

Vic (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 26 March, 2019 3:10 PM
To: Joy Irene (LKKAUTO)
Cc: Gan, Angiegeokling
Subject: RE: Our Ref : 0136180189SG | Accident Involving SLQ1291M & SKA4652G At Entrance of Vertex Building on 24/12/2018

Hi Joy,

We confirmed with insured that vehicle, SLQ1291M was under consignment with m/s Car Empire Automobiles Pte Ltd ("Car Empire") for selling of vehicles. Also at point of accident, we also confirmed that driver was Mr. Tan Xin Fa, who was an employee of Car Empire.

For insurance policy of SLQ1291M, there is no policy coverage for Motor Trade activity. As such, please assist to inform third party repairer to redirect claim to the Motor Trade insurer of Car Empire.

I have uploaded supporting documents in Merimen for our internal reference.

Thank You.

Regards,

Lee Ming Yao
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: 12 February 2019 14:01
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: RE: Our Ref : 0136180189SG | Accident Involving SLQ1291M & SKA4652G At Entrance of Vertex Building on 24/12/2018

Noted George.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Tuesday, 12 February 2019 12:14 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: FW: Our Ref : 0136180189SG | Accident Involving SLQ1291M & SKA4652G At Entrance of Vertex Building on 24/12/2018

Hi Irene,

Referring this case, please hold hands with TP first as we need to verify details with Car Empire.

May have to redirect claim to Car Empire under their Motor Trade Policy.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120
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From: Bernard Beeckman [<mailto:bernard.beeckman@gmail.com>]

Sent: 10 February 2019 18:07

To: Lee, Ming-Yao

Cc: joyirene@lkauto.com

Subject: Re: Our Ref : 0136180189SG | Accident Involving SLQ1291M & SKA4652G At Entrance of Vertex Building on 24/12/2018

Dear George,

First off, my sincere apologies for my extremely late response. I am out off Singapore and I only pick up on your email now as my wife is back in Singapore and found some letters relating to the accident in our letterbox.

I was not in Singapore when the accident happened. The situation is as follows. I was selling off my car under consignment with Car Empire (see attached contract) and one of the employees of the car company (see attached IC) was driving the car and had an accident. Car Empire informed me and I shared my insurance details with them and I was actually under the impression that they had reached out to AIG on my behalf. I am now surprised to learn that this may not have happened.

Let me know what needs to be done now, but note that I am not in Singapore. You can reach me on the following number: +61 433 671 918.

I also attach all of the letters we received in our mailbox. One is from the counter party and 2 are from your side.

Looking forward to hearing from you.

Bernard Beeckman

On Mon, Jan 28, 2019 at 1:24 PM Lee, Ming-Yao <MingYao.Lee@aig.com> wrote:

Hi Mr. Bernard,

We refer to above mentioned accident. We are unable to reach you via telephone.

We noted on your enquiry on your policy and we have received property damage claim from owner of third party vehicle, SKA4652G for losses arising from said accident.

However, understand from our colleague that you informed that you were not involved in the accident.

May we seek further clarification on this matter from you?

We hope to hear from you soonest.

Regards,

George Lee
AIG

Complex Claims Examiner
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