

ASS. REC. BY:

REF

es/fci 18023155/JV d3<sup>154</sup>

Special Instruction:

Supervisor:

CWS

ASSIGNMENT (Office)

From (Person):

Sitharam

of

FCI

Date/Time 11:06am @ 27/12/18

Estimated Cost:

Bill to:

OD (T)/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 4649Y

Insured:

SHD 8573U

at Workshop m/s:

SMRT

Tel:

8858 3566

of

Go Woodlands Ind. Park E4

Policy No:

Claim No:

DI 8009005MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

17/12/18

(Client's Record)

CA / REV / REP. / REV 24 HRS 'up'

H.O.D. Endorsement:

Date/Time: 11:45am @ 27/12/18

Person Contacted:

Mr. Peh

Vehicle IN (OUT)

Date/Time

Action/Instruction (✓) Estimate

PC 4649Y - x

SHD 85-73U - x

call back on Mondy. (Mr. Peh ask).

28/1/19

Email preli revised to FCI

14/2/19

@ 2:44pm Mr Peh said vehicle has not send in for repair

REF: FCL

Hwee Jie

## ASSIGNMENT

From: Date: 25/01/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: PC 4649 Y

at Workshop m/s

of

SMRT  
Woodlands

Insured

Policy No.

Claims No.

Sum Insured:

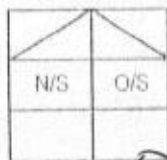
Excess:

(Client's Record)

Make of Veh:

Mr. Peh

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est Repairs: days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: PC 4649 Y Yr Regn: 22 Feb 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Rosa C.C. 2998

Colour: white A/C Insured / Std / NI / NA

Sp. Reading: / T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: BE641JK30137

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim or

Tyre Size: F: 7.00 R16

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front

Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 17/12/18 D.O.I. 25/1/19

Survey held at Smrt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

10/4/19 @1130am Mr Peh said vehicle has not send in for repair

16/4/19 Confirmed \$1520/- 2days of repair with peh. (Reel 1912-57, 569)

RECEIVED 16 APR 2019

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 2

1)

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee

(2) 16/4 - typist

Add Fee: ☐ Site Insp (\$)

Transportation

☐ Interview (\$)

Photos

☐ Tech. Invs (\$)

Other

☐ Weekend (\$)

Report Format: AWS

Lump Sum / I.B.F. (\$) 1520/-

TOTAL

130  
50  
50  
12  
242

### MOTOR SURVEY ASSIGNMENT

|                           |                                       |                                     |
|---------------------------|---------------------------------------|-------------------------------------|
| <b>Date</b>               | 24-12-2018                            | <b>Our Ref No.</b> D18009005MFSH    |
| <b>Accident Date</b>      | 17-12-2018                            | <b>Claim Type.</b> Third Party      |
| <b>Insured Vehicle</b>    | SHD8573U                              | <b>Third Party Vehicle.</b> PC4649Y |
| <b>Survey Location</b>    | 60, WOODLANDS INDUSTRIAL PARK E4      |                                     |
| <b>Contact Person.</b>    | PEH ENG HOCK                          |                                     |
| <b>Contact No.</b>        | 68662673/ 88583566                    | <b>Fax No.</b> 0                    |
| <b>Survey Type</b>        | WITHOUT PREJUDICE: LIABILITY UNCLEAR: |                                     |
| <b>Appointed Surveyor</b> | LKK AUTO CONSULTANTS PTE LTD          |                                     |
| <b>Contact Person</b>     | NA                                    | <b>Fax No.</b> 68416315             |
| <b>Contact Number.</b>    | NA                                    |                                     |

### FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

### THIRD PARTY SURVEY REQUEST

|                          |                                  |                                |
|--------------------------|----------------------------------|--------------------------------|
| <b>Cc : Workshop</b>     | SMRT AUTOMOTIVE SERVICES PTE LTD | <b>Attention.</b> NIL          |
| <b>Cc : TP Solicitor</b> | NA                               | <b>TP Solicitor Fax No.</b> NA |
| <b>Officer Incharge</b>  | SITHARA                          |                                |

### IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
 This is a computer generated letter, no signature required.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 28 January 2019 1:29 PM  
**To:** 'CWS Motor Claims'  
**Cc:** 'Sithara'; SUR  
**Subject:** RE: SURVEY ASSESSMENT - D18009005MFSH/1, PC 4649Y  
**Attachments:** PC 4649Y PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle PC 4649Y  
Date of survey: 25/1/2019  
Number of days : 2 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 27 December 2018 11:51 AM  
**To:** 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D18009005MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 27 December 2018 11:06 AM

To: [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

Cc: CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>

Subject: PRI: SURVEY ASSESSMENT - D18009005MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18009005MFSH

Our ref: CS/FCI18023155/Jvd3

Date: 28/1/2019

The Motor Claims Department  
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO. PC 4649Y**

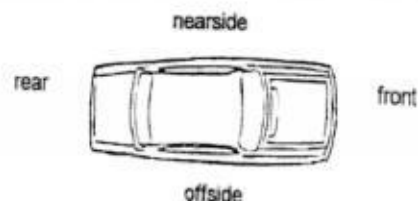
We thank for your instruction on 27/12/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle  
on 25/1/2019 at the premises of M/s SMRT AUTOMOTIVE SERVICES PTE LTD  
and have the following to report:-

|                          |               |
|--------------------------|---------------|
| Workshop Estimate Amount | : S\$3,432.57 |
| Revised Estimate Amount  | : S\$1,520.00 |
| "Check" Items Amount     | : S\$         |
| Market Value             | : S\$         |
| LTA Reimbursement Value  | : S\$         |
| Nett Value               | : S\$         |

**Description of Damage:**

The vehicle sustained damages at the  
rear portion



Comments/Present Status:  
Damages Consistent

Yours faithfully,

**ONG HWEE JIE**  
Automotive Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                      |
|----------------------------|----------------------|
| Date Of Report             | 18/12/2018 15:54     |
| Date Of Accident           | 17/12/2018 12:25     |
| Exact Location Of Accident | KK HOSPITAL DRIVEWAY |
| Country/State of Loss      | SINGAPORE            |

### DETAILS OF OWN VEHICLE

|                             |                           |
|-----------------------------|---------------------------|
| Vehicle Registration Number | PC4649Y                   |
| <b>Insured/Policyholder</b> |                           |
| Name Of Registered Owner    | BUS-PLUS SERVICES PTE LTD |
| Co Reg No                   | 199403524H                |
| Email Address               | NOEMAIL                   |
| Mobile Phone No             |                           |
| Alternative Phone No        | OFFICE-NOPHONE            |

### Vehicle Particulars

|                                                                              |                           |
|------------------------------------------------------------------------------|---------------------------|
| Manufacturer                                                                 | MITSUBISHI                |
| Model                                                                        | ROSA-4.9 D BE63DJRMDA (M) |
| Exact Purpose for which vehicle was being used at time of accident           |                           |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                        |
| If No, Please state action to be taken                                       | THIRD PARTY               |
| Vehicle Category                                                             | BUS                       |

### Insurance Company

|                           |                                |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage          | THIRD PARTY                    |
| Fleet Policy              | YES                            |
| Policy Number             | D-18090224MFBP                 |
| Cover Note Number         |                                |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | THAM CHIN WAH         |
| NRIC No              | S1668459G             |
| Date Of Birth        | 17/11/1964            |
| Occupation           | OUTDOOR               |
| Date Of Driving Pass | 26/02/1990            |
| Driving Experience   | 28 YEARS AND 9 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-80000000  |
| Fax Number           |                       |
| Contact Number       |                       |
| Email Address        | NOEMAIL               |

Address NOADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 10

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

While driving out from KK Hospital driveway, the rear right portion of my bus was hit by the front left portion of a Citycab taxi (SHD8573U) that was following my bus from behind.

#### Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHD8573U

Vehicle Make/Model/Colour CITYCAB TAXI YELLOW

Details Of Properties

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name MS FIRST CAPITAL INSURANCE LTD

Nature Of Damage

No. Of Passenger (Including Driver) 1



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Recalls Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will be a free made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available abroad.
8. Consent under the Personal Data Protection Act (PDPA).

