COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

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Our Ref : 303 653 (1)	Via Fax : CMUI
Date : 261218	Your Insured: SLH 7351
Time of Fax:	Date of Acc : 23 12 18
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Attn: Motor Claims Department	19
Dear Sirs	N LLUUSA

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident.

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

i) Our initial estimate of repairs of the damaged vehicle;

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SHAP

ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

Lim Kwok Eng
Jumani Bin Masudin
Lim Tien Siong
Chiang Liat Choon
Larry Ng Nyuk Phin
Fauzy Bin Mokhtar
Tel: 6214 8316 or HP: 9824 0811
Tel: 6214 8315 or HP: 9635 5305
Tel: 6214 8398 or HP: 9635 8546
Tel: 6214 8314 or HP: 9296 6006
Tel: 6214 8315 or HP: 9230 2824
Tel: 6214 8319 or HP: 8125 9176

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

Lim Tien Stong

for Vice President Crash Repairs & Claims Recovery

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHD 4448A

MAKE

MODEL	: HYUNDAI SONATA			ļ	2
Qty	Parts Description/ Labour	Туре	Unit Price		Amount
	Bonnet			\$	1,151.80
	Bonnet Hinge (LH/RH)		\$ 87.50	\$	175.00
	Bonnet Moulding			\$	120.90
	Bonnet Lock			\$	48.80
	Bonnet Insulator			\$	232.80
	Bonnet Insulator Clips			\$	10.00
	Radiator Grille			\$	282.10
	Radiator Grille U Moulding			\$	108.90
	Front Bumper Cover			\$	538.80
	Front Bumper Sponge			\$	136.30
	Front Bumper Reinforcement			\$	504.10
	Front Bumper Grille (RH)			\$	17.60
	Front Bumper Centre Grille			\$	131.10
	Front Bumper Bracket Top (LH/RH)		\$ 22.40	\$	44.80
	Front Bumper Protector (LH/RH)		\$ 29.20	\$	58.40
	Front Bumper Bracket (LH/RH)		\$ 20.10	\$	40.20
	Headlamp Support Panel Assy			\$	1,023.00
	Headlamp (LH/RH)		\$ 797.90	\$	1,595.80
	Headlamp Halogen Bulb (RH)			\$	13.80
	Radiator			\$	814.80
	Radiator Fan Blade,Cowling,Motor Assy			\$	651.30
	Radiator Bracket		\$ 6.20	\$	12.40
	Radiator Hose Upper			\$	45.40
	Radiator Hose Lower			\$	45.40
	Radiator Expansion Tank			\$	46.00
	Horn Unit (RH)			\$	83.10
	Horn Wire			\$	150.00
	Front Fender (RH)			\$	593.00
	Front Fender Shield (RH)			\$	86.00
	Aircon Condenser			\$	1,089.90
	Aircon Suction & Liquid Hose			\$	631.40
	Aircon Discharge Hose			\$	223.50
	Wiper Container			\$	59.00
	Wiper Container Motor			\$	63.00
	Front Wheel Rim (RH)			\$	284.70
	Front Wheel Hub Cap (RH)			\$	145.00
	Front Wheel Bearing			\$	258.50
	Front Shock Absorber (Assy) (RH)			\$	203.70
	Front Shock Absorber Mounting (RH)			\$	72.00
	Front Shock Absorber Fork (RH)			\$	203.30
	Front Suspension Upper Arm (RH)			\$	240.00
	Front Drive Shaft (RH)			\$	1,025.00
	Rack & Pinion Assy			\$	2,093.00
	STG Tie Rod			\$	155.20
	STG Tie End			\$	66.50

SHD 4448A

Qty	Parts Description/ Labour	Туре	Unit Price	Amount	ī /
	Stabilizer Bar	Турс	Our Tree		= =
	Stabilizer Bar Bush (RH)			1	
	Stabilizer Bar Link		1 12/2	\$ 12.80	
	Stabilizer Bracket			\$ 78.30	
	Front Suspension Lower Arm (RH)			\$ 23.00	
	Knuckle Arm (RH)			\$ 685.20	
	Engine Under Cover			\$ 558.60	
	Engine Crossmember			\$ 328.70	
	Pstg Hose & Bracket			\$ 2,143.70	
	Power Steering Pump			\$ 73.20	
	Power Steering Pressure Hose Assy			\$ 722.70	
	· ·			\$ 588.60	
	Power Steering Outlet Hose & Bracket			\$ 73.20	
	Power Steering Pipe Assy			\$ 73.20	
	SUB TOTAL			\$ 21,149.70	
	LESS 20%			\$ 4,229.94	4
	DISCOUNTED TOTAL			\$ 16,919.76	4
	Front Number Plate			\$ 25.00	Nett
	Front No Plate Trim Cover				Nett
	Front Tyre (RH)			\$ 207.00	Nett
				\$ 262.00	
	Labour Charge				
	Panel Beating			\$ 1,000.00	
	Spray Painting Charge			\$ 1,000.00	
	Wiring Charge			\$ 50.00	
	Tuff Kote			\$ 100.00	
	Towing Charge			\$ 6 0.00	
	Remove/Refix Undercarriage (FRT)			\$ 200.00	
1	FRT Wheel Alignment			\$ 120.00	
	Remove/Refix Aircon & Refill Gas			\$ 150.00	
	Remove/Refix Power Steering Pump			\$ 120.00	
	TOTAL LABOUR			\$ 2,790.00	1
					1
	ESTIMATE TOTAL			\$ 19,971.76	1
					1
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This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	24/12/2018 11:58
Date Of Accident	23/12/2018 20:15
Exact Location Of Accident	BLK 104B EDGEFIELD PLAINS
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD4448A
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	SONATA
Exact Purpose for which vehicle was being used a time of accident	nt .
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	
Name of Driver	ONG TECK HUAT
NRIC No	S1410671E
Date Of Birth	15/05/1960
Occupation	OUTDOOR
Date Of Driving Pass	11/04/1980
Driving Experience	38 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91803657
Fax Number	
Contact Number	
EMail Address	NOEMAIL

BLK 626 HOUGANG AVENUE 8 #11-160 Address 5 530626 Postcode Was driver an employee of the Insured's Company NO If No. Relationship of the Driver with the Insured OTHER - TAXI DRIVER Vehicle Registration Number of Driver's Own Vehicle Insurance Company of Driver's Own Vehicle General Information of the Accident Type Of Accident SIDE SWIPE Weather Conditions DRIZZLING Road Surface WET Other Information Was any foreign vehicle involved in this accident? NO Number of vehicles (including own vehicle) 2 involved in the accident NO Was any body injured in the Accident? Was any injured conveyed to hospital by NO ambulance? YES Was any other material or property damaged? I have been approached by unknown person(s) NO

1

NO

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : HEAD TO HEAD

Attachment(s)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLH735D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR
Name of Driver NG LAM AIK
NRIC/Passport Number S6908876G
Contact Number 90034123

Address Postcode

Insurance Company Name AIG ASIA PACIFIC INSURANCE PTE. LTD.

Nature Of Damage FRT RIGHT

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD

CO. REG. NO. 199303821R

Policyholder's Signature Date & Time:

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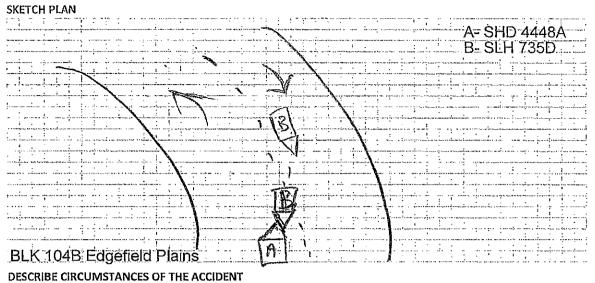
Driver's Signature

(If driver is not the policyholder)

Date & Time: 24.12.2018@1030HR\$ NRIC/FIN No.: June Tan

Reporting Centre Personnel's Signature

Sketch Plan Pg. 2



On 23.12.2018 @ 2015HRS I was travelling along Blk 104B Edgefield Plains with no passenger onboard. As I was travelling on my lane and suddenly Veh(B) SLH 735D cut into my lane and hit onto my vehicle front right portion. I have company video and photos to support my claims. No injury in this accident. Veh (B) SLH 735D MR Ng Lam Aik S 6908876G HP: 9003 4123

DECLARATION

I/We declare the foregoing particulars are true in every respect. COMFORT TRANSPORTATION PTE LIL CO. REG. NO. 199303821R

Policyholder's Signature

Date & Time:

(If driver is not the policyholder)

Date & Time: 24.12.2018@1030HRS

Reporting Centre Personnel's Signature

NRIC/FIN No.: June Tan