to confirmation - Third party survey is on a "Without Prejudice" basis - No legal modification(s) is allowed - Supplementary item(s) noted as not surveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:	22,340.28	
	SUB TOTAL		
	GST 7.0 %	1,563.82	
	TOTAL	23,904.10	

Remarks:

Not Authorized

P-19036-S
S229-Ey
S.N - 120
date - 2510

Remarks:

Surveyor's name: marcus hbm

Principal's name: TAN HOW WEE

Survey Date & Time: 27/12/18

SUB TOTAL	
GST 7.0 %	1,563.82
TOTAL	23,904.10

$\frac{t}{s} = \frac{0.0001}{1}$

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PLEASE ARRANGE TO SURVEY
VEHICLE AT 22 TAMPINES ST 92 (S
528876)

Jimmy Goh KI
CLAIM DEPARTMENT
DID : 66547618
FAX :

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.
Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
<u>List Item</u>			
1	FRONT WINDSCREEN GLASS (425.20	Cre 1,644.70	✓
1	FRONT WINDSCREEN MOULDING	ner 86.70	✓
1	BONNET	Buc 574.20	✓
1	BONNET HINGE LH	bet 65.40	✓
1	BONNET HINGE RH	Bet 65.40	✓
1	BONNET WEATHER STRIP	ner 42.80	✓
1	BONNET INSULATOR	De 105.40	✓
10	BONNET INSULATOR CLIPS	ner 55.00	✓
1	BONNET LOCK	1m 118.70	✓

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FRONT GRILLE BASE	CM 165.40	/
1	FRONT GRILLE CHROME MOULDING	CM 192.90	/
1	FRONT GRILLE LOGO	RM 42.80	/
4	FRONT GRILLE CLIPS	RM 18.00	/
1	FRONT BUMPER	7.5 856.50	/
1	FRONT BUMPER SIDE RETAINER (LH) 638	RM 26.80	/
1	FRONT BUMPER SIDE RETAINER (RH)	RM 26.80	/
1	FRONT BUMPER REINFORCEMENT	RM 276.50	/
1	FRONT BUMPER NUMBER PLATE BASE	RM 50.80	/
10	FRONT BUMPER CLIPS 30	RM 45.00	/

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FOG LAMP COVER LH	7m1 65.90	✓
1	FOG LAMP COVER RH	7m1 65.90	✓
1	HEADLAMP (LH)	cm 942.10	✓
1	HEADLAMP LOWER BRACKET LH	3m 50.70	✓
1	HEADLAMP (RH)	cm 942.10	✓
1	HEADLAMP LOWER BRACKET RH	3m 50.70	✓
1	FRONT SUPPORT PANEL	3m 617.80	✓
1	FRONT SUPPORT TOP GARNISH	7.5 105.40	✓
10	FRONT SUPPORT TOP GARNISH CLIPS	rm 45.00	✓
2	FRONT SUPPORT TOP STOPPER	11 30.40	X

440.50

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FRONT CHASSIS MEMBER LH RESTORE	12	X
1	FRONT CHASSIS MEMBER RH RESTORE	12	X
1	AIR DUCT TOP	11 202.60	X
1	HORN LH	11 69.40	X
1	HORN RH	11 69.40	X
1	BATTERY TRAY	11 35.80	X
1	BATTERY BRACKET	11 25.80	X
1	WIPER WASHER TANK	11 113.40	X
1	AIRCON CONDENSOR ASSY	321 / P-11 816.50	✓
1	AIRCON CONDENSOR AIR GUIDE LH	22 25.30	✓

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	AIRCON CONDENSOR AIR GUIDE RH	25.30	✓
1	AIRCON PIPE (COND TO COMP)	241.20	✓
1	AIRCON PIPE (COND TO COIL)	205.90	✓
1	AIRCON FAN MOTOR	364.70	?
1	AIRCON FAN BLADE	69.40	?
1	AIRCON FAN COWLING	118.90	?
1	RADIATOR ASSY	1,361.20	✓
1	RADIATOR TOP BRACKET LH	17.20	✓
1	RADIATOR TOP BRACKET RH	17.20	✓
1	RADIATOR UPPER HOSE	45.80	✓

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VT1 (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	RADIATOR LOWER HOSE	11 47.20	X
1	RADIATOR FAN MOTOR	371.80	?
1	RADIATOR FAN BLADE	81.40	?
1	RADIATOR FAN COWLING	131.80	?
1	FRONT FENDER (LH)	211 632.90	—
1	FRONT FENDER TOP GARNISH LH	11 57.20	X
1	FRONT FENDER INNER SHIELD (LH)	211 118.90	—
1	FRONT FENDER (RH)	311 632.90	—
1	FRONT FENDER TOP GARNISH RH	11 57.20	X
1	FRONT FENDER INNER SHIELD (RH)	211 118.90	—

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174

Accident Date : 24/12/2018

Vehicle No : SKS-8483-G

Make & Model : HONDA CIVIC 1.6 VTi (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
18	FRONT FENDER INNER SHIELD CLIPS	17 81.00	X
1	FRONT DOOR (LH)	RESTORE	n
1	FRONT DOOR (RH)	RESTORE	n
1	FRONT A-PILLAR L/H	RESTORE	n
1	FRONT A-PILLAR R/H	RESTORE	n
1	DRIVER AIR BAG UNIT	1827.80	1827.80
1	DRIVER AIR BAG SLIP RING	185.80	185.80
1	PASSENGER AIR BAG UNIT	2236.80	2236.80
1	PASSENGER AIRCON VENT LH	One 114.80	114.80
1	PASSENGER AIRCON VENT RH	One 114.80	114.80

