# Asher Sng (LKKAuto)

From:

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent:

Monday, 1 July 2019 4:26 PM Asher Sng (LKKAuto); Admin A

To: Cc:

Alfred Toh; Hsiao Tong (LKKAuto); Chong Boon Sen; Elaine Cheong

Subject:

RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLW2798E (OI:

SNM19D200108) and SHD3503E (TP: LKK REF - CC3/CTI18023079/K1pb3) on

22.12.2018

Follow Up Flag:

Follow up

Flag Status:

Completed

Dear Asher

Please proceed to resolve the property damage claim at \$3,900.67.

**Best Regards** 

Alfred

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Monday, July 1, 2019 3:29:05 PM To: Elaine Cheong; Chong Boon Sen Cc: Alfred Toh; Chee So Chow

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLW2798E (OI: SNM19D200108) and

SHD3503E (TP: LKK REF - CC3/CTI18023079/K1pb3) on 22.12.2018

Hi Boon Sen,

We refer to the email dated 18/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com<mailto:olivialau@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Sent: Tuesday, 18 June 2019 11:57 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLW2798E (OI: SNM19D200108) and

SHD3503E (TP: LKK REF - CC3/CTI18023079/K1pb3) on 22.12.2018

Dear Boon Sen,

FYA. Thanks.

Regards,

Elaine Cheong Executive (Motor Claims) Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com<mailto:elaine.cheong@sg.cntaiping.com>

Website: www.sg.cntaiping.com<a href="http://www.sg.cntaiping.com/">www.sg.cntaiping.com/>

From: Alfred Toh

Sent: Tuesday, 18 June, 2019 11:17 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com<mailto:elaine.cheong@sg.cntaiping.com>> Cc: Alfred Toh <alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>; Chee So Chow

<sochow.chee@sg.cntaiping.com<mailto:sochow.chee@sg.cntaiping.com>>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLW2798E (OI: CAI - TBA) and SHD3503E (TP:

LKK REF - CC3/CTI18023079/K1pb3 ) on 22.12.2018

Dear Elaine

Please assist to provide the claim reference number and authorise claim if in order.

**Best Regards** 

Alfred

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com<mailto:AsherSng@lkkauto.com>>

Sent: Tuesday, June 18, 2019 10:26:24 AM

To: Claims Dept of CTI

Cc: Alfred Toh; Elaine Cheong; Chee So Chow

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLW2798E (OI: CAI - TBA) and SHD3503E (TP:

LKK REF - CC3/CTI18023079/K1pb3 ) on 22.12.2018

Your ref: TBA

Our ref: CC3/CTI18023079/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion pplicable for this matter. Liability is not in our insured's favour.  We did clarify with insured the nature of the accident and he's aware that NCD (if any) would	
Ve seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD" at \$3,90	0.67 (all-in).
he summary is as follows: -	
mount Claimed	
mount Revised	
. Cost of Repairs (with GST)	
4,040.53	
2,928.48	
. Loss of Rental (6days x \$125.40)	
752.40	
689.70 (5.5days x \$125.40)	
. Loss of Income (6days x \$80)	
480.00	
275.00 (5.5days x \$50)	
. LTA Search Fee	
7.49	
7.49	
otal	
5,280.42	
3,900.67	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards, Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com<mailto:olivialau@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 27 December 2018 9:14 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com<mailto:elaine.cheong@sg.cntaiping.com>>; Lucas Lee
<lucas.lee@sg.cntaiping.com<mailto:lucas.lee@sg.cntaiping.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com<mailto:chewht@lkkauto.com<>>
Subject: Direct Settlement - Accident Involving SLW2798E (OI: CAI - TBA) and SHD3503E (TP: LKK REF - CC3/CTi18023079/K1pb3) on 22.12.2018

#### WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHD 3503E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you Best Regards, Shu Pei| Admin LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com<mailto:shupei@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com	



# COMFORT DELGRO ENGINEERING

0	ur	Ref	

Dear Sir

AND OTHER

T 1218 / SHD3503E /WT(st)

Your Ref:

Date

03-Jan-19

CDGE Taxi Claims Dept. 59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > www.cdge.com.sq

