

Our Ref : CC18120708/ SHC7042Y /KS(st)

Date : 22-Jan-19

AIG ASIA PACIFIC INSURANCE PTE LTD

CHARTIS Buliding

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7042Y YOUR INSURED
SJB8662H AND OTHER ON 25.12.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:

SHC7042Y which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJB8662H**

we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,294.98
2	5 days Loss of Rental @ \$ 115.00 per day	\$ 575.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ 7.49
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,877.47

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per day	\$ 400.00
Total Claims :		\$ 5,277.47

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : **SJB8662H**
- c) GIA / Police report/s of : **SHC7042Y**
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Certificate of Insur; (x) Rental Rate letter
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

**COMFORTDELGRO
ENGINEERING**

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701

Singapore 508969

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **I 40 SHC7042Y , SJB8662H**
ALONG **ALONG SENGKANG EAST RD****ON 25-Dec-18 13:15**I / We **KOH YONG LIT (XU YON...** (Hirer) NRIC No.: **S8115777D**and/or **WEE TIONG** (Relief) NRIC No.: **S1788489A**Taxi Number **SHC7042Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Dec-2018**Name of Hirer **KOH YONG LIT (XU YONG LI)**Hirer NRIC **S8115777D**

Signature :

Address **635A PUNGGOL DRIVE #16-613**
821635Contact No. **81610704**Name of Relief **WEE TIONG**Relief NRIC **S1788489A**

Signature :

Address **613D PUNGGOL DRIVE 03-821**
824613Contact No. **82336662**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,000.00** (Global Sum) for vehicle no. **SHC 7042Y** that was damaged pursuant to the accident which occurred on **25/12/2018** (date) along **SENGKANG EAST RD** involving vehicle no/s **SJB 8662H**.

This is pursuant to the inspection conducted on **27/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 7042Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7042Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Dated this 08 (day) of September (month) 2020 (year)



Signed by appointed surveyor


AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, CHARTIS BUILDING #08
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 25.12.2018

VEHICLE NO
SHC7042Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
04.03.2016

CHASSIS CODE
KMHLB41UMGU085493

INV. NO/DATE
91421706 21.01.2019

JOB NO.
305254132

ODOMETER READING

DATE/TIME IN
25.12.2018 16:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0800	I40VC SYMBOL MARK-TRUNK L	1	28.70	20.00	22.96
0002	04-01-0103-0787	I40VC EMBLEM-I40	1	27.90	20.00	22.32
0003	04-01-0103-0786	I40VC EMBLEM-CRUI	1	27.90	20.00	22.32
0004	04-01-0103-0784	I40VC MLDG-BACK PANEL	1	227.90	20.00	182.32
0005	04-01-0103-0785	I40VC MLDG-CR PIECE	1	85.00	20.00	68.00
0006	04-01-0103-0579	I40VC COVER ASSY-RR BUMPH	1	553.00	20.00	442.40
0007	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0008	04-01-0103-0907	I40VC BRKT ASSY-RR BUMPER	1	35.60	20.00	28.48
0009	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	228.00	20.00	182.40
0010	04-01-0103-0851	I40VC REFLECTOR/REFLEX AS	1	30.60	20.00	24.48
0011	04-01-0103-0581	I40VC LAMP ASSY-RR COMB O	1	697.80	20.00	558.24

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91421706	4,294.98	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, CHARTIS BUILDING #08
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7042V

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
04.03.2016

CHASSIS CODE
KMHLB41UMGU085493

INV. NO/DATE
91421706 21.01.2019

JOB NO.
305254132

ODOMETER READING

DATE/TIME IN
25.12.2018 16:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	28-01-0103-0009	(140)REAR BOOT LOGO CCTPL	1	15.00	0.00	15.00
0013	28-01-0103-0010	(140)REAR BOOT TEL NUMBER	1	15.00	0.00	15.00
0014	04-01-0103-0584	I40V2 LAMP ASSY-RR COMB I	1	565.60	20.00	452.48
SUB-TOTAL			:			2,054.00

JOB NATURE

0001	I	PANEL HEATING	800.00		800.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	1,000.00		1,000.00
0003	17-01	CHECK ALL LIGHTING	20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
0005	20-02	REMOVE/REFIX DOOR PARTS TO ASSIST REP	50.00		50.00
0006	23-01	TOWING FEE	60.00		60.00
SUB-TOTAL			:		1,960.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91421706	4,294.98	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, CHARTIS BUILDING #08
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7042V

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
04.03.2016

CHASSIS CODE
KMHLB41UMGU085493

INV. NO/DATE
91421706 21.01.2019

JOB NO.
305254132

ODOMETER READING

DATE/TIME IN
25.12.2018 16:55

Items total	4,014.00
Add GST @ 7.000 %	280.98
Invoice amount	4,294.98

Issued by : KATHERINETAN 21.01.2019 15:12:36
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91421706	4,294.98	

Our Ref: CC18120708



Date: 21 January 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	25/12/2018 @ 13:15 hrs
ALONG	ALONG SENGKANG EAST RD
INVOLVING	SJB8662H

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7042Y** (the "Taxi"). The Taxi was hired to **KOH YONG LIT (XU YONG LI) IC NO S8115777D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC 70724
MILEAGE READING
OVER

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		4	1	00		FROM	TO
23/12/18	Veh	4	1	00	23	0300	0700
25/12/18	Nat	4	1	00	46	1045	1410
25/12	Accident					1655	1030
29/12	repair			W			

DING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
63	142	0818	2225
50	386	0300	1700
08	188	1918	2240
9	231	0308	1700
3	244	1230	2125
53	473	0300	1410
27	150	1418	2250
77	390	0740	2320
67	444	0830	2315
511	121	0645	0700
632	421	1040	2140
85	4		

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJB8662H	25 Dec 2018 / 13:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SNC 70424

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 4 February, 2020 2:56 PM
To: barryong84@gmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: SJB 8662H - ACCIDENT INVOLVING SJB 8662H AND SHC 7042Y ON 25/12/2018

Our Ref: CC4/AIG18023177/K1hs3

04 FEBRUARY 2020

ONG BAOSHENG BARRY

By Email Only

Dear Sir/Madam,

ACCIDENT INVOLVING SJB 8662H AND SHC 7042Y ON 25/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received and notified you previously for a Third Party claim from Body Repairer/Workshop acting on behalf of the owner of SHC 7042Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other evidence and information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

RE: [Reminder 3] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018
invg SHC7042Y & SJB8662H [AIG] -AIG Ref: 3491272485SG-003

Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Mon 8/24/2020 4:12 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Noted. Thank you

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, August 24, 2020 4:08 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: [EXTERNAL] Re: [Reminder 3] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG] -AIG Ref: 3491272485SG-003

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

We refer to our tele-conversation.

We have contacted insured to inform that we would to settle the matter at best, insured agreed.

As per our discussion we proposed to offer and settle the matter from 50% up to 80% max.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, August 24, 2020 3:38 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: Re: [Reminder 3] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG] -AIG Ref: 3491272485SG-003

Hi Norsiah,

We refer to the email below.

Based on both party video third party stop for no reason and rear ended by insured.

So far there is no PIR from both party.

Kindly call me at 9455 3745 to discuss on this case.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Monday, August 24, 2020 3:30 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: [Reminder 3] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG] -AIG Ref: 3491272485SG-003

Dear Asher,

Refer to the above.

Kindly assist to look into this matter.

Thank you

Kind regards

Norsiah

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606

Norsiah.MdNoor@aig.com | www.aig.com.sg



Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Tan, Bennie-WZ
Sent: Monday, August 24, 2020 3:01 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Subject: RE: [Reminder 3] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG] -AIG Ref: 3491272485SG-003

Hi Norsiah

Received 3rd reminder from CDGE on your case.

Please advise any updates from LKK on said matter.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Thursday, August 20, 2020 10:52 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] [Reminder 3] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Mr Bennie Tan
M/s AIG Asia Pacific Insurance Pte Ltd

We refer to subject matter resting with your email dated 19 June 2020.

This case has remained outstanding to-date. Please let us have your early reply with offer to wrap up this long outstanding case.

We look forward to hearing from you. Thank you.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Friday, 19 June 2020 12:54
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: [Reminder 2] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Aileen

Thank you for your email.

We have written to our adjuster, LKK.

They will respond to you accordingly.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]
Sent: Wednesday, June 10, 2020 3:15 PM
To: Tan, Bennie-WZ
Subject: [EXTERNAL] [Reminder 2] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Mr Bennie Tan
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply/offer to wrap up this long outstanding case. Thank you.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Tuesday, 12 May 2020 20:12

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: Re: [Reminder] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

Hi Bennie

9.00 am to 10.00 am 🐼

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843



From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Tuesday, 12 May 2020 17:54

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [Reminder] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

WARNING : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Aileen

I actually tried to call you earlier.

Sure, any preferred timing?

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]

Sent: Tuesday, May 12, 2020 5:53 PM

To: Tan, Bennie-WZ

Subject: [EXTERNAL] Re: [Reminder] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

This message is from an external sender; be cautious with links and attachments.

Hi Bennie

You may call me tomorrow morning at DID: 6214 8735? Thank you

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Friday, 8 May 2020 11:48
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: [Reminder] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

WARNING : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Aileen

Hope you are all well and safe.

Am I able to have a chat with you over this matter.

Thanks.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]
Sent: Wednesday, May 06, 2020 3:44 PM
To: Vic (LKKAUTO)
Cc: Tan, Bennie-WZ
Subject: [EXTERNAL] [Reminder] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 20 March 2020.

Please let us have your reply with offer to wrap up this long outstanding case.

Your early reply is awaited. Thank you.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 20 March 2020 13:31
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [To GIA] AIG/LKK Ref: SJB8662H CDGE Ref: CC18120708/SHC7042Y/AT >> Acc on 25.12.2018 invlg SHC7042Y & SJB8662H [AIG]

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with email dated 13 February 2020.

Taxi was hit from behind by SJB8662H and under BOLA S27, liability is 100% in taxi's favour.

This case has remained outstanding to-date. Please be informed that if we are unable to resolve the matter by **27 March 2020**, we shall escalate the dispute to GIA for adjudication. Thank you.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 13 February 2020 4:50 PM
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: RE: SHC 7042Y and SJB 8662H on 25/12/2018 _ LKK REF CC4/AIG18023177/K1hb3

Without Prejudice

Dear Kazali,

We refer to your below email.

Kindly put on hold the matter as we are in the midst of clearing our Insured.

We will get back to you for an update as soon as possible.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]
Sent: Thursday, 13 February, 2020 11:23 AM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: Re: SHC 7042Y and SJB 8662H on 25/12/2018 _ LKK REF CC4/AIG18023177/K1hb3
Importance: High

Dear Bennie,

Kindly assist to review and let us know if you are in favor to escalate this matter to GIA for DRM. Your prompt reply is appreciated. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843



From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 28 January 2020 11:15 AM
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: Automatic reply: SHC 7042Y and SJB 8662H on 25/12/2018 _ LKK REF CC4/AIG18023177/K1hb3

WARNING: This email originated from an **external** party outside ComfortDelGro. Sender of this email could not be validated and name in the **"From"** field may be forged.

Hi,

I am currently away from office & will be back on 04/02/2020. As I do not have access to my email and voicemail, do expect a delay in responding to your email. For any urgent matters, you may wish to contact our Call Centre at 6419-3000 for assistance.

Thank you.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.