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"). The insurer's (lawyer's/law firm, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police) for the purpose(s) of
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, when I could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/final packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyer/law firm, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyer/law firm), which may be used outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

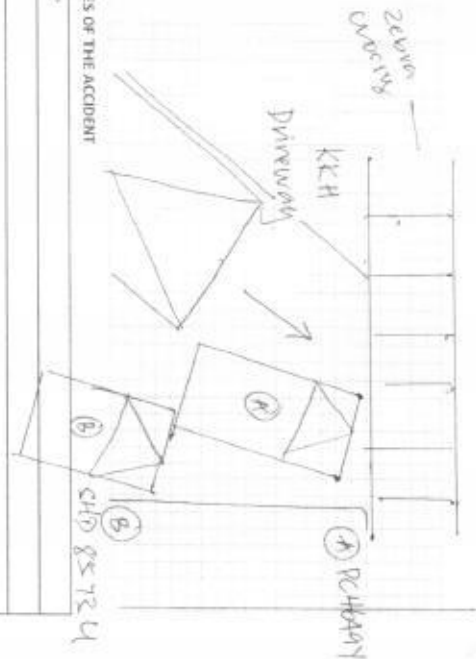


Policyholder's Signature  
Date & Time

Driver's Signature  
(If Driver is not the policyholder)  
Date & Time

Requiring Centre Personnel's Signature  
Name: BALQISH  
NRIC/IN No.: SB3403252

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO REPORT

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Date &amp; Time:



Driver's Signature  
If driver is not the golfer/owner  
Date & Time

Reporting Center Personnel's Signature:  
Name: BALQISH  
NRIC/SSN No.: S83403252



Date Generated: 24/12/2018

User ID: PehEngHook

FCI

## Section A - Accident Details

|                                    |                                                                                                   |
|------------------------------------|---------------------------------------------------------------------------------------------------|
| Registration Number                | PC4649V                                                                                           |
| Case Reference Number              | BPS/12/18/3002                                                                                    |
| Registration Date                  | 2/22/2016                                                                                         |
| Company Type                       | Bus-Plus Services Pte Ltd                                                                         |
| Make                               | MITSUBISHI                                                                                        |
| Model                              | MITSUBISHI ROSA BE641JRMDEB                                                                       |
| Name of Driver                     | Tham Chin Wah                                                                                     |
| Type of Accident                   | Head to Rear                                                                                      |
| Accident Date and Time             | 12/17/2018 12:25 PM                                                                               |
| Accident Reported Date and Time    | 12/18/2018 3:49 PM                                                                                |
| Is Surveyor Required?              | No                                                                                                |
| Survey by                          |                                                                                                   |
| Vehicle is Towed Back?             | No                                                                                                |
| Towed Back Date and Time           |                                                                                                   |
| Replacement Vehicle Issued?        | No                                                                                                |
| Job Card Number                    |                                                                                                   |
| Special Instruction to ARC, if any | PC4649V - REAR RIGHT PORTION<br>SHD6573U (TP) - CITYCAB TAXI FRONT LEFT PORTION, INSURED WITH FCI |
| Prepared Date and Time             | 12/24/2018 9:24 AM                                                                                |
| Chassis Number                     | BE641JK30137                                                                                      |
| Mileage                            |                                                                                                   |
| Work Shop                          |                                                                                                   |
| Repair Completion Date and Time    |                                                                                                   |

## Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                    |                                     |
|------------------------------|--------------------|-------------------------------------|
|                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost            | \$400.00           | \$0.00                              |
| Total Spray Cost             | \$350.00           | \$0.00                              |
| Total Spare Part Cost        | \$2,432.31         | \$0.00                              |
| Total Other Cost             | \$80.00            | \$0.00                              |
| <b>TOTAL COST</b>            | <b>\$3,262.31</b>  | <b>\$0.00</b>                       |
| <b>Lump Sum Total</b>        | <b>\$0.00</b>      | <b>\$0.00</b>                       |
| Number of Repair Days        | 4.0                |                                     |
| Prepared / Adjusted By       | ARC Manager Team   |                                     |
| ARC / Surveyor Sign Off Date | 24/12/2018 9:43 AM |                                     |
| Signature                    |                    |                                     |
| Remarks                      |                    |                                     |

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK

25/1/19

P/P 2days

Photo before paint.

## Section C - Quotation and Accident Invoice Details

|                  |  |                |  |
|------------------|--|----------------|--|
| Quotation Number |  | Invoice Number |  |
| Quotation Date   |  | Invoice Date   |  |
| Invoice Amount   |  | Prepared Date  |  |

## Section D - Details of Repair Estimates

Section 2 - Labour & Repair Estimates

| Part 1 - Labour Works      |                         |                                     |
|----------------------------|-------------------------|-------------------------------------|
| Job Scope                  | Quotation from AR       | Adjusted by Surveyor, if applicable |
| TO REMOVE & REPLACE PART 1 | <del>\$400.00</del> 300 |                                     |
| Total Labour               | \$400.00                |                                     |

| Part 2 - Spray Painting & Panel Beating Related Works         |                         |                                     |
|---------------------------------------------------------------|-------------------------|-------------------------------------|
| Job Scope                                                     | Quotation from ARC      | Adjusted by Surveyor, if applicable |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR | <del>\$350.00</del> 300 |                                     |
| Total Spray Painting & Panel Beating                          | \$350.00                |                                     |

| Part 3 - Other Costs - Accident and Accident Repair Related Expense |                       |                                     |
|---------------------------------------------------------------------|-----------------------|-------------------------------------|
| Job Scope                                                           | Quotation from ARC    | Adjusted by Surveyor, if applicable |
| TO CHECK WIRING AND SYSTEM FUNCTION                                 | <del>\$80.00</del> 20 |                                     |
| STICKER REFLECTOR SN                                                | \$20.00 X NN          |                                     |
| Total Other Costs                                                   | \$80.00               |                                     |

| Part 4 - Spare Parts / Material Usage |         |              |                                   |          |                 |              |                  |                    |                   |
|---------------------------------------|---------|--------------|-----------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| Part Number                           | Portion | Stock Number | Part Name                         | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|                                       |         |              | REAR BUMPER                       | 1.00     | \$1,588.97      | 10.00        | \$1,430.07       | Replace X          | Repair<br>NN      |
|                                       |         |              | REAR BUMPER INNER SIDE BRACKET RH | 1.00     | \$113.60        | 10.00        | \$102.24         | Replace X          |                   |
|                                       |         |              | REAR BUMPER ADVERTISEMENT         | 1.00     | \$350.00        | 0.00         | \$350.00         | Replace /          | NEC<br>NEC        |
|                                       |         |              | REAR SIDE PANEL ADVERTISEMENT     | 1.00     | \$650.00        | 0.00         | \$650.00         | Replace /          |                   |
| Total                                 |         |              |                                   |          | \$2,602.67      |              | \$2,432.31       |                    |                   |



# SMRT Accident Vehicle Repair Estimates

|                                                   |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd                  |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685592                             |
| Estimator Telephone Number : 68662623             |
| Accident Reporting Number : 68662672              |

Date Generated : 05/03/2019

User ID : PehEngHock

## Section A - Accident Details

|                                    |                                                                                                    |
|------------------------------------|----------------------------------------------------------------------------------------------------|
| Registration Number                | PC4649Y                                                                                            |
| Case Reference Number              | BPS/12/18/3002                                                                                     |
| Registration Date                  | 2/22/2018                                                                                          |
| Company Type                       | Bus-Plus Services Pte Ltd                                                                          |
| Make                               | MITSUBISHI                                                                                         |
| Model                              | MITSUBISHI ROSA BE641JRMDEB                                                                        |
| Name of Driver                     | Tham Chin Wah                                                                                      |
| Type of Accident                   | Head to Rear                                                                                       |
| Accident Date and Time             | 12/17/2018 12:25 PM                                                                                |
| Accident Reported Date and Time    | 12/18/2018 3:49 PM                                                                                 |
| Is Surveyor Required?              | Yes                                                                                                |
| Survey by                          |                                                                                                    |
| Vehicle Is Towed Back?             | No                                                                                                 |
| Towed Back Date and Time           |                                                                                                    |
| Replacement Vehicle issued?        | No                                                                                                 |
| Job Card Number                    | 24100436                                                                                           |
| Special Instruction to ARC, if any | PC4649Y - REAR RIGHT PORTION<br>SHD8573U (TP) - CITYCAB TAXI, FRONT LEFT PORTION, INSURED WITH FCI |
| Prepared Date and Time             | 12/24/2018 9:24 AM                                                                                 |
| Chassis Number                     | BE641JK30137                                                                                       |
| Mileage                            |                                                                                                    |
| Work Shop                          |                                                                                                    |
| Repair Completion Date and Time    |                                                                                                    |

## Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                    |                                     |
|------------------------------|--------------------|-------------------------------------|
|                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost            | \$400.00           | \$300.00                            |
| Total Spray Cost             | \$360.00           | \$300.00                            |
| Total Spare Part Cost        | \$2,432.31         | \$900.00                            |
| Total Other Cost             | \$80.00            | \$20.00                             |
| TOTAL COST                   | \$3,262.31         | \$1,520.00                          |
| Labour Total                 | \$0.00             | \$0.00                              |
| Number of Repair Days        | 4.0                | 2.0                                 |
| Prepared / Adjusted By       | Peh Eng Hock       | HWEE JIE                            |
| ARC / Surveyor Sign Off Date | 24/12/2018 9:43 AM | 05/03/2019 10:12 AM                 |
| Signature                    |                    |                                     |
| Remarks                      |                    |                                     |

## Section C - Quotation and Accident Invoice Details

|                  |  |                |  |
|------------------|--|----------------|--|
| Quotation Number |  | Invoice Number |  |
| Quotation Date   |  | Invoice Date   |  |
| Invoice Amount   |  | Prepared Date  |  |



## SMRT Accident Vehicle Repair Estimates

|                                                   |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd                  |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685592                             |
| Estimator Telephone Number : 68662623             |
| Accident Reporting Number : 68662672              |

Date Generated : 05/03/2019

User ID : PehEngHock

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

| Job Scope                  | Quotation from AR | Adjusted by Surveyor, if applicable |
|----------------------------|-------------------|-------------------------------------|
| TO REMOVE & REPLACE PART 1 | \$400.00          | \$300.00                            |
| Total Labour               | \$400.00          | \$300.00                            |

#### Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope                                                           | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---------------------------------------------------------------------|--------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$350.00           | \$300.00                            |
| To Spray Painting & Panel Beating                                   | \$350.00           | \$300.00                            |

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope                           | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------------------------|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION | \$60.00            | \$20.00                             |
| STICKER REFLECTOR                   | \$20.00            | \$0.00                              |
| Total Other Costs                   | \$80.00            | \$20.00                             |

#### Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name                         | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|-----------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         |              | REAR BUMPER INNER SIDE BRACKET RH | 0.00     | \$113.60        | 0.00         | \$0.00           | Replace            | Not Given         |
|             |         |              | REAR BUMPER                       | 1.00     | \$1,568.97      | 100.00       | \$0.00           | Replace            | Repair            |
|             |         |              | REAR BUMPER ADVERTISEMENT STICKER | 1.00     | \$350.00        | 0.00         | \$350.00         | Replace            | Replace           |
|             |         |              | REAR SIDE PANEL ADVERTISEMENT     | 1.00     | \$550.00        | 0.00         | \$550.00         | Replace            | Replace           |
| Total       |         |              |                                   |          | \$2,602.57      |              | \$900.00         |                    |                   |

#### Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|-----------------|--------------|------------------|-----------|----------------|
| Total       |         |              |           |          |                 |              |                  |           |                |



FL3  
AWAITING REPAIR

## Section A - Accident Details

|                                    |                                                                                                    |
|------------------------------------|----------------------------------------------------------------------------------------------------|
| Registration Number                | PC4849Y                                                                                            |
| Case Reference Number              | BPS12/18/3002                                                                                      |
| Registration Date                  | 2/22/2018                                                                                          |
| Company Type                       | Bus-Plus Services Pte Ltd                                                                          |
| Make                               | MITSUBISHI                                                                                         |
| Model                              | MITSUBISHI ROSA BE641JRMDEB                                                                        |
| Name of Driver                     | 12am Chin Wah                                                                                      |
| Type of Accident                   | Head to Rear                                                                                       |
| Accident Date and Time             | 12/17/2018 12:25 PM                                                                                |
| Accident Reported Date and Time    | 12/18/2018 3:48 PM                                                                                 |
| Is Surveyor Required?              | No                                                                                                 |
| Survey by                          |                                                                                                    |
| Vehicle Is Towed Back?             | No                                                                                                 |
| Towed Back Date and Time           |                                                                                                    |
| Replacement Vehicle Issued?        | No                                                                                                 |
| Job Card Number                    |                                                                                                    |
| Special Instruction to ARC, if any | PC4849Y - REAR RIGHT PORTION<br>SHD6573J (TP) - CITYCAB TAXI, FRONT LEFT PORTION, INSURED WITH FCI |
| Prepared Date and Time             | 12/24/2018 9:24 AM                                                                                 |
| Chassis Number                     | BE641JK30137                                                                                       |
| Message                            |                                                                                                    |
| Work Shop                          |                                                                                                    |
| Repair Completion Date and Time    |                                                                                                    |

## Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                    |                                     |
|------------------------------|--------------------|-------------------------------------|
|                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost            | \$400.00           | \$0.00                              |
| Total Spray Cost             | \$350.00           | \$0.00                              |
| Total Spare Part Cost        | \$2,432.31         | \$0.00                              |
| Total Other Cost             | \$80.00            | \$0.00                              |
| TOTAL COST                   | \$3,262.31         | \$0.00                              |
| Lump Sum Total               | \$0.00             | \$0.00                              |
| Number of Repair Days        | 4.0                |                                     |
| Prepared / Adjusted By       | ARC Manager Team   |                                     |
| ARC / Surveyor Sign Off Date | 24/12/2018 9:43 AM |                                     |
| Signature                    | <i>[Signature]</i> | <i>[Signature]</i>                  |
| Remarks                      |                    |                                     |

## Section C - Quotation and Accident Invoice Details

|                  |  |                |  |
|------------------|--|----------------|--|
| Quotation Number |  | Invoice Number |  |
| Quotation Date   |  | Invoice Date   |  |
| Invoice Amount   |  | Prepared Date  |  |

## Section D - Details of Repair Estimates

| Part 1 - Labour Works                                               |         |                         |                                     |          |                 |              |                  |                    |                   |
|---------------------------------------------------------------------|---------|-------------------------|-------------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| Job Scope                                                           |         | Quotation from ARC      | Adjusted by Surveyor, if applicable |          |                 |              |                  |                    |                   |
| TO & REPLACE PART 1                                                 |         | <del>\$400.00</del> 300 |                                     |          |                 |              |                  |                    |                   |
| Total                                                               |         | \$400.00                |                                     |          |                 |              |                  |                    |                   |
| Part 2 - Spray Painting & Panel Beating Related Works               |         |                         |                                     |          |                 |              |                  |                    |                   |
| Job Scope                                                           |         | Quotation from ARC      | Adjusted by Surveyor, if applicable |          |                 |              |                  |                    |                   |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR       |         | <del>\$350.00</del> 300 |                                     |          |                 |              |                  |                    |                   |
| Total Spray Painting & Panel Beating                                |         | \$350.00                |                                     |          |                 |              |                  |                    |                   |
| Part 3 - Other Costs - Accident and Accident Repair Related Expense |         |                         |                                     |          |                 |              |                  |                    |                   |
| Job Scope                                                           |         | Quotation from ARC      | Adjusted by Surveyor, if applicable |          |                 |              |                  |                    |                   |
| TO CHECK WIRING AND SYSTEM FUNCTION                                 |         | <del>\$80.00</del> 20   |                                     |          |                 |              |                  |                    |                   |
| STICKER REFLECTOR                                                   |         | \$20.00 X               |                                     |          |                 |              |                  |                    |                   |
| Total Other Costs                                                   |         | \$80.00                 |                                     |          |                 |              |                  |                    |                   |
| Part 4 - Spare Parts / Material Usage                               |         |                         |                                     |          |                 |              |                  |                    |                   |
| Part Number                                                         | Portion | Stock Number            | Part Name                           | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|                                                                     |         |                         | REAR BUMPER                         | 1.00     | \$1,588.97      | 10.00        | \$1,430.07       | Replace X          | Repair            |
|                                                                     |         |                         | REAR BUMPER INNER SIDE BRACKET RH   | 1.00     | \$113.40        | 10.00        | \$102.24         | Replace X          | NN                |
|                                                                     |         |                         | REAR BUMPER ADVERTISEMENT           | 1.00     | \$350.00        | 0.00         | \$350.00         | Replace /          | NEC               |
|                                                                     |         |                         | REAR SIDE PANEL ADVERTISEMENT       | 1.00     | \$550.00        | 0.00         | \$550.00         | Replace /          | NEC               |
| Total                                                               |         |                         |                                     |          | \$2,602.67      |              | \$2,432.31       |                    |                   |

Hwee Jie - Lkk  
25/1/19  
P/P 2days  
Photo before paint.

620

900  
620  
1520

**Veron Chen (LKKAuto)**

---

**From:** Hwee Jie (LKK Auto)  
**Sent:** Tuesday, 16 April 2019 9:20 AM  
**To:** Peh Eng Hock (Auto Svcs/ARC/AR & SC/Taxis)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** RE: PC4649Y After Repair Photos & Surveyor's Marking

Hi peh,

Finalized P/P \$1,520/- 2days.

Best Regards,  
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: [Hweejie@lkkauto.com](mailto:Hweejie@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Peh Eng Hock (Auto Svcs/ARC/AR & SC/Taxis) [<mailto:PehEngHock@smrt.com.sg>]  
**Sent:** Monday, 15 April, 2019 9:00 AM  
**To:** 'hweejie@lkkauto.com'  
**Cc:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv); Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis)  
**Subject:** Re: PC4649Y After Repair Photos & Surveyor's Marking

Hi Hwee Jie,

Please find photos attached after repair for PC4649Y.

Hope we can finalize ASAP.

Thank you

Regards  
Peh Eng Hock  
SMRT Automotive Services Pte Ltd ( ARC ) Direct : +65 68662673 Mobile : +65 88583566 E-mail : [PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                                                                      |                                                                                      |                 |                             |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------|-----------------------------|-------------------------------------------------------------------------------------|
| MS FIRST CAPITAL INSURANCE LTD                                                                                                                                                         |                                                                                      |                 | Ref : CS/FCI18023155/Jvd3s2 |                                                                                     |
| 36 ROBINSON ROAD<br>#16-01 CITY HOUSESINGAPORE 068877                                                                                                                                  |                                                                                      |                 | Date : 25-04-2019           |  |
|                                                                                                                                                                                        |                                                                                      |                 | Code : FCI2                 |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                                                                      |                                                                                      |                 |                             |                                                                                     |
| Insured Veh.                                                                                                                                                                           | SHD 8573U                                                                            | Veh. Inspected  | PC 4649Y                    |                                                                                     |
| Policy No.                                                                                                                                                                             |                                                                                      | Coverage (\$)   | 0.00                        |                                                                                     |
| Claim No.                                                                                                                                                                              | D18009005MFSH                                                                        | Excess (\$)     | 0.00                        |                                                                                     |
| Assign From                                                                                                                                                                            | SITHARA                                                                              | Assign Date     | 27/12/2018                  |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                                                                          |                                                                                      |                 |                             |                                                                                     |
| Make & Model                                                                                                                                                                           | MITSUBISHI ROSA                                                                      | c.c             | 2998                        |                                                                                     |
| Engine No.                                                                                                                                                                             | HIDDEN                                                                               | Year of Reg.    | 2016                        |                                                                                     |
| Chassis No.                                                                                                                                                                            | BE641JK30137                                                                         | Colour          | WHITE                       |                                                                                     |
| Odometer                                                                                                                                                                               | -                                                                                    | Steering        | IN ORDER                    |                                                                                     |
| Brakes                                                                                                                                                                                 | IN ORDER                                                                             | Modification    | SPORTS RIM                  |                                                                                     |
| General                                                                                                                                                                                | GOOD                                                                                 |                 |                             |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                                                                          |                                                                                      |                 |                             |                                                                                     |
|                                                                                                                                                                                        | Size                                                                                 | Make            | Balance                     |                                                                                     |
| R/H Front Tyre                                                                                                                                                                         | 7.00 R16                                                                             | WEST LAKE       | 7 mm                        |                                                                                     |
| L/H Front Tyre                                                                                                                                                                         | 7.00 R16                                                                             | WEST LAKE       | 7 mm                        |                                                                                     |
| R/H Rear Tyre                                                                                                                                                                          | 7.00 R16                                                                             | WEST LAKE       | 7 mm                        |                                                                                     |
| L/H Rear Tyre                                                                                                                                                                          | 7.00 R16                                                                             | WEST LAKE       | 7 mm                        |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                                                                       |                                                                                      |                 |                             |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.                                                                                                                                     |                                                                                      |                 |                             |                                                                                     |
| DAMAGES SEE DETAILS.                                                                                                                                                                   |                                                                                      |                 |                             |                                                                                     |
| <b>5. General Information</b>                                                                                                                                                          |                                                                                      |                 |                             |                                                                                     |
| Accident Date                                                                                                                                                                          | 17/12/2018                                                                           | Inspection Date | 25/01/2019                  |                                                                                     |
| Survey held at                                                                                                                                                                         | SMRT AUTOMOTIVE SERVICES PTE LTD<br>60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 |                 |                             |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                                                                     |                                                                                      |                 |                             |                                                                                     |
| A) DAMAGES CONSISTENT TO ACCIDENT REPORT.<br>B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                      |                 |                             |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                                                                     |                                                                                      |                 |                             |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                                                                    |                                                                                      | 2 Working Days  |                             |                                                                                     |



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 4649Y**

| Qty | Description of Parts                                                        | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-----------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
|     | <b><u>REPLACEMENT OF PARTS</u></b>                                          |                      |                           |                   |
| 1   | REAR BUMPER                                                                 | TO REPAIR SEE LABOUR | 1,588.97                  | -                 |
| 1   | REAR BUMPER INNER SIDE BRACKET RH                                           | NOT NECESSARY        | 113.60                    | -                 |
|     | LESS 10% DISCOUNT                                                           |                      | -                         | -                 |
|     |                                                                             |                      | 1,702.57                  | -                 |
|     | <b><u>SPECIAL NETT ITEMS</u></b>                                            |                      |                           |                   |
| 1   | REAR BUMPER ADVERTISEMENT STICKER (SN)                                      | NECESSARY            | 350.00                    | 350.00            |
| 1   | REAR SIDE PANEL ADVERTISEMENT (SN)                                          | NECESSARY            | 550.00                    | 550.00            |
| 1   | STICKER REFLECTOR (SN)                                                      | NOT NECESSARY        | 20.00                     | -                 |
|     |                                                                             |                      | 920.00                    | 900.00            |
|     | <b><u>LABOUR</u></b>                                                        |                      |                           |                   |
|     | TO REMOVE & REPLACE PART 1.                                                 |                      | 400.00                    | 300.00            |
|     | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR.              |                      | 350.00                    | 300.00            |
|     | TO CHECK WIRING AND SYSTEM FUNCTION.                                        |                      | 60.00                     | 20.00             |
|     |                                                                             |                      | 810.00                    | 620.00            |
|     | <b>GRAND TOTAL</b>                                                          |                      | <b>3,432.57</b>           | <b>1,520.00</b>   |
|     | <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b> |                      |                           | <b>1,520.00</b>   |

Report Ref No. CS/FCI18023155/Jvd3s2

ONG HWEI JIE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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