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	DASH BOARD TOP UNIT	Bus 829.50	/
1	FRONT IMPACT SENSOR LH	Ac-v 158.90	/
1	FRONT IMPACT SENSOR RH	Ac-v 158.90	/
1	AIR BAG CONTROL MODULE & ECU	Ac-v 947.10	/
1	FRONT SEAT BELT LH	Ac-v 582.40	/
1	FRONT SEAT BELT (RH)	Ac-v 582.40	/
1	FRONT SEAT BELT BUCKLE (LH)	17 229.50	/
1	FRONT SEAT BELT BUCKLE (RH)	17 229.50	/

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	22331.60	
	Discount 20% On Parts	(4466.32)	
	<u>Special Nett Item</u>		
1	IU BRACKET	15.00	✓
1	FRONT WINDSCREEN SEALANT	60.00	40
1	FRONT NUMBER PLATE & HOLDER	45.00	40
1	RADIATOR COOLANT	25.00	✓
1	BATTERY ASSY	180.00	X

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	Sub Total	325.00	
	<u>Labour & Misc</u>		
	LABOUR TO FACILITATE REPAIR	1,200.00	SFB
	TO REMOVE & INSTALL FRONT WINDSCREEN GLASS	140.00	120
	TO REMOVE & INSTALL RADIATOR INCLUDING PRESSURE TEST	17 80.00	X
	TO REMOVE & INSTALL AIRCON CONDENSOR INCLUDING CHARGE UP GAS	120.00	120
	TO REMOVE & INSTALL AIR BAG COMPONENTS INCLUDING SEAT BELT & BUCKLE	350.00	300

Date : 27/12/2018
To : FWD SINGAPORE PTE. LTD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : TAN HOW WEE
FWD SINGAPORE PTE. LTD.
Certificate No : PNPV2018-00008174 Accident Date : 24/12/2018
Vehicle No : SKS-8483-G Make & Model : HONDA CIVIC 1.6 VTI (M)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	TO RESET & RE-PROGRAM AIR BAG WARNING LIGHT	180.00	α
	TO CONDUCT PULLING & STRAIGHTENING OF FRONT CHASSIS MEMBER	250.00	X
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	✓
	TO SPRAY PAINT ON AFFECTED AREAS	1,800.00	1080
	Sub Total	4150.00	
	Remarks: 1. All work is performed by fully trained personnel of the Repairer. 2. Repairs are carried out using original or equivalent parts. 3. To ensure complete satisfaction, repairs are carried out in a timely manner. 4. Parts used are subject to availability. 5. Terms and conditions are as per "Ethos Protect" terms. 6. No illegal modifications are allowed. 7. Supplemental duties and taxes are charged and are subject to final approval from Insurance Company. Admitted by Repairer Signature: Date:	22,340.28	
	SUB TOTAL		
	GST 7.0 %	1,563.82	
	TOTAL	23,904.10	

Surveyor's name: marcus n.k.m

Principal's name: TAN HOW WEE

Survey Date & Time: 27/12/18

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 25 January 2019 9:12 AM
To: 'Suhelmi.Suharman@ethozgroup.com'
Subject: RE: Accident Involving SKS8483G & SFD345M (FWD REF: 1201800019910)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Suhelmi Bin Suharman [<mailto:Suhelmi.Suharman@ethozgroup.com>]
Sent: Thursday, December 27, 2018 12:52 PM
To: Motor Claims SG - SG Common
Cc: Stanley Lim; Jimmy Goh

Subject: FW: Accident Involving SKS8483G & SFD345M
Importance: High

Dear Sir/ Madam,

Please be advised that we will be submitting a claim against your insured.

Attached herewith is the GIA Report for your perusal.

We would like to propose direct settlement for this case.

Kindly advised liability for this case.

Our Client's Vehicle Number:	SKS8483G
3 RD party Vehicle Number:	SFD345M
Date/Time of Loss:	24/12/2018 11:15

Thank you

Best Regards,
Suhelmi Suharman
Senior Service Engineer

ETHOZ

ETHOZ GROUP LTD

22 Tampines St 92 Singapore 528876

HP: 9698 1309 | DID: 6654 7607 | Fax :6654 7648

Website: www.ethozgroup.com



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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Dec 2018 17:31	Clim Veh Model Changed	(204637) HONDA CIVIC 1.6 VTI (A).	[A] Lau Shu Pei
2	27 Dec 2018 17:31	Clim Created	Reg No: SKS8483G, Acct Date: 2018/12/24, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Ethoz Group Ltd (HQ)	[A] Lau Shu Pei
3	27 Dec 2018 17:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : Appraisals Associates Pte Ltd.	[A] Lau Shu Pei
4	27 Dec 2018 17:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/08	[A] Lau Shu Pei
5	27 Dec 2018 17:31	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	27 Dec 2018 17:31	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	27 Dec 2018 17:31	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
8	27 Dec 2018 17:38	Clim Registration Modified	Pol No:->PNPV2018-00013098.	[I] Clara Li Zi Rong
9	28 Dec 2018 14:00	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/01/08	[A] Lau Shu Pei
10	11 Mar 2019 17:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	11 Mar 2019 17:44	Clim Dtl Modified	JPJ Reg. Date: -> 2007/02/03.	[A] JOANNE LEE KHANG MIN
12	11 Mar 2019 17:44	Clim Details Notified		[A] JOANNE LEE KHANG MIN
13	25 Mar 2019 11:48	Adj Mandate Request	Cur.Reg:11501.40:LIABILITY: 100% B:11b OI MAKE A UTURN @ CONTROL JUNCTION QUANTUM: (a) COR w/GST : \$10,700.00 + (b) LOR w/GST: \$770.40 (8days x \$90) + (c) LTA :\$31.00 Total: a+b+c = \$11,501.40 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTION	[A] Asher Sng Rong Yi

