

## Poh Kin (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 12 April 2019 9:57 AM  
**To:** Poh Kin (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow  
**Subject:** RE: <Urgent> <Seek Mandate> Direct Settlement - Accident Involving SKN 8486A (OI: SNM19D200009C02/6) and SHD 3519K (TP : LKK REF - CC3/CTI18023082/K1fb3) on 22/12/2018

**LKK REF - CC3/CTI18023082/K1fb3**  
**CTI REF - SNM19D200009C02/6 (SKN8486A)**

Dear Poh Kin

We refer to your email of even date pertaining to the above matter.

You may proceed to resolve the property damage claim at \$5,150.06.

We await your payment advice to enable Irene to act accordingly.

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Thursday, 11 April, 2019 7:17 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** <Urgent><Seek Mandate> Direct Settlement - Accident Involving SKN 8486A (OI: SNM19D200009C02/6) and SHD 3519K (TP : LKK REF - CC3/CTI18023082/K1fb3) on 22/12/2018  
**Importance:** High

Your ref : TBA (OI: SKN 8486A)  
Our ref : CC3/CTI18023082/K1fb3

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SKN 8486A(OI), SHD 3519K (TP) AND OTHER ALONG PUNGGOL FIELD ROAD ON 22/12/2018**

We refer to the above matter.

## Poh Kin (LKKAUTO)

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 11 April 2019 7:17 PM  
**To:** Claims Dept of CTI  
**Cc:** 'Alfred Toh'; 'Irene Tay'; Admin A  
**Subject:** <Urgent> <Seek Mandate> Direct Settlement - Accident Involving SKN 8486A (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC3/CTI18023082/K1fb3) on 22/12/2018  
**Attachments:** LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP Estimate- Marked + supplementary.pdf; TP LOD\_ SHD 3519K.pdf  
**Importance:** High

Your ref : TBA (OI: SKN 8486A)  
Our ref : CC3/CTI18023082/K1fb3

Dear Sir/Madam,

### ROAD TRAFFIC ACCIDENT INVOLVING SKN 8486A(OI), SHD 3519K (TP) AND OTHER ALONG PUNGGOL FIELD ROAD ON 22/12/2018

We refer to the above matter.

Liability: OI collided into other party vehicle and rear-ended TP vehicle. Liability is down against our Insured.

Send letter to OI via e-mail on 08.04.2019.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$ 5,150.06(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,696.82	\$ 4,432.11 (\$4,142.16 +7% gst)
2. Loss of Rental	\$ 575.00 (\$115.00 x 5 days)	\$ 485.46 (\$107.88 x 4.5 days)
3. Loss of Income	\$ 400.00 (\$80.00 x 5 days)	\$ 225.00 (\$50.00 x 4.5 days)
4. LTA search fee	\$ 7.49	\$ 7.49
Total	\$ 5,679.31	<b><u>\$ 5,150.06</u></b>

\*\*04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Your prompt reply will be very much appreciate.

Our Ref : T 1218 / SHD3519K /WT(st)

Your Ref :

Date : 14-Jan-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 578701

Mainline +65 6383 6286  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 1988000099

Workshops

Braddell  
205 Braddell Road  
Singapore 578701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 608286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
Yishun Industrial Park A  
Singapore 768732

CHINA TAIPING INSURANCE CO LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3519K YOUR INSURED SKN8486A  
AND OTHER SJN 125G ON 22.12.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3519K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKN8486A we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,432.11
6	5 days Loss of Rental @ \$ 115.00 per day	\$ 575.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 5,014.60

## HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 5,414.60

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SKN8486A
- c) GIA / Police report/s of : SHD3519K
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

## Poh Kin (LKKAUTO)

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 8 April 2019 3:44 PM  
**To:** CGW1907@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 8486A AND SJN 125C ALONG PUNGGOL FIELD ON 22.12.2018.

**Importance:** High

Our Ref: CC3/CTI18023082/K1fb3  
Your Veh: SKN 8486A

**CHEN GUOWEI**  
Policy Holder

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 8486A, SHD 3519K AND OTHERS ALONG PUNGGOL FIELD ON 22.12.2018.**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGI 40 SHD3519K , SKN8486A , SJN125G  
PUNGGOL FIELD RD.

ON 22-Dec-18 17:30

I / We

AHMAD BIN TATI

(Hirer) NRIC No.:

S1274093Z

and/or

(Relief) NRIC No.:

Taxi Number

SHD3519K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

24-Dec-2018

Name of Hirer

AHMAD BIN TATI

Hirer NRIC

S1274093Z

Signature :



Address

162 TAMPINES STREET 12 #06-243  
521162

Contact No.

96349242

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3066971800

Claim No : SNM19D200009/C02/6

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$5,150.00

DOLLARS FIVE THOUSAND ONE HUNDRED FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3519K

Insured Vehicle No. : SKN 8486A

Date of Loss : 22/12/2018

Place of Accident : PUNGGOL FIELD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEN GUOWEI

Driver Name : CHEN GUOWEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,150.00
=====	
TOTAL . . . . .	S\$ 5,150.00
=====	

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
25 LOWLAND DRIVE  
SINGAPORE 530861

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature :  Date : 15.4.19

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHD3519K

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
25.08.2016

CHASSIS CODE  
KMHLE41UMGU093414

INV. NO/DATE  
91419099 09.01.2019

JOB NO.  
305253793

ODOMETER READING

DATE/TIME IN  
24.12.2018 10:25

Description : 3P 22.12.2018

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0103-0579 I40VC COVER ASSY-RR BUMPE	1	553.00	20.00	442.40
0002	04-01-0103-0740 I40VC BEAM-RR BUMPER#	1	428.40	20.00	342.72
0003	04-01-0103-0738 I40VC COVER-RR BUMPER LWR	1	228.00	20.00	182.40
0004	04-01-0103-0739 I40VC ABSORBER-RR BUMPER	1	103.50	20.00	82.80
0005	04-01-0103-0577 I40VC PANEL ASSY-TRUNK LI	1	1,681.40	20.00	1,345.12
0006	04-01-0103-0696 I40VC PANEL ASSY-BACK #	1	526.70	20.00	421.36
0007	04-01-0103-1053 I40VC TRIM-TRANSVERSE RR	1	39.10	20.00	31.28
0008	09-01-9999-0068 HYUNDAI REVERSE SENSOR AS	1	135.60	0.00	135.60
0009	04-01-0103-0743 I40VC STAY-RR BUMPER RH	1	80.30	20.00	64.24
0010	04-01-0103-0742 I40VC STAY-RR BUMPER LH	1	80.30	20.00	64.24

1) WHILE TAKING ALL REASONABLE PRECAUTIONS, WE DO NOT ACCEPT ANY LIABILITY FOR DAMAGE TO OR LOSS OF CONTENTS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE LOANED AND RETURNED AT OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY DATE, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OUNDED BY THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91419099	4,432.11	

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHD3519K

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
25.08.2016

CHASSIS CODE  
KMHLB41UMGU093414

INV. NO/DATE  
91419099 09.01.2019

JOB NO.  
305253793

ODOMETER READING

DATE/TIME IN  
24.12.2018 10:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
			SUB-TOTAL		:	3,112.16
JOB NATURE						
0001	L	PANEL BEATING	400.00			400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00			600.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	30.00			30.00
			SUB-TOTAL		:	1,030.00

Items total		4,142.16
Add GST @	7.000 %	289.95
Invoice amount		4,432.11

Issued by : CHEWBEELING 09.01.2019 14:24:48  
Repair type : CLSO/57/57

Issued by : CHEWEELENG 09.01.2019 14:24:48  
Repair type : CLSO/57/57

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91419099	4,432.11	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
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MAKE  
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MODEL  
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DATE OF REG  
25.08.2016

CHASSIS CODE  
RMHLB41UMGU093414

INV. NO/DATE  
91419099 09.01.2019

JOB NO.  
305253793

ODOMETER READING

DATE/TIME IN  
24.12.2018 10:25

Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASES OR OTHER DISAPPROPRIATE BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED IN OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OUTSTANDING TO THE COMPANY BY THE CUSTOMER AND NOT PAID IN THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DATE OF DUE DATE OF PAYMENT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY ERRORS OR MISSTATEMENTS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91419099	4,432.11	

Our Ref: CT18120664

Date: 09 January 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	22/12/2018 @ 17:30 hrs
ALONG	PUNGGOL FIELD RD.
INVOLVING	SKN8486A, SJN125G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3519K** (the "Taxi"). The Taxi was hired to **AHMAD BIN TATI IC NO S1274093Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME OF DRIVER	MILE
						FROM	TO			
19.12.18	MRJ	248	301		124	1150	7pm			
19.12.18	AE	248	571		62300 251	0030	640			
20.12.18	MRJ	248	650		79	1130	2.45			
20.12.18	AE	248	883		233	0200	0935			
21.12.18	MRJ	248	903		146	1115	545			
21.12.18	AE	249	250		221	0130	0935			
22.12.18	MRJ	249	408		157	1100	6pm			
22.12.18	AE	249	651		242	2000	1100			
23.12.18	2330 AE	249	870		219	2330	0840			
24.12.18					249 35916	1025	-			
28.12.18	Accident Report				249 35916					



## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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5KN8486A	22 Dec 2018 / 17:30:00	Successful	C01	CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD
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[Previous](#)[OK](#)

5403579 K