# **Shirley Hiew (LKK Auto)**

**From:** Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Friday, 4 January 2019 11:58 AM

**To:** Shirley Hiew (LKK Auto)

**Cc:** SUR; Admin-D (LKKAuto); assignments

Subject: RE: OD Claim - Our Ref: SLQ1743B; Your Insured SLQ1743B DOA 18/12/2018

(DM18HO03474-JG)

**Dear Shirley** 

Please proceed to authorize this OD up to \$38,828.80.

Best Regards,

Joel Goh

Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Monday, December 31, 2018 10:28 AM

To: Joel Goh

Cc: SUR; Admin-D (LKKAuto); assignments

Subject: RE: OD Claim - Our Ref: SLQ1743B; Your Insured SLQ1743B DOA 18/12/2018 (DM18HO03474-JG)

Dear Joel,

Enclosed preliminary revised of vehicle SLQ 1743B

Date of survey: 28/12/2018 Number of days: 15 days

We have Not authorise repair.

Kindly let us have your approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 27 December 2018 1:52 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD Claim - Our Ref: SLQ1743B; Your Insured SLQ1743B DOA 18/12/2018 (DM18HO03474-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh < joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 26 December 2018 5:33 PM

**To:** Michelle Ong Siew Bee < <u>michelle.ong@wearnes.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OD Claim - Our Ref: SLQ1743B; Your Insured SLQ1743B DOA 18/12/2018 (DM18HO03474-JG)

Dear Michelle

We will assign LKK to conduct OD survey.

Dear LKK

Please assist on this OD survey. Excess: \$500.00 (no waiver) Survey and revert

Best Regards,

Joel Goh

Executive | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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**From:** Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]

**Sent:** Friday, December 21, 2018 6:18 PM

To: EQI PRS

Subject: OD Claim - Our Ref: SLQ1743B; Your Insured SLQ1743B DOA 18/12/2018

Importance: High

Dear Sirs,

We refer to the above matter. Attached for OD Claim. Kindly revert asap.

Best regards, Michelle Ong Service Consultant Bodyshop & Paint



## Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103 **M** (65) 9129 4556 **F** (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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