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2014229	28/12/2018 14:00	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS8483G	SFD345M	10.70

Print Received Message

This mail is associated with :

***SKS8483G (1201800019910)**
[SFD345M]

TP
TAN HOW WEE
Dec 24 2018 11:00AM
[Thomas Lau]
Ethoz Group Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 05/04/2019 15:18 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11501.40) - SKS8483G - Claim Handler: Clara Li Zi Rong

Approved:11501.40.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 7282I

Vehicle Details

Vehicle No.: SK58483G
Vehicle to be Exported: Yes
Intended Deregistration Date: 28 Dec 2018
Vehicle Make: HONDA
Vehicle Model: CIVIC 1.6L VTI 5MT
Primary Colour: Black
Manufacturing Year: 2006
Engine No.: R16A12000070
Chassis No.: JHMFD45207S200069
Maximum Power Output: 92.0 kW (123 bhp)
Open Market Value: \$17,918.00
Original Registration Date: 03 Feb 2007
First Registration Date: 03 Feb 2007
Transfer Count: 4
Actual ARF Paid: \$19,710.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Jun 2026
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
PQP Paid: \$46,454.00
COE Rebate Amount: \$34,866.00
Total Rebate Amount: \$34,866.00

The information contained herein is correct as at 24 Dec 2018

OK

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Honda Civic

Price Range

Depreciation

> 10 year

Vehicle Type

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Honda Civic 1.8A VTI-S (COE till 08/2026)

Overview

Financial

Accessories

Similar

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Photos

Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

Car Details

Price

\$49,800

Depreciation

\$6,520 /yr

Reg Date

17-Aug-2006
(7yrs 7mths 20days COE left)

Manufactured

2006

Mileage

-

Transmission

Auto

Engine Cap

1,799 cc

Road Tax

\$1,174 /yr

Power

103.0 kW (138 bhp)
View specs of the Honda Civic (2006-2012)

Curb Weight

1,219 kg

Features

Honda 1.8 L 16 I-VTEC Engine, 5 Speed Auto, SRS Airbags System, Paddle Shift, Auto Climate Aircon Control.

Accessories

Factory Fitted Interior.

Description

Original Paintwork! Hurry! Call For Viewing Today Before It's Gone!

COE

\$54,463

OMV

\$20,861

ARF

\$22,948

Dereg Value

\$41,616 as of today (change)

No. of Owners

5

Type of Veh

Mid-Size Sedan

Category

COE Car

Availability

Available

Add to Shortlist

Add to Compare

Add a Note

Posted on: 23-Dec-2018

Last Updated on: 26-Dec-2018

Tags: Honda Civic, honda civic, 2006 honda civic, 2006 honda civic, Honda, Civic, civic Used Honda

Upfront Payment

Transfer Fee

\$25

Down Payment

\$14,940 (change)

Maximum 70% Loan

1st Instalment

\$524

Total Upfront Payment

\$15,489 (excluding insurance)







Seller Information

Company

Zenith Automobile
* dealer's pricelist
* 31 vets sold | 32 vets available

Address

1 Bukit Batok Crescent #02-54
Search cars nearby this location

Location

WCEGA Plaza

Office No

66848884

Contact Person(s)

George 88088825
Simon 98197237

Useful Services



Afraid of lemons? Request to have this car evaluated professionally.
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Free Valuation

https://www.sgcarmart.com/used_cars/info.php?ID=792055&DL=1238

27-Dec-18

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QUOTZ

Honda Civic

Price Range

Depreciation

> 10 year

Vehicle Type

Submit

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Home > Used Cars > Ecke Motoring > Honda Civic 1.6A VTI (COE till 06/2026)

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\$1,200

\$1,200

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SHOP NOW

NEECAH Dolce Gusto

COFFEE IS NOT JUST BLACK

Compare

Honda Civic 1.6A VTI (COE till 06/2026)

Overview

Financial

Accessories

Similar

Research

Photos

Map

PREMIUM AD

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

Car Details

Price

\$43,500

Depreciation

\$5,790 /yr

Reg Date

01-Sep-2006
(7yrs 6mths 3days COE left)

Manufactured

2006

Mileage

97,328 km (7.9k /yr)

Transmission

Auto

Engine Cap

1,595 cc

Road Tax

\$888 /yr

Power

92.0 kW (123 bhp)

Curb Weight

1,220 kg

Features

1.6L Powerful VTEC Engine, 5 Speed Auto Transmission, Super Quiet Smooth Engine, Dual Airbags, ABS, Low Fuel Consumption, Retractable Side Mirrors.

Accessories

New Sports Rims And New Tyres, Alarms Locking System, Original Leather Seats No Cosmetic Done, SME Plate, Just Done Workshop Checking No Repair Needed

Description

Monthly About \$580, \$5K Deposit, 1 Owner Since Day One. Only Transfer Between Family Members Because For The Numbers. Very Low Mileage Done, Low Depreciate, Servicing Just Done, Super Well Take Care Off Original Clean And Neat Interior! Total Muteness Undercarriage! Super Quiet Smooth Engine And Seamless Gearbox! No Vibration Or Jerk At All When Engaging Gear! Viewing By Appointment.

COE

\$46,454

OMV

\$19,043

ARF

\$20,948

Dereg Value

\$34,898 as of today (change)

No. of Owners

2

Type of Veh

Mid-Sized Sedan

Category

COE Car, Premium Ad Car, Low Mileage Car

Availability

Available

Add to Shortlist

Add to Compare

Add a Note

Location Map

Seller Information

Company

Ecke Motoring

dealer's pricelist

2 vets sold | 3 vets available

Address

170 Upper Bukit Timah Road #02-33

Search cars nearby this location

Location

Bukit Timah Shopping Centre

Contact Person(s)

Mr Yeo

94559991

Useful Services

STA

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Vehicle Evaluation

Find out the market value for your car. Get a free Car Valuation.

Free Valuation

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27-Dec-18

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7282I
Vehicle Details	
Vehicle No.:	SKS8483G
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6L VTI 5MT
Primary Colour:	Black
Manufacturing Year:	2006
Engine No.:	R16A12000070
Chassis No.:	JHMF45207S200069
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$17,918.00
Original Registration Date:	03 Feb 2007
First Registration Date:	03 Feb 2007
Transfer Count:	4
Actual ARF Paid:	\$19,710.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jun 2026
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$46,454.00
COE Rebate Amount:	\$34,879.00
Total Rebate Amount:	\$34,879.00

The information contained herein is correct as at 27 Dec 2018

OK

Nivitha (LKK Auto)

From: clara.li@fwd.com
Sent: Thursday, 27 December 2018 10:31 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: AsherSng@lkkauto.com
Subject: FW: Survey for vehicle No : SKS8483G TP Claim Clam Ref: 1201800019910
Attachments: SKS8483G AGAINST SFD345M.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

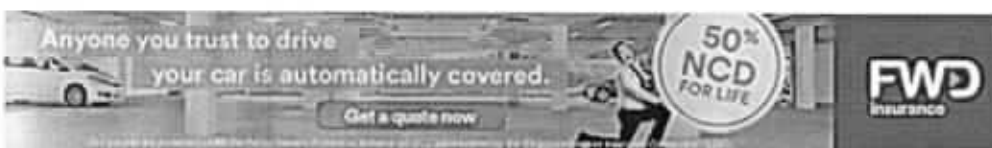
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg

FWD
insurance



From: Jimmy Goh [mailto:jimmy.gohkl@ethozgroup.com]

Sent: Thursday, December 27, 2018 10:22 AM

To: Motor Claims SG - SG Common

Cc: Ng Boon Kai

Subject: Survey for vehicle No : SKS8483G TP Claim

Hi Motor Claims,

Appreciate if you could arrange survey for the above mentioned vehicle. (Vehicle in Ethoz Tampines)

Your insured : SFD345M

DOA : 24/12/2018

Thanks

Best Regards,
Jimmy Goh
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID:6654 7618 | Fax:6654 7648

Website: www.ethozgroup.com



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TAX INVOICE

FWD SINGAPORE PTE. LTD.
BLK 6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER FOUR
SINGAPORE - 038986

Tax Invoice : WS 1904/OPR0271
Invoice Date : 29-Apr-2019
Ref. No. : 18121212
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : SKS-8483-G
ACCIDENT DATE : 24/12/2018

MAKE & MODEL : HONDA CIVIC 1.6 VTI (M)

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING 100 % SUCCESSFUL CLAIM FOR VEH NO. SKS-8483-G ACCIDENT ON 24/12/2018 AS FOLLOWS :-			
REPAIR COSTS			10,000.00
LOSS OF RENTAL			720.00
GIA FEE			28.97
7 % GST			752.43

	Total (S\$)	11,501.40
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E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ PROTECT PTE LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : YEE JING YEU
D/D : 6654_7822
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : FWD SINGAPORE PTE. LTD.
Reference. No. : 18121212
Tax Invoice : WS 1904/OPR0271
Invoice Date : 29-Apr-2019
Invoice Amount : S\$ 11,501.40
Payment Due Date : 29-Apr-2019
Cheque No. : _____

ETHOZ PROTECT PTE LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075



Letter of Demand

Your Ref : SFD345M
Our Ref : OPR/24122018/TP-10099 — SKS 8483G
Date : 29/01/2019

FWD SINGAPORE PTE. LTD.
BLK 6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER FOUR
Singapore - 038986

Attn : Motor Claim Department

Subject : ACCIDENT INVOLVING VEHICLE NUM : SKS-8483-G, SFD345M ON 24/12/2018
AT KALLANG RD X CRAWFORD ST TRAFFIC JUNCTION

Dear Sir / Madam,

We would like to append our losses as follows :-

	AMOUNT (\$)
1. Repair Cost	10,700.00
2. Loss Of Rental (8 days)	1,027.20
3. Miscellaneous <i>GIA Fees</i>	31.00

TOTAL 11,758.20

Enclosed : Copies of Repair Cost Invoice, Hiring Agreement, GIA Search Invoice, GIA Report & Police Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Yee Jing Yee

CLAIM DEPARTMENT

DID : 6654 7562

FAX : 6654 7540

EMAIL : jingyeu.yee@ethozgroup.com

Date : 24/12/2018
To : ETHOZ PROTECT PTE LTD
() 30, Bukit Batok Crescent, Singapore 658075
() 50, Gul Crescent, Singapore 629543
(✓) 22, Tampines Street 92, Singapore 528876
From : TAN HOW WEE
(Name of Owner & Policyholder/Authorising Party**)

CLAIM VEHICLE NO. : SKS8483G

ACCIDENT DATE : 24/12/2018 11:15

LOCATION : KALLANG RD X CRAWFORD ST TRAFFIC JUNCTION

OTHER VEHICLE (S) : SFD345M
(IF ANY)

1. I¹ hereby authorise **ETHOZ PROTECT PTE LTD** ("ETHOZ") to : -
- a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
- b. ☐ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
- b. ☒ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or ** bodily injury sustained as a result of the Accident (collectively known hereinafter as the "Damage") from the Third Party and/or Third Party Insurer in question (collectively known as the "Third Party") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that ETHOZ's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party** and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

¹ Where authorising party is not vehicle owner and policyholder.

