

ASS. REC. BY:

REF

CS3/III(8023122/3cd3et

Special Instruction:

Surveyor

From (Person):

Three fee
Menimen
Stanley Jai

ASSIGNMENT (Office)

of

III

Date/Time:

26/12/18 @ 5:30pm

Estimated Cost:

Bill to:

OD / (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8LT2564D

Insured:

SHD 18322

at Workshop m/s

Hendon Automotive

Tel:

94592885

of

280 Woodlands Ind. Park E5 # 01-19

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

22/12/18

CA / REV / REP. / REV 24 HRS

lup

27/12/18

H.O.D. Endorsement:

Date/Time:

5:38pm @ 26/12/18

Person Contacted:

Lynn

Vehicle (IN) OUT

Date/Time	Action/Instruction (✓) Estimate
	8LT2564D - X
	SHD 18322 - X
	Dismantle: 28/12/2018 @ 2.35pm

Surrogate Area Jia

REF: III

PPS (Menimen)

ASSIGNMENT

From Date: 27/12/18

Estimated Cost:

OD (TV) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLT 2564D
at Workshop m/s: Hendon Automotive
of 280 Woodlands Ind. park ES # 01-19

Insured:

Policy No

Claims No

Sum Insured

Excess:

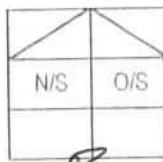
(Client's Record)

Make of Veh:

Lynn @ 9459 2885

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *cup*

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SLT 2564 D Yr Regn: 19 Feb 2009

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Suzuki Swift C.C 1586

Colour: Yellow A/C: Insured / Std / NI / NA

Sp. Reading: 125359 T/Radio: Insured / Std / NI / NA

Eng/No: -

C/No: JSAEZC31S00203409

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / 2/Rim / STD A/Rim or

Tyre Size: F: 205/45 R17

R: -

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 22/12/18

D.O.I. 27/12/18 @ 2.27pm.

Survey held at: Hendon Automotive

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS) SI

) Photos

) Others

) **

TOTAL

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format: PRE

Lump Sum / I.B.I: (\$

120

10

130

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 26 December 2018 5:30 PM
To: HENDON AUTOMOTIVE P L; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai; Zuhaidah Samsuri
Subject: RE: Accident Involving Of Vehicle No: SLT2564D & SHD4832Z ON 22/12/2018
Attachments: 24122018180128.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SLT2564D
III INSURED VEHICLE NO. : SHD4832Z
DATE OF LOSS : 22/12/2018

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey.

This claim is handled by AIDA.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Warmest regards,

Stanley Lai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: HENDON AUTOMOTIVE P L [mailto:hendon.automotive@gmail.com]

Sent: Wednesday, 26 December, 2018 11:17 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Accident Involving Of Vehicle No: SLT2564D & SHD4832Z ON 22/12/2018

Hi,

We have noted your emailed and do not agree with your appointed surveyor, and we do not wish to use any of your nominated surveyors listed as the SJE.

In our response, we are providing a list of our own nominated surveyors:

1. Treasure Appraisal Services - Dixon Yeo @ 9833 1618
2. PAL'S Appraiser Pte Ltd - Dennis Yap @ 8181 8802 / 9838 7473
3. MC-COY Appraiser Pte Ltd - Michael Yap @ 9118 8802
4. LCW Appraiser Pte Ltd - Andy Yap @ 9099 8802

We would appreciate a prompt response within the timeline stipulated under the NIMA protocol.

Regards,

Yours Sincerely,
Lynn Sim

Admin (Hendon Automotive Pte Ltd)
H/P: 94592885
Fax: 63345178
Email: hendon_automotive@gmail.com

On Wed, 26 Dec 2018 at 09:56, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,

Stanley Lai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: HENDON AUTOMOTIVE P L [mailto:hendon.automotive@gmail.com]
Sent: Monday, 24 December, 2018 6:05 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Accident Involving Of Vehicle No: SLT2564D & SHD4832Z ON 22/12/2018

Hi,

Kindly to arrange pre-repair inspection for vehicle no: SLT2564D. Thanks!

Regards,

Lynn

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

HENDON AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5 #01-19, Harvest@Woodlands S(757322)

TEL : 94592885

FAX : 63345178

Date :

Pre-repair Inspection

M/s India International Insurance Pte Ltd
64 Cecil Street
#05-01 IOB Building
Singapore 049711

By Fax 6224 4174 Only

Dear Sir,

ACCIDENT INVOLVING SLT2564D AND SHD4832Z ON 22/12/18 @ 10:45pm

We refer to the above matter.

We are the appointed repair workshop of vehicle no. SLT2564D.

We understand that you are the insurer of vehicle no. SHD4832Z.

The owner of vehicle no. SLT2564D Has authorised us to carry out the repairs to his vehicle which was damaged by your insured's vehicle. The owner intends to make a claim againsts you insured and/or insured's authorised driver for the accident which is caused wholly and/or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damaged to the vehicle prior to the commencement of the repairs.

Kindly take note that we hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SLT2564D at my premises.



Your faithfully

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 0598B

Vehicle Details

Vehicle No.: SLT2564D

Vehicle to be Exported: No

Intended Deregistration Date: 28 Dec 2018

Vehicle Make: SUZUKI

Vehicle Model: SWIFT 1.6 AT

Primary Colour: Yellow

Manufacturing Year: 2008

Engine No.: M16A1434871

Chassis No.: JSAEZC31S00203409

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$17,252.00

Original Registration Date: 19 Feb 2009

First Registration Date: 19 Feb 2009

Transfer Count: 1

Actual ARF Paid: \$17,252.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 18 Feb 2019

PARF Rebate Amount: \$8,626.00

Intended COE Rebate Details

COE Expiry Date: 18 Feb 2019

COE Category: A - Car (1600cc & below)

COE Period(Years): 10

QP Paid: \$1,020.00

COE Rebate Amount: \$14.00

Total Rebate Amount: \$8,640.00

The information contained herein is correct as at 28 Dec 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/12/2018 16:25
Date Of Accident	22/12/2018 10:45
Exact Location Of Accident	CENTRAL EXPRESSWAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT2564D
Insured/Policyholder	
Name Of Registered Owner	BAN KOK POH
NRIC No	S7210598B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91904224
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	SUZUKI
Model	SWIFT 1.6 AT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	170086648
Cover Note Number	

Driver

Name of Driver	GERMAINE BAN FANGYU
NRIC No	S9608699G
Date Of Birth	17/02/1996
Occupation	INDOOR
Date Of Driving Pass	30/11/2017
Driving Experience	1 YEAR AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96548422
Fax Number	
Contact Number	
Email Address	GERMAINEBAN@HOTMAIL.COM

Address	APT BLK 181 PASIR RIS STREET 11 #06-16
Postcode	510818
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ROCHOR N.P.C. 11 KAMPONG KAPOR ROAD, SINGAPORE 208678
Police Station Address	ROAD: 11 KAMPONG KAPOR ROAD , POSTCODE: 208678 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD4832Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