Workshops

Braddell

Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

45 Pandan Road Singapore 609286

320 Ubi Road Singapore 408649

Senoko 24 Senuko Loop Singapore 758156

Sungel Kadut 7 Sungel Kedul Way

Singapore 72879

pun Industrial Park /

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn: Motor Claims Department

WITHOUT PREJUDICE

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor

SHD3503E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

ACCIDENT INVOLVING OUR TAXI SHD3503E YOUR INSURED SLW2798E

As the accident was caused by the negligent act of your insured driving <a href="SLW2798E">SLW2798E</a> we are submitting these claims for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

2,928.48 Cost of Repair \$ S 752.40 6 days Loss of Rental @ \$ 125.40 per day S 3 Survey Report Fees (Surveyed by M/s LKK) 7.49 \$ 4 LTA Search Fees \$ 5 GIA / Police Report Fees S 6 Towing / Medical / Transporation Fees \$ 3,688.37 Sub Total:

HIRER'S CLAIM

80.00 per days \$ 480.00 days Loss of Income @ \$

Total Claims: \$ 4,168.37

ON

22.12.18

We enclose herewith the following documents to support the claims: -

Original repair bill and photocopies of photographs:

6 pcs.

b) LTA search slip/s of : SLW2798E SHD3503E

GIA / Police report/s of : c)

- Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - (x) Rental Rate letter (X) Photograph/s of Accident Scene (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully William Tan

d)

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.











51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18023079/K1pb3

13 March 2019

Chen Jiajun 408C Fernvale Road #11-06 Singapore 793408

Dear Sir/Madam,

## ACCIDENT INVOLVING SLW 2798E AND SHD 3503E ON 22/12/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong Case Handler DID: 6749 4274

FAX: 6741 4108

EMAIL: CeciliaChong@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAF / PAF)

ALONG

ACCIDENT INVOLVING TOYOTA PRIUS SHD3503E , SLW2798E

CTE(CITY) BF BT TIMAH EXIT

ON 22-Dec-18 10:30

Miles.

I/We

TAN KOK WENG (CHEN ... (Hirer) NRIC No.: 51789433A

and/or

(Relief) NRIC No .:

Taxi Number

SHD3503E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

23-Dec-2018

Name of Hirer

TAN KOK WENG (CHEN GUORONG)

Hirer NRIC

S1789433A

Signature :

Address

272C SENGKANG CENTRAL #02-347

543272

Contact No.

96330366

## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3025061800

Claim No : SNM19D200108

Claimant : COMFORT TRANSPORTATION PTE LTD

: \$\$3,900.67

DOLLARS THREE THOUSAND NINE HUNDRED AND CENTS SIXTY SEVEN

ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3503E Insured Vehicle No. : SLW 2798E

Date of Loss

: 22/12/2018

Place of Accident : CTE (CITY) BF BT TIMAH EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHEN JIAJUN

Driver Name

: CHEN JIAJUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	SS
(2)	Cost of Repair/Excess	S\$ 2,928.48
3)	Loss of Wee/Rental/Earning	S\$ 964.70
4)	GIA/Police Reports/	
	Investigation Results/Search Fees	\$\$ 7.49
5)	Medical Reports/Expenses	8\$
6)	Survey Fees/P.T. Fees	S\$
7)	Cost including Disbursement	5\$
	TOTAL	S\$ 3,900.67
		*****

Claimant Name: COMFORT TRANSPORTATION PTE LTD

NRIC No :

Date

COMPORTUEL CRO ENGAGERRIO PTE IL TUI

59 LOVANG DRIVE

SINGAPORE SCHOOL

The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded Piecese forward your chequir made psyable to: COMFORTDELGRO ENGINEERING PTE LTC from the ambit and application of this document"

8.7-19



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

3 ANSON ROAD #16-DO SINGAPORE SG 079909

CONTACT NO: 62222366

8010012

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Workshops

59 Layung Drive Bingapore 508969 963 Ser Ming Drive Bingapore 575777 45 Pantan Road Bingapore 609098 24 Seroio Loop Singapore 758158. 7 Sungai Kadul Way Singapore 726791 501 Yahan Industral Park 4 Singapore 7667

300 Uto Peac 3 Simplecon 406640

VERGLE NO SHD3503K

INV. NO/DATK 91417017 31.12.2018

Page: 1

MAKE TOYOTA

305253438

COMPANY REG. NO.: 199506048W

HODRI. PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 14.09.2016

DATE/TIME IN 22.12.2018 12:35

CHASSIS CODE JTDKB3FU903529637

Description: 3P 22.12.18

CHINA TAIPING INSURANCE CO (S)PPE LTD SPRINGLEAF TOWER

S/No Part No.

Oty Unit Price WDisc Net

PART	REQUISITION					
0001	04-01-0302-2282	PRIG4 COVER REAR HUMPER	3	458,61	25.00	343.96
0002	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	3.	552,60	25.00	414.45
0003	04-01-0302-2267	PRIVE HUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-0796	PRIG4 LENS AND BODY REAR	1	548.40	25.00	411.30
0005	04-01-0302-2865	PRIG4 FILLER-REAR HUMPER	1	148.40	25.00	111.30
0006	04-01-0302-2288	PRIG4 REINFORCKMENT SUB-A	1.	318,80	25.00	239.10
0007	D4-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	47.00	25.00	35, 25
0008	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52,90	25.00	39.67
0009	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	3	52,90	25.00	39.67
0010	28-01-0302-2013	PRIVE REAR BONNET APP TAX	1	40.00	0.00	40.00
0011	28-01-0302-0006	PRIVE REAR BOOT 65521111	1	60.00	0.00	60.00

#### ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91417017	2,928.48	Y

Kindly note that no receipt shall be issued unless requested.



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Breithill Road Bingapore 579721 Marnine + 85 8382 9280 Fessiole + 85 9290 9758

Workshops

361 Lisyang Drive Singapore 5080H9
363 Sin Ming Drive Singapore 575117
7 Sunger Kirdul Willy Singapore 720791
303 Uni Read Singapore 408640
303 Uni Read Singapore 408640

COMPANY REG. NO.: 199506048W Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTR LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONT'AC'T NO: 62222366

VEHCLE NO SHD3503R

INV. NO/DATE 91417017 31.12,2018

MAKE TOYOT'A

JOB NO. 305253438

MODEL.

PRIUS HYBRID(G4)

ODOMRTER READING

DATE OF REG 14.09.2016

DATK/TIME IN 22.12.2018 12:35

CHASSIS CODE JTDKB3FU903529637

S/No	Part No.		Qty	Unit Price	%Disc	Net.
0012	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0013	FNPS	NO PLATR(S)		50.00	0.00	50.00
			SUB-TOTAL		1,93	36.90
JOB N	ATURE					
0001	L	REAR BUMPER MAT		50.00	50.00	
0002	L	PANEL BEATING- REAR	30	00.00	300.00	).
0003	23-502	SPRAYPAINT ON AFFECTED AREA	40	00,00	400,00	ř.
0004	1.7-01	CHECK ALL LIGHTING	3	20.00	20.00	l)
0005	I,	REMOVE/REFLY REVERSE SENSOR	3	30.00	30.00	1
			SUB-TOTAL	1		300,00

# ComfortDelGro Engineering Pte Ltd

A member of COMFORIDILGED

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91417017	2,928.48	

Kindly note that no receipt shall be issued unless requested.



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Greddel Pood Simpspore 579 (C). Maintine - 85 9382 8280. Facernia + 85 8280 9750

Workshops

58 Leseng Drive Bingspore 508968 34 Secolo Loop Singspore 258156 363 Sin Ming Drive Singspore 675717 7 Surgel Kedut Vitry Engagese 226791 45 Pandari Road Singspore 436541 501 Yillian Industrial Park A Singspore 758732

COMPANY RRG. NO.: 199506048W

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHD3503R

INV. NO/DATR 91417017 31.12.2018

MAKE TOYOTA

305253438

MODRI. PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 14,09,2016

DATK/TIME IN 22.12.2018 12:35

CHASSIS CODE JTDKB3FU903529637

Items total

2,736.90

Add GST @

7,000 %

191.58

Invoice amount

2,928.48

KATHERINETAN 31,12,2018 10:43:56

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91417017	2,928.48	

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18120641

Date: 31 December 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

22/12/2018 @ 10:30 hrs

ALONG

CTE(CITY) BF BT TIMAH EXIT

INVOLVING

SLW2798E

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3503E (the "Taxi"). The Taxi was hired to TAN KOK WENG (CHEN GUORONG) IC NO S1789433A a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

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				いなつ	5505E	MILEAGE	HOURS OPERATED (TIME)	RATED (TIME
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7 200	Ser	2245	21/20	- Care	2	5		1

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLW2798E 22 Dec 2018 / 10:30:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK

Suo 3503 E