☐ I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with ETHOZ on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.



EXCEPT :-

- a. such matters or tasks that the Insurer/Third Party** and/or the law requires me to personally attend to; and
 - b. the due submission of the Claim to the Insurer (where applicable)
3. I understand if I submit a claim of whatever nature to my own insurer(s) FOURTEEN (14) days after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that :-
- a. To the extent permitted by law :-
 - i. I will indemnify and keep ETHOZ indemnified in connection with or arising from the Claim; and
 - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold ETHOZ liable for losses/damages of whatever nature arising from or in connection with the Claim.
 - b. ETHOZ does not guarantee and never represented that the Insurer/Third Party** will fully indemnify me for the Damage and/or the Repair's costs AND, that I shall be and continue to be liable to ETHOZ for the whole of the Repair's costs.
6. I agree and accept "ETHOZ's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party** in respect of the Repair's costs to me is: -
- | | | | |
|----|---------------|---|--------------------|
| a. | 50% and below | - | NO REFUND |
| b. | 100% | - | FULL REFUND |
7. I shall inform and forward to ETHOZ all correspondence and letters received by me from the Insurer/Third Party**, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by ETHOZ, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to ETHOZ for the full repair costs and the expenses incurred (directly or indirectly) by ETHOZ in connection with the Claim.
9. I shall not: -
- a. respond to correspondence and letters; and
 - b. negotiate agree or accept any offer from the Insurer/Third Party** or any other relevant party, without consultation of and expressed approval from ETHOZ



10. In consideration hereof (including without limitation ETHOZ's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to ETHOZ all proceeds of the Claim for: -

- a. the Repair's costs; and
- b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim;

which ETHOZ shall be further entitled to apportion in its absolute with any excess being paid by ETHOZ to me as it deems fit in its absolute discretion.

11. I further confirm that payment to ETHOZ or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim And that I shall not be authorised in law to receive payment.

h

Owner & Policyholder's Signature/Company Stamp (if applicable); or **
Authorising Party's Signature/Company Stamp (if applicable)

Name: TAN HOW WEE

NRIC No.: S76372821

Designation: MR

Address: BUKIT 450C, TAMPAKES ST 42,
#05-430, S(523450)

Witness' Signature: *[Signature]* SUHELMI

Name: 88717877C

NRIC No.:

Designation: MOTOR CLAIMS SALES EXECUTIVE

Address: C/O 30 BT BATOK CRESCENT SINGAPORE 658075



*** This Discharge Voucher applies only to be the claimant's Claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE

Claim Reference:	1201800019910
Surveyor's Reference:	CC4/FWD18023206/Ueb3
TP Reference:	OPR/24122018/TP-10099

We, **ETHOZ PROTECT PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKS 8483G** ("Vehicle") to accept the sum of **\$11,501.40**, being the amount claimed for **\$10,700.00** (repair costs), **\$770.40** (loss of rental/ use), **\$ -** (loss of income), **\$31.00** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **24/12/2018** (date of accident) at / along **KALLANG RD X CRAWFORD ST TRAFFIC JUNCTION** (location) involving vehicle no/s. **SKS 8483G** and **SFD 345M**.

This is pursuant to the inspection conducted on **27/12/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SFD 345M** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 29 day of April 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



CKS
[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

TAX INVOICE

TAN HOW WEE
BLK 450C TAMPINES ST 42
#05-430
SINGAPORE - 528450

Tax Invoice : WS 1901/OPR0279
Invoice Date : 29-Jan-2019
Ref. No. : 18121212
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : SKS-8483-G
ACCIDENT DATE : 24/12/2018

MAKE & MODEL : HONDA CIVIC 1.6 VTI (M)

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING REPAIR COST FOR THE ABOVE VEHICLE			10,000.00
7 % GST			700.00

ETHOZ

Total (S\$)	10,700.00
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E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ PROTECT PTE LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : YEE JING YEU
DID : 6654 7622
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your invoice No. on the back of your cheque.

Customer Name : TAN HOW WEE
Reference No. : 18121212
Tax Invoice : WS 1901/OPR0279
Invoice Date : 29-Jan-2019
Invoice Amount : S\$ 10,700.00
Payment Due Date : 29-Jan-2019
Cheque No. : _____

ETHOZ PROTECT PTE LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075



ETHOZ Group Ltd GST NUM : M2-0057587-3 UEN : 198104531H		ETHOZ HA NUM : HA-177898
HIRING AGREEMENT Vehicle No. : SKT-2473-U Make & Model : MAZDA 3 1.5 (A) SEDAN STANDARD		

Hirer : TAN HOW WEE
 NRIC : S7637262I
 DOB :
 Address : BLK 450C TAMPINES ST 42
 #05-430
 SINGAPORE - 528450
 Email :

ERP Num : 1125820745
 Nationality : SG
 Home :
 Office :
 HP :
 Fax :

RENTAL RATE	No of days : 8 Start : 02/01/2019 Return : 10/01/2019	CHARGES
Daily : S\$90.00 / Day	DEPOSIT	Rental Payable : S\$720.00
	Amount : S\$1,000.00 Payment Mode :	
CDW : NIL	RENTAL PAYMENT	
EXCESS SINGAPORE : S\$2,000.00	Mode :	GST @7% : S\$50.40
FUEL Full tank premium grade fuel upon return. Otherwise, ETHOZ rates apply.		Amount Due : S\$770.40
Signature	Delivery :	
	Collection :	
PAI : NIL	Remarks :	

DRIVER DETAILS			
Name	: TAN HOW WEE	NRIC	: S7637262I DOB :
Address	: BLK 450C TAMPINES ST 42 #05-430	Nationality	: SG 528450 (S)
Contact No	:		

HIRER'S DECLARATION

I/We agree to the terms and conditions above and as set out overleaf.
 If I/We opt to pay by credit/debit card, my/our signature here is deemed to have been made on the applicable credit card charge slip.

Upon notification that your vehicle is ready for collection, you are to return SKT-2473-U MAZDA 3 1.5 (A) SEDAN STANDARD within the day. Failing which, daily rental rate of \$90 will apply from the day of notification.

Authorized Signatory & Company Stamp

Name, Designation

Date :

For ETHOZ Group Ltd
 SUHELMI
 Prepared By : Christine Nguyen
 TEL :
 FAX :

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-197855

Date of Request: 26/12/2018

Your Ref No:

Online Purchase

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Enquiry Date 26/12/2018
Enquiry By Suhelmi Bln Suharman
Vehicle No. SFD345M
Accident Date 24/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFD345M	FWD Singapore Pte. Ltd.	26/10/2018-25/10/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-197855

Date of Request: 26/12/2018

Your Ref No: Online Purchase

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Enquiry Date 26/12/2018
Enquiry By Suhelmi Bin Suharman
Vehicle No. SFD345M
Accident Date 24/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-197732

Date of Request: 26/12/2018

Your Ref No: SUHELMI TAMPINES

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 24/12/2018

Place of Accident: KALLANG RD X CRAWFORD ST JUNC

Client Vehicle No: SKS8483G

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-18-197808
Date of Request: 26/12/2018

Your Ref No: SUHELM1 TAMPINES

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Date of Accident: 24/12/2018
Vehicle No: SKS8483G
Place of Accident: KALLANG RD X CRAWFORD ST TRAFFIC JUNCTION
Involving Vehicle No: SFD345M

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SFD345M	KALLANG RD X CRAWFORD ST TRAFFIC JUNCTION	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Dec 2018 Edit Reg		27 Dec 2018 00:00 Edit Adj Rpt	\$510,000.00 Edit Estimates	\$510,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Thomas Lau Him Yeng, ID: S1734982A		
Main Claimant:	TAN HOW WEE, ID: S76372821		
Vehicle Reg. No.:	SKS8483G	Date of Loss:	24/12/2018 11:00 - :59 [142 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800019910	Policy/Cover Note No.:	PNPV2018-00013098 (Comprehensive)
Vehicle Reg. No. (Insured):	SFD345M	Policy No. (Claimant):	PNPV2018-00008174
		Excess:	
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 08/01/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- FWD_SG (05/04/2019): Alert - Adj Mandate Approved (\$11501.40) - SKS8483G - Claim Handler: Clara Li Z...
- FWD_SG (25/03/2019): Alert - Adj Mandate Maintained - SKS8483G - Claim Handler: Clara Li Zi Rong

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKS8483G (1201800019910)
[SFD345M]
TP
TAN HOW WEE
Dec 24 2018 11:00AM
[Thomas Lau Him Yeng]
ETHOZ Protect Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Letters/Correspondences									1 per page			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown										Edit		
Assessment Reports									1 per page			☒		
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Photos/Images									3 per page			☒		
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Letters/Correspondences			1 per page	☒
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77	25/03/19 11:47	General View		☒
78	25/03/19 11:47	General View		☒
79	25/03/19 11:47	General View		☒
80	25/03/19 11:47	General View		☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/18 17:31	EMAIL FROM FWD DD 27122018	 Load PDF	
2	27/12/18 17:31	FWD EMAIL TO INSURED DD 27122018	 Load PDF	

Letters/Correspondences				1 per page	☒
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3	27/12/18 17:31	TP GIA REPORT		Load PDF	
4	31/12/18 08:57	TP ESTIMATE- MARKED		Load PDF	
5	12/03/19 08:23	WORKSHOP INVOICE		Load PDF	
6	12/03/19 08:23	RENTAL RECEIPT		Load PDF	
7	12/03/19 08:23	LOD		Load PDF	
8	12/03/19 08:23	GIA SEARCH		Load PDF	
9	13/05/19 08:19	AUTHORISATION TO ACT FORM		Load PDF	
10	13/05/19 08:19	Release Voucher		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	27/12/18 17:39	OI GIA Report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SFD345M (Insd veh)	Model:	HONDA CIVIC 1.6 VTi (A)
	SKS8483G (TP veh)		
Date of Accident:	24/12/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	: \$	23,904.10	
Final Repair Cost	: \$	10,700.00	
Loss of Use	: \$	_____ days at \$0.00 per day	
Rental (if any)	: \$	770.40	8 days
LTA / GIA Search Fee	: \$	31.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	11,501.40	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ETHOZ Protect Pte Ltd	: \$	11,501.40
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

13 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18023206/UEB3Q2

Date: 13/05/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00013098

Claimant Vehicle No: SKS8483G Insured Vehicle No: SFD345M

Date of Loss: 24/12/2018 Nature of Claim: TP Claim No: 1201800019910

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKS8483G**
 Make & Model: HONDA CIVIC, 1.8 VTI (A) Engine No: R16A12000070
 Reg. Date: 03/02/2007 (Man. Year: 2006) Chassis No: JHMFD45207S200069
 Colour: Black Odometer: 198909 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,190.28	15,349.44	2,840.84	15.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,150.00	2,510.00	1,640.00	39.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,340.28	17,859.44	4,480.84	20.06
Approved Total (Overridden) (S\$)		10,000.00		
(S\$)	22,340.28	10,000.00	12,340.28	55.24
+ GST 7.00/7.00% (S\$)	1,563.82	700.00	863.82	55.24
Nett Amount (S\$)	23,904.10	10,700.00	13,204.10	55.24
+ Car Rental (8.0 x S\$90.00/day + 7.00% GST) (S\$)		770.40		
+ Doc/Search Fee (S\$)		31.00		
Nett Liability (S\$)		11,501.40		

INSPECTION

Date of Assignment: 27/12/2018

Date Inspected: 27/12/2018

Inspected At:

 Ethoz Protect Pte Ltd (HQ)
 30 Bukit Batok Crescent
 Singapore 658075

Estimated Period of Repair: 8.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 12 Mar 2019)
Parts: 143	HONDA CIVIC 1.6 VTI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKS8483G)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WINDSCREEN GLASS	Cracked	1,644.70 FL	*1,425.20 FL
2	1		*FRONT WINDSCREEN MOULDING	Necessary	86.70 FL	*86.70 FL
3	1		*BONNET	Buckled	574.20 FL	*574.20 FL
4	1		*BONNET HINGE LH	Bent	65.40 FL	*65.40 FL
5	1		*BONNET HINGE RH	Bent	65.40 FL	*65.40 FL
6	1		*BONNET WEATHER STRIP	Necessary	42.80 FL	*42.80 FL
7	1		*BONNET INSULATOR	Deformed	105.40 FL	*105.40 FL
8	10		*BONNET INSULATOR CLIPS	Necessary	55.00 FL	*55.00 FL
9	1		*BONNET LOCK	Twisted	118.70 FL	*118.70 FL
10	1		*FRONT GRILLE BASE	Cracked	165.40 FL	*165.40 FL
11	1		*FRONT GRILLE CHROME MOULDING	Cracked	192.90 FL	*192.90 FL
12	1		*FRONT GRILLE LOGO	Necessary	42.80 FL	*42.80 FL
13	4		*FRONT GRILLE CLIPS	Necessary	18.00 FL	*18.00 FL
14	1		*FRONT BUMPER	Distorted	856.50 FL	*638.00 FL
15	1		*FRONT BUMPER SIDE RETAINER (LH)	Bent	26.80 FL	*26.80 FL
16	1		*FRONT BUMPER SIDE RETAINER (RH)	Bent	26.80 FL	*26.80 FL
17	1		*FRONT BUMPER REINFORCEMENT	Bent	276.50 FL	*276.50 FL
18	1		*FRONT BUMPER NUMBER PLATE BASE	Deformed	50.80 FL	*50.80 FL
19	10		*FRONT BUMPER CLIPS	Necessary	45.00 FL	*30.00 FL
20	1		*FOG LAMP COVER LH	Twisted	65.90 FL	*65.90 FL
21	1		*FOG LAMP COVER RH	Twisted	65.90 FL	*65.90 FL
22	1		*HEADLAMP (LH)	Cracked	942.10 FL	*942.10 FL
23	1		*HEADLAMP LOWER BRACKET LH	Bent	50.70 FL	*50.70 FL
24	1		*HEADLAMP (RH)	Cracked	942.10 FL	*942.10 FL
25	1		*HEADLAMP LOWER BRACKET RH	Bent	50.70 FL	*50.70 FL
26	1		*FRONT SUPPORT PANEL	Bent	617.80 FL	*440.50 FL
27	1		*FRONT SUPPORT TOP GARNISH	Distorted	105.40 FL	*105.40 FL
28	10		*FRONT SUPPORT TOP GARNISH CLIPS	Necessary	45.00 FL	*45.00 FL
29	2		*FRONT SUPPORT TOP STOPPER	Not Necessary	30.40 FL	*- FL
30	1		*FRONT CHASSIS MEMBER LH (NPA)	Repair	0.00 FL	*- FL
31	1		*FRONT CHASSIS MEMBER RH (NPA)	Repair	0.00 FL	*- FL
32	1		*AIR DUCT TOP	Not Necessary	202.60 FL	*- FL
33	1		*HORN LH	Not Necessary	69.40 FL	*- FL
34	1		*HORN RH	Not Necessary	69.40 FL	*- FL
35	1		*BATTERY TRAY	Not Necessary	35.80 FL	*- FL
36	1		*BATTERY BRACKET	Not Necessary	25.80 FL	*- FL
37	1		*WIPER WASHER TANK	Not Necessary	113.40 FL	*- FL
38	1		*AIRCON CONDENSOR ASSY	Bent / Punctured	816.50 FL	*816.50 FL
39	1		*AIRCON CONDENSOR AIR GUIDE LH	Deformed	25.30 FL	*25.30 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*AIRCON CONDENSOR AIR GUIDE RH	Deformed	25.30 FL	*25.30 FL
41	1		*AIRCON PIPE (COND TO COMP)	Not Necessary	241.20 FL	*- FL
42	1		*AIRCON PIPE (COND TO COIL)	Not Necessary	205.90 FL	*- FL
43	1		*AIRCON FAN MOTOR	Jammed	364.70 FL	*364.70 FL
44	1		*AIRCON FAN BLADE	Bent	69.40 FL	*69.40 FL
45	1		*AIRCON FAN COWLING	Damaged	118.90 FL	*118.90 FL
46	1		*RADIATOR ASSY	Bent / Cracked	1,361.20 FL	*1,361.20 FL
47	1		*RADIATOR TOP BRACKET LH	Twisted	17.20 FL	*17.20 FL
48	1		*RADIATOR TOP BRACKET RH	Twisted	17.20 FL	*17.20 FL
49	1		*RADIATOR UPPER HOSE	Not Necessary	45.80 FL	*- FL
50	1		*RADIATOR LOWER HOSE	Not Necessary	47.20 FL	*- FL
51	1		*RADIATOR FAN MOTOR	Jammed	371.80 FL	*371.80 FL
52	1		*RADIATOR FAN BLADE	Bent	81.40 FL	*81.40 FL
53	1		*RADIATOR FAN COWLING	Cracked	131.80 FL	*131.80 FL
54	1		*FRONT FENDER (LH)	Buckled	632.90 FL	*632.90 FL
55	1		*FRONT FENDER TOP GARNISH LH	Not Necessary	57.20 FL	*- FL
56	1		*FRONT FENDER INNER SHIELD (LH)	Deformed / Torn	118.90 FL	*118.90 FL
57	1		*FRONT FENDER (RH)	Buckled	632.90 FL	*632.90 FL
58	1		*FRONT FENDER TOP GARNISH RH	Not Necessary	57.20 FL	*- FL
59	1		*FRONT FENDER INNER SHIELD (RH)	Deformed / Torn	118.90 FL	*118.90 FL
60	18		*FRONT FENDER INNER SHIELD CLIPS	Not Necessary	81.00 FL	*- FL
61	1		*FRONT DOOR (LH) (NPA)	Repair	0.00 FL	*- FL
62	1		*FRONT DOOR (RH) (NPA)	Repair	0.00 FL	*- FL
63	1		*FRONT A-PILLAR L/H (NPA)	Repair	0.00 FL	*- FL
64	1		*FRONT A-PILLAR R/H (NPA)	Repair	0.00 FL	*- FL
65	1		*DRIVER AIR BAG UNIT	Activated	2,033.40 FL	*1,827.80 FL
66	1		*DRIVER AIR BAG SLIP RING	Activated	329.50 FL	*185.80 FL
67	1		*PASSENGER AIR BAG UNIT	Activated	2,488.90 FL	*2,236.80 FL
68	1		*PASSENGER AIRCON VENT LH	Cracked	114.80 FL	*114.80 FL
69	1		*PASSENGER AIRCON VENT RH	Cracked	114.80 FL	*114.80 FL
70	1		*DASH BOARD TOP UNIT	Buckled	829.50 FL	*829.50 FL
71	1		*FRONT IMPACT SENSOR LH	Activated	158.90 FL	*158.90 FL
72	1		*FRONT IMPACT SENSOR RH	Activated	158.90 FL	*158.90 FL
73	1		*AIR BAG CONTROL MODULE & ECU	Activated	947.10 FL	*801.90 FL
74	1		*FRONT SEAT BELT LH	Activated	582.40 FL	*494.10 FL
75	1		*FRONT SEAT BELT (RH)	Activated	582.40 FL	*494.10 FL
76	1		*FRONT SEAT BELT BUCKLE (LH)	Not Necessary	229.50 FL	*- FL
77	1		*FRONT SEAT BELT BUCKLE (RH)	Not Necessary	229.50 FL	*- FL
78	1		*IU BRACKET	Necessary	15.00 FS	*15.00 FS
79	1		*FRONT WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS
80	1		*FRONT NUMBER PLATE & HOLDER	Cracked	45.00 FS	*40.00 FS
81	1		*RADIATOR COOLANT	Necessary	25.00 FS	*25.00 FS
82	1		*BATTERY ASSY	Not Necessary	180.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	22,656.60	19,156.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	4,466.32	3,807.36
Total Parts (\$\$)	18,190.28	15,349.44

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO FACILITATE REPAIR	New	1,200.00	880.00
2	TO REMOVE & INSTALL FRONT WINDSCREEN GLASS	New	140.00	120.00
3	TO REMOVE & INSTALL RADIATOR INCLUDING PRESSURE TEST	New	80.00	0.00
4	TO REMOVE & INSTALL AIRCON CONDENSOR INCLUDING CHARGE UP GAS	New	120.00	100.00
5	TO REMOVE & INSTALL AIR BAG COMPONENTS INCLUDING SEAT BELT & BUCKLE	New	350.00	300.00
6	TO RESET & RE-PROGRAM AIR BAG WARNING LIGHT	New	180.00	0.00
7	TO CONDUCT PULLING & STRAIGHTENING OF FRONT CHASSIS MEMBER	New	250.00	0.00
8	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	30.00	30.00
9	TO SPRAY PAINT ON AFFECTED AREAS	New	1,800.00	1,080.00
Gross Labour Cost (S\$)			4,150.00	2,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >