

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 28 December 2018 3:32 PM
To: Admin-D (LKKAuto); 'ERGO Insurance Pte. Ltd. (Claims Department)'
Cc: SUR; 'Survey Report (ERGO Insurance Pte. Ltd.)'; assignments
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa
Attachments: SFA 1103D - Preli Advise.pdf

Dear Siti,

Enclosed preliminary revised of vehicle SFA 1103D.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 27 December 2018 3:09 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa

Dear Siti,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Thursday, 27 December, 2018 2:17 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: RE: OI : XD 4628H | TP : SFA 1103D | DOA:21/12/18 | LKK - PRS | ERGO REF: XD4628H/SL/sa

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions (Note: Reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you

Siti A'thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9170
Siti.Rahman@ergo.com.sg



www.ergo.com.sg

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From: Lily.loi@ow.sg [<mailto:Lily.loi@ow.sg>]
Sent: Wednesday, 26 December, 2018 11:31 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Sharon'; puiheng.chong@ow.sg; hockkong.ong@ow.sg; 'assignments'
Subject: RE: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO) | ERGO REF: XD4628H/SL/sa

Dear Officer,

We choose for LKK.
Thank you.

--
Best Regards,

Lily Loi (Ms)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313 F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 26 December, 2018 11:02 AM

To: Lily.loi@ow.sg

Cc: 'Sharon' <sharon@ow.sg>; puiheng.chong@ow.sg; hockkong.ong@ow.sg; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO) | ERGO REF: XD4628H/SL/sa

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client’s GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you

Siti A'thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9170
Siti.Rahman@ergo.com.sg



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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world’s leading risk carriers.



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From: Lily.loi@ow.sg [<mailto:Lily.loi@ow.sg>]
Sent: Saturday, 22 December, 2018 2:21 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Sharon'; puiheng.chong@ow.sg; hockkong.ong@ow.sg
Subject: PRI - SFA1103D Claiming Against XD4628H DOA: 21/12/18 (ERGO)

Dear Officer,

Please arrange PRI at 9A Serangoon North Ave 5
Our car is not in.
Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143	T: +65 6472 1313	F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500	T: +65 6484 9919	F: +65 6481 1011
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