

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 29 March 2021 8:52 AM  
**To:** 'Keith Lian'  
**Cc:** Admin A  
**Subject:** RE: OUR REF: 1812-27  
//YOURREF:SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS5064X ON 12 DEC  
2018 \*\*\* LKKREF:CC4/AIG18023180/Dpb3  
**Attachments:** DV\_SKT5775D.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of **\$8,000.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Keith Lian <claims@teamworkgarage.com>  
**Sent:** Friday, 26 March 2021 3:31 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: 1812-27 //YOURREF:SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS5064X ON 12 DEC  
2018 \*\*\* LKKREF:CC4/AIG18023180/Dpb3

WITHOUT PREJUDICE

Dear sir ,

We refer to the offer below , it is acceptable.

Please let us have your most favourable DV soonest.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax: 6844 2474

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**From:** [Hsiao Tong \(LKKAuto\)](#)

**Sent:** Thursday, 25 March 2021 3:16 pm

**To:** [keith Lian](#)

**Cc:** [Admin A](#)

**Subject:** RE: OUR REF: 1812-27 //YOURREF:SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS5064X ON 12 DEC 2018 \*\*\* LKKREF:CC4/AIG18023180/Dpb3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$8,000.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 16 March 2021 12:21 PM

**To:** 'keith Lian' <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 1812-27 // YOURREF:SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS064X ON 12 DEC 2018 \*\*\* LKK REF:CC4/AIG18023180/Dpb3

Without Prejudice

Hi Keith,

Thank you for your email.

Our principal is managing our insured on this matter.

We will follow up and get back to you.

Kindly bear with us for time being.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** keith Lian <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Monday, 15 March 2021 4:05 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 1812-27 // YOURREF:SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS064X ON 12 DEC 2018 \*\*\* LKK REF:CC4/AIG18023180/Dpb3

WITHOUT PREJUDICE

Dear sir ,

Our client doesn't have any scene photos or videos. This case is a direct case whereby your client had collided onto the rear portion of my client's vehicle.

Please let us have your most favourable offer soonest.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax: 6844 2474

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**From:** [Hsiao Tong \(LKKAuto\)](#)

**Sent:** Friday, 26 February 2021 10:45 am

**To:** [Keith Lian](#)

**Cc:** [Admin A](#)

**Subject:** RE: OUR REF: 1812-27 // YOURREF: SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS064X ON 12 DEC 2018 \*\*\* LKK REF: CC4/AIG18023180/Dpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured is disputing liability for this matter.  
We are currently pending for AIG instruction.

Meanwhile, kindly advise if there is any evidence (Video/PIR) from your client. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Keith Lian <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Thursday, 25 February 2021 12:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Teamwork Garage <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 1812-27 // YOUR REF: SJM5064XACCIDENTINVOLVINGSKT5775DANDSJMS064X ON 12 DEC 2018 \*\*\* LKK REF: CC4/AIG18023180/Dpb3

WITHOUT PREJUDICE

Dear sir ,

We refer to the matter above , we would like to remind you that we have yet to receive any offer from you guys.

Please let us have the offer soonest so that we can close the case amicably.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax: 6844 2474

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**From:** [Hsiao Tong \(LKKAuto\)](#)

**Sent:** Tuesday, 12 January 2021 1:58 pm

**To:** [Teamwork Garage](#)

**Cc:** [Admin A](#)

**Subject:** RE: OUR REF: 1812-27 // YOUR REF: SJM5064XACCIDENTINVOLVINGSKT5775DANDSJM5064X ON 12 DEC 2018 \*\*\* LKK REF: CC4/AIG18023180/Dpb3

Without Prejudice

Dear Sirs/Mdm,

We are still pending instruction from AIG.

We will follow up and get back to you. Thanks.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Teamwork Garage <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Sent:** Tuesday, 12 January 2021 12:27 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Teamwork Garage <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Subject:** RE: OUR REF: 1812-27 // YOUR REF:SJM5064XACCIDENTINVOLVINGSKT5775DAND SJM5064X ON 12 DEC 2018 \*\*\* LKK REF: CC4/AIG18023180/Dpb3

**WITHOUT PREJUDICE**

Dear sir ,

Is there any updates on the case?

*Thank you and have a nice day!* 😊

**Jia Cheng**

*Teamwork Garage Pte Ltd*

Blk 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park  
Singapore (408934)  
Tel: 6844 2475 | Fax: 6844 2474

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**From:** [Hsiao Tong \(LKKAuto\)](#)  
**Sent:** Friday, 18 December 2020 12:25 pm  
**To:** [Keith Lian](#)  
**Cc:** [Khanchna \(LKK Auto\)](#); [Admin A](#)  
**Subject:** RE: OUR REF: 1812-27 // YOUR REF:SJM5064XACCIDENTINVOLVINGSKT5775DAND SJM5064X ON 12 DEC 2018 \*\*\* LKK REF: CC4/AIG18023180/Dpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured is disputing third party claim.

We are pending for instruction from AIG and will get back to you once we received update.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 15 December 2020 12:13 PM

**To:** keith Lian <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 1812-27 // YOUR REF:SJM5064XACCIDENTINVOLVINGSKT5775D AND SJM5064X ON 12 DEC 2018 \*\*\* LKK REF: CC4/AIG18023180/Dpb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Hsiao Tong,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** keith Lian <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Tuesday, 15 December, 2020 11:17 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Teamwork Garage <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Subject:** RE: OUR REF: 1812-27 // YOUR REF:SJM5064XACCIDENTINVOLVINGSKT5775D AND SJM5064X ON 12 DEC 2018

**WITHOUT PREJUDICE**

Dear sir ,

We refer to the matter above , we would like to remind you guys that we have yet to receive any offer from you guys

Please let us have your most favorable offer soonest.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474

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**From:** [keith Lian](#)

**Sent:** Friday, 13 November 2020 1:01 pm

**To:** [Khanchna \(LKK Auto\)](#); [Admin A](#); [Teamwork Garage](#)

**Subject:** RE: OUR REF: 1812-27 // YOUR REF:SJM5064XACCIDENTINVOLVINGSKT5775D AND SJM5064X ON 12 DEC 2018

**WITHOUT PREJUDICE**

Dear sir ,

We refer to the matter above , we would like to remind you guys that we have yet to receive any offer from you guys

Please let us have your most favorable offer soonest.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474

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**From:** [keith Lian](#)

**Sent:** Tuesday, 20 October 2020 4:30 pm

**To:** [Khanchna \(LKK Auto\)](#); [Admin A](#); [Teamwork Garage](#)

**Subject:** RE: OUR REF: 1812-27 // YOUR REF: SJM5064XACCIDENTINVOLVINGSKT5775D AND SJM5064X ON 12 DEC 2018

**WITHOUT PREJUDICE**

Dear sir ,

We refer to the matter above , we would like to remind you guys that we have yet to receive any offer from you guys



Please let us have your most favorable offer soonest.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474

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**From:** [keith Lian](#)

**Sent:** Tuesday, 22 September 2020 11:47 am

**To:** [Khanchna \(LKK Auto\)](#); [Admin A](#)

**Subject:** RE: OUR REF: 1812-27 // YOUR REF: SJM5064XACCIDENTINVOLVING SKT5775D AND SJM5064X ON 12 DEC 2018

**WITHOUT PREJUDICE**

Dear sir ,

We refer to the matter above , we would like to remind you guys that we have yet to receive any offer from you guys

Please let us have your most favorable offer soonest.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474

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**From:** [claims](#)

**Sent:** Monday, 7 September 2020 2:48 pm

**To:** [Khanchna \(LKK Auto\)](#); [TEAMWORK](#); [Admin A](#)

**Cc:** [TEAMWORK](#)

**Subject:** OUR REF: 1812-27 // YOUR REF: SJM5064X ACCIDENTINVOLVING SKT5775D AND SJM5064X ON 12 DEC 2018

**WITHOUT PREJUDICE**

Dear sir ,

We refer to the above matter , we would like to remind you guys that we have yet to receive any offer from you guys.

Please let us have your most favorable offer so that we can close the case amicably.

Thank you and have a nice day.

**Keith Lian**

Teamwork Garage Pte Ltd

53 Ubi Avenue 1

#01-24 Paya Ubi Industrial Park

Singapore 408934

Tel: 68442475

Fax: 68442474