

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 17 January, 2019 11:06 AM  
**To:** terry@harleysingapore.com  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Request 3rd Party Survey - ACCD INV L FBN5887C & SHA3144Z ON 21/12/2018  
LKK REF CC4/III18023197/R1hb3

WITHOUT PREJUDICE

Dear Terry,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 7 January, 2019 4:11 PM  
**To:** Vic (LKKAuto); Admin A  
**Subject:** FW: Request 3rd Party Survey - ACCD INV L FBN5887C & SHA3144Z ON 21/12/2018

CC4/III18023197/R1hb3

Best Regards,

**Veron Chen** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Terry Mortimer <[terry@harleysingapore.com](mailto:terry@harleysingapore.com)>

**Sent:** Monday, 7 January 2019 3:44 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>; Lee Su Hai <[leesuhai@harleysingapore.com](mailto:leesuhai@harleysingapore.com)>

**Subject:** RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Hi Daniel

We are waiting for authorization to repair. Bike was surveyed on the 28<sup>th</sup> December.  
Parts need to be ordered from the US and will take some time.  
Any more delay and owner will be claiming loss of use.

**Warmest regards**

**Terry Mortimer**  
**KOMOCO Motorcycles Pte Ltd**  
**(Harley-Davidson of Singapore)**



253 Alexandra Road, #01-04  
Singapore 159936  
Tel: (65) 6475-0123 ex 905  
Fax: (65) 6479-7061

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Thursday, December 27, 2018 12:04 PM

**To:** Terry Mortimer; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

**Cc:** Pooi Chin Han Daniel

**Subject:** RE: Request 3rd Party Survey - ACCD INVL FBN5887C & SHA3144Z ON 21/12/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [FBN5887C](#) and let us have your report urgently.

This claim will be handled by [Daniel](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

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**From:** Terry Mortimer [<mailto:terry@harleysingapore.com>]  
**Sent:** 27 December, 2018 11:43 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Lee Su Hai <[leesuhai@harleysingapore.com](mailto:leesuhai@harleysingapore.com)>; Loo Liat Boon <[Boon@harleysingapore.com](mailto:Boon@harleysingapore.com)>; Mohamad Razali Bin Hassan <[razali.hassan@harleysingapore.com](mailto:razali.hassan@harleysingapore.com)>  
**Subject:** RE: Request 3rd Party Survey - ACCD INV L FBN5887C & SHA3144Z ON 21/12/2018

Dear Stanley

We agree on LKK Auto

Warmest regards

Terry

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Wednesday, 26 December, 2018 5:44 PM  
**To:** Terry Mortimer  
**Cc:** Lee Su Hai; Loo Liat Boon; Mohamad Razali Bin Hassan  
**Subject:** RE: Request 3rd Party Survey - ACCD INV L FBN5887C & SHA3144Z ON 21/12/2018

Dear Terry,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,

**Stanley Lai**

**Motor Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 206 Fax: 6224 4174

**S&P 'A-' rated Company**



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**From:** Terry Mortimer [<mailto:terry@harleysingapore.com>]  
**Sent:** Wednesday, 26 December, 2018 3:31 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Lee Su Hai <[leesuhai@harleysingapore.com](mailto:leesuhai@harleysingapore.com)>; Loo Liat Boon <[Boon@harleysingapore.com](mailto:Boon@harleysingapore.com)>; Mohamad Razali Bin Hassan <[razali.hassan@harleysingapore.com](mailto:razali.hassan@harleysingapore.com)>

**Subject:** Request 3rd Party Survey

Dear Sir/madam

We request for a surveyor. Bike is in our workshop

**Warmest regards**

**Terry Mortimer**

**KOMOCO Motorcycles Pte Ltd  
(Harley-Davidson of Singapore)**



253 Alexandra Road, #01-04  
Singapore 159936  
Tel: (65) 6475-0123 ex 905  
Fax: (65) 6479-7061

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