

INS. CASE OWNER: Angie. | CC UR / AIG1802 2019 J AB3 | LKK IDAC:

Surveyor: H-J | DOI: VF/1/18 | Date / Time: 20/11/18  
 Registered in Meriton: VF/1/18

**Pre-assign / CCU / FTE**



Insured Vehicle No.: SW 1530A | Claim No.: B78560516654  
 Name of Insured: UR | Policy No.: 900005007  
 Insured Tel No.: \_\_\_\_\_ | HP: \_\_\_\_\_ | Make / Model: MAZDA  
 Excess Sec II :SS \_\_\_\_\_ | D.O.A: 15/1/18 | Place of Accident: W221 GUYMOUTH TUNNELS W70  
 Is driver the owner? ( YES /  NO ) | Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: UM 4500th HIDE. | OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Driver Tel No.: \_\_\_\_\_ | (V/L: YES / NO ) | Insured Liability:  \* Final ? Yes / No

SW 7619L



INSRS: \_\_\_\_\_  
 WSP: Car & auto  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_

Date / Time	STAGE	DATE / PIC
<u>21/1/19</u>	Non-Reporting ltr (1st):	
<u>21/1/19</u>	Non-Reporting ltr (2nd):	
<u>21/1/19</u>	Non-Reporting ltr (Final):	
<u>21/1/19</u>	Notification ltr (if non-pickup):	
<u>21/1/19</u>	Call OI:	<u>21/1/19 (J. J. J.)</u>
<u>21/1/19</u>	After call ltr to OI:	
<u>20/1/19</u>	Documentation Check List:	Handle / Typist
<u>1/3/19</u>	Notification ltr (if non-pickup):	
<u>1/3/19</u>	After call ltr to OI:	
<u>1/3/19</u>	Authorisation To Act:	
<u>1/3/19</u>	Release Voucher:	
<u>1/3/19</u>	Final Repair Bill:	
<u>1/3/19</u>	Car Rental Invoice:	
<u>1/3/19</u>	Towing Invoice:	
<u>1/3/19</u>	LTA / GIA:	
<u>1/3/19</u>	Medical Bill:	
<u>1/3/19</u>	PIR:	
<u>1/3/19</u>	Mandate/Reject Instruction:	
<u>1/3/19</u>	LOD:	
<u>1/3/19</u>	Payment Breakdown Form:	
<u>1/3/19</u>	Post-Repair Photos:	
<u>1/3/19</u>	Others:	

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	Confirm with:	Confirm by:
<b>FINALIZATION</b>	Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	\$S _____	(days) Reduction:	% _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time: <u>28/1/19</u>	Confirm with: <u>Jeslyn</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.: <u>27</u>	If NO or B 38, Ass. Lia:	
Repair Cost:	\$S <u>2407.50</u>			
Loss of Rental (LOR):	\$S <u>250.00</u>	( <u>25</u> days ) X <u>\$10.00</u>		
Loss of Use (LOU):	\$S _____	( <u>5</u> x <u>5</u> days )		
Loss of Income (LOI):	\$S _____	( <u>5</u> x <u>5</u> days )		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	\$S <u>7.95</u>			
Medical:	\$S _____			
Disbursement:	\$S _____	(e.g. Tow/ Independent )		
Legal Cost:	\$S _____			
<b>Total:</b>	\$S <u>2664.95</u>	Global Sum \$S:		
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$S <u>2664.95</u>	Name 1: <u>Carz Auto Services Pte Ltd</u>		
Payee 2: (Strike if N.A.)	\$S _____	Name 2:		
Payee 3: (Strike if N.A.)	\$S _____	Name 3:		

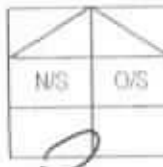
**COPY SENT**  
21/1/19

DATE: *Here is*

REF: *AIG*

ASSIGNMENT

From: *27/12/18*  
 Estimated Cost:  
 OD  WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: *SLV7619L*  
 at Workshop no: *Carz Auto*  
 of: *61 woodlands Ind park EQ # 04-04*  
 Incurred:  
 Policy No:  
 Claims No:  
 Sum Insured: *Excess:*  
 (Client's Record)  
 Make of Veh: *Jesylyn @ 8322 7418*



(Policy Condition)  
 Remark: *The veh had commenced its repair at the time of inspection.*  
 Bal. or Market Value:  
 IDAC Accident Rpt. Consistent? *Yes or No*  
 GIA / PR Seen Consistent? *Yes or No*  
 Est. Repairs: *3* days Res: *Yes or No*  
 Lum Sum: *20* % 3 Val: *Yes or No*

CA / REV / REP. / 24 HRS *up*  
 Date: Person Contacted: Vehicle IN / OUT

Veh No: *SLV7619L* Reg: *15 Jan 2018*  
 Type:  Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: *Kia K3* CC: *1591*  
 Colour: *Blue* A/C: *Insured / Std / NI / NA*  
 Sp. Reading: *5138* T/Radio: *Insured / Std / NI / NA*  
 Eng/No: *-*  
 C/No: *KNAF2411MJ5755586*  
 Gen. Cond:  Good / Fair / Poor / Burnt  
 Steering:  Free / Jammed / Leaked / Burnt or  
 Brake:  Free / Jammed / Leaked / Burnt or  
 Mod: *Nil / STD / STD AIRim or*  
 Tyre Size: F: *215/45 R17*  
 R: *-*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or *Nexen*  
 Front Rear  
 R/Bal: *6* mm R/Bal: *6* mm  
 L/Bal: *6* mm L/Bal: *6* mm  
 D.O.A: *15/12/18* D.O.I: *27/12/18*  
 Survey held at: *Carz Auto*  
 Des. of Damages: Frt /  Rep / O/S / N/S / U/C / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<i>Ys @ 2250 cred \$205.38 / 4947</i>

Date/Time, File Pass to?  : Prel. Report  
 : Final Report  
 Days Of Repair:  
 Resurvey No. of Trip:  
 Add Fee:  Site Insp (\$)  Interview (\$)  Tech. Insp (\$)  Weekend (\$)  Survey Fee:  
 Transportation:  \$ + RS, SA  
 Photo  
 Other  
 Report Format :  
 Lump Sum / I.B.I: (\$)  
 TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18023179/Jfb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 27-12-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 1530A	Veh. Inspected	SLV 7619L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/12/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	15/12/2018	Inspection Date	27/12/2018
Survey held at	CARZ AUTO SERVICES PTE LTD 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

## 5a. Remarks

<p>A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.          B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.</p>
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**CARZ AUTO SERVICES PTE LTD**

UEN: UST 20140443D  
 61 WOODLANDS INDUSTRIAL PARK DR (2D PREMISE)  
 #04-01 Singapore 737047  
 Tel: 65 6893 1924 Fax: 65 6897 1928

**VEHICLE REPAIR ESTIMATE**

Insurance Company: AIG Asia Pacific Insurance Pte Ltd  
 Address: 78 Shenton Way #07-16 Singapore 079120  
 Telephone: 6419 3000 Fax: 6835 7416 Email: [insurance@carzauto.com](mailto:insurance@carzauto.com)

Make/ Model: KIA CERATO K3 Date: 24/12/2018  
 Chassis No: KNAFZ411MJ5755586 Vehicle No: SLV 7619 L  
 Date/Time of Accident: 15/12/2018 20:15

**Materials Cost/ Spare Parts Cost**

TO BE COMPLETED BY SERVICE ADVISOR

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$	PARTS DISCOUNT	FINAL PRICE \$
1	REAR BUMPER DEF	1	\$ 686.50	10%	\$ 617.85 ✓
2	REAR BUMPER SIDE RETAINER NN	2	\$ 106.80	10%	\$ 96.12 ✗
3	REAR BUMPER REFLECTOR LH SCR	1	\$ 115.30	10%	\$ 103.77 ✓
4	REAR BUMPER LOWER GARNISH DEF	1	\$ 357.60	10%	\$ 321.84 ✓
5	REAR BUMPER REINFORCEMENT NN	1	\$ 353.10	10%	\$ 317.79 ✗
6	REAR BUMPER REINFORCEMENT BRACKET LH NN	1	\$ 165.20	10%	\$ 148.68 ✗
7	REAR BUMPER REINFORCEMENT STAY LH NN	2	\$ 65.00	10%	\$ 58.50 ✗
8	REAR BUMPER LOWER SPOILER DEF	1	\$ <del>858.00</del> 858.00	10%	\$ <del>772.20</del> 772.20 ✓

SPECIAL ITEMS	PARTS DESCRIPTION	QTY	PRICE \$	FINAL PRICE \$
1	REAR BUMPER CLIP NGC	12	\$ 48.00	\$ 30 <del>48.00</del> ✓
2	REAR REVERSE SENSOR MIS	1	\$ 280.00	\$ 280 <del>280.00</del> ✓
<b>Total Special Items Cost</b>				\$ 2,765.38

**Labour Works/ Panel Beating Related Works**

Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACED AND REALIGNED HYDRAULIC, ALIGNED ALL PARTS	\$ 300 <del>300.00</del> ✓
Spray Painting	Quotation
TO RESPRAY AFFECTED AREAS	\$ 500 <del>500.00</del> ✓

**Others Cost (Accident Repair Related Expenses)**

Job Scope	Quotation
TO TUFFCOAT AFFECTED AREA	\$ 100 <del>20000</del>
TO REMOVE/ REFIT INTERIOR UPHOLSTERY	\$ 50 <del>2000</del>
TO REMOVE/ REFIT WIRING CHECKS	\$ 30 <del>4000</del>
TO REMOVE/ REPLACE REVERSE SENSORS	\$ 50 <del>10000</del>
<b>Total Others Cost</b>	\$ 490.00
<b>GRAND TOTAL</b>	\$ 4,255.38



CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua  
 Job Title: Account Assistant  
 Direct Contact: 65 8322 7418  
 Email: jeslyn@carzauto.com.sg

Hwee Jie - LKK  
 27/12/18  
 L/s 3days

*[Handwritten signature]*

Total - \$2,250/-

Finalized - Hwee Jie

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:



# CARZ AUTO SERVICES PTE LTD

UEN/ GST 201408457D

61 WOODLANDS IND PARK LN (09 PREMIUM)

804-04 Singapore 737047

Tel: 65 6493 1924

Fax: 65 6493 1928

## VEHICLE REPAIR ESTIMATE

Insurance Company: AIG Asia Pacific Insurance Pte Ltd

Address: 78 Shenton Way #07-16 Singapore 079120

Telephone: 6419 3000 Fax: 6835 7416

Email: [asesp\\_customersvc@carz.com](mailto:asesp_customersvc@carz.com)

Make/ Model : KIA CERATO K3

Date: 24/12/2018

Chassis No : KNAFZ411MJ5755586

Vehicle No: SLV 7619 L

Date/Time of Accident : 15/12/2018 20:15

### Materials Cost/ Spare Parts Cost

#### TO BE COMPLETED BY SERVICE ADVISOR

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$	PARTS DISCOUNT	FINAL PRICE \$
1	REAR BUMPER DEF	1	\$ 686.50	10%	\$ 617.85 ✓
2	REAR BUMPER SIDE RETAINER NN	2	\$ 106.80	10%	\$ 96.12 X
3	REAR BUMPER REFLECTOR LH SCR	1	\$ 115.30	10%	\$ 103.77 ✓
4	REAR BUMPER LOWER GARNISH DEF	1	\$ 357.60	10%	\$ 321.84 ✓
5	REAR BUMPER REINFORCEMENT NN	1	\$ 353.10	10%	\$ 317.79 X
6	REAR BUMPER REINFORCEMENT BRACKET LH NN	1	\$ 165.20	10%	\$ 148.68 X
7	REAR BUMPER REINFORCEMENT STAY LH NN	2	\$ 65.00	10%	\$ 58.50 X
8	REAR BUMPER LOWER SPOILER DEF	1	\$ 650 <del>890.00</del>	10%	\$ 585 <del>792.00</del> ✓

SPECIAL ITEMS	PARTS DESCRIPTION	QTY	PRICE \$	FINAL PRICE \$
1	REAR BUMPER CLIP NEL	12	\$ 48.00	\$ 30 <del>48.00</del> ✓
2	REAR REVERSE SENSOR MIS	1	\$ 280.00	\$ 280 <del>280.00</del> ✓
<b>Total Special Items Cost</b>				\$ 2,765.38

### Labour Works/ Panel Beating Related Works

Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACED AND REALIGNED HYDRAULIC, ALIGNED ALL PARTS	\$ 300 <del>500.00</del> ✓

### Spray Painting

Job Scope	Quotation
TO RESPRAY AFFECTED AREAS	\$ 500 <del>500.00</del> ✓

**Others Cost (Accident Repair Related Expenses)**

Job Scope	Quotation
TO TUFFCOAT AFFECTED AREA	S 100 <del>250.00</del> ✓
TO REMOVE/ REFIT INTERIOR UPHOLSTERY	S 50 <del>80.00</del> ✓
TO REMOVE/ REFIT WIRING CHECKS	S 30 <del>60.00</del> ✓
TO REMOVE/ REPLACE REVERSE SENSORS	S 30 <del>100.00</del> ✓
<b>Total Others Cost</b>	S 490.00
<b>GRAND TOTAL</b>	S 4,255.38



CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua  
 Job Title: Account Assistant  
 Direct Contact: 65 8322 7418  
 Email: jeslyn@carzauto.com.sg

Hwee Jie - LKK  
 27/12/18  
 L/s 3days

- LKK Auto Consultants** hence notify the Repairer of the following:
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  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Hsiao Tong (LKKAuto)

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**From:** jeslyn@carzauto.com.sg  
**Sent:** Tuesday, 15 January 2019 10:29 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** assignments; Admin A; 'alex'  
**Subject:** Your Ref: SLV7619L  
**Attachments:** SLV7619L Final Repair Bill.pdf; SLV7619L LOD.pdf

Hi Sir

Good Morning

I had attached the LOD for your references.  
I will mail out all the document to insurance company.

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

**MAIN OFFICE & ACCESSORIES WORKSHOP:**  
**CAR GROOMING WORKSHOP:**  
**SPRAY PAINTING WORKSHOP:**  
**ACCIDENT REPAIR & SERVICE WORKSHOP:**  
**ACCIDENT REPORTING & SERVICE WORKSHOP:**

**TEL:** 6499 3090  
**FAX:** 6499 3081  
**HP:** 9022 2226

1 KAM BUKIT AVE S, #02-26, (AUTOBAY@KAM BUKIT), SINGAPORE 417883  
1 KAM BUKIT AVE S, #02-35, (AUTOBAY@KAM BUKIT), SINGAPORE 417883  
1 KAM BUKIT AVE S, #01-14, (AUTOBAY@KAM BUKIT), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 346584

**EMAIL:** SALES@CARZAUTO.COM.SG  
**FB:** FACEBOOK.COM/CARZAUTOSERVICES  
**WEB:** HTTP://WWW.CARZAUTO.COM.SG





# CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Tel: 65 6493 1924

Fax: 65 6493 1928

Email: alex@carzauto.com.sg

15th January 2019

Our Ref: SLV 7619 L

Your Ref: SLL 1530 A

**AIG Asia Pacific Insurance Pte Ltd**

**Motor Claims Department**

78 Shenton Way #07-16

Singapore 079120

**BY POST**

Dear Sir/Mdm

**ACCIDENT INVOLVING SLV 7619 L / SLL 1530 A ALONG GEYLANG ROAD AFTER JUNCTION OF LOR 23 GEYLANG ON 15 DECEMBER 2018**

Please refer to the above mentioned accident.

We are writing in on the behalf of **KCK TRANSPORT** the registered owner of motor vehicle number **SLV 7619 L** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SLL 1530 A** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair ( <b>Agree with Surveyor</b> )	\$ 2,407.50 (\$2250 with 7%GST)
2. Loss of Rental (3 days)	\$ 360.00 (\$120 per day)
3. LTA Search	\$ 7.45

**TOTAL AMOUNT**

**\$ 2,774.95**

We enclosoed hereby the following documents for your consideration :

- ( A ) Final Repair Bill
- ( B ) GIA Report Lodged by Our Client
- ( C ) Owner/ Driver Nric/ Driving Licence
- ( D ) Certicate of Insurance
- ( E ) LTA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Yours Faithfully,

---

Ms Jeslyn Chua  
Account Assistant  
Mobile: 65 8322 7418  
Email: jeslyn@carzauto.com.sg

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 23 February 2019 11:27 AM  
**To:** 'jeslyn@carzauto.com.sg'  
**Cc:** Admin A; 'Alex'  
**Subject:** RE: Your Ref: SLV7619L \*LKK REF: CC4/LCR18023179/Jpb3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,407.50
2. Loss of Rental (2.5days x \$100.00)	\$ 250.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 2,664.95</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>  
**Sent:** Wednesday, 20 February 2019 3:09 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; 'Alex' <alex@carzauto.com.sg>  
**Subject:** FW: Your Ref: SLV7619L

Hi

Can anyone update the news for this vehicle?

Thank You.

## Hsiao Tong (LKKAuto)

---

**From:** jeslyn@carzauto.com.sg  
**Sent:** Tuesday, 26 February 2019 9:48 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; 'Alex'  
**Subject:** RE: Your Ref: SLV7619L \*LKK REF: CC4/LCR18023179/Jpb3

Hi

Please sent us DV as soon as possible.

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

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SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
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1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE 6, #01-1A, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK ER, #04-04, (PREMIUM @ ES), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

---

**From:** jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]  
**Sent:** Monday, 25 February 2019 9:44 AM  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'Alex' <alex@carzauto.com.sg>  
**Subject:** RE: Your Ref: SLV7619L \*LKK REF: CC4/LCR18023179/Jpb3

Hi

Please sent us DV as soon as possible.

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
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61 WOODLANDS INDUSTRIAL PARK ER, #04-04, (PREMIUM @ ES), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) [<mailto:jeslyn@carzauto.com.sg>]  
**Sent:** Saturday, 23 February 2019 11:34 AM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Alex' <[alex@carzauto.com.sg](mailto:alex@carzauto.com.sg)>  
**Subject:** RE: Your Ref: SLV7619L \*LKK REF: CC4/LCR18023179/Jpb3

Hi

We accept the offer total amount \$2664.95 (included 7% GST).  
Please sent us DV as soon as possible.

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR GROOMING WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 8309 3080  
FAX: 8309 3081  
HP: 9022 2226

1 KKK BUNT AVE 6, #02-26, (AUTOBAY@KKB BUNTL, SINGAPORE 417883  
1 KKB BUNT AVE 6, #02-25, (AUTOBAY@KKB BUNTL, SINGAPORE 417883  
1 KKB BUNT AVE 6, #02-24, (AUTOBAY@KKB BUNTL, SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 752047  
25R MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348084

EMAIL: [SALES@CARZAUTO.COM.SG](mailto:SALES@CARZAUTO.COM.SG)  
FB: [FACEBOOK.COM/CARZAUTOSERVICES](https://www.facebook.com/carzautoservices)  
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://www.carzauto.com.sg)

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Saturday, 23 February 2019 11:27 AM  
**To:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Alex' <[alex@carzauto.com.sg](mailto:alex@carzauto.com.sg)>  
**Subject:** RE: Your Ref: SLV7619L \*LKK REF: CC4/LCR18023179/Jpb3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,407.50
2. Loss of Rental (2.5days x \$100.00)	\$ 250.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 2,664.95</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) <[jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg)>  
**Sent:** Wednesday, 20 February 2019 3:09 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Alex' <[alex@carzauto.com.sg](mailto:alex@carzauto.com.sg)>  
**Subject:** FW: Your Ref: SLV7619L

Hi

Can anyone update the news for this vehicle?

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR GROOMING WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6742 3197  
FAX: 6741 4108  
HP: 8022 2226

1 KIAS BUNIT AVE S, #02-25, (AUTOBAY@KIAS BUNIT), SINGAPORE 417883  
1 KIAS BUNIT AVE S, #02-25, (AUTOBAY@KIAS BUNIT), SINGAPORE 417883  
1 KIAS BUNIT AVE S, #02-24, (AUTOBAY@KIAS BUNIT), SINGAPORE 417883  
41 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 75047  
259 MACHERSON ROAD, (SMART SHELL) SERVICE STATION, SINGAPORE 348284

EMAIL: [SALES@CARZAUTO.COM.SG](mailto:sales@carzauto.com.sg)  
FB: [FACEBOOK.COM/CARZAUTOSERVICES](https://www.facebook.com/carzautoservices)  
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://www.carzauto.com.sg)

---

**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) [<mailto:jeslyn@carzauto.com.sg>]  
**Sent:** Tuesday, 19 February 2019 11:41 AM  
**To:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'admin-A@lkkauto.com' <[admin-A@lkkauto.com](mailto:admin-A@lkkauto.com)>; 'alex' <[alex@carzauto.com.sg](mailto:alex@carzauto.com.sg)>  
**Subject:** RE: Your Ref: SLV7619L

Hi Sir

Can you help me to follow up with insurance side whether they have receive the letter.

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR BIODIAGNOSIS WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6909 3080  
FAX: 6909 3081  
HP: 8322 2226

1 KAKI BUKIT AVE S, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE S, #02-25, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE S, #02-24, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
63 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) [mailto:[jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg)]

**Sent:** Tuesday, 15 January 2019 10:29 AM

**To:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'admin-A@lkkauto.com' <[admin-A@lkkauto.com](mailto:admin-A@lkkauto.com)>; 'alex' <[alex@carzauto.com.sg](mailto:alex@carzauto.com.sg)>

**Subject:** Your Ref: SLV7619L

Hi Sir

Good Morning

I had attached the LOD for your references.  
I will mail out all the document to insurance company.

Thank You.

With Regards,  
**Jeslyn Chua**  
HP: 8322 7418



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR BIODIAGNOSIS WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
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1 KAKI BUKIT AVE S, #02-24, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
63 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047  
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EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 7 February 2019 11:45 AM  
**To:** 'Insurance LCR SG'; 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLL 1530A(AIG) & SLV 7619L ON 15/12/2018

Your Ref: **SLL 1530A**  
Our Ref: CC4/LCR18023179/Jpb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLL 1530A(AIG) & SLV 7619L ON 15/12/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLV 7619L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLV7619L AND SLL 1530A  
AT/ALONG Geulang Road After Junction of Lor 23 Geulang  
ON 15 DAY 12 MONTH 2018 YEAR

- I/We, the owner of vehicle no. SLV7619L hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 28 day 12 month 18 year

Signature

:

Name

:

KCK Transport

NRIC/ROC No.

:

53372882K

Address

:

281B Sengkang East Ave  
#05-611 Compassvale Amilla  
S(542281)

Company Stamp



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, CARZ AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS2,407.50 (Repair Cost), SS250.00 (Loss of Use/Rental), SS7.45 (Disbursement) for vehicle no. SLV 7619L that was damaged pursuant to the accident which occurred on 15/12/2018 (date) along GEYLANG ROAD AFTER JUNCTION OF LOR 23 GEYLANG (location) involving vehicle no/s SLL 1530A. This is pursuant to the inspection conducted on 27/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KCK TRANSPORT (the third party claimant") of vehicle no. SLV 7619L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV 7619L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 02 (month) 20 19 (year)



OHJ.

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Tel: 65 6493 1924

Fax: 65 6493 1928

Email: alex@carzauto.com.sg

## FINAL REPAIR BILL

**AIG Asia Pacific Insurance Pte Ltd**  
**Motor Claims Department**  
78 Shenton Way #07-16  
Singapore 079120

Date : 15/1/2019

Vehicle Number : SLV 7619 L  
Make/Model : KIA CERATO  
Date of Accident : 15/12/2018

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REPAIR COST

\$ 2,250.00

7% GST \$ 157.50  
**GRAND TOTAL** \$ 2,407.50

ISSUED BY

---

Ms Jeslyn Chua  
Account Assistant  
Mobile: 65 8322 7418  
Email: jeslyn@carzauto.com.sg

Car Auto

# CYS CAR RENTAL PTE LTD

6D MANDAI ESTATE #08-04 SINGAPORE 729938

TEL: 6287 0750 H/P: 9752 1101

BUSINESS REG. NO: 201205697K

M/S Koh Chi Keong  
81K 281B Seng Kang East Ave  
#105-611, S'pore 542281

INVOICE NO: 3752

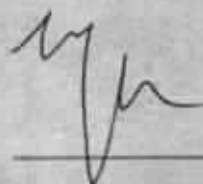
DATE: 02/01/19

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1 Unit	For being car rental charges of SW 634PG from 26.12.18 - 28.12.18 2 1/2 day x \$120.00		\$300.00

E. & O. E.

TOTAL: \$300.00

CYS CAR RENTAL PTE LTD



# CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C  
 #01-582 HOUGANG AVE 3 SINGAPORE 539188  
 TEL: 6287 0750 H/P: 9752 1101  
 BUSINESS REG. NO: 201205687K

SW 7619L

NO: 3750

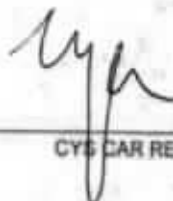
## RENTAL AGREEMENT

Hirer <b>Koh Chi Kang</b>			Car Regn No <b>SW 6348G</b>		Make & Model <b>Toyota Altis</b>		
Address <b>BK 281B Jang Kang East Ave</b>			OUT		IN		
Date <b>#05-611, S'pore 542281</b>			<b>26.12.18</b>		<b>28/12/18</b>		
Occupation	Office	Home Phone	Time <b>9.25am</b>		18.00 hrs		
Driving Licence No. <b>S8301298F</b>	Date of Expiry	Place of Issue <b>SG</b>	Form of Payment Cash	Cheque	Credit Card		
NRIC/Passport No. <b>S8301278F</b>	Date of Birth <b>04/01/1983</b>	Place of Issue <b>SG</b>	Deposit		Prepayment		
Driver <b>As Above</b>			Hour		@ \$		
Address			<b>2 1/2 Day</b>		@ \$ 120		
			Week		@ \$		
Occupation			Month		@ \$		
Driving Licence No.	Date of Expiry	Place of Issue	By initialing Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)		Rental Charge		
NRIC/Passport No.	Date of Birth	Place of Issue			Delivery Fee		
Important Notes 1. This rental Vehicle is used within Singapore only. 2. Hirer is liable to pay first \$ <u>3500/-</u> under section 1 & 11 in any accident plus loss of earnings while damaged vehicle is under repair. 3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged. 4. No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence. 5. For Usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate. 6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs. 7. No refund will be given for petrol left in vehicle. 8. Hirer is liable to pay all parking fee and traffic summonses. 9. Vehicles to be return during office hour only.			Collection Fee				
			Sub Total		\$ 300.00		
			Per Day				
			Total Charge		\$ 300.00		
E X T	DO MM YY	Cash	Receipt No	DO MM YY	Cash	Receipt No	Amount Due / Refund
Remarks <b>overs \$450.00 outside S'pore</b>			I hereby acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.				

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the \_\_\_\_\_ day of \_\_\_\_\_

Hirer's Signature: 

  
 CYS CAR RENTAL PTE LTD

## TERMS AND CONDITIONS FOR CAR RENTAL

CYS CAR RENTAL PTE LTD (hereinafter called "the owner" which expression shall where the context so admits include the owner's successors-in-title) hereby agrees to let and the hirer named herein (hereinafter called "the hirer") agrees to take on hire the motor vehicle described herein (hereinafter called "the said vehicle") subject to the following terms and conditions:-

1. The said vehicle (and all tools and accessories thereon) is the property of the Owner and the hirer shall be a mere bailee thereof and no interest in it shall pass to the Hirer.
2. The hiring shall commence on the date and at the time specified and shall continue for the period and end on the date and at the time stated unless extended or as expressly requested by the Hirer.
3. The Hirer shall pay in cash prior to the commencement of the hiring a hire charge specified herein. No part of such hire charge shall in any circumstances be refundable except at the discretion of the Owner.
4. If the Hirer shall fail to return the said vehicle at the expiration of the period of hire then without prejudice to the other rights of the Owner the Hirer shall pay to the Owner for every hour elapsing between the time of such expiration and the time the said vehicle is returned to the Owner, such further other charge in accordance with the Owner's current rate of hire charges or at such other rates as the Owner may in its absolute discretion think fit.
5. The said vehicle may only be driven by the hirer or person or persons who have been expressly designated and authorised herein (hereinafter called "the authorized driver"). The hirer and authorized driver must be in possession of a valid driving license and shall at all times drive the said vehicle in a careful and skilful manner, observing traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connection therewith. Particular attention is to be accorded to the following:-
  - (i) the Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity (i.e. one driver and four passengers) ;
  - (ii) the Hirer shall not drive the said vehicle whilst under the influence of intoxicating liquor or drugs;
  - (iii) it is expressly forbidden to hire the said vehicle out to third persons or to let unauthorised persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance, in connection with theft, drug peddling or trafficking, smuggling or any other criminal activity) or the purposes of test or racing. Failure to comply may entail serious consequences as the Hirer assumes full responsibility and in event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle;
  - (iv) the Hirer and the authorized driver must be over 21 years of age and be holding valid licences and have a minimum of 1 year regular and qualified driving experience.
6. The Hirer or authorized driver shall report all accidents involving the said vehicle to the Owner immediately and also to the police not later than 24 hours after the accident. The Hirer is to secure the names and addresses of all witnesses as well as the registration number of all vehicles involved in the accident. All communications or letters received from the police or third parties are to be referred to the Owner immediately. The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and securing the same. Further the hirer shall be responsible for the payment of any excess, should same be payable under the insurance policy taken out by the hirer.
7. The Owner shall not under any circumstances be liable to make any payment to the hirer in respect of or to indemnify the Hirer against any loss, injury or damage sustained by the Hirer or by any third party as a result of the use of the said vehicle or as a result of any defect therein and in taking delivery of the said vehicle the Hirer shall be deemed to have satisfied himself that it in all respects roadworthy and in a proper and safe condition.
8. If for any reason the vehicle described in the schedule or any other vehicle ordered by the Hirer prior to the commencement of the period of hire is not available at the time of such commencement, the Owner shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or if the Owner shall decline to provide an alternative vehicle then the Hirer shall be repaid any hirecharge and deposit (if any) paid by him after offsetting the rental charge and costs incurred but shall have no other claim of any kind whatsoever against the Owner.
9. The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of said vehicle with a tank of petrol shall return it likewise failing which the Owner shall be entitled to refill the tank and the cost thereof shall be recoverable from the Hirer.
10. On or prior to the expiration of the period of hire, the Hirer shall return the said vehicle together with all tyres, tools, accessories and equipment to the Owner at any of the Owner's designated stations in as good order and condition as the said vehicle was when collected by the Hirer from the Owner.
11. No relaxation, forbearance or indulgence by the Owner in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and powers of the Owner hereunder nor shall any waiver or any breach operate as a waiver of any subsequent or continuing breach.
12. The Hirer is responsible for obtaining an Area License for entry into the Restricted Zone of the Central Business District during operative hours.
13. In the breach of the terms and conditions of the agreement the Owner reserves the right to resume possession of the hired vehicle at anytime from the Hirer in the Owner's interest without prejudice to any other rights the owner may have against the hirer.
14. The Owner shall not be liable to the Hirer or any person for any loss or damage whatsoever and howsoever caused or occasioned by reason of the Owner resuming possession of the vehicle nor shall the Owner be liable to any person for monies, goods, articles or things not belonging to the Owner which are in or alleged to be in the vehicle at the time the Owner resumes possession of the vehicle.
15. The Hirer shall not take the said vehicle outside mainland Singapore, Malaysia or any other territory outside Singapore without the written consent of the Owner. Failure to comply with this term may entail serious consequences and the Hirer shall assume personal and full responsibility and in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle.
16. That in addition, the Hirer shall be deemed to have extended the period of hire by reason of the Hirer's failure to return the said vehicle or continued possession and/or continued use of the said vehicle upon the same terms and conditions contained herein. The Hirer shall also be bound by these terms and conditions in respect of any replacement vehicle hired in lieu of the said vehicle by means of New Rental Agreement or Replacement Voucher.

Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 24 Dec 2018 / 09:19:34  
 Receipt Date/Time : 24 Dec 2018 / 09:19:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181224-000243

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLL1530A As at 15 Dec 2018/20:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLL1530A Enquiry Fee 20181224091712161351	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx5988		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Dec 2018 <a href="#">Edit Reg</a>		26 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$2,250.00</b> <a href="#">Edit Estimates</a>	<b>\$2,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K								
Main Claimant:	<b>KCK TRANSPORT</b> , Co. Reg. No.: 53372882K								
Vehicle Reg. No.:	<b>SLV7619L</b>	Date of Loss:	15/12/2018 20:00 - :59 [11 Months From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 8385605166SG</b>		Policy/Cover Note No.:	(Comprehensive)					
Vehicle Reg. No. (Insured):	<b>SLL1530A</b>	Policy No. (Claimant):	1800002725						
		Excess:							
Repairer:	<b>Carz Auto Services Pte Ltd (HQ)</b> 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel: 6509 3215								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Gan, Angie-GL</b> ] Angiegeokling.Gan@aig.com								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 08/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLV7619L (8385605166SG)  
[SLL1530A]  
TP  
KCK TRANSPORT  
Dec 15 2018 8:00PM  
[LCRF PTE LTD]  
Carz Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>							Edit		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
2	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
3	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
4	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
5	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
6	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
7	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
8	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
9	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
10	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
11	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
12	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
13	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
14	28/12/18 09:50	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
15	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
16	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
17	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
18	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
19	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
20	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
21	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
22	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
23	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
24	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
25	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
26	28/12/18 09:50	<b>Dismantled Parts</b>							Load JPG	<input checked="" type="checkbox"/>	
27	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
28	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
29	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
30	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
31	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
32	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
33	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
34	07/01/19 11:13	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	07/01/19 11:13	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/18 16:03	EMAIL FROM AIG DD 26122018	 Load PDF	
2	27/12/18 16:03	TP GIA REPORT	 Load PDF	
3	27/12/18 16:03	WKSP NOTICE	 Load PDF	
4	31/12/18 09:19	TP ESTIMATE- MARKED	 Load PDF	
5	05/03/19 10:33	WORKSHOP INVOICE	 Load PDF	
6	05/03/19 10:33	AUTHORISATION TO ACT FORM	 Load PDF	
7	05/03/19 10:33	Release Voucher	 Load PDF	
8	05/03/19 10:33	RENTAL RECEIPT	 Load PDF	
9	05/03/19 10:33	LTA SEARCH	 Load PDF	
10	05/03/19 10:33	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/12/18 09:26	OI GIA REPORT	 Load PDF	
2	20/02/19 15:57	Letter of Demand from Third Party	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLL1530A (Insd veh)	Model:	KIA CERATO K3 1.6 (A)
	SLV7619L (TP veh)		
Date of Accident:	15/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$		<b>4,553.26</b>
Final Repair Cost	: \$		2,407.50
Loss of Use	: \$		_____ days at \$0.00 per day
Rental (if any)	: \$	250.00	2.5 days
LTA / GIA Search Fee	: \$		7.45
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		2,664.95
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <b>Non GIA Registered Workshop:</b>		Agreed Liability _____ 100 _____ (%)	
B) For <b>GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Carz Auto Services Pte Ltd	: \$	2,664.95
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

05 Mar  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/LCR18023179/JPB3Q2  
**Date:** 05/03/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:
<b>Claimant Vehicle No :</b> SLV7619L	<b>Insured Vehicle No :</b> SLL1530A
Date of Loss: 15/12/2018	Nature of Claim: TP Claim No: 8385605166SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLV7619L</b>	Engine No:	G4FGHH687861
Make & Model:	KIA CERATO K3, 1.6 (A)	Chassis No:	KNAFZ411MJ5755586
Reg. Date:	15/01/2018 (Man. Year: 2017)	Odometer:	51318 km
Colour:	Blue		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/45 R17	Rear Tyre Size:	215/45 R17
Front Left Side:	Nexen 6 mm	Rear Left Side:	Nexen 6 mm
Front Right Side:	Nexen 6 mm	Rear Right Side:	Nexen 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,765.38	2,046.29	719.09	26.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,490.00	810.00	680.00	45.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,255.38</b>	<b>2,856.29</b>	<b>1,399.09</b>	<b>32.88</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,250.00</b>		
	(S\$)	4,255.38	2,250.00	2,005.38
	<b>+ GST 7.00/7.00% (S\$)</b>	297.88	157.50	140.38
	<b>Nett Amount (S\$)</b>	<b>4,553.26</b>	<b>2,407.50</b>	<b>2,145.76</b>
	<b>+ Car Rental (2.5 x S\$100.00/day) (S\$)</b>		250.00	
	<b>+ Doc/Search Fee (S\$)</b>		7.45	
	<b>Nett Liability (S\$)</b>		<b>2,664.95</b>	

#### INSPECTION

Date of Assignment:	26/12/2018	
Date Inspected:	27/12/2018 Inspected At:	61 WOODLANDS IND PARK E9#04-04 Repairer:Carz Auto Services Pte Ltd (HQ)
Estimated Period of Repair:	3.0 days	

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**Adjuster:** ONG HWEE JIE

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	686.50 FL	*686.50 FL
2	2		*REAR BUMPER SIDE RETAINER	Not Necessary	106.80 FL	*- FL
3	1		*REAR BUMPER REFLECTOR LH	Scratched	115.30 FL	*115.30 FL
4	1		*REAR BUMPER LOWER GARNISH	Deformed	357.60 FL	*357.60 FL
5	1		*REAR BUMPER REINFORCEMENT	Not Necessary	353.10 FL	*- FL
6	1		*REAR BUMPER REINFORCEMENT BRACKET LH	Not Necessary	165.20 FL	*- FL
7	2		*REAR BUMPER REINFORCEMENT STAY LH	Not Necessary	65.00 FL	*- FL
8	1		*REAR BUMPER LOWER SPOILER	Deformed	858.70 FL	*858.70 FL
9	12		*REAR BUMPER CLIP	Necessary	48.00 FS	*30.00 FS
10	1		*REAR REVERSE SENSOR	Missing	280.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

<b>Sub Total (S\$)</b>	<b>3,036.20</b>	<b>2,248.10</b>
<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	270.82	201.81
<b>Total Parts (S\$)</b>	<b>2,765.38</b>	<b>2,046.29</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO RENEW DAMAGED PARTS ,REPLACED AND REALIGNED HYDRAULIC ,ALIGNED ALL PARTS	New	500.00	300.00
2	TO RESPRAY AFFECTED AREAS	New	500.00	300.00
3	TO TUFFCOAT AFFECTED AREA	New	250.00	100.00
4	TO REMOVE/REFIT INTERIOR UPHOLSTERY	New	80.00	50.00
5	TO REMOVE/REFIT WIRING CHECKS	New	60.00	30.00
6	TO REMOVE/REPLACE REVERSE SENSORS	New	100.00	30.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,490.00</b>	<b>810.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >