

INSURANCE

INS. CASE OWNER:

CC 4/III1802

LKK
IDAC

Surveyor:

Raam

DOE:

ASSIGNMENT

28/11/18

Date / Time:

29/11/18

Registered in Meritum:

29/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 21442

Claim No.:

MCL18720603

Name of Insured:

UP2

Policy No.:

MIBAW005

Insured Tel No.:

HP:

Make / Model:

HONDA

Excess Sec II :SS

D.O.A.:

2/11/18

Place of Accident:

pin mang kb

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: GOM 72/15/18

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

FBN 5887c



INSRS:
WSP:
Tel:
Liability:
RMKS:

Komexco
motorcycles



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
2/11/18	PAN 5887c SHA 21442	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	
15/11/18	File submitted. Conducting investigation. OI reported the user exiting from building towards main road & TP on main road triggered LAMB. TP reported the user hit behind by OI. Some liability numbers.	Documentation Check List: Handler Typist	
17/11/18	Ill reported by small liability clear	Notification Itr (if non-pickup): After call Itr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Module/Reject Instruction: Payment Breakdown Form: Post-Repair Photos: Others:	
4/1/19	TP only claim cor. no lcu.		
29/1/19	TP owner is ukon NOATA file -> Shmper to close		

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS days Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 21/1/19 Confirm with: Comy Email Call

Final Liability: % 100 (Assessed) BOLA S/N No. 9

Repair Cost: 4/651 SS 4917.08

Loss of Rental (LOR): SS (days)

Loss of Use (LOU): SS (5 x days)

Loss of Income (LOI): SS (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: SS

Medical: SS

Disbursement: SS (e.g. Tow/Independent)

Legal Cost: SS

Total: SS 4917.08 Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: SS 4917.08 Name 1: Komexco Motorcycles Hotel

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

COLO FROM MINOR (CB)
COPY SENT
21/1/19

1) Claim status: Normal/Reject/Private Settle
2) Report Format: GP
3) Survey fee: \$350.00

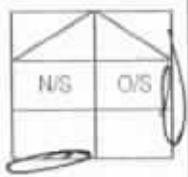
Ram

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: **FBN 5887C**
 at Workshop n/s: **KOMOCO MOTOR**
 of: **253, ALEXANDRA LN**
 Insured: **III**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.



Bail or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 1 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **FBN 5887C** Yr Regn: **2018 / Nov 01**
 Type: M.Car / / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Harley Davidson** c.c. - **1868**
 Colour: **BLACK** A/C: Insured / Std / NI / NA
 Sp. Reading: **001369** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 ChNo: **5HD1K1PC 4KB 60076**
 Gen. Cond: Good / / Poor / Burnt
 Steering: In order / / Jammed / Leaked / Burnt or
 Brake: In order / / Jammed / Leaked / Burnt or
 Mod: Nil / / STD A/Rim or

Tyre Size: F: **130/80R19**
 R: **180/55R18**
 BS / / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front	Rear
R/Bal: 4 mm	R/Bal: 4. mm
L/Bal: _____ mm	L/Bal: _____ mm
D.O.A: 21/12/18	D.O.I: 28/12/18
Survey held at KOMOCO	

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
FRONT N/S & O/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$ 4595.40 (Red) \$ 554.24 / 114.1

Date/Time, File Pass to? : Prel. Report
 : Final Report
 Date/Time, File Return to? _____
 Report Format : _____
 Lump Sum / I.B.f: (\$) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____
 Add Fee: Site Insp (\$)
 Interview (\$)
 Tech Invs (\$)
 Weekend (\$)

Survey Fee: _____
 Transportation: _____
 S + RE: _____
 Photos
 Files
 TOTAL: _____



KOMOCO Motorcycles Pte Ltd
253, Alexandra Road, # 01-04. Singapore 159936
Tel: (65) 6475-0123 Fax: (65) 64728900

REPAIR ASSESSMENT

OWNER'S NAME : KOMOCO MOTORCYCLES
BIKE NO / MODEL: FBN5887C / FLTRXS 2019

INSURANCE : THIRD PARTY
DATE : 12/21/2018

S/N	DESCRIPTION	QTY	AMOUNT
1	SADDLEBAG LOWERS, LH <i>96</i>	1	2105.5 \$ 2,105.50
2	SADDLEBAG GUARDS <i>74</i>	1	494.5 \$ 494.50
3	ENGINE GUARD, CHOPPED <i>SCA</i>	1	625.5 \$ 625.50
4	MUFFLER, HDI, LH <i>SCA</i>	1	1008 \$ 1,008.00
5	LABOUR One day	1	500 500
	TOTAL		\$ 4,832.70

NOTE:

***Estimation is based on visual inspection and should there be unforeseen additional damage found during repair, supplementary parts may have to be ordered. PRICES ARE SUBJECT TO CHANGE

Rasul
Hp 90010068
1 day
28/12/18 @ 1055
P/P
Resy b4 paint

email: rasul@lkkauto.com



KOMOCO Motorcycles Pte Ltd
253, Alexandra Road, # 01-04, Singapore 159936
Tel: (65) 6475-0123 Fax: (65) 64728900

FINAL BILL

OWNER'S NAME : KOMOCO MOTORCYCLES
BIKE NO / MODEL: FBN5887C / FLTRXS 2019

INSURANCE : THIRD PARTY
DATE : 5/6/2019

S/N	DESCRIPTION	QTY		AMOUNT
1	SADDLEBAG LOWERS, LH	1	\$2,105.50	\$ 2,105.50
2	SADDLEBAG GUARDS	1	\$494.50	\$ 494.50
3	ENGINE GUARD, CHOPPED	1	\$625.50	\$ 625.50
4	MUFFLER, HDI, LH	1	\$1,008.00	\$ 1,008.00
	SUPPLEMENTARY			
5	FOOTBOARD ASSY <i>SCR</i>	1	\$225.05	\$ 225.05
6	BRACKET FOOTBOARD <i>SCR</i>	1	\$74.30	\$ 74.30
7	CLAMP, MUFFLER, (nessessary) <i>MC</i>	1		\$ 17.60
				\$ 4,550.45
			LESS 10%	-\$ 455.05
				\$ 4,095.40
	LABOUR One day			\$ 500.00
				\$ 4,595.40
			7% GST	\$ 321.68
			TOTAL	\$ 4,917.08
	TOTAL			

5149.65

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Dec 2018 17:07	Cim Veh Model Changed	(204313) HARLEY-DAVIDSON FLTRX 1.7 Road Glide Custom.	[A] Lau Shu Pei
2	27 Dec 2018 17:07	Cim Created	Reg No: FBN5887C, Acct Date: 2018/12/21, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Liberty Insurance Pte Ltd (HQ), Workshop: Komo Motorcycles Pte Ltd (HQ)	[A] Lau Shu Pei
3	27 Dec 2018 17:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	27 Dec 2018 17:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/08	[A] Lau Shu Pei
5	27 Dec 2018 17:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	27 Dec 2018 17:08	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	27 Dec 2018 17:08	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	02 Jan 2019 16:16	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
9	07 Jan 2019 09:38	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	07 Jan 2019 09:38	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	15 Jan 2019 11:31	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 9 - OID exiting from minor road - request for OI video if any	[A] VIC ALPEH
12	15 Jan 2019 14:13	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
13	15 Jan 2019 14:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/08, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
14	15 Jan 2019 14:14	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	25 Jun 2019 11:57	Adj Rpt Initiated		[A] HUEY YON
16	25 Jun 2019 11:57	Cim Dtl Modified	JPJ Reg. Date: -> 2018/11/01.	[A] HUEY YON
17	25 Jun 2019 11:57	Cim Details Notified		[A] HUEY YON
18	25 Jun 2019 12:21	Adj Mandate Request	Cur.Reg:4917.08:PODS Liability: 100% Quantum: CORw/GST:\$4,917.08 Vehicle Model: Harley Davidson (1868cc). For your approval please.	[A] CHEW HSTIAO TONG

Date From



Date To

Audit Type None

Go

ACTIVITY

[17/01/2019 11:02] VIC ALPEH:

Alert - Adj Mandate Approved (S\$0.00) - FBN5887C - Claim Handler: Pool Chin Han Daniel

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

[15/01/2019 11:31] VIC ALPEH:

Adj Mandate Request Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 9 - OID exiting from minor road - request for OI video if any

[15/01/2019 11:30] VIC ALPEH:

FILE REVIEWED, CONFLICTING VERSIONS. OID Mr Soh Jackson reported that he was exiting from CDGE premises towards main road when collided by TP on the main road that was filtering lane. TP reported that he slowed down to give way to a van when he was hit behind by OID. Seek liability mandate to III and request for video if any

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2029558	15/01/2019 11:55	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBN5887C	Pool Chin Han Daniel	xx.xx
2188963	25/06/2019 11:57	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBN5887C	SHA3144Z	11.77

Print Received Message

This mail is associated with :

***FBN5887C (MCT18120603)
[SHA3144Z]**

TP

KOMOCO MOTORCYCLES PTE LTD
Dec 21 2018 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Komoco Motorcycles Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/06/2019 15:35 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4917.08) - FBN5887C - Claim Handler: Pooi Chin Han Daniel

Approved:4917.08:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 July 2019 10:20 AM
To: terry@harleysingapore.com
Cc: Admin A
Subject: RE: III Ref: MCT18120603 RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018 *** LKK REF: CC4/III18023197/R1PB3
Attachments: DV_FBN5887C.pdf; III GIRO FORM.pdf

Without Prejudice

Dear Terry,

Thank you for your patience.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$4,917.08
Total	\$4,917.08

Please duly sign the **DV** enclosed and return together with the following documents to us (LKK) for our necessary action: -

- **Original Repair Tax Invoice**
- **GIRO FORM**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terry Mortimer [<mailto:terry@harleysingapore.com>]
Sent: Wednesday, 22 May, 2019 10:33 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; Lee Su Hai <leesuhai@harleysingapore.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018 *** LKK REF: CC4/III18023197/R1HB3

Dear Mei Kwan

We have sent final invoice except the DV which we have not received.

Warmest regards

Terry Mortimer
KOMOCO Motorcycles Pte Ltd
(Harley-Davidson of Singapore)



253 Alexandra Road, #01-04
Singapore 159936
Tel: (65) 6475-0123 ex 905
Fax: (65) 6479-7061

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 22 May, 2019 10:24 AM
To: Terry Mortimer; Vic (LKKAuto)
Cc: 'Motor Claim - III'; 'Pooi Chin Han Daniel'; Lee Su Hai; CS A Team; Admin A
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018 *** LKK REF: CC4/III18023197/R1HB3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Terry,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III18023197/R1HB3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terry Mortimer <terry@harleysingapore.com>
Sent: Thursday, 9 May 2019 9:40 AM
To: Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Pooi Chin Han Daniel <danielpooi@iii.com.sg>; Lee Su Hai <leesuhai@harleysingapore.com>
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Hi Daniel

Please find attached Final Invoice.

Warmest regards

Terry Mortimer
KOMOCO Motorcycles Pte Ltd
(Harley-Davidson of Singapore)



253 Alexandra Road, #01-04
Singapore 159936
Tel: (65) 6475-0123 ex 905
Fax: (65) 6479-7061

From: Terry Mortimer
Sent: Monday, May 06, 2019 2:04 PM
To: 'Motor Claim - III'; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Pooi Chin Han Daniel; Lee Su Hai
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Dear Daniel

Please send us your DV. Repair has been completed.

Warmest regards

Terry Mortimer
KOMOCO Motorcycles Pte Ltd
(Harley-Davidson of Singapore)



253 Alexandra Road, #01-04
Singapore 159936
Tel: (65) 6475-0123 ex 905
Fax: (65) 6479-7061

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, December 27, 2018 12:04 PM
To: Terry Mortimer; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Pooi Chin Han Daniel
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBN5887C and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Terry Mortimer [<mailto:terry@harleysingapore.com>]
Sent: 27 December, 2018 11:43 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Lee Su Hai <leesuhai@harleysingapore.com>; Loo Liat Boon <Boon@harleysingapore.com>; Mohamad Razali Bin Hassan <razali.hassan@harleysingapore.com>
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Dear Stanley

We agree on LKK Auto

Warmest regards

Terry

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 26 December, 2018 5:44 PM
To: Terry Mortimer
Cc: Lee Su Hai; Loo Liat Boon; Mohamad Razali Bin Hassan
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Dear Terry,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,

Stanley Lai

Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174
S&P 'A-' rated Company



From: Terry Mortimer [<mailto:terry@harleysingapore.com>]
Sent: Wednesday, 26 December, 2018 3:31 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Lee Su Hai <leesuhai@harleysingapore.com>; Loo Liat Boon <Boon@harleysingapore.com>; Mohamad Razali Bin Hassan <razali.hassan@harleysingapore.com>
Subject: Request 3rd Party Survey

Dear Sir/madam

We request for a surveyor. Bike is in our workshop

Warmest regards

Terry Mortimer
KOMOCO Motorcycles Pte Ltd
(Harley-Davidson of Singapore)



253 Alexandra Road, #01-04
Singapore 159936
Tel: (65) 6475-0123 ex 905
Fax: (65) 6479-7061

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 27 December, 2018 12:04 PM
To: Terry Mortimer; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Pooi Chin Han Daniel
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018
Attachments: FBN5887C .pdf; FBN5887C GIA .pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBN5887C and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly unload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cantonment; #05 - IOB Building
Singapore 05 1711
Tel: 67175100, Ext - 248

27/12/2018 @ 12:31am

Jason Wee in

Taufik

From: Terry Mortimer [mailto:terry@harleysingapore.com]
Sent: Wednesday, 27 December, 2018 11:43 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Leesuhai <leesuhai@harleysingapore.com>; Loo Liat Boon <Boon@harleysingapore.com>; Mohamad Razali Bin Hassan <li.hassan@harleysingapore.com>
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

From: Motor Claim - III

Viewed: LKK Auto

Wanted: regards

To: Terry

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Wednesday, 26 December, 2018 5:44 PM
To: Terry Mortimer
Cc: Leesuhai; Loo Liat Boon; Mohamad Razali Bin Hassan
Subject: RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Dear Terry,

We acknowledge receipt of your email.

We are using one of the following motor surveyors:

- 1. IADC Auto Consultants Pte Ltd
- 2. IACM Assessment Centre Pte Ltd

Please advise us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Warm regards,
Siti Nuraini
Millennium Claims Department
International Insurance Pte Ltd
61 Collyer Quay #04-02 IOB Building
Singapore 049311
Tel: 63544119 Ext 206 Fax: 6224 4174
S&P General Company



From: Terry Mortimer [mailto:terry@harleysingapore.com]
Sent: Wednesday, 26 December, 2018 3:31 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Lee Suhai <leesuhai@harleysingapore.com>; Loo Liat Boon <Boon@harleysingapore.com>; Mohamad Razali Bin Hassan <li.hassan@harleysingapore.com>
Subject: Request 3rd Party Survey

Dear Terry,

We need you for a surveyor. Bike is in our workshop

Warm regards

Terry Mortimer
Harley Motorcycles Pte Ltd
(Insurance Division of Singapore)



253 Alexandra Road, #01-04
Singapore 159936
Tel: (65) 6475-0123 ex 905
Fax: (65) 6479-7061

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the Insurance Association of Singapore. This enables us to ensure proper processing, handling

ing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Electronic communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. We do not accept liability for any errors or omissions in the content of this e-mail or any delay in delivery which may arise as a result of Internet transmission or any technical malfunction. Please print this e-mail only if it is absolutely necessary and help in preservation of environment. National Insurance Pte Ltd. Registration No. 198703792-K

Please be aware that by submitting this claim to us, you are deemed to have agreed to us collecting, using, storing and processing your personal data, sharing your personal data with our service providers (located in and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and investigation of your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Electronic communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. We do not accept liability for any errors or omissions in the content of this e-mail or any delay in delivery which may arise as a result of Internet transmission or any technical malfunction. Please print this e-mail only if it is absolutely necessary and help in preservation of environment. National Insurance Pte Ltd. Registration No. 198703792-K



KOMOCO Motorcycles Pte Ltd
253, Alexandra Road, # 01-04. Singapore 159936
Tel: (65) 6475-0123 Fax: (65) 64728900

India International Insurance Pte Ltd
64 Cecil Street
#04-00/#05-00 IOB Building
Singapore 049711

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO FBN 5887C AND SHA 3144Z ALONG SIN MING DRIVE ON 21/12/2018

We understand that you are the insurer of SHA 3144Z vehicle.

We are instructed by the owner of motor vehicle FBN 5887C to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of repair (with GST)	S\$ 4,917.08
2.	Loss of Use/Rental (___days x \$_____)	S\$ -
3.	LTA/GIA Search fee	S\$ -
4.	Towing Fee	S\$ -
	TOTAL	<u>S\$ 4,917.08</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

KOMOCO Motorcycles Pte Ltd

EXPRESS SETTLEMENT

(Asian Toy)

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18120603
 Claimant Ref : FBN5887C

We/I, Komoco Motorcycles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,917.08 (repair cost), S\$ — (loss of use/rental), S\$ — (search fee), vehicle no. FBN5887C that was damaged pursuant to the accident which occurred on 21/12/2018 (date) at Sin Ming Drive (location) involving vehicle no. SHA3144Z (insured vehicle). This is pursuant to the inspection conducted on 28/12/2018 (date) at "the workshop".

We/I confirm that we/I am/am authorized by the owner Komoco Motorcycles Pte Ltd ("the third party claimant") of vehicle no. FBN5887C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBN5887C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,917.08 to Komoco Motorcycles Pte Ltd

Dated this 31st day of JULY, 2019

CLAIMANT:

Signature:

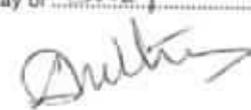
Name:

NRIC:

Address:

Nationality:

Occupation:


 Signed by "the workshop" (with chop)
TERRY MURTIMER
S0153849G
253 ALEXANDRA RD
SINGAPOREAN
SERVICE



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


 Signed by appointed Surveyor
LKK Auto Consultants Pte Ltd
199607198R
51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)





KOMOCO MOTORCYCLES PTE. LTD.

(Harley-Davidson of Singapore - Sole Authorised Dealer)

253 Alexandra Road #01-04 Singapore 159936 • Telephone: (65) 6475 0123 • Facsimile: (65) 6472 8900

Co. Reg no: 198800933H

www.harleysingapore.com

India International Insurance Pte Ltd
64 Cecil Street
#04-#05 IOB Building
Singapore 049711

INVOICE NO.

RO2018/12/135

INVOICE

OWNER'S NAME : KOMOCO MOTORCYCLES

BIKE NO / MODEL : FBN5887C / FLTRXS 2019

INSURANCE :

THIRD PARTY

DATE :

6/5/2019

S/N	DESCRIPTION	QTY	AMOUNT
1	SADDLEBAG LOWERS, LH	1	\$2,105.50 \$ 2,105.50
2	SADDLEBAG GUARDS	1	\$494.50 \$ 494.50
3	ENGINE GUARD, CHOPPED	1	\$625.50 \$ 625.50
4	MUFFLER, HDI, LH	1	\$1,008.00 \$ 1,008.00
	SUPPLEMENTARY		
5	FOOTBOARD ASSY	1	\$225.05 \$ 225.05
6	BRACKET FOOTBOARD	1	\$74.30 \$ 74.30
7	CLAMP, MUFFLER, (necessary)	1	\$ 17.60
			\$ 4,550.45
	LESS 10%		-\$ 455.05
			\$ 4,095.40
	LABOUR		\$ 500.00
			\$ 4,595.40
	7% GST		\$ 321.68
	TOTAL		\$ 4,917.08

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Dec 2018 Edit Reg		27 Dec 2018 00:00 Edit Adj Rpt	S\$4,595.40 Edit Estimates	S\$4,595.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	KOMOCO MOTORCYCLES PTE LTD , Co. Reg. No.: -								
Vehicle Reg. No.:	FBNS887C	Date of Loss:	21/12/2018 11:00 - :59 [1 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120603	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA3144Z	Policy No. (Claimant):	SD18V14809/VMC/R00						
		Excess:							
Repairer:	Komoco Motorcycles Pte Ltd (HQ) 253 ALEXANDRA ROAD #01-04, 159936 Alexandra - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (25/06/2019): Alert - Adj Mandate Approved (S\$4917.08) - FBNS887C - Claim Handler: Pool Chin H... • III_SG (15/01/2019): Alert - Adj Mandate Approved (S\$0.00) - FBNS887C - Claim Handler: Pool Chin Han ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBN5887C (MCT18120603)
 [SHA3144Z]
 TP
 KOMOCO MOTORCYCLES PTE LTD
 Dec 21 2018 11:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Komoco Motorcycles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail		Print		
1	15/01/19 11:55	Video - Accident						Load MP4			
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print		
1	25/06/19 12:19	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>		
2	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
3	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
4	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
5	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
6	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
7	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
8	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
9	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
10	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
11	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
12	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
13	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
14	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
15	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
16	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
17	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
18	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
19	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
20	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
21	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
22	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
23	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
24	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
25	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
26	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
27	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
28	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
29	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
30	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
31	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
32	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
33	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		
34	25/06/19 12:19	General View						Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
36	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
37	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
38	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
39	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
40	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
41	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
42	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
43	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
44	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
45	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
46	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
47	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
48	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
49	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
50	25/06/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
51	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
64	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
71	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
72	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
73	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
74	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
75	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
76	25/06/19 12:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/18 17:08	EMAIL FROM III DD 27122018	 Load PDF	
2	27/12/18 17:08	TP GIA REPORT	 Load PDF	
3	27/12/18 17:08	TP ESTIMATE	 Load PDF	
4	02/01/19 19:08	TP ESTIMATE- MARKED	 Load PDF	
5	08/08/19 12:01	WORKSHOP INVOICE	 Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
6	08/08/19 12:01	DISCHARGE VOUCHER	 Load PDF	
7	08/08/19 12:01	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	28/12/18 08:28	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18023197/R1PB3Q2
Date: 08/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant Vehicle No : FBN5887C	Insured Vehicle No : SHA3144Z
Date of Loss: 21/12/2018	Nature of Claim: TP Claim No: MCT18120603

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	FBN5887C		
Make & Model:	HARLEY-DAVIDSON FLTRX, 1.7 Road Glide Custom	Engine No:	HIDDEN
Reg. Date:	01/11/2018 (Man. Year: 2018)	Chassis No:	5HD1KTPC4KB601376
Colour:	Black	Odometer:	1369 km
Engine Capacity:	1868 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	130/80R19	Rear Tyre Size:	180/55R18
Front Left Side:	Dunlop 4 mm	Rear Left Side:	Dunlop 4 mm
Front Right Side:	0 mm	Rear Right Side:	0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,095.40	4,095.40	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	599.20	500.00	99.20	16.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,694.60	4,595.40	99.20	2.11
+ GST 7.00/7.00% (S\$)	328.62	321.68	6.94	2.11
Nett Amount (S\$)	5,023.22	4,917.08	106.14	2.11

INSPECTION

Date of Assignment:	27/12/2018		
Date Inspected:	28/12/2018	Inspected At:	Komoco Motorcycles Pte Ltd (HQ) 253 ALEXANDRA ROAD #01-04 Singapore 159936
Estimated Period of Repair:	1.0 days		

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 25 Jun 2019)	
Parts:	N/A	HARLEY-DAVIDSON FLTRX 1.7 Road Glide Custom (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBN5887C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*SADDLEBAG LOWERS,LH	Deformed	2,105.50 FL	*2,105.50 FL	
2	1		*SADDLEBAG GUARDS	Bent	494.50 FL	*494.50 FL	
3	1		*ENGINE GUARD,CHOPPED	Scratched	625.50 FL	*625.50 FL	
4	1		*MEFFLER,HDI,LH	Scratched	1,008.00 FL	*1,008.00 FL	
5	1		*FOOTBOARD ASSY	Scratched	225.05 FL	*225.05 FL	
6	1		*BRACKET FOOTBOARD	Scratched	74.30 FL	*74.30 FL	
7	1		*CLAMP,MUFFLER	Necessary	17.60 FL	*17.60 FL	
					Sub Total (S\$)	4,550.45	4,550.45
					- List Item Discount on L Items 10.00/10.00% (S\$)	455.05	455.05
					Total Parts (S\$)	4,095.40	4,095.40

F=Franchise part. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	599.20	500.00
Gross Labour Cost (S\$)			599.20	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >