

ASS. REC. BY:

REF: CS/FCI18023107/Kvd3nz Special Instruction

Supervisor
CWS

Kenneth

ASSIGNMENT (Office)

From (Person):

Kellen Lam

of

FCI

Date/Time: 3:29pm @ 26/12/18

Estimated Cost:

Bill to:

OD (TV/AWS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SLQ 284R

Insured:

SHA 9136H

at Workshop m/s:

T&T Auto Service

Tel:

91459776

of

160 Sin Ming Drive #08-14

Policy No.:

Claim No.:

D18009021MPSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/12/2018

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time:

3:46pm @ 26/12/18

Person Contacted:

Vincent

Vehicle:

IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLQ 284R - X
	SHA 9136H - CS/INCO9010060/cn DUA: 06/05/2029
27/12/18	Email preli revised to FCI

ASS. REC. BY:

REF: FCZ/

Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 To Inspect Vehicle No: _____
 at Workshop m/s 787
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 856k
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLG 284R Yr Regn: 06, 17
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: M.7 Attrak c.c. 1193
 Colour: M. Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 160577 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: NMBSTA13A147004600
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modl: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 185/55R15
R: G7
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front R/Bal. J mm Rear R/Bal. J mm
 L/Bal. P mm L/Bal. P mm
 D.O.A. 23/12/18 D.O.I. 26/12/18
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
27/12	File note to Customer
27/12 @ 12:00pm	Ex @ 5850/- confirmed with Vincent (Red 4227.60, 427)

RECEIVED 27 DEC 2018

Date/Time, File Pass to? : Prelim. Report
 : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Survey Fee
 Transportation
 S - RS - SI
 Photos
 Others

170
50
50
33
TOTAL
303

Report Format : _____
 Lump Sum / I.B.I. (\$) CWS 5850/2

27/12 - typist



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18009021MFSH

Our ref: CS/FCII8023107/Kvd3

Date : 27/12/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLQ 284R

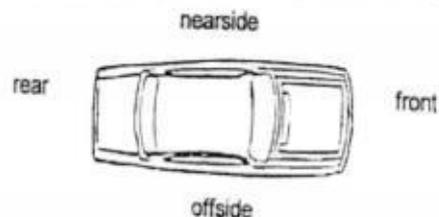
We thank for your instruction on 26/12/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/12/2018 at the premises of M/s T & T AUTO SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$10,077.60
Revised Estimate Amount	: S\$5,850.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the front portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	24-12-2018	Our Ref No. D18009021MFSH
Accident Date	23-12-2018	Claim Type. Third Party
Insured Vehicle	SHA9136H	Third Party Vehicle. SLQ284R
Survey Location	160 SIN MING DRIVE #08-14SIN MING AUTOCITY	
Contact Person.	VINCENT TAN	
Contact No.	62666876/ 91459776	Fax No. 68666861
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	T & T AUTO SERVICES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 27 December 2018 1:55 PM
To: 'CWS Motor Claims'
Cc: 'Karen Tan'; SUR
Subject: RE: SURVEY ASSESSMENT - D18009021MFSH/1, SLQ 284R
Attachments: SLQ 284R PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLQ 284R
Date of survey: 26/12/2018
Number of days : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 26 December 2018 3:50 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18009021MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 26 December 2018 3:29 PM
To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18009021MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

T & T Auto Services Pte Ltd

160 Sin Ming Drive
 #08-14 Sin Ming AutoCity
 Singapore 575722
 Tel: 6266 6876 Fax: 6266 6861

AJS RENTAL
 BLK 451 HOUGANG AVE 1
 #03-555
 SINGAPORE 530451

Not Withheld
11 Day B.B
Resurvey After Paint
6 days

ESTIMATE
 DATE : 26/12/2018
 VEHICLE NO : SLQ 284 R
 MAKE/MODEL : Mit. Attage
 ACC DATE : 23/12/2018

PARTICULAR AMOUNT S\$

LIST ITEMS:		
1	1 BONNET	<i>Bu ✓</i>
2	1 BONNET LOCK	<i>Dis ✓</i>
3	1 FRONT BUMPER	<i>Bu ✓</i>
4	1 FRONT BUMPER TOW COVER	<i>Su X</i>
5	1 FRONT BUMPER LOWER GRILLE	<i>Dis ✓</i>
6	2 FRONT BUMPER SIDE RETAINER	<i>Dis ✓</i>
7	2 FRONT BUMPER FOG LAMP	<i>?</i>
8	2 FRONT BUMPER FOG LAMP COVER	<i>?</i>
9	2 FRONT HEADLAMP	<i>?</i>
10	1 FRONT RADIATOR	<i>?</i>
11	1 FRONT RADIATOR FAN COWLING	<i>?</i>
12	1 FRONT RADIATOR GRILLE	<i>CM ✓</i>
13	1 FRONT RADIATOR GRILLE LOGO	<i>Me ✓</i>
14	1 FRONT AIRCON CONDENSER	<i>?</i>
15	1 FRONT ENGINE UNDER COVER	<i>?</i>
16	1 FRONT FENDER - RH	<i>Bu ✓</i>
17	1 FRONT FENDER EMBLEM - RH	<i>Me ✓</i>
18	1 FRONT HEADLAMP - RH	
19	1 FRONT SUPPORT PANEL (TOP)	<i>R X</i>
20	1 FRONT SUPPORT PANEL ASSY (LOWER)	<i>?</i>

Less Discount:	20%	0.00
LKK Auto Consultants hence notify the Repairer of the following:		0.00
• To resurvey before/after spray painting		
• To display damaged part(s) during resurvey		
• Parts prices are subject to confirmation		
• Third party survey is on a "Without Prejudice" basis.		
• No illegal modification(s) is allowed		
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company		
Acknowledged by Repairer		
Signature:		50.00
Date:		250.00

SPECIAL NETT ITEMS:		
1	1 BONNET ADVERTISEMENT STICKER	<i>Me 450.00 ?</i>
2	1 FRONT NUMBER PLATE	<i>R 50.00 45.00</i>
3	10 FRONT BUMPER CLIP	<i>Me 50.00 ✓</i>

LABOUR CHARGES:		
1	TO CHECK WIRING	50.00
2	TO TUFF KOTE	250.00
3	TO REMOVE/REFIX RADIATOR	100.00
4	TO REMOVE/REFIX AIRCON CONDENSER & REFIL GAS	150.00
5	TO PANEL BEATING, REMOVING & REPLACING OF NEW PARTS	1,400.00
6	TO SPRAY PAINTING ON AFFECTED AREA	1,200.00
		<u>3,150.00</u>

201
801
501
1001
6001
9001

T & T Auto Services Pte Ltd

160 Sin Ming Drive
#08-14 Sin Ming AutoCity
Singapore 575722

Tel: 6266 6876 Fax: 6266 6861

AJS RENTAL
BLK 451 HOUGANG AVE 1
#03-555
SINGAPORE 530451

*Not Authorized
61 Day @ 5850/h*

ESTIMATE
DATE : 26/12/2018
VEHICLE NO : SLQ 284 R
MAKE/MODEL : Mit. Attage
ACC DATE : 23/12/2018

PARTICULAR LIST ITEMS: AMOUNT SS

1	1	BONNET	695.00	—
2	1	BONNET LOCK	65.00	—
3	1	FRONT BUMPER	670.00	—
4	1	FRONT BUMPER TOW COVER	18.00	X
5	1	FRONT BUMPER LOWER GRILLE	188.00	—
6	2	FRONT BUMPER SIDE RETAINER	56.00	—
7	2	FRONT BUMPER FOG LAMP	556.00	X
8	2	FRONT BUMPER FOG LAMP COVER	264.00	—
9	2	FRONT HEADLAMP	564.00	+
10	1	FRONT RADIATOR	872.00	—
11	1	FRONT RADIATOR FAN COWLING	135.00	—
12	1	FRONT RADIATOR GRILLE	535.00	—
13	1	FRONT RADIATOR GRILLE LOGO	45.00	—
14	1	FRONT AIRCON CONDENSER	732.00	—
15	1	FRONT ENGINE UNDER COVER	130.00	X
16	1	FRONT FENDER - RH	438.00	—
17	1	FRONT FENDER EMBLEM - RH	65.00	—
18	1	FRONT SUPPORT PANEL (TOP)	125.00	X
19	1	FRONT SUPPORT PANEL ASSY (LOWER)	995.00	—
20	1	FRONT SUPPORT PANEL TOP GARNISH	135.00	—
21	1	FRONT WIPER WASHER TANK	125.00	—
			7,408.00	
Less Discount:			20%	1,481.60
				5,926.40

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

SPECIAL NETT ITEMS:

1	1	BONNET ADVERTISEMENT STICKER	450.00	250/
2	1	FRONT NUMBER PLATE	50.00	450/
3	10	FRONT BUMPER CLIP	50.00	—
			550.00	

LABOUR CHARGES:

1	TO CHECK WIRING	50.00	20/
2	TO TUFF KOTE	250.00	80/
3	TO REMOVE/REFIX RADIATOR	100.00	50/
4	TO REMOVE/REFIX AIRCON CONDENSER & REFILL GAS	150.00	100/
5	TO PANEL BEATING, REMOVING & REPLACING OF NEW PARTS	1,400.00	600/
6	TO SPRAY PAINTING ON AFFECTED AREA	1,200.00	900/
		3,150.00	

GRAND TOTAL: 9,626.40

Singapore Dollars: Nine Thousand Six Hundred And Twenty Six And Cents Forty Only.

10,077.60



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18023107/Kvd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 28-12-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 9136H	Veh. Inspected	SLQ 284R
Policy No.		Coverage (\$)	0.00
Claim No.	D18009021MFSH	Excess (\$)	0.00
Assign From	KARENT	Assign Date	26/12/2018
2. Vehicle Particulars & Condition			
Make & Model	mitsubishi attrage (A)	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	MMBSTA13AHH004600	Colour	METALLIC BLUE
Odometer	160577	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/55 R15	YOKOHAMA	8 mm
L/H Front Tyre	185/55 R15	YOKOHAMA	8 mm
R/H Rear Tyre	185/55 R15	GOODYEAR	8 mm
L/H Rear Tyre	185/55 R15	GOODYEAR	8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	23/12/2018	Inspection Date	26/12/2018
Survey held at	T&T AUTO SERVICES PTE LTD BLK 160 SIN MING DRIVE #08-14 SIN MING AUTOCITY SINGAPORE 575722		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 284R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BONNET	BUCKLED	695.00	695.00
1	BONNET LOCK	DISTORTED	65.00	65.00
1	FRONT BUMPER	BENT	670.00	670.00
1	FRONT BUMPER TOW COVER	SERVICEABLE	18.00	-
1	FRONT BUMPER LOWER GRILLE	DISTORTED	188.00	188.00
2	FRONT BUMPER SIDE RETAINER @\$28.00	DISTORTED	56.00	56.00
2	FRONT BUMPER FOG LAMP @\$278.00	SERVICEABLE	556.00	-
2	FRONT BUMPER FOG LAMP COVER @\$132.00	MTG CRACKED / SCRATCHED	264.00	264.00
2	FRONT HEADLAMP @\$564.00	O/S MTG CRACKED	1,128.00	564.00
1	FRONT RADIATOR	PUNCTURE	872.00	872.00
1	FRONT RADIATOR FAN COWLING	CRACKED	135.00	135.00
1	FRONT RADIATOR GRILLE	CRACKED	535.00	535.00
1	FRONT RADIATOR GRILLE LOGO	NECESSARY	45.00	45.00
1	FRONT AIRCON CONDENSER	PUNCTURE	732.00	732.00
1	FRONT ENGINE UNDER COVER	SERVICEABLE	130.00	-
1	FRONT FENDER-RH	BUCKLED	438.00	438.00
1	FRONT FENDER EMBLEM-RH	NECESSARY	65.00	65.00
1	FRONT SUPPORT PANEL (TOP)	TO REPAIR SEE LABOUR	125.00	-
1	FRONT SUPPORT PANEL ASSY (LOWER)	BENT	995.00	995.00
1	FRONT SUPPORT PANEL TOP GARNISH	DISTORTED	135.00	135.00
1	FRONT WIPER WASHER TANK	DENTED	125.00	125.00
	LESS 20% DISCOUNT		-1,594.40	-1,315.80
			6,377.60	5,263.20
SPECIAL NETT ITEMS				
1	BONNET ADVERTISEMENT STICKER (SN)	NECESSARY	450.00	250.00
1	FRONT NUMBER PLATE (SN)	BENT	50.00	45.00
10	FRONT BUMPER CLIP (SN)	NECESSARY	50.00	50.00
			550.00	345.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO CHECK WIRING.		50.00	20.00
	TO TUFF KOTE.		250.00	80.00
	TO REMOVE/REFIX RADIATOR.		100.00	50.00
	TO REMOVE/REFIX AIRCON CONDENSER & REFILL GAS.		150.00	100.00
	TO PANEL BEATING, REMOVING & REPLACING OF NEW PARTS. INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL (TOP).		1,400.00	600.00
	TO SPRAY PAINTING ON AFFECTED AREA.		1,200.00	900.00
			3,150.00	1,750.00
	GRAND TOTAL		10,077.60	7,358.20
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,850.00

Report Ref No. CS/FCI18023107/Kvd3n2

KONG SENG CHEONG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.