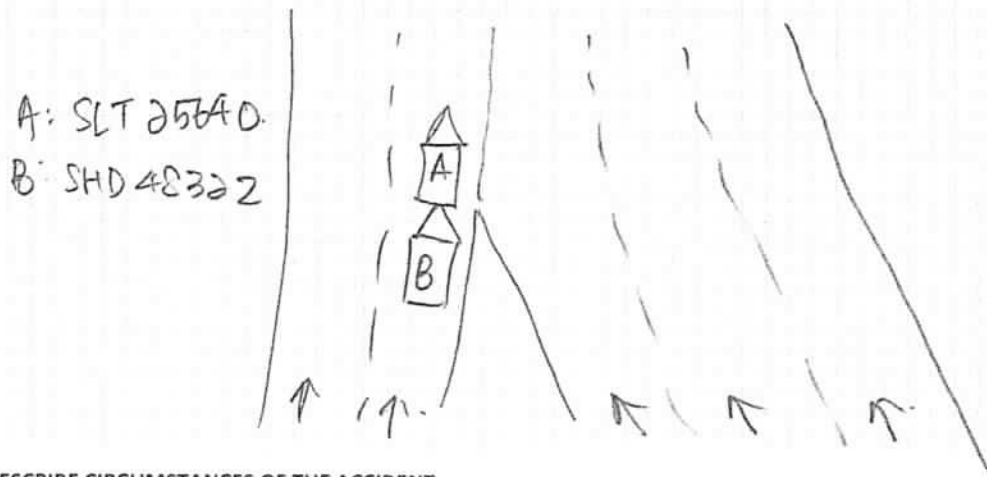

Driver's Signature
(If driver is not the policyholder)
Date & Time: 24/12/2018

4.30PM.


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE:	SLT 25640	ACCIDENT DATE & TIME:	22/12/18 10:45am
CONTACT NUMBER:	96548422	E-MAIL ADDRESS:	germaineban@hotmail.com
LOCATION: (Please refer to police report) 			
NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION			
Please state: <input type="checkbox"/> Claim Own Policy <input type="checkbox"/> Claim Third Party <input checked="" type="checkbox"/> Claim at other workshop <input type="checkbox"/> Reporting Only			

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: 04/12/2018
4:30 PM.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 3



**SINGAPORE
POLICE FORCE**



T/20181224/2080

Police Station Of Origin:
Rochor N.P.C
11 Kampong Kapur Road SINGAPORE
208678
Tel No: 1800-2949999

1 of 3

Report No. T/20181224/2080

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/12/2018 15:33		Vide Report No.:		Station Diary No.: 118	
Informant's Particulars					
Name of Informant: GERMAINE BAN FANGYU			Address: APT BLK 181 PASIR RIS STREET 11 #06-16 SINGAPORE 510181		
ID Type / ID No.: NRIC NO / S9608699G			Contact No.: Home/Office: Mobile: 96548422		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 22	Date of Birth: 17/02/1996	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: SELF EMPLOYED			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident				
Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 22/12/2018 10:45	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 CENTRAL EXPRESSWAY				
Weather: Cloudy		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHD4832Z	Car	HYUNDAI		Blue	Slightly Damaged	0
SLT2564D	Car	SUZUKI	Swift 1.6	Yellow	Seriously Damaged	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20181224/2080

2 of 3

Police Station Of Origin:
Rochor N.P.C
11 Kampong Kapur Road SINGAPORE
208678
Tel No: 1800-2949999

Report No. T/20181224/2080

CONTINUATION OF REPORT

Driver			
Name	GERMAINE BAN FANGYU	ID No.	S9608699G
Related Vehicle	SLT2564D (Car)	Contact No.	96548422
Hospital/Clinic	NG TENG FONG GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	23/12/2018	Date Discharge	23/12/2018
No. of Days granted Medical Leave	05	Degree of Injury	NIL

Brief Details.

On 22/12/2018 I was travelling from my residential address to Park Infinia since 1015hrs. I was travelling about 20km/h along CTE (City) and was joining the merging lane towards Exit 7C from Seletar (TPE/SLE) Towards AYE Near Moulmein on the second lane. The vehicle in front of me was slowing down and as such, I had follow suit. Thereafter I felt an impact from the rear of my vehicle and my vehicle had inch forward about 1.5-2 meters away. However, my vehicle did not hit onto the rear of any vehicle in front of me.

I then step out of my vehicle and made a check on my vehicle damaged. My vehicle exhaust pipe was shifted, the rear bumper clip was lose and my vehicle registration plate number was dented. In addition, the plate number holder was lose and the grill to rear had fallen apart.

The taxi driver (HP No: 98528285) had initially wanted to compensate S\$50 but I refused to. We had then exchanged numbers. On the day of the incident, no one was injured and no one was conveyed via ambulance. I had felt sharp pain on my back and as such went to the Ng Teng Fong General Hospital on 23/12/2018 and was issued with a outpatient sick leave from 23/12/2018 to 27/12/2018.

The taxi vehicle front plate registration were slightly cracked. I would like to state that I have installed in-car camera but I am not sure if it was recording.



**SINGAPORE
POLICE FORCE**



T/20181224/2080

Police Station Of Origin:
Rochor N.P.C
11 Kampong Kapur Road SINGAPORE
208678
Tel No: 1800-2949999

3 of 3


Report No. T/20181224/2080

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: A / Sgt 3 NURUL ASHIQIN BINTI MOHD SHUKOR	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 24/12/2018 15:33
Officer In Charge Of Case: TP / GIA / Staff Sgt WONG SIEU LUI Contact No.: 65476151	Classification Of Case:
Authentication Stamp NP168	

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jan 2019 17:28 Edit Reg		26 Dec 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured: -, Co. Reg. No.: -
Main Claimant: **BAN KOK POH**, ID: S7210598B
Vehicle Reg. No.: **SLT2564D**
Claim Type: **TP**
Vehicle Reg. No. (Insured): **SHD4832Z**
Repairster: **Hendon Automotive (HQ)** 280 WOODLANDS INDUSTRIAL PARK E5, #01-19 HARVEST @ WOODLANDS, 757322 Woodlands - Tel:
Handling Insurer: **India International Insurance Pte Ltd (HQ)** - Tel: 63476100 ... [Handled by **Sherini Pillai**]
Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ONG HWEE JIE**] ... **[Final Rpt due 07/01/2019]**

Date of Loss: 22/12/2018 10:00 - :59
[118 Months and 3 Days From LTA Reg Date (Man Yr)]
Policy/Cover Note No.:
Policy No. (Claimant):
Excess:

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.






































ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT2564D
[SHD4832Z]
TP
BAN KOK POH
Dec 22 2018 10:00AM
[-]
Hendon Automotive

Upload Documents			Upload Photos		Compose New Letter		View		View In Browser	
Photos/Images								3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
2	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
3	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
4	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
5	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
6	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
7	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
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9	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
10	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
11	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
12	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
13	28/12/18 09:52	General View		Load JPG	<input checked="" type="checkbox"/>					
14	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
15	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
16	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
17	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
18	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
19	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
20	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
21	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
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26	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
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31	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
32	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
33	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
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36	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					
37	07/01/19 09:43	Dismantled Parts		Load JPG	<input checked="" type="checkbox"/>					

Photos/Images			3 per page	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
39	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
40	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
41	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
42	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
43	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
44	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
45	07/01/19 09:43	Dismantled Parts	 Load JPG	✓
Documentation			1 per page	✓
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	27/12/18 09:09	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/III18023122/JCD3E2

Date: 07/01/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : SLT2564D

Insured Vehicle No : SHD4832Z

Date of Loss: 22/12/2018

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT2564D

Make & Model: SUZUKI SWIFT, 1.6 (A)

Engine No: M16A1434871

Reg. Date: 19/02/2009 (Man. Year: 2008)

Chassis No: JSAEJC31S00203409

Colour: Yellow

Odometer: 125359 km

Engine Capacity: 1586 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/45 R17

Rear Tyre Size:

205/45 R17

Front Left Side: Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 26/12/2018

Date Inspected: 27/12/2018 Inspected At:

Hendon Automotive (HQ)
280 WOODLANDS INDUSTRIAL PARK
E5, #01-19 HARVEST @ WOODLANDS
Singapore 757322

Estimated Period of Repair: 0.0 days

Adjuster: ONG HWEE JIE

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2019)
Parts:	144	SUZUKI SWIFT 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLT2564D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >