

ASS. REC. BY:

REP: CS / EG118023172 / Ksbnz

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Siti of EGI Date/Time: 27/12/2018 2:17pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFA 1103D Insured: XD 4628H

at Workshop m/s Optima Werkz Tel:

of 9A Serpongoun North Ave 5

Policy No: Claim No: XD4628H / SL / SU

Sum Insured: Excess:

Make of Veh: D.O.A. 21-12-2018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 27/12/2018 3:17pm Person Contacted: Lily Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SFA 1103D - x
	XD 4628H - x
28/12/18	@ 15:32 p.m. revised RA to Siti via email.
22/1	LI En 82600 email & confirm

SYDNEY

REF: EGT

ASSIGNMENT

26/12/2008

From: Date: 27.12.2008

Veh No: SFA 1103D Yr Regn: 08 12108

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SFA 1103D
at Workshop m/s: Optima Werkz
of: 4A Serungoon North Ave 5

Make: Honda City C.C. 1497

Colour: M. Silver A/C Insured / Std / NI / NA

Sp Reading: 201701 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No: MRHGM-26709P020033

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD / Rim or

(Policy Condition)

2pm

N/S	O/S

Tyre Size: F: 205/45R16

R:

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Roadstone

Bal. or Market Value:

Front

Rear

IDAC Accident Rport: Consistent?: Yes or No

R/Bal. 7 mm

R/Bal. 7 mm

GIA / PR Seen: Consistent?: Yes or No

L/Bal. 7 mm

L/Bal. 7 mm

Est. Repairs: 05 days Res.: Yes or No

D.O.A. 21/12/18

D.O.I. 27/12/18

Lum Sum: 20 % 3 Val.: Yes or No

Survey held at

✓

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Date: 12/23 Person Contacted:

Vehicle: IN / OUT

ols Rec

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
20/12	File pass to Catherine
25/01/19	Confirmed HS \$ 2600/- @ 5 days with Kenneth. (\$ 1,187.40 Red - 31%)

RECEIVED 25 JAN 2019

Date/Time, File Pass to? : Preli. Report

Days Of Repair: 5

1) : Final Report

Resurvey No. of Trip: 1

Survey Fee:

Date/Time, File Return to?

Transportation:

2) Add Fee: : Site Insp (\$) S+RS \$

: Interview (\$) Photos

: Tech Invs (\$) Others

: Weekend (\$)

TOTAL

250

Report Format :

Lump Sum / I.B.I. (\$ 2,600/- HS)

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 28 December 2018 3:32 PM
To: Admin-D (LKKAuto); 'ERGO Insurance Pte. Ltd. (Claims Department)'
Cc: SUR; 'Survey Report (ERGO Insurance Pte. Ltd.)'; assignments
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa
Attachments: SFA 1103D - Preli Advise.pdf

Dear Siti,

Enclosed preliminary revised of vehicle SFA 1103D.

Thank you:

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 27 December 2018 3:09 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa

Dear Siti,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Thursday, 27 December, 2018 2:17 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Catherine Chong (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 27 December, 2018 2:17 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa
Attachments: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO) (6.45 KB); OI SAS.PDF; TP SAS.PDF

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs. (Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions (Note: Reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you

Siti A thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9170
Siti.Rahman@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Lily.loi@ow.sg [mailto:Lily.loi@ow.sg]
Sent: Wednesday, 26 December, 2018 11:31 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: 'Sharon'; puiheng.chong@ow.sg; hockkong.ong@ow.sg; 'assignments'

Subject: RE: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO) | ERGO REF: XD4628H/SL/sa

Dear Officer,

We choose for LKK.

Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

T: +65 6472 1313 F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 26 December, 2018 11:02 AM

To: Lily.loi@ow.sg

Cc: 'Sharon' <sharon@ow.sg>; puiheng.chong@ow.sg; hockkong.ong@ow.sg; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO) | ERGO REF: XD4628H/SL/sa

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you

Siti Athikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9170
Siti.Rahman@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Lily.loi@ow.sg [mailto:Lily.loi@ow.sg]
Sent: Saturday, 22 December, 2018 2:21 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Sharon'; puiheng.chong@ow.sg; hockkong.ong@ow.sg
Subject: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO)

Dear Officer,

Please arrange PRI at 9A Serangoon North Ave 5
Our car is not in.
Thank you.

--

Best Regards,

Lily Loi (Ms)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143	T: +65 6472 1313	F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500	T: +65 6484 9919	F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415	T: +65 6452 6868	F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 21 DECEMBER 2018

Third Party Insurer: ERGO INSURANCE

Vehicle No: SFA1103D

Third Party Veh No: XD4628H

Model: HONDA CITY LX 1.5

Date of Accident: 21 DECEMBER 2018

Chassis: MRHGM26709P020033 - 2008

*Not Notched
11 Imp @ 2600
Resurvey After Paint*

5 days

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR TAILLAMP RH	1		<i>CM</i> \$437.50 ✓
2	REAR BUMPER	1		<i>Bu/Re</i> \$647.50 ✓
3	REAR BUMPER SIDE RETAINER RH	1		<i>D/I</i> \$36.75 ✓
4	REAR BUMPER CLIPS	10	\$6.50	<i>re</i> \$65.00 ✓
5	REAR FENDER RH	1		<i>R</i> \$1,260.00 ✓
6	REAR FENDER INNER PANEL RH	1		REPAIR
SUB TOTAL				\$2,446.75
LESS 20%				-\$489.35
PARTS TOTAL				\$1,957.40

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR WINDSCREEN SEALANT WITH PRIMER	1		<i>re</i> \$100.00 ✓
S/N TOTAL				\$100.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$500.00	✓
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$600.00	<i>440</i>
TO TUFF KOTE / ANTI-RUST	\$60.00	<i>30</i>
TO CHECK WIRING AND WATER LEAK TEST	\$60.00	<i>20</i>
TO REMOVE & REFIX REAR WINDSCREEN GLASS, REAR WINDSCREEN SEALANT & ETC.		
TO EFFECT REPAIR ON REAR QUATER PANEL	\$150.00	<i>120</i>
TO DISMANTLE & REINSTALL REAR RH FENDER INNER COMPONENT MECHANISM		
TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	\$150.00	<i>100</i>
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	\$60.00	<i>50</i>
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	<i>re</i> \$150.00	✗

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

LABOUR TOTAL \$1,730.00

ONG / PEI TING

TOTAL \$3,787.40

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ERGO INSURANCE PTE LTD		Ref : CS/EG118023172/Ksbn2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 28-01-2019	
		Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XD 4628H	Veh. Inspected	SFA 1103D
Policy No.		Coverage (\$)	0.00
Claim No.	XD4628H/SL/sa	Excess (\$)	0.00
Assign From	SITI	Assign Date	27/12/2018
2. Vehicle Particulars & Condition			
Make & Model	HONDA CITY (A)	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	MRHGM26709P020033	Colour	METALLIC SILVER
Odometer	201701	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/45 R16	ROADSTONE	7 mm
L/H Front Tyre	205/45 R16	ROADSTONE	7 mm
R/H Rear Tyre	205/45 R16	ROADSTONE	7 mm
L/H Rear Tyre	205/45 R16	ROADSTONE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	21/12/2018	Inspection Date	27/12/2018
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFA 1103D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR TAILLAMP RH	CRACKED	437.50	437.50
1	REAR BUMPER	BUCKLED / DENTED	647.50	647.50
1	REAR BUMPER SIDE RETAINER RH	DISTORTED	36.75	36.75
10	REAR BUMPER CLIPS @\$6.50	NECESSARY	65.00	65.00
1	REAR FENDER RH	BENT	1,260.00	1,260.00
1	REAR FENDER INNER PANEL RH (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-489.35	-489.35
			1,957.40	1,957.40
<u>SPECIAL NETT ITEMS</u>				
1	REAR WINDSCREEN SEALANT WITH PRIMER (SN)	NECESSARY	100.00	40.00
			100.00	40.00
<u>LABOUR</u>				
	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION INCLUSIVE OF THE REPAIR OF REAR FENDER INNER PANEL RH.		500.00	500.00
	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION.		600.00	440.00
	TO TUFF KOTE/ANTI-RUST.		60.00	30.00
	TO CHECK WIRING AND WATER LEAK TEST.		60.00	20.00
	TO REMOVE & REFIX REAR WINDSCREEN GLASS, REAR WINDSCREEN SEALANT & ETC. TO EFFECT REPAIR ON REAR QUATER PANEL.		150.00	120.00
	TO DISMANTLE & REINSTALL REAR RH FENDER INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION.		150.00	100.00
	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR.		60.00	50.00
	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD.	NOT NECESSARY	150.00	-
			1,730.00	1,260.00
GRAND TOTAL			3,787.40	3,257.40



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,600.00
---	--	--	----------

Report Ref No. CS/EGI18023172/Ksbn2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.