

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 31 December 2018 10:28 AM  
**To:** 'Joel Goh'  
**Cc:** SUR; Admin-D (LKKAuto); assignments  
**Subject:** RE: OD Claim - Our Ref: SLQ1743B ; Your Insured SLQ1743B DOA 18/12/2018 (DM18HO03474-JG)  
**Attachments:** SLQ 1743B - Preli Advise.pdf

Dear Joel,

Enclosed preliminary revised of vehicle SLQ 1743B  
Date of survey: 28/12/2018  
Number of days : 15 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 27 December 2018 1:52 PM  
**To:** 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD Claim - Our Ref: SLQ1743B ; Your Insured SLQ1743B DOA 18/12/2018 (DM18HO03474-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Wednesday, 26 December 2018 5:33 PM  
**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OD Claim - Our Ref: SLQ1743B ; Your Insured SLQ1743B DOA 18/12/2018 (DM18HO03474-JG)

Dear Michelle

We will assign LKK to conduct OD survey.

Dear LKK

Please assist on this OD survey.  
Excess: \$500.00 (no waiver)  
Survey and revert

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Friday, December 21, 2018 6:18 PM  
**To:** EQI PRS  
**Subject:** OD Claim - Our Ref: SLQ1743B ; Your Insured SLQ1743B DOA 18/12/2018  
**Importance:** High

Dear Sirs,

We refer to the above matter.  
Attached for OD Claim.  
Kindly revert asap.

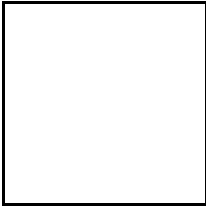
Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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